

HOW DO I SUBMIT A COMPLAINT?

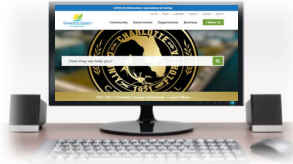
BEFORE YOU SUBMIT A COMPLAINT

Florida Statute changes effective 07/01/21 require that code enforcement cannot accept a complaint without the name and address of complainant unless the code officer determines the complaint to involve imminent health/safety concerns or imminent destruction of habitat or sensitive resources.

ONLINE

To report a code violation quickly visit our website www.CharlotteCountyFL.gov and use the "I want to" list to Report a Code Violation. Please allow 3-5 days for our officer to assess the complaint.

For More information
view QR code:



PHONE

You may call 941.743.1201 to speak to a customer service representative who will submit an inspection request to the code compliance division who will then assign it to a certified code compliance officer.

EMAIL

You may also send an email with the address or location and details of the violation to

bcs@charlottefl.com

Your email will be forwarded to the code compliance division who will assign it to a certified code compliance officer.

**COUNTY EMAIL
IS SUBJECT TO
THE OPEN
RECORDS LAW.**



Charlotte County Code Compliance Division
E. Jay Carlson Community Development Bldg.
18400 Murdock Circle
Port Charlotte, FL 33948-1074
CharlotteCountyFL.gov
941-743-1201

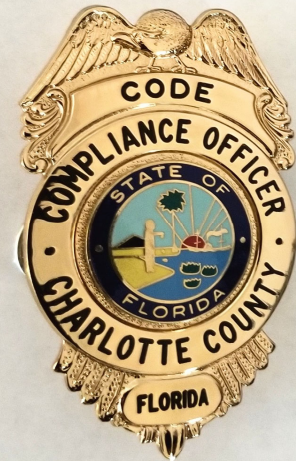
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CHARLOTTE COUNTY Community Development Department

CODE COMPLIANCE

*Partnering with Our Community to Build
and Maintain a Safer Charlotte County*



The Code Compliance Team is charged with maintaining the safety, health, welfare and livability of neighborhoods through the compliance of state and local laws and codes.

The Code Compliance Team's goal is to gain voluntary compliance through education and assistance. If voluntary compliance cannot be achieved, the division has the ability to issue citations and present violations to the Code Enforcement Special Magistrate (CESM) which can result in fines and property liens.



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HOW DO I KNOW IF I HAVE A VIOLATION ON MY PROPERTY?

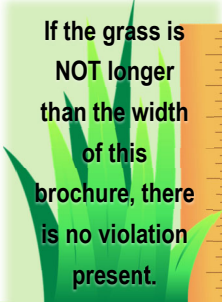
Generally code complaints will be visible like tall grass, junk like conditions, abandoned vehicles, or unpermitted work. When in doubt, the Charlotte County Zoning Regulations can be reviewed for clarification.

TALL GRASS VIOLATIONS

Many people file high grass complaints based on how they keep their lawns.

While a meticulously cared for lawn is beautiful and appreciated by the community, county code only addresses grass exceeding **12 inches** in height & covering more than **50%** of the mow-able area.

If the grass is **NOT** longer than the width of this brochure, there is no violation present.



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JUNK LIKE CONDITIONS

Sometimes things get in the way, but keeping our community free of junk-like conditions is a priority for public safety and as a requirement of the Zoning Regulations.

Examples of junk-like condition include:

- Trash in the yard
- Unusable structures
- Piled yard waste
- Damaged equipment
- Construction equipment



Report illegal dumping to Keep Charlotte Beautiful at 1-866-938-6722.



ABANDONED VEHICLE VIOLATION

Abandoned vehicles are not just an eye sore, they are illegal. In order to keep our neighborhoods clean and free of leaking toxins and to avoid blighted communities, they must be removed.

Per Charlotte County Code, vehicles (or trailers) that are not licensed and appear to be inoperable and outside of a garage or carport must be removed.

EXCEPTION: A single unlicensed vehicle that appears to be operable parked in the driveway of a residence is not a violation.

At present, there are no regulations regarding the number of licensed motor vehicles on a residential lot.

For More information view QR code:



UN-PERMITTED STRUCTURES

County permits are not only important for public safety, but to save our citizens money. Every day citizens are taken advantage of by unlicensed contractors that do not obtain proper permits.

Common permits you might not think are required:

- Sheds
- Clearing Brush or Trees
- New Roof and Reroofing
- Windows
- Doors
- Water Heater

WHY IS THIS IMPORTANT TO ME?

When a property is sold, permits are reviewed for additions and un-permitted additions will be flagged as an issue and could hinder the sale.

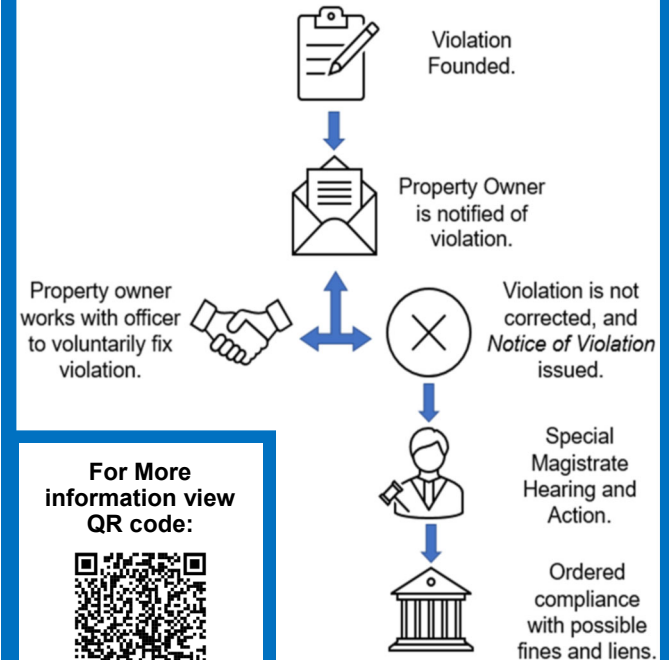


I RECEIVED A CODE COMPLIANCE VIOLATION, WHAT DO I DO NOW?



When the complaint is received, a code compliance officer will be assigned to investigate the report.

If there is no violation, the complaint is cleared. If a violation is confirmed, the code compliance process begins. It includes attempting voluntary compliance and ultimately ends with a code enforcement hearing if needed.



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