

CHARLOTTE COUNTY TRANSIT WANTS YOUR OPINION

Dear Customer:

As the manager of Charlotte County Transit, I want to thank you for giving us the opportunity to serve you. Please help us serve you better by taking a couple of minutes to tell us about the service that you have received so far. We appreciate your business and want to make sure we meet your expectations.

Sincerely, Rick Kolar

1. How often do you use Charlotte County Transit?
 - Daily
 - 2-3 Times a Week
 - 2-3 Times a Month
 - 1-2 Year

2. How would you rate the Service Representative(s) when scheduling your appointment(s)?
 - Excellent
 - Good
 - Average
 - Poor

3. How would you rate the Bus Driver(s)?
 - Excellent
 - Good
 - Average
 - Poor

4. How likely are you to use Charlotte County Transit again?
 - Definitely
 - Probably
 - Probably Not
 - Definitely Not

5. Would you recommend Charlotte County Transit to others?
 - Definitely
 - Probably
 - Probably Not
 - Definitely Not

Comments _____

E-mail survey to: jennifer.gregoire@charlottecountyfl.gov

OR
Charlotte County Transit
545 Theresa Blvd
Port Charlotte, FL 33954

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