

# OPERATIONS

- **Calls Presented:** 7,953
- **Call Wait Time:** 44 seconds
- **Sewer Connections:** 47,516  
(216 increase from February)
- **Water Connections:** 70,376  
(263 increase from February)

## Charlotte County, FL App Requests

- 3 Misc.—Utilities Department
- 8 Utilities Billing
- 6 Utilities Department Service
- 17 Total

## Charlotte County Utilities Facebook

2,651 Follows

2023 Water Quality Reports:

<https://tinyurl.com/2023-CCR-Peace-River>

<https://tinyurl.com/2023-CCR-Burnt-Store>

**Remember, every drop counts!**

## Important Information:

The Customer Payment Center is located at the Murdock Administration Center, 18500 Murdock Circle, B-109, in Port Charlotte is open.

**Monday through Friday—9 a.m. to 4 p.m.**

The Customer Payment Center assisted 737 individuals for the month of March.



# CHARLOTTE COUNTY

## Utilities

# Simple Ways to Conserve Water

Inside and Outside Your Home.

- Check for leaks.
- Run dishwasher full.
- Collect rainwater.
- Install low flow shower-heads.
- Install faucet aerators.
- Use drought-tolerant plants.
- Watch the weather, wait to water.
- Drink Tap Water.
- Irrigate at dawn.
- Wash full loads of laundry.
- Skip the garbage disposal, compost it.
- Turn off sink when brushing or shaving.



# April is Water Conservation Month!

# UNDER CONSTRUCTION

## **Ackerman Septic to Sewer Project:**

Construction of a wastewater system to service approximately 2,135 properties with sewer service is underway. Zones 1 and 2 and the vacuum station are operating, and Zones 1 and 2 sewer connections have begun.

[AckermanProject.com](http://AckermanProject.com)

**March Connections:** 41 **Total Connections:** 315

## **Hillsborough Boulevard 8-inch Water Main Project:**

This project is installing an 8-inch water main along Hillsborough Boulevard from Yorkshire St. to US 41. The water main will be installed parallel to the Peace River Manasota Water Authority's 42-inch Phase 2B Pipeline. Construction of the 8-inch water main is expected to start this month.

## **East Port Water Reclamation Facility Expansion**

This project includes expanding the current water reclamation facility to treat six million gallons of wastewater per day to nine million gallons per day. The project also includes advanced wastewater treatment, which is a valuable addition to the treatment process to ensure treated water has as low concentrations of nutrients as possible. On-site work has begun.



**To provide safe, reliable drinking water, reclaimed water and wastewater service for the enrichment of the community.**