

Parks & Recreation Advisory Board
Wednesday, February 1, 2017 – 1 p.m.
Mid-County Regional Library Administrative Conference Room

AGENDA

Board Members

William Dryburgh, Chairman – At Large
Maria Greenberg – District 1
Katherine Ariens – District 2
Holly Haynes – District 3
John Hitzel, Vice-Chair – District 4
Erick Toth – District 5
Fred Pazona – At Large

Staff

Ken Doherty, Commission Liaison
Tommy Scott, Director
Maureen Broderick, Recreation Manager
Tina Powell, Parks & Natural Resources Mgr.
Bonnie Blair, Administration Assistant II

1. Chairman to Announce:
 - Anyone wishing to address the board during this portion of the meeting must state one's name for the record and what agenda subject is to be discussed. Discussion is limited to matters identified on this agenda.
2. Roll Call
 - Approval of January 2017 minutes.
3. Division Reports
 - Reports for January will be received with the February packet to ensure a complete month of data.
4. New Business - None
5. Old Business
 - Fee Schedule
 - CAPRA Update
 - Parks & Recreation Master Plan
6. Sports Council Update
7. Member Issues
8. Director's Report
9. Citizen Input
10. Announcement
11. Upcoming Events
 - Fit for Life 2017 Senior Games at Various Locations – March 2-26
 - Come Sail Away – March 11 – Port Charlotte Beach Park
12. Adjournment

There may be one or more Board of County Commissioners in attendance at any given meeting.

Parks & Recreation Advisory Board
Minutes
January 4, 2017

Board Attendance Record

William Dryburgh (133/146)
Katherine Ariens (45/60)
Maria Greenberg (68/76)
John Hitzel (69/74)
Fred Pazona (54/64)
Erick Toth (17/18)
Holly Haynes (3/4)

Present

Bill Dryburgh
John Hitzel
Maria Greenberg
Fred Pazona
Holly Haynes

County Representatives

Ken Doherty, Commission Liaison
Tommy Scott, Director
Travis Mortimer, Capital Projects Manager
Maureen Broderick, Recreation Manager
Patricia Sturgess, Recreation Coordinator
Mike Norton, Senior Program Coordinator
Bonnie Blair, Administrative Assistant II

Guests

Andy Wing

- Chair Dryburgh welcomed members, staff and visitors to the meeting.
- Minutes
 - The December 2016 minutes were unanimously approved with one change, to enter Maria Greenberg as not present at the meeting.
- Division Reports for December
 - John Hitzel – Parking meters, event hours at Port Charlotte Beach Recreation Center, Wellness @ Work, Harold Avenue open on County observed holiday, New video board at CSP
 - Fred Pazona – PCB limit on aerobics class participants due to pool capacity limits
- New Business
 - Update on Sales Tax Projects – Travis Mortimer – handout 1
 - i. Ann Dever (9 million dollar budget) and North Charlotte Regional Park Recreation Center (36 acres and a 8 million dollar budget) are new construction and both on the same contract. They are in design and moving along well.
 1. Design effort will include the aquatic center also at North Charlotte Regional Park.
 2. Designs by late summer or fall this year with construction beginning of January 2018.

3. Splash Pad at Ann Dever on hold until Recreation Center is constructed.
 4. There will be outreach but not seeking public input.
- ii. Three recreation center renovations (South County, Tringali and Harold Ave.) on one contract will add needed space; in design, bids in summertime
 1. A 3.5 million dollar project
 2. Taking a “pay as you go” approach on renovations
 - iii. South County Library – waiting on construction grant request for one half million dollars – stalled on design effort due to grant request.
 1. Have basic design, any enhancements would be covered by this grant.
 2. The City of Punta Gorda has started mitigating the area for construction.
 - iv. McGuire Park is on track to put out for construction bids, should see activity in the next couple of months with approx. 10 months of construction.
 - v. Harbor Walk Gateway Project constructed in many phases; Phase 1B, the Boardwalk is fully designed and funded, slated for late summer.
 - vi. Multi-Use Trails are well funded at 3.8 million dollars. The MPO is working on a countywide regional plan from a transportation and recreation perspective. In development now.
- Bay Heights Dedication, January 31, 2017 at 1 p.m.
 - i. Bill Dryburgh will be attending and addressing the public.
 - Veterans Park dedication will be soon after with a February/March timeline.
 - ii. Invitations to be sent out soon.
- Old Business
 - Fee Schedule & Proposed Changes
 - i. Tommy Scott reviewed the increase in fees at various facilities. Mission to recoup our costs with the new fees.
 - ii. Fred Pazona suggested an increase for the 6 month pass to possibly \$60-65. Discussion ensued.
 - iii. Bill Dryburgh suggested to review the handouts and make recommendations at the February meeting. This item will be added to the February agenda.
 - iv. A new resolution will be presented to the board for the proposed changes to the fee schedule.
 - Addition to the Agenda – Vote for a Chairman and Vice-Chairman
 - i. **Motion to have Bill Dryburgh to continue as Chairman was unanimously approved.**
 - ii. **Motion to have John Hitzel to continue as Vice-Chairman was unanimously approved.**
 - Sports Council Update – Eric Toth
 - Eric Toth was not present at the meeting, but let us know that there was no

December Sport Council meeting, so nothing to report.

- Member Issues
 - Fred Pazona – Use of bar codes; Tommy Scott advised that we are moving in that direction with our new renovations to the recreation center and new facilities. Fred also asked if the Ambassador Program was going to continue this year at the Spring Training Games; yet to be determined.
 - Bill Dryburgh thanked the board members for their hard work on the Master Plan. Tommy Scott mentioned that the plan will go to the BCC for approval January 24th.
 - Commissioner Doherty said he would be pleased to discuss the fee schedule revisions with his colleagues.

- Director's Report
 - Mike Norton gave a CAPRA update; now at 98% compliance
 - i. Will go to the BCC in February
 - ii. Site visits scheduled for end of April/May and we won't find out if approved until September 28th at the National Convention.
 - iii. Tommy Scott suggested moving the May meeting to one week later, May 10th, due to the CAPRA visitors. The Board agreed.
 - iv. Mike reported excellent cooperation with the other county departments.
 - v. Tommy Scott asked for input on how the board would like to receive the data on the monthly reports. Now it is only be reported for three weeks of the month. After discussion the board chose to get a full month of data, one month behind and learn of upcoming events only (not to include programming).

- Citizen Input
 - Andy Wing – MSTU will take care of mowing the sides of the street at Englewood Beach and fix the irrigation.

- Announcements - none

- Adjournment @ 2:25 p.m.

CC: Commissioner Ken Doherty, District 1
Commissioner Chris Constance, District 2
Commissioner Bill Truex, District 3
Commissioner Stephen Deutsch, District 4
Commissioner Joe Tiseo, District 5
Raymond Sandrock, Administrator
Kelly Shoemaker, Deputy County Administrator

Charlotte County Community Services Recreation Division Monthly Customer Comments Summary

Location Harold Avenue Park

Month / Year

Dec-16

1. How would you rate your most recent interaction with a county employee?

- Worse than I expected 0
- About what I expected 5
- Better than I expected 20

2. This experience could have been better if:

- It had been simpler or quicker or more timely 1
- My interaction with the employee had been better 1
- I had received the result I wanted 1
- Not applicable - this was a great experience 21

3. Please evaluate following recreation services (4 = Very Satisfied and 1 = Very Dissatisfied):

| | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied | N/A |
|--|----------------|-----------|--------------|-------------------|----------|
| <input type="radio"/> Cleanliness | <u>23</u> | <u>2</u> | <u>0</u> | <u>2</u> | <u>0</u> |
| <input type="radio"/> Customer Service | <u>23</u> | <u>3</u> | <u>1</u> | <u>0</u> | <u>0</u> |
| <input type="radio"/> Program Availability | <u>25</u> | <u>2</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| <input type="radio"/> Program Variety | <u>23</u> | <u>4</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| <input type="radio"/> Facility Amenities | <u>25</u> | <u>2</u> | <u>0</u> | <u>0</u> | <u>0</u> |

4. I would recommend this facility to others:

Yes

20

No

1

Additional Comments:

1.

The best basketball place ever to play!
2.

Chassity and Cedric are very helpful on Saturdays.
3.

Great staff, but facility was a bit dirty.
4.

Love the Rec.
5.

Love the staff here.
6.

These guys are doing a great job with the kids.

Monthly Survey - Additional Patron Comments

| | |
|----|---|
| 7 | Excellent place for the kids to play! |
| 8 | Staff is great with my kids. Enjoy the sports activities held at the center. |
| 9 | We wish the coach would teach them things at practice instead of just playing a game. |
| 10 | U13 Division should NOT have a team with five girls on it. Some teams have NONE! |
| 11 | Love this place. |
| 12 | Love the staff. |
| 13 | I love this place. |
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Charlotte County Community Services Recreation Division Monthly Customer Comments Summary

Location ADRPP

Month / Year Dec-16

1. How would you rate your most recent interaction with a county employee?

- Worse than I expected 0
- About what I expected 0
- Better than I expected 0

2. This experience could have been better if:

- It had been simpler or quicker or more timely 0
- My interaction with the employee had been better 0
- I had received the result I wanted 0
- Not applicable - this was a great experience 0

3. Please evaluate following recreation services (4 = Very Satisfied and 1 = Very Dissatisfied):

| | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied | N/A |
|--|----------------|-----------|--------------|-------------------|----------|
| <input type="radio"/> Cleanliness | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| <input type="radio"/> Customer Service | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| <input type="radio"/> Program Availability | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| <input type="radio"/> Program Variety | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| <input type="radio"/> Facility Amenities | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |

4. I would recommend this facility to others:

Yes 0 No 0

Additional Comments:

1.

Pool closed for construction from November 2016 to December 28, 2016
2.
3.
4.
5.
6.

Charlotte County Community Services Recreation Division Monthly Customer Comments Summary

Location BRSP

Month / Year Dec-16

1. How would you rate your most recent interaction with a county employee?

- Worse than I expected 14
- About what I expected 1
- Better than I expected 0

2. This experience could have been better if:

- It had been simpler or quicker or more timely 0
- My interaction with the employee had been better 0
- I had received the result I wanted 0
- Not applicable - this was a great experience 14

3. Please evaluate following recreation services (4 = Very Satisfied and 1 = Very Dissatisfied):

| | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied | N/A |
|--|----------------|-----------|--------------|-------------------|----------|
| <input type="radio"/> Cleanliness | <u>13</u> | <u>1</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| <input type="radio"/> Customer Service | <u>13</u> | <u>1</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| <input type="radio"/> Program Availability | <u>12</u> | <u>1</u> | <u>1</u> | <u>0</u> | <u>0</u> |
| <input type="radio"/> Program Variety | <u>12</u> | <u>1</u> | <u>1</u> | <u>0</u> | <u>0</u> |
| <input type="radio"/> Facility Amenities | <u>12</u> | <u>1</u> | <u>1</u> | <u>0</u> | <u>0</u> |

4. I would recommend this facility to others: **Yes** 5 **No** 0

Additional Comments:

1.

no more bike days
2.

My son and daughter have had a great experience using the skateboard park.
3.

add some rails please and some smaller sets of stairs
4.

this park needs more bike days
5.

frank and tim were excellent. Best employees
6.

Everyone is super helpful. Lexis is super excited for lessons.

Monthly Survey - Additional Patron Comments

| | |
|----|--|
| 7 | remove all unskate-able objects. No more bikes. Open on wensdays. |
| 8 | skate program (start to shred) has done wonders for my son. He has gained more confidence in himself and disipine and update the skatpark. |
| 9 | more compitions- less bike days |
| 10 | skatepark should be open til 10pm and open on wensday |
| 11 | no more bike days |
| 12 | fix radio and more bike days |
| 13 | the guys at the park especially Guy help my kids with new skills. They love to come here. Thanks |
| 14 | the filmer here is good |
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Charlotte County Community Services Recreation Division Monthly Customer Comments Summary

Location Port Charlotte Beach I

Month / Year

12/312016

1. How would you rate your most recent interaction with a county employee?

- Worse than I expected 0
- About what I expected 2
- Better than I expected 42

2. This experience could have been better if:

- It had been simpler or quicker or more timely 0
- My interaction with the employee had been better 0
- I had received the result I wanted 2
- Not applicable - this was a great experience 42

3. Please evaluate following recreation services (4 = Very Satisfied and 1 = Very Dissatisfied):

| | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied | N/A |
|--|----------------|-----------|--------------|-------------------|----------|
| <input type="radio"/> Cleanliness | <u>42</u> | <u>2</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| <input type="radio"/> Customer Service | <u>44</u> | <u>0</u> | <u>0</u> | <u>0</u> | <u>0</u> |
| <input type="radio"/> Program Availability | <u>33</u> | <u>2</u> | <u>0</u> | <u>0</u> | <u>6</u> |
| <input type="radio"/> Program Variety | <u>32</u> | <u>2</u> | <u>0</u> | <u>0</u> | <u>6</u> |
| <input type="radio"/> Facility Amenities | <u>43</u> | <u>1</u> | <u>0</u> | <u>0</u> | <u>0</u> |

4. I would recommend this facility to others:

Yes

41

No

0

Additional Comments:

1.

The employees were very nice and the pool was very clean! Employees are always courteous and respectful. Very friendly staff. Best pool around! Great location, very clean.
2.

Trent has strawberry blonde hair.
3.

It would be nice if the lounge chairs had cushions.
4.

Awesome staff! Very helpful. Especially Dave and Kerry. Dave and Kerry were very informative to my needs. I think Dave went beyond for his kindness. Thank you Dave and Kerry. Wonderful assistance, Kerry and Dave
5.

The staff was excellent! Highly recommend. David is great! Wonderful staff! Appreciate the kindness and quick turnaround of info.
6.

First visit, don't know about your programs, took guide. Came down to check out the sailing.

Monthly Survey - Additional Patron Comments

| | |
|----|--------------------|
| 7 | Have a 5:00 Class |
| 8 | Aerobics is Great |
| 9 | Great experince |
| 10 | Beautiful facility |
| 11 | |
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Charlotte County Community Services Recreation Division Monthly Customer Comments Summary

Location SCRP

Month / Year Dec-16

1. How would you rate your most recent interaction with a county employee?

- Worse than I expected 0
- About what I expected 11
- Better than I expected 52

2. This experience could have been better if:

- It had been simpler or quicker or more timely 1
- My interaction with the employee had been better 0
- I had received the result I wanted 11
- Not applicable - this was a great experience 51

3. Please evaluate following recreation services (4 = Very Satisfied and 1 = Very Dissatisfied):

| | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied | N/A |
|--|----------------|-----------|--------------|-------------------|----------|
| <input type="radio"/> Cleanliness | <u>46</u> | <u>10</u> | <u>3</u> | <u>2</u> | <u>2</u> |
| <input type="radio"/> Customer Service | <u>47</u> | <u>8</u> | <u>0</u> | <u>2</u> | <u>6</u> |
| <input type="radio"/> Program Availability | <u>38</u> | <u>12</u> | <u>3</u> | <u>3</u> | <u>7</u> |
| <input type="radio"/> Program Variety | <u>39</u> | <u>10</u> | <u>2</u> | <u>3</u> | <u>9</u> |
| <input type="radio"/> Facility Amenities | <u>36</u> | <u>14</u> | <u>6</u> | <u>2</u> | <u>5</u> |

4. I would recommend this facility to others: **Yes** 62 **No** 1

Additional Comments:

1.

need shade and water at outside pickleball courts
2.

great place
3.

this is the most incredible place ever !!
4.

more seating, sun shade, water source, bleachers
5.

need shade
6.

require shade over courts

Monthly Survey - Additional Patron Comments

| | |
|----|---|
| 7 | outdoor courts need shade and more seating |
| 8 | water- shade-seating-bleachers in shade |
| 9 | pickleball player-enjoy playing outside but need more shade and seating on both ends-thanks for port a potties |
| 10 | more seatings on the ends and shade, love the porta potties thanks |
| 11 | more open gym |
| 12 | more time for basketball |
| 13 | I just wish there were more open gym. If you want to improve your open gym contact me |
| 14 | would love some sun relief outside -like a cover and extra seating |
| 15 | need more people for open gym |
| 16 | more shade water and seating |
| 17 | I would like - water, more seating, shade |
| 18 | love it! You can work hard if you want to great variety during sessions |
| 19 | need shade, seats, water fountain |
| 20 | more open gym!! |
| 21 | more open gym |
| 22 | more basketball |
| 23 | for additional tennis/p.b courts, we could use some permanet shade over bleachers plus add shade on oppoiste side |
| 24 | would like more pickleball courts and playtimes, benches outside courts, and shade for court sitting |
| 25 | need drinking fountains, trees/shade |
| 26 | would be nice to have a shade area |
| 27 | need shade, bleachers and water for outside courts |
| 28 | indoor gym, need new pickleball nets, outdoor pickleball shade screen would be great |
| 29 | love the outdoor courts, would like perhaps shelter from sun and more seating if possible |
| 30 | shade area outside |

Monthly Survey - Additional Patron Comments

| | |
|----|---|
| 31 | shade, wind screen |
| 32 | love it. We could use more lighting inside on the courts and less light outside as in sun shade |
| 33 | no shade area available, a pavilion or canopy on both sides of the courts would be beneficial to all players. More seating needed |
| 34 | need more shade! Benches more seating water fountain |
| 35 | outdoor facility use is limited due to lack of shade |
| 36 | need more shade and benches |
| 37 | more seats/bleachers and shade would be great. A water fountain more pickleball courts and available all the time |
| 38 | thanks for toilets shade for courts -sunscreen ...water for drinking |
| 39 | need shade and seating for outside |
| 40 | I haven't had much interaction with county employees but what I had was fine |
| 41 | I have always expected friendly service and have not been disappointed have a great holiday |
| 42 | please put trees, seating, canopy area at the outdoor pickleball / tennis courts |
| 43 | pool of choice while visiting parents for xmas. Exceptional and friendly staff- particularly Chase Chase is awesome |
| 44 | Chase is awesome!!!!!!!!!!!!!! |
| 45 | Chase lifeguard great personality Chase is great and taught me to drive |
| 46 | Chase rocks Chase was very charismatic and helpful |
| 47 | Chase is exceptional lifeguard |
| 48 | Chase is awesome, great, and amazing |
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| 54 | |

Monthly Survey - Additional Patron Comments

| | |
|----|---|
| 7 | Everything is just great and very clean |
| 8 | I believe we should have more evening pickelball |
| 9 | great customer service |
| 10 | Please mark pickleball courts outside, that would be a great idea |
| 11 | Staff is always friendly |
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