Charlotte County earns Digital Counties Survey award

By Hector Flores

The Center for Digital Government and the National Association of Counties have announced Charlotte County earned a 10th-place award in the 20th Anniversary Digital Counties Survey. The survey, developed in partnership with NACo and conducted by CDG, identifies the best technology practices among U.S. counties, including initiatives that streamline delivery of government services; provide data analytics to allow decisions based on performance and outcomes; enhance cybersecurity; and apply innovative and emerging technologies to county priorities.

"This year's survey results highlight how counties continue to use digital tools to respond to top priorities by providing comprehensive access to services, expanding opportunities for economic development, and ensuring the ability to be resilient in the face of unexpected crisis," said Todd Sander, vice-president, CDG. "The Center for Digital Government is excited to recognize and congratulate this year's winners for their accomplishments and continuing efforts to use technology to make government better."

"Counties are using technology to pursue bold, cutting-edge approaches to serving our residents," said NACo Executive Director Matthew Chase. "Whether improving disaster resiliency, enhancing transportation, or exploring the potential of artificial intelligence, counties are leveraging technology to achieve local priorities. We applaud the Digital Counties Survey winners for deploying technological solutions that improve our residents' quality of life."

Charlotte County placed 10th among counties with a population between 150,000 and 249,999 residents. The county is one of only eight Florida counties to earn the award.

The Center for Digital Government is a national research and advisory institute focused on technology policy and best practices in state and local government.

Hurricane assistance

Insurance issues are one of the top frustrations of Hurricane Ian survivors. United Policyholders, a non-profit organization that helps disaster victims navigate fair and full insurance claim settlements, is holding an online "Survivor to Survivor" meeting at 7 p.m., Aug. 8. The meeting is only for people who've been impacted by hurricanes Ian and Nicole.

Register for the Zoom meeting at www.uphelp.org/aug8. You will receive practical tips and support based on years of personal and shared experiences from trained volunteers. There is no obligation and the meeting is free.

United Policyholders is a non-profit organization that informs and advocates for insurance consumers and disaster survivors nationwide. Since 1991, UP has provided free guidance, tools and resources that improve the flow of insurance claim dollars to finance loss recovery. Learn more at www.uphelp.org. For information, email info@uphelp.org.

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