

## Charlotte County launches new service request app

By Hector Flores

Charlotte County has launched an upgraded version of the Charlotte County FL app that is now available for download from the Apple iTunes app store and the Android Google Play store. The app is full of features allowing residents to access county officials and services, report a variety of issues and locate information on the counties' calendar and social media channels.

Users who already have the Charlotte County FL app on their phone or tablets must download the new app to submit requests and report issues. Residents who have submitted questions or service requests, via the old app, will be contacted with information about their submissions and instructions for downloading the new app.

To download the app for Apple products, visit [bit.ly/charcoflappstore](https://bit.ly/charcoflappstore).

To download the app for Google/Android devices, visit [bit.ly/charcoflgoogleplay](https://bit.ly/charcoflgoogleplay).

You can also access the app via a web browser by visiting <https://charlottecountyfl.citysourced.com>.

Residents can continue to submit service requests or report issues on the county website by clicking the Contact Us button.

The free app allows users to take a picture or video of issues such as potholes, trash or code violations, add a message and send it directly to the proper county department. The application uses geo-location technology to automatically provide the problem's location, simplifying the reporting process for users.

### Budget award

I am always thrilled to announce when one of our employees, departments or divisions receives an award from professional associations. This week, our Charlotte County's Fiscal Services Division was honored by the Government Finance Officers Association with its 2024 Distinguished Budget Presentation Award.

The Budget Awards Program was established in 1984 to encourage and assist state and local governments to prepare budget documents of the highest quality and to recognize governments that succeed in achieving that goal. The budget documents should reflect both the guidelines established by the National Advisory Council on State and Local Budgeting and the GFOA's best practices on budgeting.

Approximately 1,800 governments, including states, cities, counties, special districts, school districts, and more have been recognized for transparency in budgeting. To earn recognition, budget documents must meet program criteria and excel as a policy document, financial plan, operations guide, and communication tool.

“This award is a testament to the skill, professionalism and dedication to transparency of our Fiscal Services team,” said Budget and Administrative Services Director Gordon Burger. “I’m proud of the team’s ability to create a thorough and complex document that is accessible to the public to ensure our community is educated about the budget process.”

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