

County promotes two staffers to director positions

By Hector Flores

I'm excited to announce the promotion of two members of my leadership team to department director positions. Mary Shelley has been named Human Resources Department director and Brian Gleason is being promoted to director of the newly created Communications Department, which was formerly the Public Information Office.

Shelley has worked for Charlotte County since April 2016 in the positions of human resources generalist and project manager. In February 2024, Ms. Shelley was appointed to the role of Interim Human Resources director.

"Mary has become a part of our leadership team and has demonstrated her capacity to lead the Human Resources Department," I wrote in a memo to the County Commission, which approved the new appointments on Sept. 10.

Gleason joined the county in August 2015 as communications manager of the Public Information Office, which was part of the administrator's office.

The Public Information Office has traditionally focused on disseminating information to the public. However, there is a growing need for robust internal communication strategies to enhance employee engagement and organizational cohesion. This new department will focus on increasing both internal and external communications.

CC-TV awards

CC-TV, Charlotte County's local government television channel, won two Award of Honor recognitions from the National Association of Telecommunications Officers Association in its 2024 Government Programming Awards at the organization's annual conference in August.

One award was for an episode of the video series, "Let's Talk Charlotte" which featured an interview with Emergency Management Director Patrick Fuller. The other award for a video titled, "Remembering Hurricane Ian: Honoring One Year of Resilience in Charlotte County."

Both videos can be viewed at <https://www.youtube.com/CCTVCharlotteCountyFL>.

County app

Since its launch on July 18, more than 3,100 users have signed up for Charlotte County's new customer service request app. Users have submitted more than 500 reports, questions and services request using the app.

The app is full of features allowing residents to access county officials and services, report a variety of issues and locate information on the counties' calendar and social media channels.

To download the app for Apple products, visit bit.ly/charcoflappstore. To download the app for Google/Android devices, visit bit.ly/charcoflgoogleplay. You can also access the app via a web browser by visiting <https://charlottecountyfl.citysourced.com>.

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