



Monthly Report

October 2020

County proclaims First Responders Appreciation Day

The Charlotte County Commission proclaimed Oct. 28 as First Responders Appreciation Day. The proclamation lauded our law enforcement and emergency services personnel for sacrificing their safety in the execution of their duties to protect the public, for being the first line of defense of domestic and foreign threats and standing ready to aid their community 24 hours a day.

Sheriff Bill Prummell and Fire Chief Bill Van Helden participated in a photo op with their staff and the first responders were thanked by a loud ovation from the audience.

Public safety tops the list of concerns among residents in surveys we commission every two years. In the 2012, 2014, 2016 and 2018 National Citizens Survey, when respondents were asked if they felt safe in their neighborhoods, the positive responses ranged from 93% to 97%.



Visit the Centennial website

The Charlotte County Centennial website, www.CharlotteCounty100.com, features historical information about the county and a central calendar of events submitted by community groups. Sign up to receive emails about the Centennial. On Facebook, @CharlotteCounty100, users can share information, events and photos.

For info about the Centennial, email Brian.Gleason@CharlotteCountyFL.gov or call 941-743-1462.



Community Services earns award

The Florida Recreation and Park Association named the Charlotte County Community Services Department the recipient of its 2020 Agency Excellence Award in Environmental Sustainability Award.

This award recognized the outstanding work done by the Parks and Natural Resources Division.

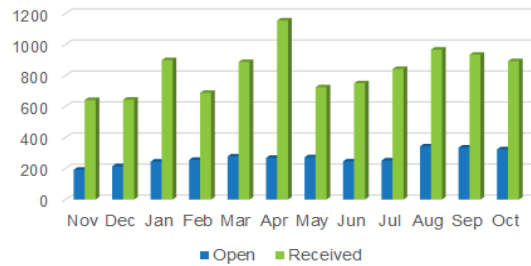
"Parks & Natural Resources is committed to enhancing the quality of life for our residents and visitors

by providing safe, well maintained, accessible facilities for all users," said Community Services Director Tommy Scott. "We are known for our pristine and unspoiled beauty, and we are thankful for our team that continues to enhance the beauty our community has to offer."

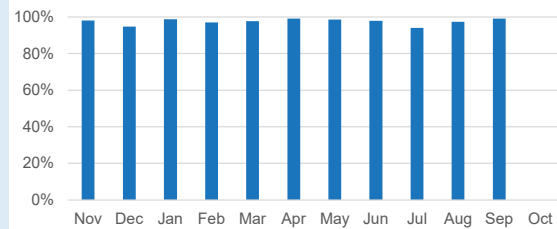
Awards like these convey that every day, the people of Charlotte County government strive to deliver exceptional service to our community. Congratulations.

Information Technology

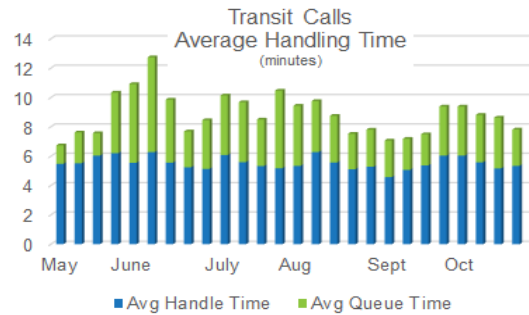
Service Tickets by Month



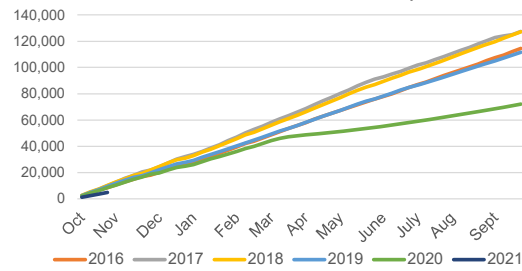
Customer Satisfaction
% Positive



Transit



Annual Cumulative Ridership



Director Highlights

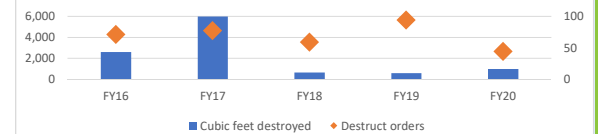
Records Management

The County and Records Management have worked hard to move towards a paperless system decreasing the documented cubic feet of paper destruct. We had a huge year in FY17 cleaning up paper files which is evident in the below graph. The leveling off is mostly because documentation of the electronic records size is not required. Also, many departments are on a more routine destruction where they complete two destruct orders a year, which has reduced the redundancy of multiple destruct orders.

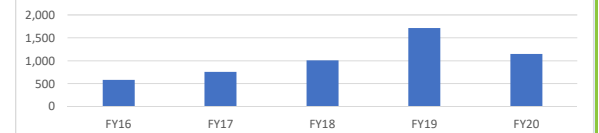
Records requests saw a 192% from 2016 to 2019. For 2020, due to Covid, the implementation of an updated records request policy and an improved website to retrieve records electronically, we saw a decrease in the amount of requests.

October 2020

Records Destruction

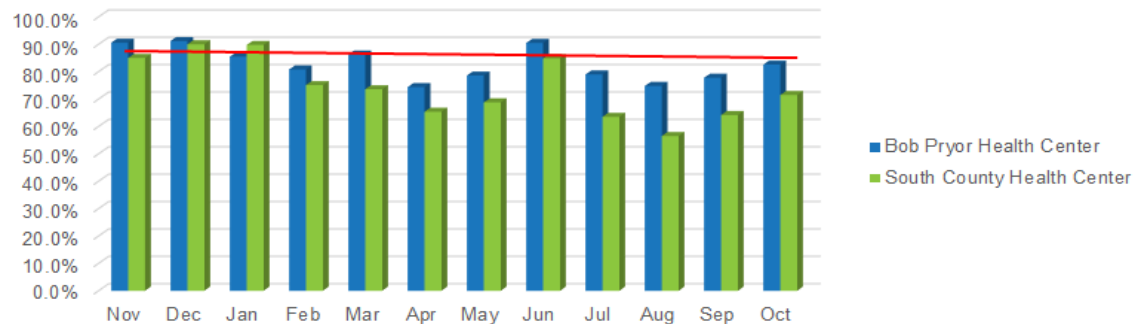


Record Requests



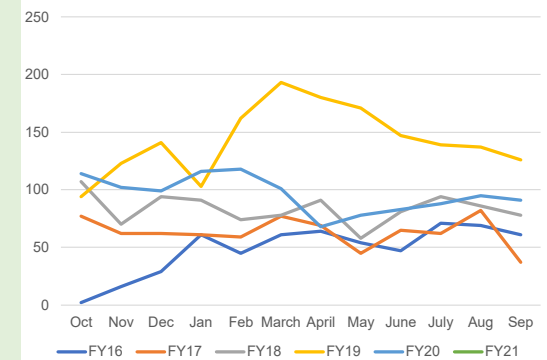
Health Center

Employee Health Center
Monthly Appointment Utilization Summary



Records Management

Record Requests



WHAT'S HAPPENING IN COMMUNITY DEVELOPMENT?

IN PLANNING

- **General Aviation Center** – Proposed on this 43 acre site is the new General Aviation Center for the Charlotte County Airport Authority. The project and the infrastructure are proposed to be completed in one phase with expansion areas of the building and parking reserved for future growth at 28000 Airport Road, Punta Gorda. Site Plan in Review.
- **San Casa Multi-Family Housing** – requesting a Final Site Plan approval for 3 mini storage buildings (Placida mini-storage) with an office and associated infrastructure at 3401 Placida Rd., Englewood, FL. Site Plan in review.
- **Gas station** – gas station and convenience store, with drive thru restaurant, stand-alone automated car wash and associated infrastructure at 19100 Peachland Blvd., Port Charlotte. Site Plan approved.
- **Plaza on El Jobean** – Ten unit development for retail and professional services at 1480 El Jobean Road, Port Charlotte. Site plan in review.

UNDER CONSTRUCTION

- **Firestone** – Auto repair and auto parts store at 19560 Cochran Blvd., Port Charlotte.



- **P.C. Storage** – Construction of four self-storage buildings, parking and infrastructure at 23950 Veterans Blvd., Port Charlotte.

- **Murdock Surgery Center** – Building expansion of an existing medical office at 1400 Education Way, Port Charlotte.



- **Aldi** – Addition to the existing store at 1391 Tamiami Trail, Port Charlotte.



COMPLETED!!

- **McDonalds** – fast-food chain undergoing demolition and rebuild at 1805 Tamiami Trail, Port Charlotte.



- **Port Charlotte Station** – Five Guys and Aspen Dental at 379 Kings Highway, Punta Gorda.



PROJECTS' SPOTLIGHT

Babcock Update

- 964 Single Family permits submitted since August 2016
- 723 Certificates of Occupancy issued since August 2016

Murdock Village Update

- Rezoning was approved for 400+ acres in the western section of Murdock Village in order to have mixed-use development with a maximum of 2,400 single and multi family units, commercial uses, and a 150-room hotel.
- Two preliminary plats in house for Kolter Development.
- Arredondo Pointe/Lost Lagoon Development which includes a mixture of retail, entertainment, water park, and hotel uses.

Total Single Family Permits Issued: 238
Single Family Permits Issued—Babcock: 46

Total Single Family Certificates of Occupancy Issued: 139
Single Family Certificate of Occupancy Issued—Babcock: 17

Total Permits Issued: 2,784

Total Permits Issued FY19-20: 32,037
(Fiscal Year Oct. 2019—Sept. 2020)

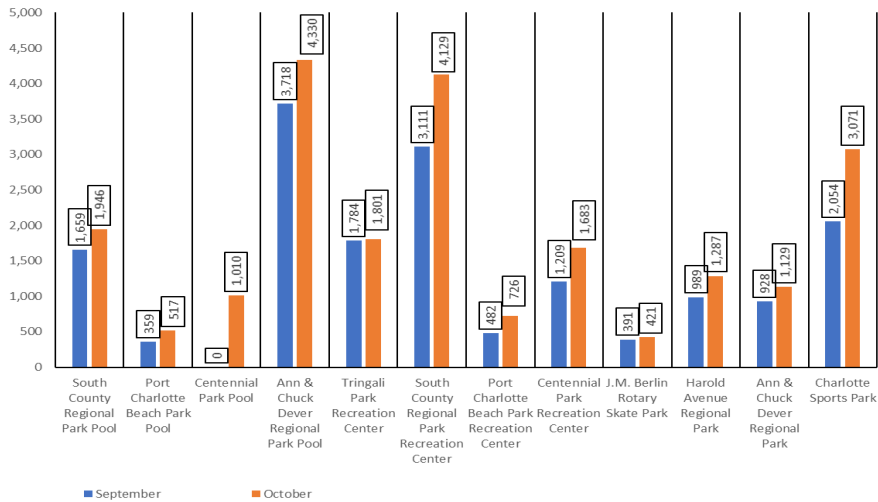
Total Permits Issued FY19-20: 2,784
(Fiscal Year Oct. 2020—Sept. 2021)

PERMITTING SNAPSHOT

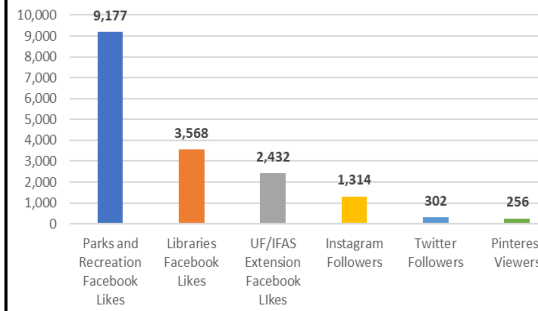


CHARLOTTE COUNTY
Community Development

Recreation Centers and Aquatic Facilities Attendance



Social Media Impact



Parks and Athletic Field Maintenance

- Trash bags collected 5,282
- Recycling bags collected 99
- Youth Leagues and Adult Softball practices 285
- Baseball Tournaments 4

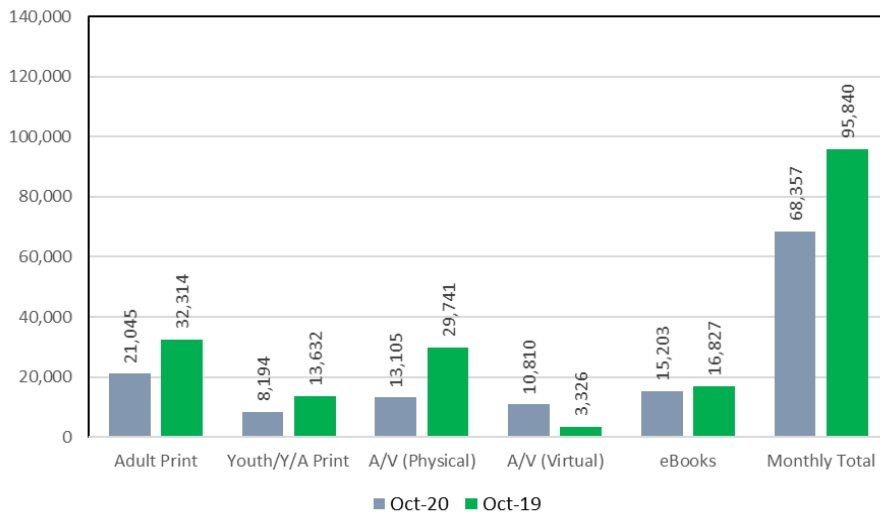
Land Management

- 87.6 Miles trails maintained
- 20 acres exotic treatment
- 20 acres understory mulched at Ann & Chuck Dever Regional Park
- Routine fence and boardwalk repairs
- Prairie Creek easement access improvements

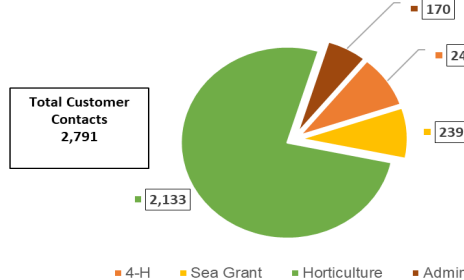
Project Management

- 47 Projects
- \$ 2,292,200

2019 - 2020 Circulation Comparison



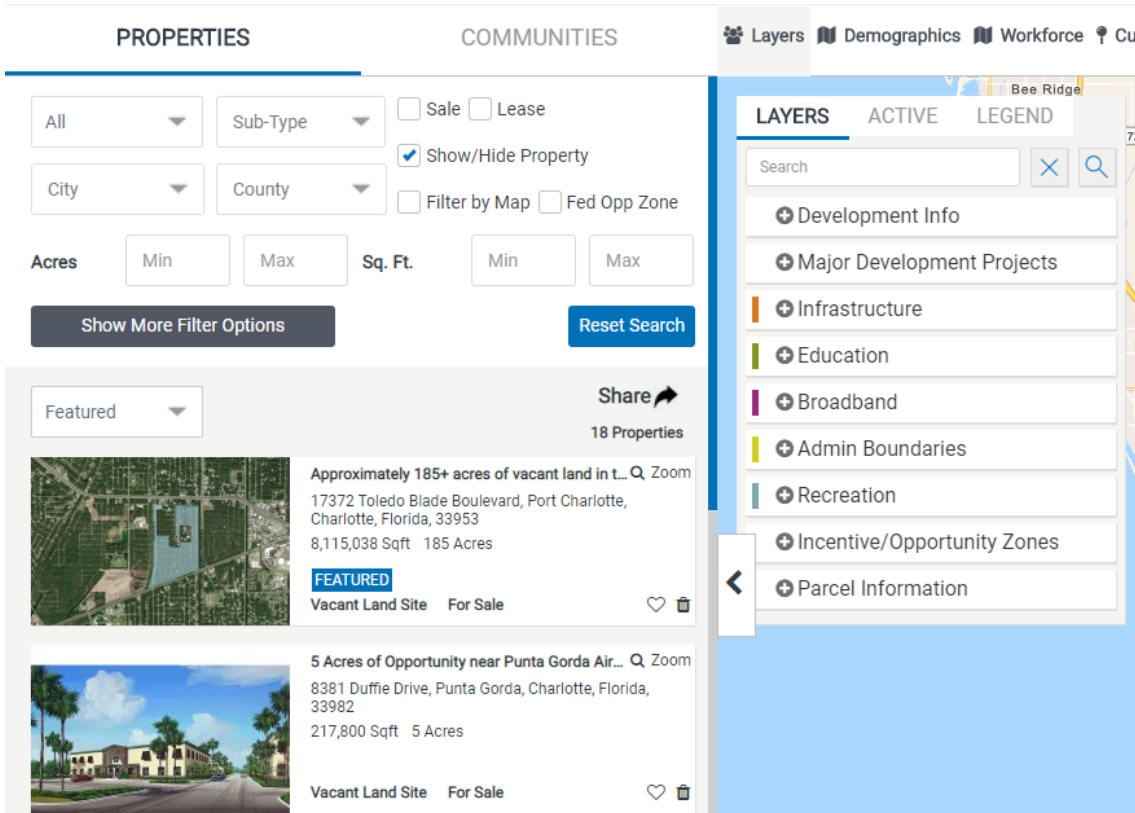
UF/IFAS Extension Service Customer Contacts



Coastal Management

Abandoned/Derelict Vessels Program

- 3 removed
- 1 ready to be removed
- 1 open case
- 3 cited by law enforcement
- 1 At Risk



The screenshot displays the GIS WebTech Recruit interface. On the left, there are filters for 'PROPERTIES' and 'COMMUNITIES'. The 'PROPERTIES' section includes dropdowns for 'All', 'Sub-Type', 'City', and 'County', along with checkboxes for 'Sale', 'Lease', 'Show/Hide Property', 'Filter by Map', and 'Fed Opp Zone'. There are also input fields for 'Acres' and 'Sq. Ft.' with 'Min' and 'Max' values. A 'Show More Filter Options' button and a 'Reset Search' button are also present. Below the filters, there are two featured property listings. The first listing is for 'Approximately 185+ acres of vacant land in t...' located at '17372 Toledo Blade Boulevard, Port Charlotte, Charlotte, Florida, 33953'. It is '8,115,038 Sqft' and '185 Acres'. The second listing is for '5 Acres of Opportunity near Punta Gorda Air...' located at '8381 Duffie Drive, Punta Gorda, Charlotte, Florida, 33982'. It is '217,800 Sqft' and '5 Acres'. Both listings are marked as 'Vacant Land Site' and 'For Sale'. On the right side of the interface, there is a 'LAYERS' panel with a search bar and a list of layers: 'Development Info', 'Major Development Projects', 'Infrastructure', 'Education', 'Broadband', 'Admin Boundaries', 'Recreation', 'Incentive/Opportunity Zones', and 'Parcel Information'. The 'LAYERS' panel also has 'ACTIVE' and 'LEGEND' tabs.

Recruit by GIS WebTech

The Charlotte County Economic Development Office recently launched a new, leading-edge geographic information system (GIS) property search tool on our website. The new tool, [GIS WebTech Recruit](#), will help companies, site selection consultants and commercial real estate brokers look for Charlotte County properties.

Recruit is an online search tool of Charlotte County's commercial and industrial real estate listings. It is designed to help business owners, brokers site selectors and companies locate available commercial and industrial sites and buildings in the county. It offers a free, searchable database of available buildings and sites, along with maps of demographics and customized reports.

In addition to a database of properties, Recruit users can overlap data to create on-demand reports that combine property listings with labor market and incentive information, infrastructure, census data, maps, local amenities and more.

GIS WebTech Recruit can be accessed at the following web address: <https://cleared4takeoff.giswebtechrecruit.com/> or by going to the Economic Development Office's website, www.Cleared4Takeoff.com, and clicking the Sites and Buildings page under the Site Selection menu.

Charlotte CARES for Business Recovery Grant Program Update

Applications Approved: 90
Funds Distributed: \$1,045,988
Deadline: 11/30/2020



Global Entrepreneurship Week is coming up! Check out the EDO's Social Media pages starting on November 16th for daily posts showcasing Charlotte County entrepreneurs. You can learn more about Global Entrepreneurship Week by visiting [Gen Global's website: https://www.genglobal.org/gew](https://www.genglobal.org/gew)



The Economic Development Office is now on YouTube and Instagram!
Follow us for information and the latest economic development news.

Facilities Construction & Maintenance

Allapatchee Shores Restoration and Repair Project

October 2020



The final Hurricane Irma-related facilities project was to repair and stabilize the existing canoe/kayak launch including the installation of a living shoreline at Allapatchee Shores Park. Completed nearly a month ahead of schedule, the project not only remedied damages caused by Hurricane Irma, but also included repairs to the stormwater management system, road, and associated infrastructure. The living shoreline created with plantings of cordgrass, needlegrass rush, and white mangrove will help to preserve the shoreline from erosion as well as providing habitat for coastal wildlife.

Recent Accomplishments

- ◆ The Public Safety Complex perimeter security fence with gates was installed. The remainder of the system is forecasted for installation within 30 days.
- ◆ Landscaping and irrigation was installed in October at South County Annex completing the parking lot expansion and overlay project.



Forward Progress

- ◆ The Port Charlotte Beach Sailing Center Groundbreaking Ceremony was held October 20. The project scope will include a pavilion, boat storage area, and workshop.
- ◆ Fire Station 10 construction started on Palm Island. The 3.6 million dollar two bay project will take approximately a year to complete.
- ◆ A pre-construction meeting was held for the parking lot lighting retrofit at Franz Ross Park. This project is part of the energy efficiency initiatives and involves the replacement of metal halide fixtures with LED. The lighting installation is forecasted to take place the week of November 16.



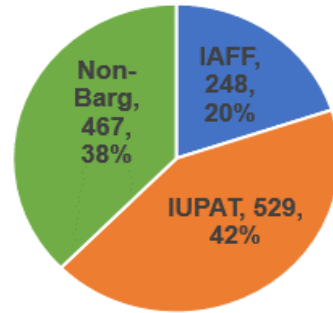
Notable Happenings

- ◆ Charlotte County Transit Facility permit plans are 100 percent complete. The new facility is located on Veteran's Boulevard, providing a central location for servicing citizens.
- ◆ FY21 Guaranteed Maximum Price (GMP) for the Capital Maintenance Plan received Board approval in October. A Request for Proposal for the next contractor is being compiled before submitting to Purchasing for processing.
- ◆ Construction continues on the new courtrooms on the second floor of the Justice Center. Furniture was ordered for Court Administration's expansion of Pretrial Services. This division is anticipated to move to their new space by the end of 2020.

Human Resources

Workforce

Employee Count 1,244
Avg Age 47
Avg Hourly Rate \$24.10
Avg Years of Service 9



Retention of New Hires	October	YTD
% completing probation	80.00%	80.0%

Succession Planning

Ee's in FRS DROP the next 5 years	3.4%
% of Workforce Retired this FY	0.1%

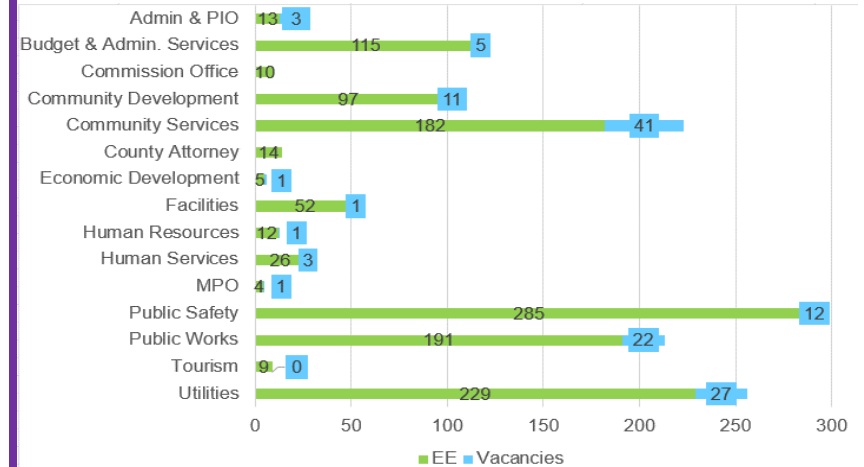
Separations

	October	YTD
Turnover	1.0%	1.0%
Separations	12	12

Training & Development

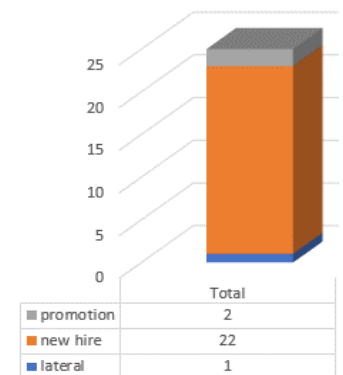
Training	198 Ee's	40.5 hrs	8,019 contact hrs
% using Tuition Reimbursement		1%	

Employees vs Vacancies

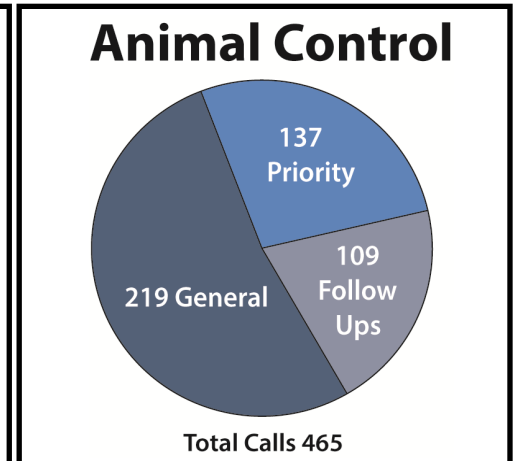
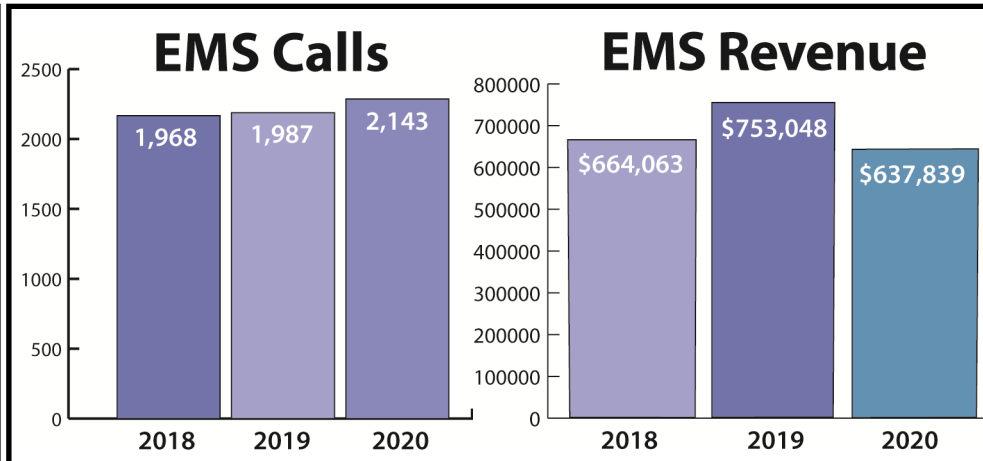
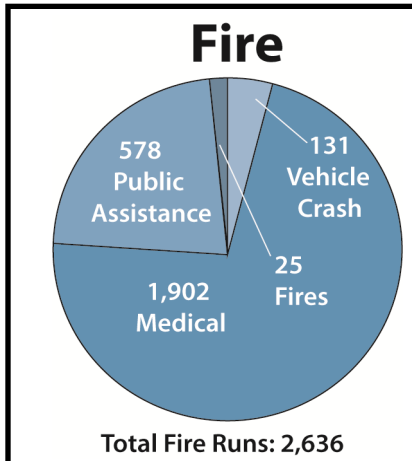


Recruitment

Applications Taken	542
Job Posting Hits	20,867
New Hires	22
Recruited Pos FT	40
Posted PT/Sea	10



Public Safety



Fire Prevention Month

October is fire prevention month, and fire prevention week was Oct. 4 through Oct. 10. The Nation Fire Protection Association has sponsored the public observance of Fire Prevention Week since 1922. In 1925, President Calvin Coolidge proclaimed Fire Prevention Week a national observance, making it the longest-running public health observance in our country. During Fire Prevention Week, children, adults, and teachers learn how to stay safe in case of a fire.

This year the number of requests to speak during Fire Prevention Week was lower than usual due to COVID-19 concerns, but Charlotte County Fire & EMS did do a few in-person safety presentations. The Fire Prevention Week theme this year was "Serve Up Fire Safety in the Kitchen" as cooking is the number one cause of home fires and home fire injuries.

To stay safe in the kitchen, you should remain focused on the food, keep a lid close by (in case of small grease fires), keep cooking areas clear, and watch what you microwave.

Stay focused on your food by staying in the kitchen while frying, boiling, grilling, or broiling food. Turn off the burner if you leave the kitchen, even for a short time. Use a timer to remind you that you are cooking or carry around a wooden spoon as a reminder. Choose food delivery if you are sleepy, have consumed alcohol, or taken medication that causes drowsiness.

Keep a small kitchen fire from getting out of control. If a small grease fire starts, slide the lid over the pan and turn off the burner. Leave the pan covered until it is cool. Never pour water or use a fire extinguisher on a grease fire, which will spread the flames. In an oven fire, turn off the heat and keep the door closed until the oven is cool.

Always make sure your home has working smoke detectors. It is wise to have a smoke detector in every bedroom and one in the space outside of the bedrooms.



CHARLOTTE COUNTY
FLORIDA

Public Works

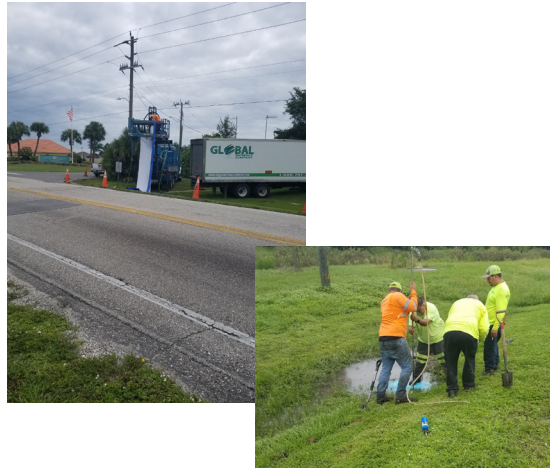
In the Works

Phase 1 of construction on Sandhill Blvd. has started. The contractor has installed well points to dewater the trench to relocate a 24" water main. The relocation of this main is necessary for the storm water improvements required to add additional turn lanes to Sandhill Blvd. at the Kings Hwy intersection.



Did You Know

Here is the pipe lining contractor inserting the liner into the road crossing pipe on Kings Highway nearest Courtly Manor in Port Charlotte! This area will be milled and repaved in November.



Working Together

Matt Logan, Public Works Coastal Projects Manager (middle), was presented with the 2020 Florida Shore and Beach Preservation Association (FSBPA) Public Service Award at yesterday morning's Board of County Commission meeting with John Elias, Public Works Director (left) and Michael Poff of Coastal Engineering Consultants (right).



Larvicide: **1521 acres or 4.2 sq. miles - 42 treatments**
Adulticide: **187,080 acres or 292.5 sq. miles - 53 treatments**
(6 air, 47 Ground)

Aquatics invoiced **\$48,087.28** to MSBUs, Mitigation Sites, CCU and Right of Way

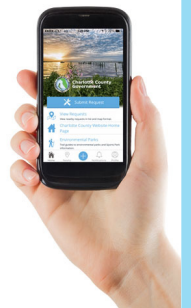
Charlotte County Application Requests October 2020

Requests Received

269

Requests Completed

215



Key Performance Indicators

ACCOM. & TDT	TDT Collections (Prev Month)				Comp Set TDT (Prev Month Sarasota)				TDT FYTD Collections (Pacing)				Fiscal Year to Date <div>2.4%</div> <div>\$103,205</div>
	Aug-19	<div></div>	\$177,090	<div>42.8%</div>	Aug-19	<div></div>	\$1,122,509	<div>11.9%</div>	Sep-19	<div></div>	\$4,336,758	<div>2.4%</div>	
	Aug-20	<div></div>	\$252,858		Aug-20	<div></div>	\$1,256,294		Sep-20	<div></div>	\$4,439,963		
	TDT Collections (Current Month)				Comp Set TDT (Prev Month Lee)				STR Occupancy (Hotels)				
	Sep-19	<div></div>	\$274,873	<div>-4.2%</div>	Aug-19	<div></div>	\$1,829,008	<div>8.1%</div>	Sep-19	<div></div>	51.47%	<div>-4.5%</div>	
	Sep-20	<div></div>	\$263,413		Aug-20	<div></div>	\$1,977,445		Sep-20	<div></div>	49.17%		

Sports Marketing | October 2020

Recent Events

Florida Half Century Softball Tournament

Carmalita Park
Oct. 10-11, 2020
29 team participated

ProStyle Tournaments "The Duel"

Centennial Park & South County Regional Park
Oct. 10-11, 2020
61 teams participated generating approximately \$885K in total economic impact.

USA BMX Sunshine State Nationals

Charlotte BMX Track @ Carmalita Park
Oct. 23-25, 2020
656 athletes participated along with 2,000 family members in attendance generating over 1,800 hotel room nights.



ProStyle Tournaments – Victory in Pink Tournament

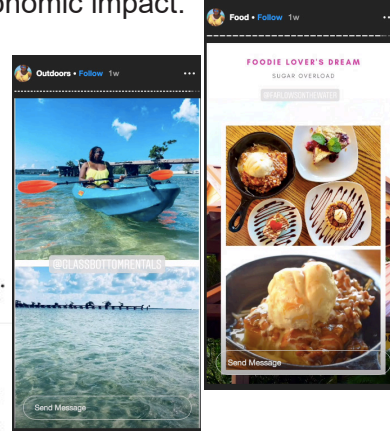
Centennial Park & Charlotte Sports Park
Oct. 24-25, 2020
88 teams participated generating approximately \$745K in total economic impact.



ashleighslife_ • Follow
Little Gasparilla Island, Placida, FL Beach H...

ashleighslife_ Spent the morning on the water so it was a great day! If you come to Florida you need to check out @glassbottomrentals. Travis and I had the best time and we learned so much! Now I want to get a kayak and a paddle board!

2w

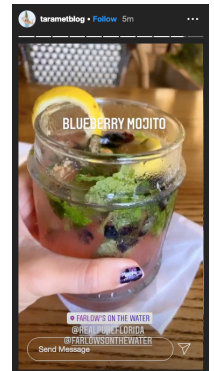


social media channels including Twitter, Instagram, and Instagram Stories.

Public Relations/Media | October 2020

The Tourism Department welcomed two new staff members. Maureen Morgenthien joined the team as Director of Marketing on Oct. 14 and her primary responsibility will be positioning Charlotte County as a tourism destination through marketing initiatives. Sean Walter joined as Sales/Sports Business Development Director on Oct. 28 and he will work in retaining and bringing meeting, group business and sporting events to Charlotte County.

The Punta Gorda/Englewood Beach Visitor & Convention Bureau hosted three social media influencers and one travel writer during four separate visits in October. The influencers each took a paddling trip with Glass Bottom Rentals on Boca Grande followed by lunch at Farlow's on the Water. Each generated content for their



October was a busy month with editorial coverage resulting in 95 editorial placements. These include coverage of the opening of The Sandlot Off-Road Adventure Park, formerly Florida Tracks & Trails. Editorial coverage was also secured for Glass Bottom Rentals and Riding the Waves on ABC 7's "More Explores" and various media outlets produced stories on the USA BMX Sunshine State Nationals at Charlotte BMX.



Finally getting to that landscaping project you've been planning?

Always contact 811 before putting a shovel in the ground, or you could disrupt power or internet. Call 811 or go to your state 811 center's website before digging.

Call811.com/811-your-state



Underground utilities including water and sewer are around your house. Call 811 or visit Sunshine811.com before you dig. It's a free service!



IMPACTS



- **Loveland Grand Master Lift Station:** Loveland Blvd. from Midas Ct. and Old Landfill Rd. and Olean Boulevard from Swanee Road to Loveland Boulevard will be closed until Nov 20.

Additional Impacts:
[Emergency Utility Notices](#)

UNDER CONSTRUCTION

- **Ackerman Septic to Sewer Project:** Construction of a wastewater system to service approximately 2,135 properties with sewer service. Zones 1, 2 and the vacuum station estimated construction start is early 2021.

- **Olean/Aaron/Gertrude Utility Replacement, Enhancement and Relocation:**

This is in coordination with a Public Works road widening and multi-use path project. The existing water and sewer pipes will be replaced and new reclaimed water lines and a 24" force main will be installed.



- **Cape Haze Dr. Wastewater and Reclaimed Transmission System:**

This project is up-sizing the existing 6" sewer lines to 12" on Cape Haze Dr. and adding new 16" reclaimed lines for future customers.



- **Deep Creek Force Main Replacement:**

Construction of a larger force main to improve transmission capacity for the Deep Creek neighborhood. This project also includes pumping improvements at several lift stations.

OPERATIONS

- **Calls:** 5,342
- **Call Wait Time:** 2 mins 3 seconds
- **Total Customer Accounts:** 63,354
- **Sewer Connections:** 41,075
- **Water Connections:** 62,712

Charlotte County, FL App Requests

- 1 Misc.—Utilities Department
- 2 Utilities Billing
- 3 Utilities Department Service
- 6 Total

1,029 Facebook Page Likes

2019 Water Quality Reports:

<https://tinyurl.com/2019-CCR-PeaceRiver>
<https://tinyurl.com/2019-CCR-BurntStore>

Important Information:

Water shutoffs and late fees have been suspended due to the coronavirus outbreak.

The Customer Support Center is open by appointment only. To schedule an appointment, call 941-764-4300. Walk-in services other than the payment drop box will not be available.

Customers can still drop-off their payments in the various payment boxes, pay their utility bill using the convenient electronic bill or by phone at 941.764.4300.

[Payment Options](#)

To provide, safe, reliable drinking water, reclaimed water and wastewater service for the enrichment of the community.