



Monthly Report December 2020

COVID-19 Vaccinations Begin

The Charlotte County Department of Health received its first batch of the Moderna COVID-19 vaccine Dec. 30. Per Gov. Ron DeSantis' Executive Order 20-315, the initial vaccines will go to:

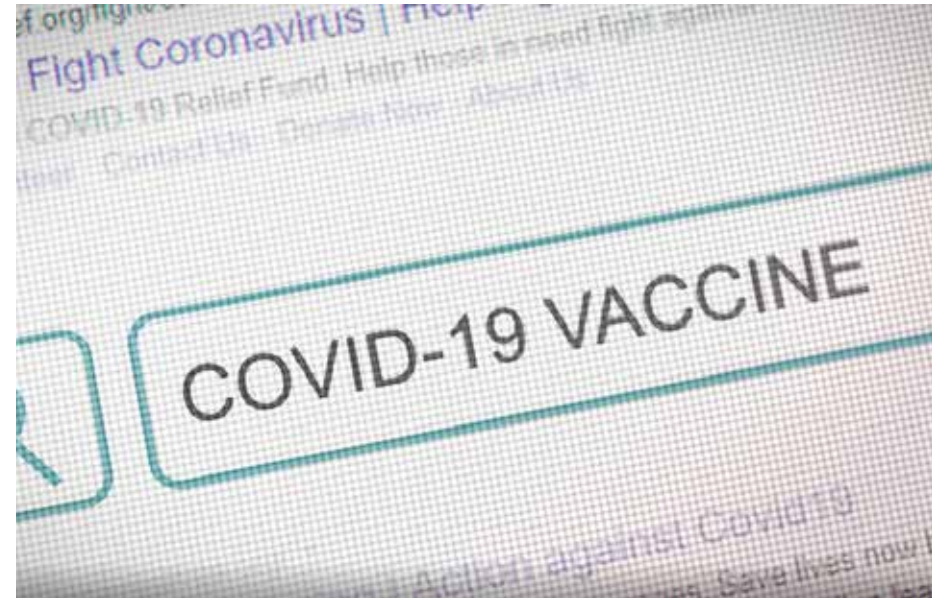
- Long-term care facility residents and staff.
- Persons 65 and older.
- Health care personnel with direct patient contact.
- Persons deemed extremely vulnerable to COVID-19.

Vaccine appointments must be made

through the COADFL.org website. New appointment openings will be announced when vaccines are available. No phone appointments are available at this time. No walk-ups will be admitted to the vaccine location.

After you receive your first dose, you will be contacted to schedule a second dose.

For information about when new appointments will be available, text CharCoCares to 888-777.



For the latest information regarding the COVID-19 vaccine, visit [COADFL.org](https://www.coadfl.org).



2021 Marks Charlotte County Centennial

On Dec. 8, 2020 the Charlotte County Commission proclaimed 2021 as the Charlotte County Centennial Year. Charlotte County was created on April 23, 1921, when Gov. Cary A. Hardee signed a bill passed two days earlier by the Florida Legislature that divided DeSoto County into five counties: Charlotte, Hardee, Highlands, Glades and DeSoto.

To date, commemorations included renaming North Charlotte Regional Park to Centennial Park, installing banners on the Gilchrist and Collier bridges over the Peace River and a

Centennial banner and column wraps in front of the Charlotte County Administration Center in Murdock.

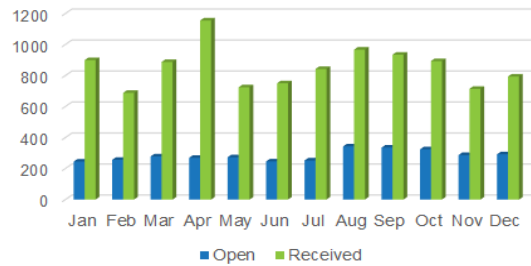
A student art competition and fishing derby are underway and a Centennial website, www.CharlotteCounty100.com, has been launched. A calendar details events planned throughout the year to celebrate the Centennial.

A Centennial Facebook page has been created to share Centennial photos and stories. Visit www.Facebook.com/CharlotteCounty100.

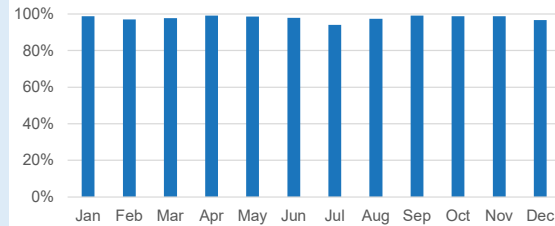
Budget & Administrative Services

Information Technology

Service Tickets by Month

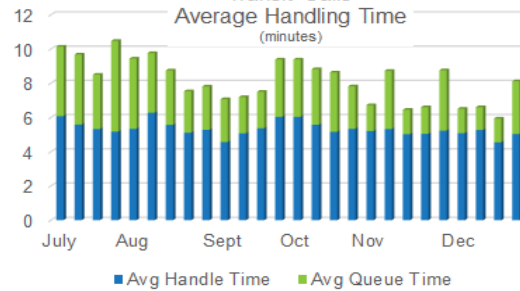


Customer Satisfaction
% Positive

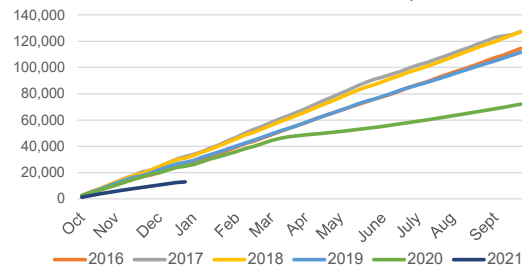


Transit

Transit Calls
Average Handling Time
(minutes)



Annual Cumulative Ridership



Director Highlights

Employee Satisfaction

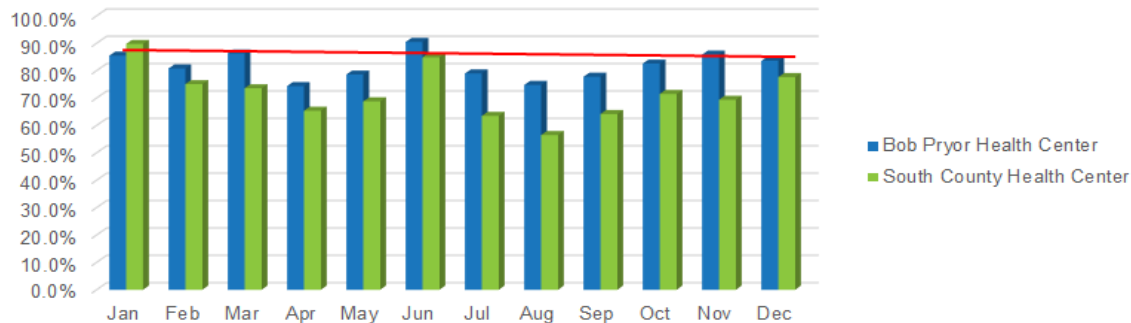
Every two years as part of the County's Strategic Planning Process we conduct an employee survey. The survey asks 25 questions that help us evaluate our capabilities including processes, management, teamwork, communication and professional development. COVID-19 made 2020 a tumultuous year for all county employees and Budget & Administration was no exception. Our staff adapted to a multitude of changing conditions: temporary work stations, moving to home offices, emergency assignments; to name a few. We were concerned that our survey scores would drop, especially in communication. That was not the case, county-wide scores remained very stable and in Budget & Admin we actually saw some significant increases. This is an incredible tribute to both staff and managers. Below is a summary of key questions and results.

December 2020

	Budget & Admin		County-wide	Var. from County-wide
	2020	Var. from 2018	2020	
My department has a high level of teamwork.	89%	0%	81%	8%
Our organization, as a whole, has a high level of teamwork.	86%	12%	74%	13%
My department does a good job communicating changes.	89%	7%	64%	25%
The organization does a good job communicating.	86%	25%	62%	24%
My department has consistent usable work practices.	88%	-2%	75%	13%
Our organization, as a whole, has consistent usable work practices.	84%	8%	68%	15%
I would recommend my organization as a good place to work.	93%	5%	86%	7%
On the job, my views are listened to.	89%	4%	78%	11%
My manager cares about me as an individual.	89%	5%	82%	7%
My employer is helping me meet my career objectives.	80%	7%	73%	7%

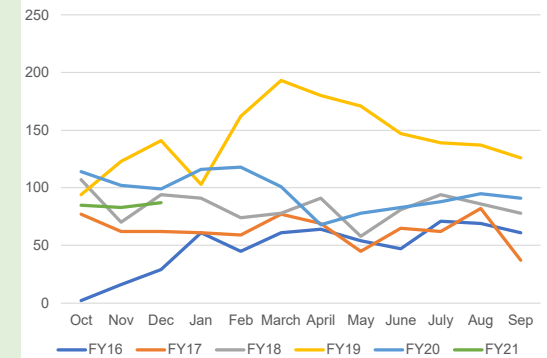
Health Center

Employee Health Center
Monthly Appointment Utilization Summary



Records Management

Record Requests



WHAT'S HAPPENING IN COMMUNITY DEVELOPMENT?

IN PLANNING

- **San Casa Mini-Storage Buildings** – Requesting a Final Site Plan approval for 3 mini storage buildings (Placida mini-storage) with an office and associated infrastructure at 3401 Placida Rd., Englewood, FL. Site Plan approved.
- **Gas station** – Gas station and convenience store, with drive thru restaurant, stand-alone automated car wash and associated infrastructure at 19100 Peachland Blvd., Port Charlotte. Building plans under review.
- **Plaza on El Jobean** – Ten unit development for retail and professional services at 1480 El Jobean Road, Port Charlotte. Site plan in review.
- **Tommy's Car Wash** – Automated car wash facility with associated infrastructure at 19010 Murdock Circle, Port Charlotte. Building plans in review.
- **Starbucks** – Coffeehouse chain at 2931 S. McCall Road, Englewood. Building plans in review.
- **Modwash** – Automated car wash facility at 19740 Cochran Blvd., Port Charlotte. Site Plan approved.

PROJECTS' SPOTLIGHT

Babcock Update

- 1,043 Single Family permits submitted since August 2016
- 786 Certificates of Occupancy issued since August 2016

Murdock Village Update

- Rezoning was approved for 400+ acres in the western section of Murdock Village in order to have mixed-use development with a maximum of 2,400 single and multi family units, commercial uses, and a 150-room hotel.
- Two preliminary plats in house for Kolter Development.
- Arredondo Pointe/Lost Lagoon Development which includes a mixture of retail, entertainment, water park, and hotel uses.

UNDER CONSTRUCTION

- **Charlotte Commons Apartments** – Apartment complex with 264 units, clubhouse, and associated infrastructure at 24150 Beatrix Blvd., Port Charlotte.



- **Extra Space Storage** – Fully enclosed self-storage facility and 29 covered RV parking spaces at 19750 Cochran Blvd., Port Charlotte.

- **Firestone** – Auto repair and auto parts store at 19560 Cochran Blvd., Port Charlotte.



- **P.C. Storage** – Construction of four self-storage buildings, parking and infrastructure at 23950 Veterans Blvd., Port Charlotte.

- **Tire Choice** – Tire and automotive service store at 19100 Veterans Blvd., Port Charlotte.



- **Sherwin Williams** – Paint and coating manufacturing company at 19150 Veterans Blvd., Port Charlotte.

COMPLETED!!



Total Single Family Permits Issued: 194
Single Family Permits Issued—Babcock: 44

Total Single Family Certificates of Occupancy Issued: 151
Single Family Certificate of Occupancy Issued—Babcock: 44

Total Permits Issued: 2,697

Total Permits Issued FY19-20: 32,037
(Fiscal Year Oct. 2019—Sept. 2020)

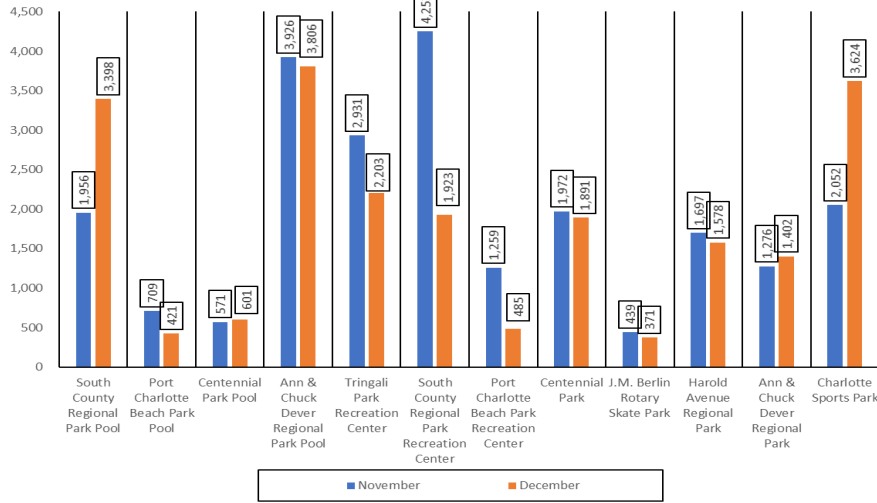
Total Permits Issued FY20-21: 7,689
(Fiscal Year Oct. 2020—Sept. 2021)

PERMITTING SNAPSHOT

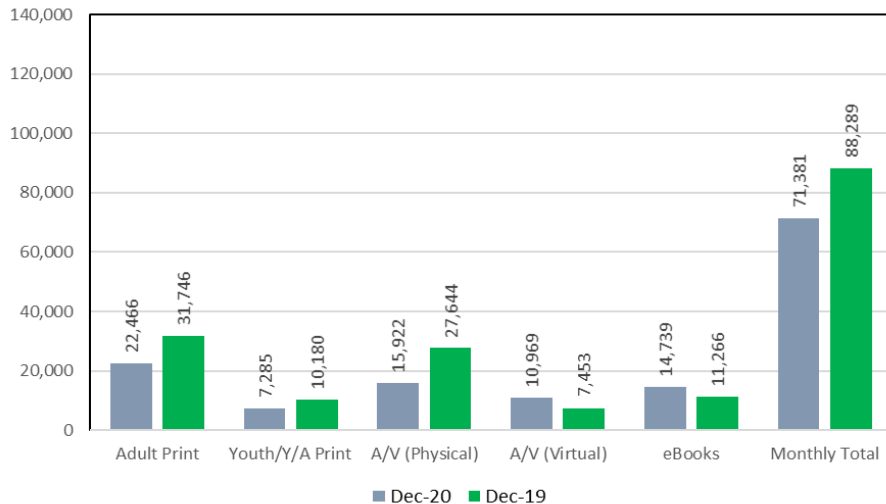


CHARLOTTE COUNTY
Community Development

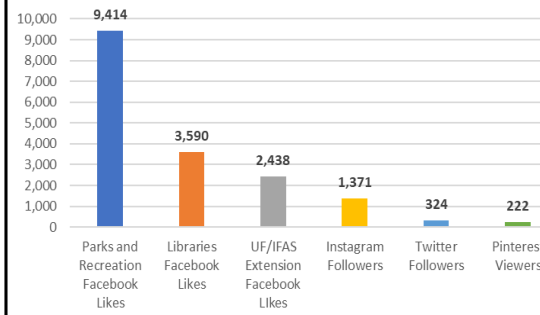
Recreation Centers and Aquatic Facilities Attendance



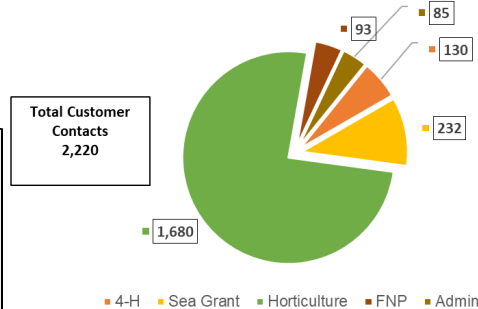
2019 - 2020 Circulation Comparison



Social Media Impact



UF/IFAS Extension Service Customer Contacts



Coastal Management

Abandoned/Derelict Vessels Program

- 4 removed
- 2 ready for removal
- 7 open case
- 8 cited by law enforcement
- 1 At Risk

Parks and Athletic Field Maintenance

- Youth Leagues and Adult Softball practices 198
- Trash bags collected 4,801
- Recycling bags collected 879

Land Management

- 43.8 Miles trails maintained
- 22 acres exotic treatment
- 17 acres understory
- Staff are concentrated on listed species observations, particularly Florida Scrub Jay

Project Management

- 45 Projects
- \$ 2,377,500

The Year In Review

Thank you for signing up
for our newsletter!

**12,000
emails
sent.**

The health, safety, and prosperity of Charlotte County businesses are a top priority. The Charlotte County Economic Development Office's priority is to provide the most up-to-date, impactful business information available during these uncertain times. We provide Business Resources and additional information on our website, which is being updated regularly.

Like us on Facebook

Follow us on Twitter

18501 Murdock Circle, Suite 302
Port Charlotte, FL 33948
941.266.4261
info@clearedstakeoff.com

100

"Ready, Set, Reopen!"
Buckets delivered.

**\$1,500,000 awarded to 112
businesses through the
Charlotte CARES for Business
Recovery Grant Program.**

**264,944
Impressions**

**318,251
Impressions**

**233,653
Impressions**

**Happy New Year! The Economic Development Office looks forward to a
successful and exciting 2021!**



Follow us on social media for information and the latest
economic development news.

Facilities Construction & Maintenance

Port Charlotte Beach Sailing Center

December 2020



The Port Charlotte Beach Sailing Center is a sales tax funded project with a budget of \$918,000. It will provide a covered pavilion for special events and youth sailing classes. In addition, it will have a small maintenance workshop, a covered boat storage area, and new sidewalks to the floating dock area. The project was designed by DMK Associates with construction by Stultz Inc. The project is currently under budget and ahead of schedule.



Recent Accomplishments

- ♦ The roof system was installed at the new Family Services Center and the doors and windows are started.



- ♦ Fire Station 10 recent activity included digging the elevator pit and installing the shaft walls, pile caps, and deep foundations. Installation of grade beams and construction of the building foundation will follow.



Forward Progress

- ♦ Water quality analysis and mitigation work started at the Sports Park. Stantec Consulting Services will be collecting water samples from the backflow preventer at the clubhouse and inside the clubhouse.
- ♦ Court Administration's Pretrial Services moved into their new space as part of the Justice Center renovations.
- ♦ Public Works recently vacated the storage building located at the old JB Yard and asbestos abatement was completed by AMRC of Fort Myers. Public Works is vacating the property so the new Transit Facility can be started on the property.
- ♦ Building permit applications were submitted for Fire Stations 2 and 5. The contractor is bidding the project plans for a guaranteed maximum price (GMP) deliverable next month.
- ♦ The approach slab and canopy slab for temporary EMS Station 9 was poured. The metal structure canopy for housing the station's apparatus is scheduled for installation later this month.

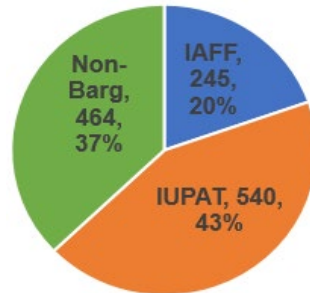
Notable Happenings

- ♦ A capital maintenance contract amendment for the Centennial Monument Sign, Port Charlotte Beach Recreation Center sanitation lines, and Public Safety security is scheduled for Board approval at the January 12th meeting.
- ♦ The utilities audit responses to the Request for Quote were received with recommendation for award sent to Purchasing.
- ♦ Planning is in progress for the retrofit of exterior lighting to LED at the Justice Center, as part of the County's energy initiatives.
- ♦ The installation of the new water line and fire hydrant for the training Aircraft Rescue & Fire Fighter (ARFF) simulator is scheduled to start the week of January 4th.

Human Resources

Workforce

Employee Count 1,249
Avg Age 47
Avg Hourly Rate \$23.98
Avg Years of Service 9



Retention of New Hires	December	YTD
% completing probation	100%	86.7%

Succession Planning

Ee's in FRS DROP the next 5 years	3.2%
% of Workforce Retired this FY	0.6%

Separations

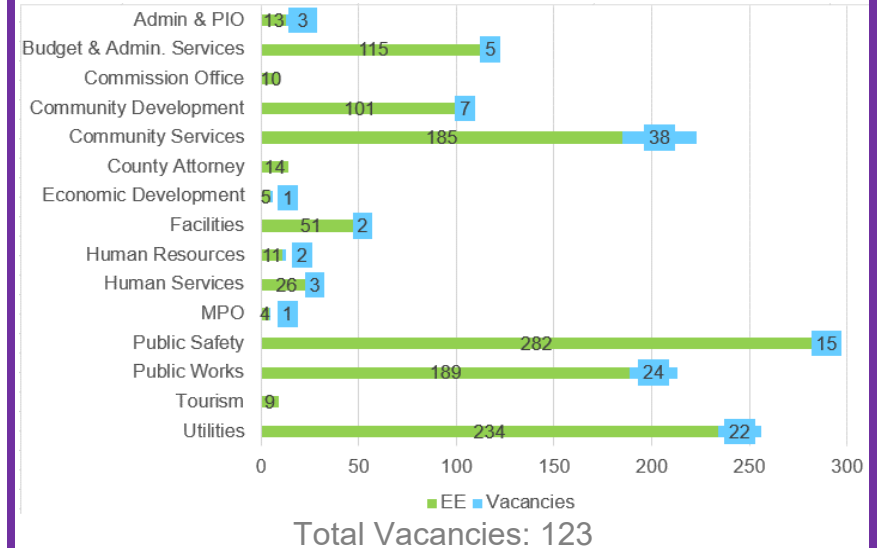
	December	YTD
Turnover	1.0%	3.0%
Separations	13	37



Training & Development

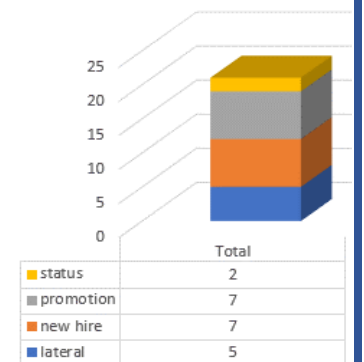
Training	45 Ee's	14 hrs	630 contact hrs
% using Tuition Reimbursement		1%	

Employees vs Vacancies

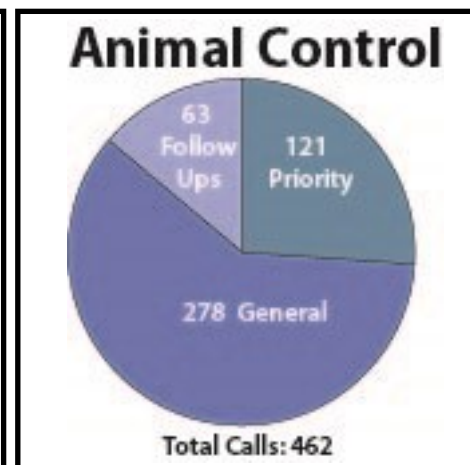
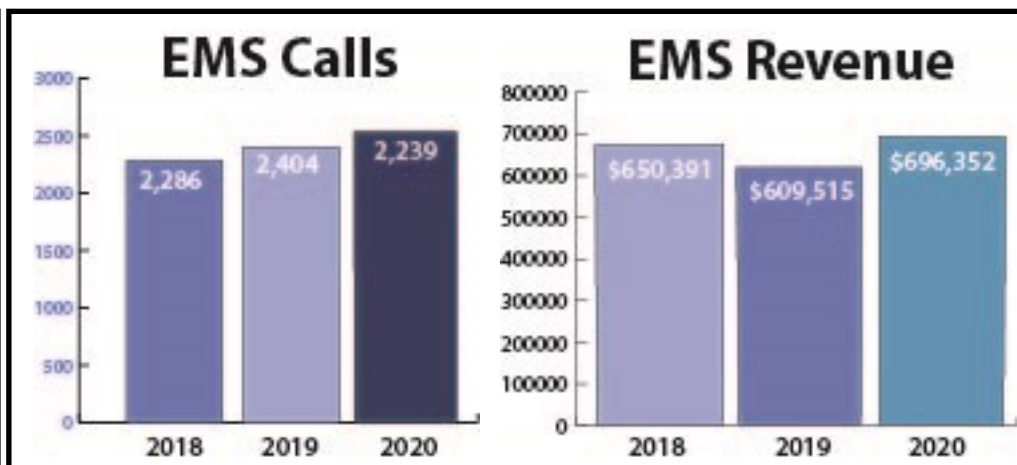
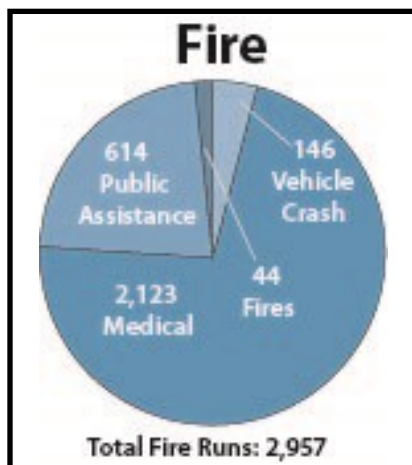


Recruitment

Applications Taken	480
Job Posting Hits	16,814
New Hires	7
Recruited Pos FT	25
Posted PT/Sea	8



Public Safety



A Closer Look

This month, Public Safety was honored to give our coworkers from other departments an up-close look at Animal Control, Emergency Management, and Fire & EMS through the county's Ambassador Program. County ambassadors learned about Animal Control from Animal Control Director Brian Jones. Jones told the students about all the ins and outs of animal control.

Patrick Fuller, Director of Emergency Management, explained the role of emergency management during storms and other emergencies like our current pandemic response. The ambassadors stood in the Emergency Operations Center or EOC, a room that is usually full during a storm response. They also learned how the staff of the EOC and operations have evolved during the pandemic responses. For example, the room is mostly empty, everyone wears masks, and the tables have clear plexiglass barriers to divide works spaces.

The ambassadors toured Charlotte County Fire & EMS logistics, EVM (emergency vehicle maintenance), and the training tower. Logistics keeps the staff supplied with things like uniforms, protective gear, spare equipment for the fire engines, and medical supplies stocked on the ambulances.

EVM keeps the ambulance and fire truck fleet operating in top form. They troubleshoot and repair any equipment failures 24 hours a day and manage routine maintenance. The ambassadors were able to climb the five-story training tower and go hands-on to feel the power of a high-pressure fire hose in action.





CHARLOTTE COUNTY
FLORIDA

Public Works

In the Works

Rio De Janerio pipe lining project:
All 5 pipes have been lined and our crews are now in the process of rehabbing the risers on other pipes. The risers stick straight up and then the pipe curves like an L shape to go underneath the road to the other side.



Did You Know

Andy Amendola (left) and Kim Lewis-Tison (right) received an Exceptional Service Award today for their help with a holiday decorating project in Rotonda West.



Working Together

The Ainger Creek Bridge Repair project has been completed. The project enhancements provide a great improvement to the community. There are new additional pedestrian rails providing safer travel for the public. The crews cleaned trash, tires, shopping carts and various other debris from under the bridge.



Larvicide: **72.63 acres or 0.11 sq. miles - 13 treatments**
Adulticide: **8,404.58 acres or 13.12 sq. miles - 4 treatments**

Aquatics invoiced **\$40,372.61** to MSBUs, Mitigation Sites, and Right of Way

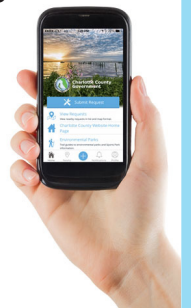
Charlotte County Application Requests
December 2020

Requests Received



135



Requests Completed

93



Key Performance Indicators

Tourist Development Tax Collections			
TDT (Current Month)			
Nov-19		\$275,100	↓ -5.8%
Nov-20		\$259,253	

Tourist Development Tax Collections			
TDT (Prev Month)			
Oct-19		\$204,770	↑ 24.7%
Oct-20		\$255,365	

PureFlorida.com

Traffic

Website Users: 32,693

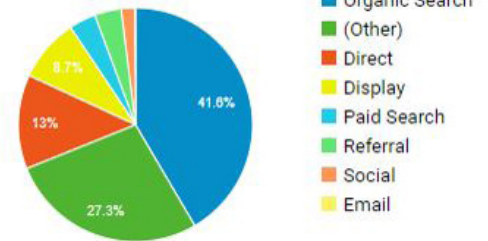
Pageviews: 71,019

Top Origin Markets:
FL, IL, OH, MI, MA, NY, IN, PA, WI

New vs. Returning Visitors
86% vs. 14%

Digital Channel Breakdown

December 1 – 31, 2020



Sports December 2020

Upcoming Events

Association of Pickleball Professionals (APP) Punta Gorda Pickleball Open

PicklePlex of Punta Gorda
January 7-10, 2021

APP is the first USA Pickleball sanctioned tour for both professionals and amateurs in America and Europe. This event, having over 400 of the top amateur and professional players from across America, will compete for \$40,000 in total prize money at the PicklePlex.



Sports Corner

- We continue to connect virtually with 32 other Florida County Sports Commissions and Visitors Bureau to share best industry practices as we all navigate through these different times in the youth amateur sports world.

Fun Fact: A water enthusiast's wonderland like Charlotte Harbor, Florida offers 1,000 miles of coastline, 12,000 miles of fishable rivers and streams, and nearly 8,000 natural lakes, providing an economic footprint that totals \$7.5 billion and accounts for 81,000 jobs within the fishing and boating industries.

Public Relations/Media December 2020

Peace River Botanical & Sculpture Gardens was showcased on ABC Channel 7 with a live walk through of Gardens Aglow, their evening holiday light event.

Punta Gorda/Englewood Beach
December 15, 2020 at 8:11 PM · ...

Exciting and unique venues offer a variety of tantalizing flavor sensations.
So many restaurants to visit when you explore Punta Gorda!
Discover more at <https://explorepuntagorda.com/visi.../restaurants-nightlife/> ... See More



Punta Gorda/Englewood Beach
December 18, 2020 at 11:44 AM · ...

Wow! Peace River Botanical & Sculpture Gardens is decked out for the holidays! Check out Gardens Aglow. 🌟 🌟
#BestSideOutside



Rachel Anderson ABC-7 is at Peace River Botanical & Sculpture Gardens.
December 15, 2020 at 9:39 AM · Punta Gorda, FL · 📍
It's beginning to look a lot like Christmas!!!

One of the many things featured on our social media page was the exciting and unique venues framing a variety of flavor sensations in Punta Gorda.



UNDER CONSTRUCTION

- **El Jobean Septic to Sewer Project:**
Construction of a wastewater system to service approximately 300 properties with sewer service. On-site sewer connections to the vacuum sewer system is on schedule for Spring 2021 for Zones 1 & 2.

For project information:

ElJobeanProject.com

- **Ackerman Septic to Sewer Project:**
Construction of a wastewater system to service approximately 2,135 properties with sewer service. Zones 1, 2 and the vacuum station estimated construction start is early this year.

For project information:

AckermanProject.com



IMPACTS



- **Loveland Grand Master Lift Station:**
Loveland Boulevard. from Midas Court to Wickens Avenue will be closed until April 30.

The Utilities Department reminds motorists to remain alert at all times and to exercise caution when traveling in the vicinity of construction zones.

Additional Impacts:

[Emergency Utility Notices](#)

UNDER CONSTRUCTION

- **Cape Haze Dr. Sewer and Reclaimed Transmission System:**

This project is upsizing the existing 6" sewer lines to 12" on Cape Haze Drive and adding new 16" reclaimed lines for future customers.



- **Deep Creek Sewer Force Main Replacement:**

Construction of a larger sewer force main to improve transmission capacity for the Deep Creek neighborhood. This project also includes pumping improvements at several lift stations along the project route. Crews are currently working in the utility easement between Hampton Point Apartments and Montpelier Road. [Project Map](#)



- **Lift Station #2 Replacement:**

Construction of the replacement of Lift Station #2. Work also includes replacements of the 6" sewer force main and the 8" water main along Conway Boulevard.

- **Loveland Grand Master Lift Station:**
Master Lift Station and 48" Gravity Interceptor, 14,000 linear feet of 48" pipe and 2,800 LF of 24" pipe.

OPERATIONS

- **Calls:** 6,895
- **Call Wait Time:** 7 minutes 42 seconds
- **Total Customer Accounts:** 63,610
- **Sewer Connections:** 41,213
- **Water Connections:** 62,960

Charlotte County, FL App Requests

- **2 Misc.—Utilities Department**
- **5 Utilities Billing**
- **3 Utilities Department Service**
- 10 Total**

1,043 Facebook Page Likes

2019 Water Quality Reports:

<https://tinyurl.com/2019-CCR-PeaceRiver>

<https://tinyurl.com/2019-CCR-BurntStore>

Important Information:

Water shutoffs and late fees have been suspended due to the coronavirus outbreak.

The Customer Support Center is open by appointment only. To schedule an appointment, call 941-764-4300. Walk-in services other than the payment drop box will not be available.

Customers can still drop-off their payments in the various payment boxes, pay their utility bill using the convenient electronic bill or by phone at 941.764.4300.

[Payment Options](#)

To provide, safe, reliable drinking water, reclaimed water and wastewater service for the enrichment of the community.