

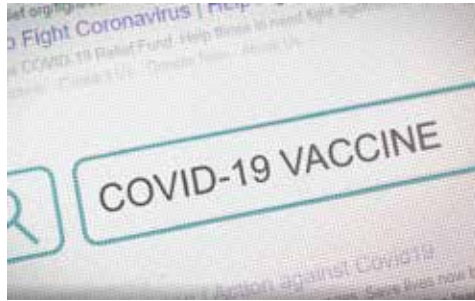


Monthly Report January 2021

Vaccination tally in Charlotte County tops 21,000

The Department of Health vaccination effort in Charlotte County continues with more than 21,000 vaccinations administered as of Feb. 10, including more than 6,000 who have completed their two-dose series. To view the latest vaccination update, visit tinyurl.com/FLvaccinations. The tally is updated daily.

Nearly 100,000 people have pre-registered for vaccine appointments and information on



the myvaccine.fl.gov website or by calling 866-200-9160 (or 833-990-3549 for TTY users) since the system was launched two weeks ago. Some of that number is likely a result of residents regis-

tering by both methods.

People who have received their first dose can get their second dose between 1 p.m. and 3:30 p.m. on the date listed on the back of the card received when the first dose was administered.

Those who received a first dose elsewhere must register for a second dose in Charlotte County via the call center or website or get their second dose where they received their first dose.

An additional distribution location was announced this week at the Winn-Dixie pharmacy, 4100 McCall Road in Englewood. Visit www.winndixie.com/pharmacy/covid-vaccine.

To schedule a vaccine appointment at Publix pharmacies, visit www.publix.com/covid-vaccine/florida.

For more information, visit www.CharlotteCountyFL.gov and click Vaccine Information.

Centennial photo mosaic site launches

Charlotte County has launched an interactive photo mosaic to celebrate its Centennial. This online interactive photo mosaic allows individuals to be part of the centennial celebration by submitting photos throughout Charlotte County.

Each photo submitted will be placed in the mosaic as a part of a larger image of the official Centennial seal. This mosaic will be available throughout 2021. Once the mosaic is completed the image will be used for both printed and digital display throughout

Charlotte County.

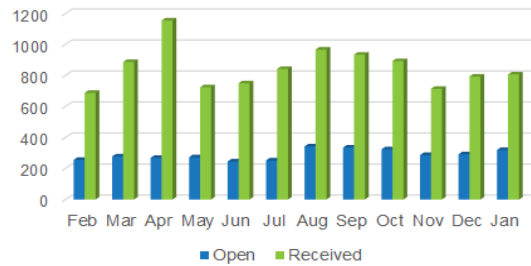
To be a part of the Centennial photo mosaic, upload photos at photomosaic.charlotte-countyfl.gov. Submissions become the property of Charlotte County and are subject to review by county staff before being posted. Photos can be uploaded from a desktop, tablet or mobile device.

For information, contact Ashley Turner at 941-235-5008 or Ashley.Turner@CharlotteCountyFL.gov.

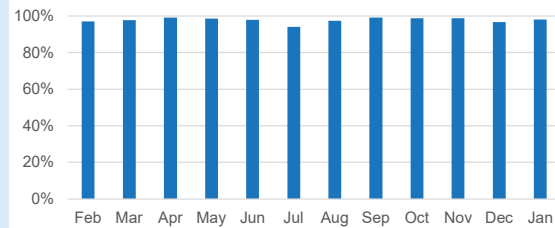


Information Technology

Service Tickets by Month

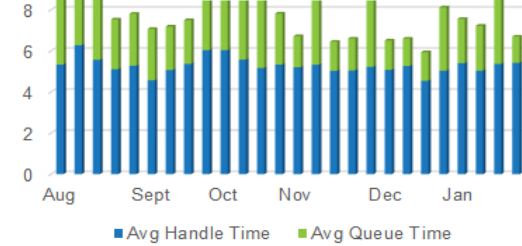


Customer Satisfaction
% Positive

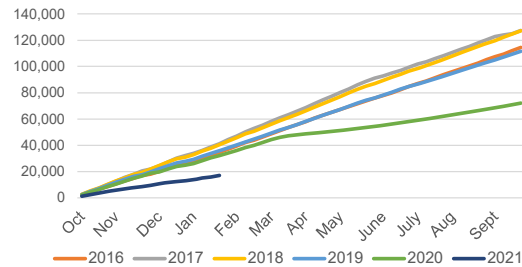


Transit

Transit Calls
Average Handling Time
(minutes)



Annual Cumulative Ridership



Director Highlights

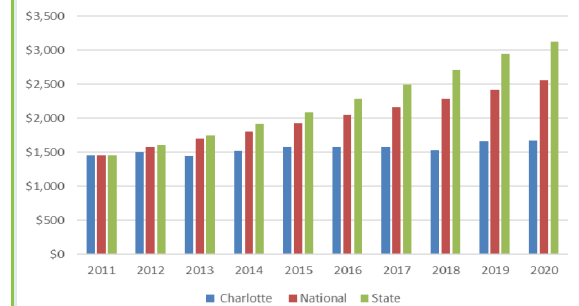
Health Benefit Costs

Charlotte County opened an Employee Health Center in 2008 as way to control health care costs and maintain a quality benefit for our employees. Since that time we have opened an additional site and added a Wellness component.

The graph below demonstrates the significant success of this program. For the last ten years our health benefit costs per employee have increased an average of 1.5% per year. For the same period of time the national average annual increase was 6% and the state average was 9.5%. The cumulative projected savings for that period between the national trend and our experience is \$67 million and over \$106 million when compared to the state trend.

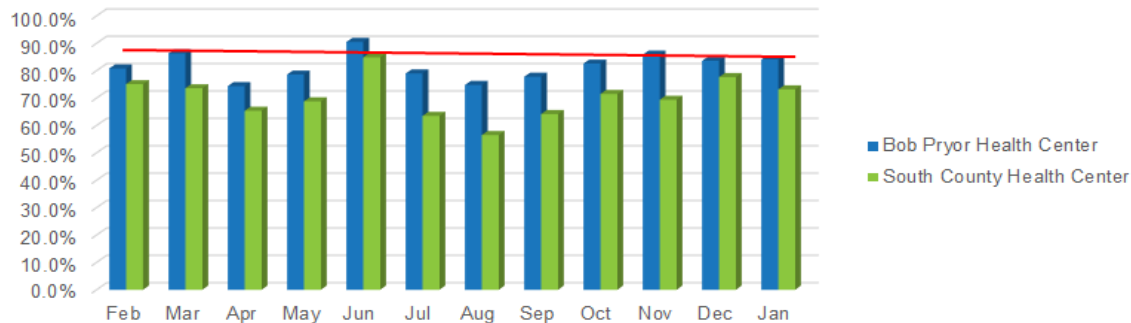
January 2021

Health Care per Emp per Month



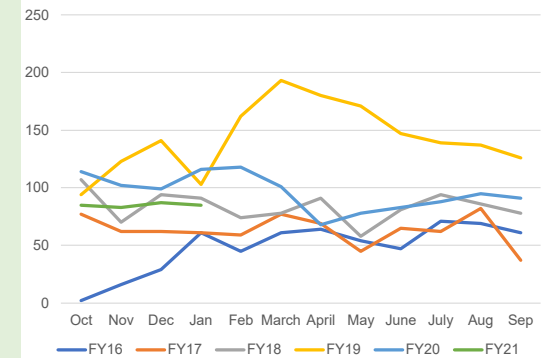
Health Center

Employee Health Center
Monthly Appointment Utilization Summary



Records Management

Record Requests



WHAT'S HAPPENING IN COMMUNITY DEVELOPMENT?

IN PLANNING

- **San Casa Mini-Storage Buildings** – Requesting a Final Site Plan approval for 3 mini storage buildings (Placida mini-storage) with an office and associated infrastructure at 3401 Placida Rd., Englewood, FL. Building plans under review.
- **Gas station** – Gas station and convenience store, with drive thru restaurant, stand-alone automated car wash and associated infrastructure at 19100 Peachland Blvd., Port Charlotte. Building plans under review.
- **Tommy's Car Wash** – Automated car wash facility with associated infrastructure at 19010 Murdock Circle, Port Charlotte. Building plans in review.
- **Starbucks** – Coffeehouse chain at 2931 S. McCall Road, Englewood. Building plans in review.
- **Modwash** – Automated car was facility at 19740 Cochran Blvd., Port Charlotte. Site Plan approved.

UNDER CONSTRUCTION

- **Charlotte Commons Apartments** – Apartment complex with 264 units, clubhouse, and associated infrastructure at 24150 Beatrix Blvd., Port Charlotte.



- **Extra Space Storage** – Fully enclosed self-storage facility and 29 covered RV parking spaces at 19750 Cochran Blvd., Port Charlotte.

- **P.C. Storage** – Construction of four self-storage buildings, parking and infrastructure at 23950 Veterans Blvd., Port Charlotte.



- **Tire Choice** – Tire and automotive service store at 19100 Veterans Blvd., Port Charlotte.

- **Sherwin Williams** – Paint and coating manufacturing company at 19150 Veterans Blvd., Port Charlotte.



COMPLETED!!

- **Firestone** – Auto repair and auto parts store at 19560 Cochran Blvd., Port Charlotte.



PROJECTS' SPOTLIGHT

Babcock Update

- 1,074 Single Family permits submitted since August 2016
- 814 Certificates of Occupancy issued since August 2016

Murdock Village Update

- Rezoning was approved for 400+ acres in the western section of Murdock Village in order to have mixed-use development with a maximum of 2,400 single and multi family units, commercial uses, and a 150-room hotel.
- Two preliminary plats in house for Kolter Development.
- Arredondo Pointe/Lost Lagoon Development which includes a mixture of retail, entertainment, water park, and hotel uses.

Total Single Family Permits Issued: 248
Single Family Permits Issued—Babcock: 31

Total Single Family Certificates of Occupancy Issued: 113
Single Family Certificate of Occupancy Issued—Babcock: 28

Total Permits Issued: 2,510

Total Permits Issued FY19-20: 32,037
(Fiscal Year Oct. 2019—Sept. 2020)

Total Permits Issued FY20-21: 10,199
(Fiscal Year Oct. 2020—Sept. 2021)

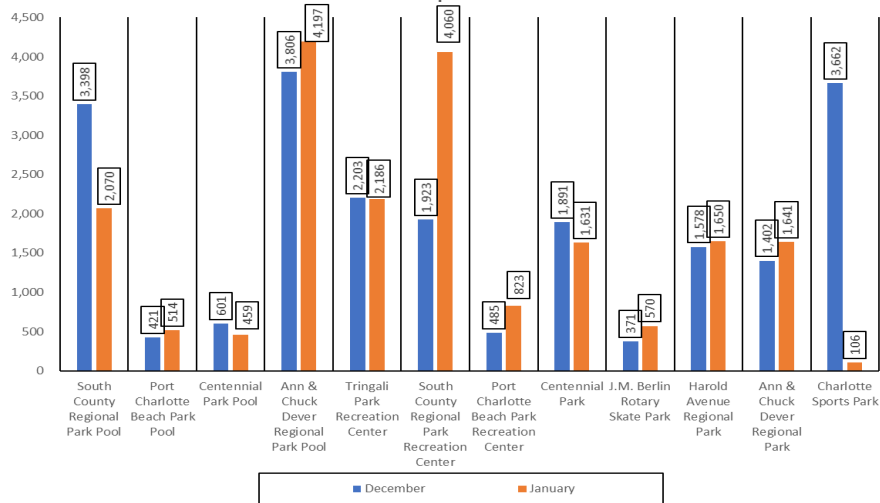
PERMITTING SNAPSHOT



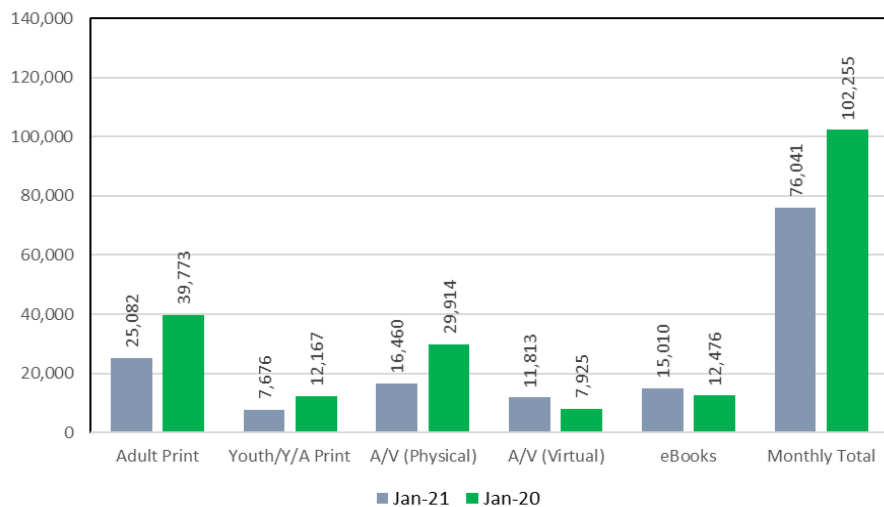
CHARLOTTE COUNTY
Community Development

Community Services

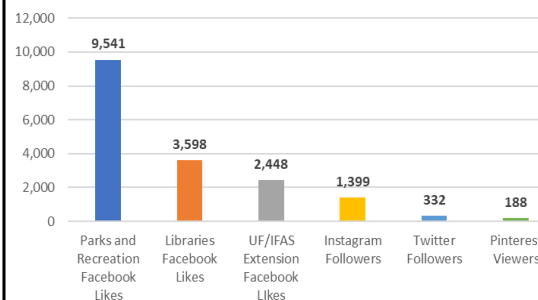
Recreation Centers and Aquatic Facilities Attendance



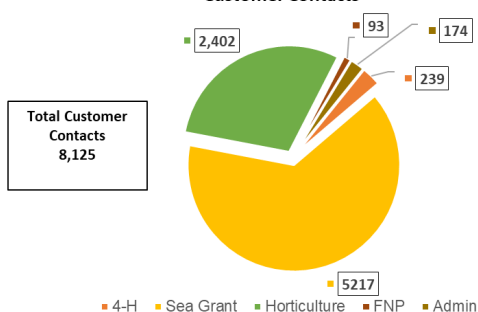
2020 - 2021 Circulation Comparison



Social Media Impact



UF/IFAS Extension Service Customer Contacts



Coastal Management

Abandoned/Derelict Vessels Program

- 5 removed
- 5 ready for removal
- 5 open case
- 3 cited by law enforcement
- 1 At Risk

7 Coastal lighting inspections
60 Educational bags distributed

Parks and Athletic Field Maintenance

- Youth Leagues and Adult Softball practices 227
- Trash bags collected 4,592
- Recycling bags collected 726

Land Management

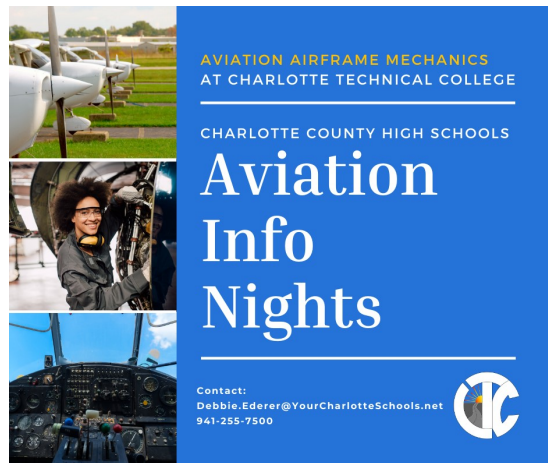
- 43.8 Miles trails maintained
- 13 acres exotic treatment
- 11 miles trails treated
- Staff are concentrated on listed species observations, particularly Florida Scrub Jay

Project Management

- 48 Projects
- \$ 3,176,965

Aviation Airframe & Powerplant Program

Charlotte Technical College is launching their Aviation Airframe Mechanics Program this fall. They expect to have final FAA approval by February. Charlotte Technical College will be launching a marketing campaign with Marketing Alliance to attract students from all over the state to the program.



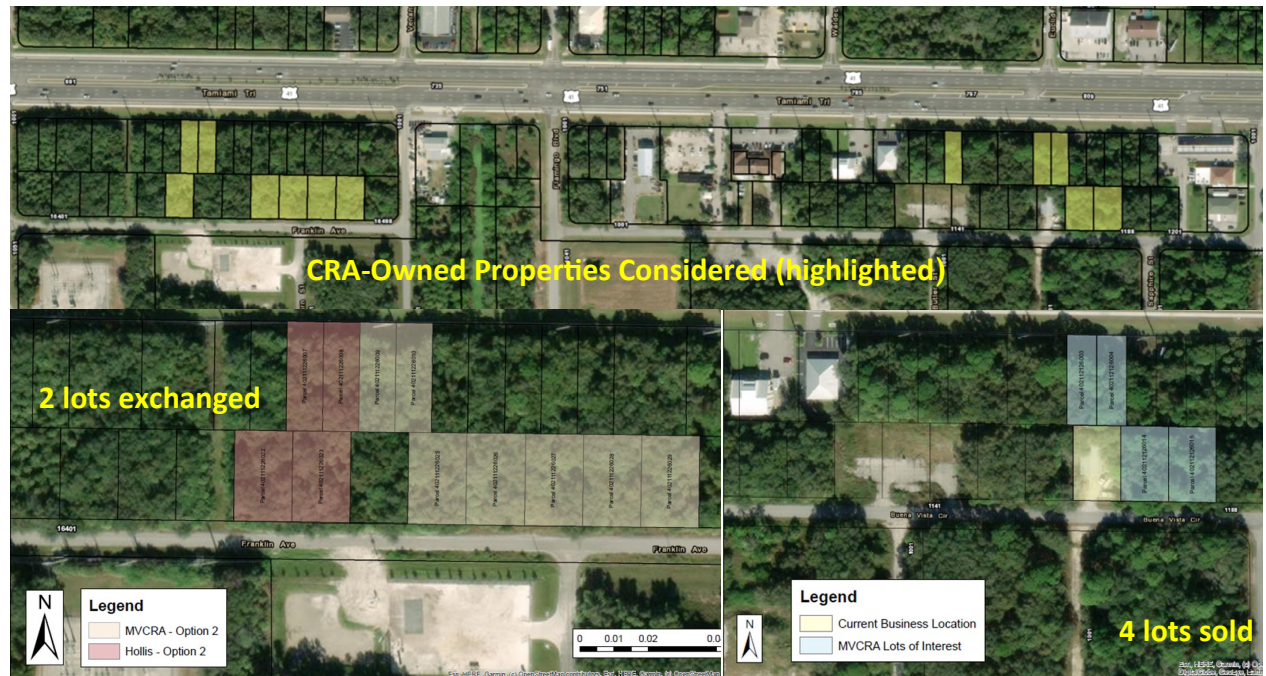
West Port Progress

Development in West Port continues as construction on Centennial Blvd. nears completion and new home construction is underway.



Murdock Village Gateway Lots

Last year, CRA owned Gateway lots in Murdock Village were identified and adjacent owners were contacted due to the potential to create assemblages of commercial property (CG Zoning) within Murdock Village CRA Gateway area. Last month the Board of County Commissioners approved the sale of 4 Gateway lots to an adjacent property owner and the exchange of 2 lots with an adjacent property owner to provide property assemblage that will maximize the potential of these commercial properties. The maps below outline the new configuration of these Gateway lots. You can find out more information about the Murdock Village CRA on the Charlotte County website: <https://www.charlottecountyfl.gov/cra/murdock-village/>



Follow us on social media for information and the latest economic development news.



Facilities Construction & Maintenance

Fire Station 9

January 2021



The county in support of Babcock Ranch Master Development Order implemented the Emergency Management Services Substation 9 project. The project scope included living quarters for EMS staff, isolated personal protective equipment storage area, and covered area for the apparatus. The substation is located on a leased property in Babcock Ranch. The ADA ramp was installed on the modular trailer with the paving, landscaping, and apparatus shelter constructed. The commercial power connection is scheduled for mid February with project completion expected the end of February. Staff is projected to occupy the substation in March.

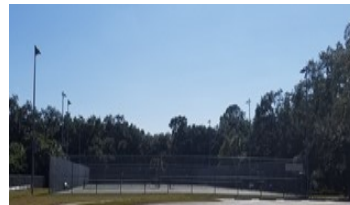
Recent Accomplishments

- ♦ Carpet was replaced with LVT throughout the East Port Wastewater Treatment Plant Operators Command Center providing better durability while reducing maintenance in this area.
- ♦ The records room in Grace Street Annex was recently renovated. The renovation consisted of removing & reconstructing walls, removing an abandoned filing system, installing new flooring, and painting.
- ♦ Tampa Bay Rays funded phase II renovations were finished at the Sports Park. Major and minor league areas were remodeled to include a new meeting room, offices, and renovation of the locker space & training area.



Forward Progress

- ♦ Construction began on the retrofit of sports lighting to LED at Franz Ross Park. The tennis courts are substantially complete with construction continuing at the football fields.



- ♦ Staff received the Fire Stations 2 & 5 Guaranteed Maximum Price from the construction manager. Purchasing is processing the GMP for Board approval.
- ♦ Family Services Center Phase I has reached the 50% construction completion milestone. Interior drywall and exterior stucco are underway.
- ♦ The Airport Rescue & Fire Fighter simulator project bid plans were received. Wharton-Smith started the bid process creating the Guaranteed Maximum Price due the end of February.

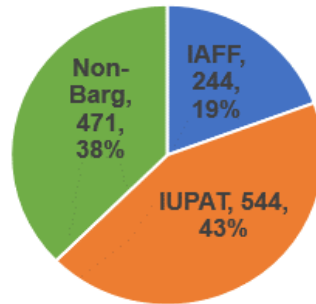
Notable Happenings

- ♦ Furniture was ordered for the two new courtrooms, including jury and judge's support spaces, that are nearing completion at the Justice Center Renovations project.
- ♦ A kick-off meeting was held for the Utilities Audit which includes an audit of the last three years' utility billings for the Murdock Administration Center, Justice Center, and Jail.
- ♦ An initial site walk was conducted to determine the best location for the generator at the Harold Avenue Recreation Center.
- ♦ The Board of County Commissioners approved the Guaranteed Maximum Price (GMP) for construction of the new Charlotte Transit Facility that will be constructed by Wharton-Smith using federal grant funds.

Human Resources

Workforce

Employee Count 1,259
Avg Age 47
Avg Hourly Rate \$23.92
Avg Years of Service 9



Retention of New Hires	January	YTD
% completing probation	100%	90.0%

Succession Planning

Ee's in FRS DROP the next 5 years	3.0%
% of Workforce Retired this FY	1.0%

Separations

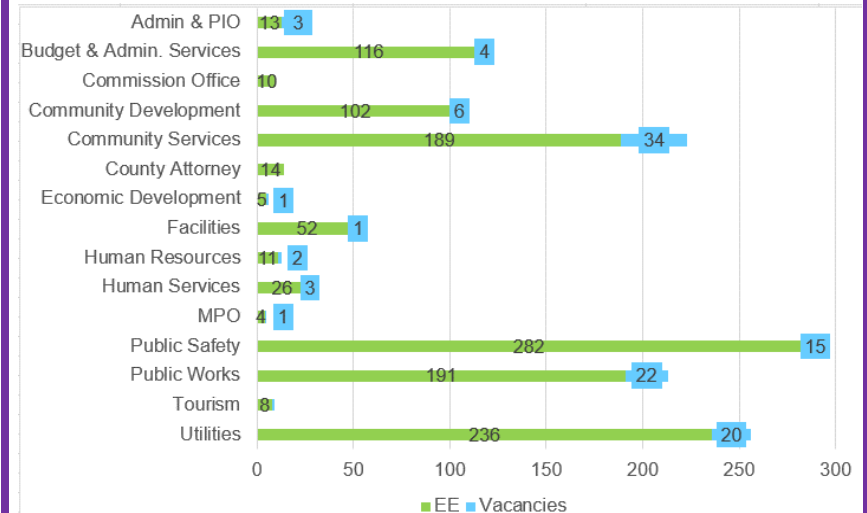
	January	YTD
Turnover	0.9%	3.8%
Separations	11	48



Training & Development

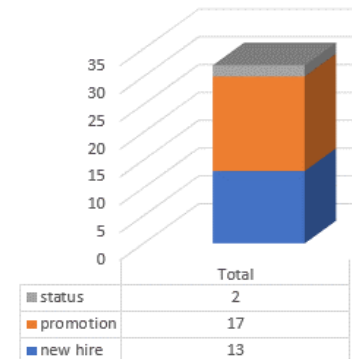
Training	12 Ee's	5 hrs	60 contact hrs
% using Tuition Reimbursement		1%	

Employees vs Vacancies



Recruitment

Applications Taken	391
Job Posting Hits	28,219
New Hires	13
Recruited Pos FT	20
Posted PT/Sea	8



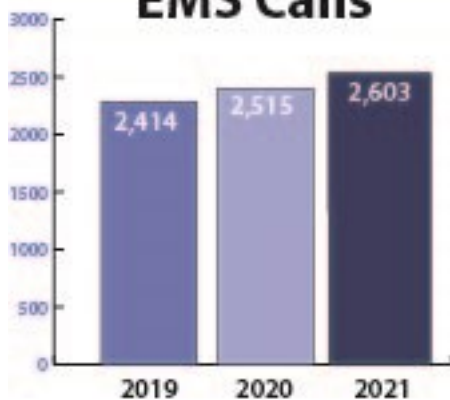
Public Safety

Fire

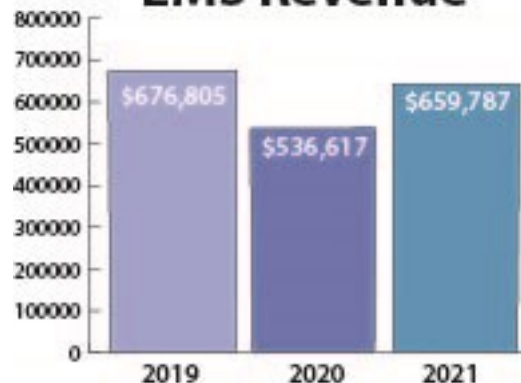


Total Fire Runs: 3,014

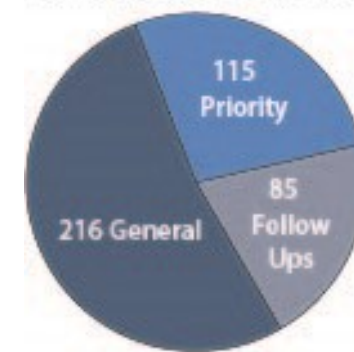
EMS Calls



EMS Revenue



Animal Control



Total Calls 416

COVID-19 Vaccinations

It is safe to say that COVID-19 vaccinations have been one of the primary focuses of Public Safety during January. Emergency Management has been leading our county's pandemic response and supporting the Department of Health effort to protect our citizens.

During January, Public Safety evolved from supporting COVID-19 testing sites to supporting COVID-19 vaccinations at the Harold Ave. Rec Center. While many have been vaccinated, the demand for the vaccine remains great while the supply of vaccine doses is low.

January saw the method of getting a list of qualified vaccine recipients evolve as well. Early on, when the county received a supply of doses, the public was notified, and a local non-profit opened their website for appointment. The volume of folks trying to register often crashed the site, leading to

frustrated citizens and sometimes offered more appointments than available.

Next, the state provided a phone registration system to help counties get qualified vaccine recipients on a list. A few days later, the online version went live, allowing individuals to sign up and get on a waiting list. The system will then notify those waiting once the vaccine is available. In a few days, 96,000 had joined the list.

Public Safety, as well as all county staff, remain committed to helping as many people as possible receive the vaccine as soon as we possibly can.





CHARLOTTE COUNTY
FLORIDA

Public Works

In the Works

Emil Sweptson Bridge Repairs are scheduled to begin on January 25, 2021. This project is a 60-day contract, scheduled to be complete on March 26, 2021. The project includes expansion joint repairs, clean and seal bridge deck and sidewalks, approach guard rail replacement, replace sidewalk approach slabs, replace portions of sidewalks, replace existing rip rap at end bent, mill asphalt pavement, install new asphalt pavement, replace pavement markings.



Did You Know

A semi-truck accidentally hit a fire hydrant while turning the corner into Cheney Brothers Inc. The water from the hydrant caused the ground to become unstable and when the semi-truck drove over, the ground opened into a sink hole. Our crews have backfilled and compacted in 8 - 12" lifts with a shell and gravel mix to ensure we have a stable base material that will support the scheduled asphalt repair. Our contractor for this project will be making the necessary repairs.



Working Together

Charlotte County Public Works Department personnel set up the Charlotte County Department of Health Covid-19 vaccination site prior to the start of vaccinations on Dec. 30. Public Works Department personnel coordinated with the Office of Emergency Management, Community Services, and the Department of Health to devise the traffic management plan to ensure an orderly and convenient process for citizens to receive vaccinations at their appointed times.



Larvicide: **64 acres or 0.10 sq. miles - 4 treatments**
Adulticide: **52,594.30 acres or 81 sq. miles - 12 treatments**

Aquatics invoiced **\$38,275.08** to MSBUs, Mitigation Sites, CCU and Right of Way

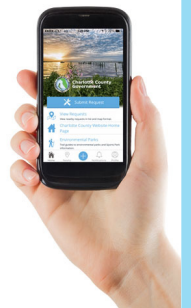
Charlotte County Application Requests January 2021

Requests Received



129



Requests Completed

90



Key Performance Indicators

Tourist Development Tax Collections TDT (Current Month)			
Dec-19		\$400,368	↑ 0.1%
Dec-20		\$400,833	

Tourist Development Tax Collections TDT (Prev Month)			
Nov-19		\$275,100	↓ -5.8%
Nov-20		\$259,253	

PureFlorida.com

Traffic

Website Users: 40,557

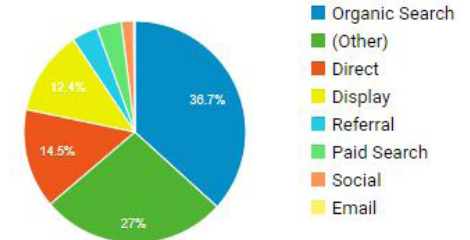
Pageviews: 87,584

Top Origin Markets:
FL, IL, OH, MI, MA, PA, NY, IN, WI, VA

New vs. Returning Visitors
86% vs. 14%

Digital Channel Breakdown

Digital Channel Breakdown: January 1 – 31, 2021



Sports January 2021

Recent Events

Association of Pickleball Professionals (APP) - Punta Gorda Pickleball Open
PicklePlex of Punta Gorda
January 7-10, 2021

The Punta Gorda Pickleball Open included 611 participants. 303 from across Florida, 20 from Charlotte County and others traveling across the country from California. 125 participants came from countries as far away as Afghanistan, Canada, United Kingdom, Japan and Zimbabwe.



Sports Corner

While hosting their tour stop event at the Punta Gorda PicklePlex, the American Pickleball Professional Association (APP) took time out of their busy playing schedule to give back to the community by donating paddles, balls and nets to Punta Gorda Middle School. This grass roots efforts engages young kids to participate in the fastest growing sport in the world. Thank you, APP staff!

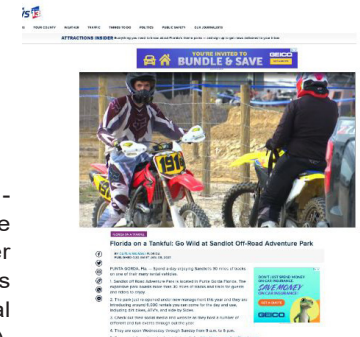


Fun Fact: Florida remains the #1 destination for golf, accounting for 12% of the United States' golf economy, with its more than 1,100 golf courses. We know this to be true by all the beautiful courses we have within our destination. In the Sunshine State, golf accounts for more than \$16.5 billion and 170,000 total jobs and \$764 million in revenues flowing to state and local government

Public Relations/Media January 2021

39 media placements were secured with notable hits in Bay News 9, NBC2, CBS11, FOX4, and more. These placements had a total reach of almost 2 million and a media ad value of approximately \$89,000.

Association of Pickleball Professionals (APP) - Punta Gorda Pickleball Open showcased Charlotte County by airing our destination commercial over 10 times during the live stream broadcast which was 31 hours and over 150,000 live views. Total social media engagements (Likes, Comments, Shares). To date, there are over 450,000 total views



APP Open destination commercial showcasing sailing in Charlotte County



UNDER CONSTRUCTION

- **El Jobean Septic to Sewer Project:**
Construction of a wastewater system to service approximately 300 properties with sewer service. On-site sewer connections to the vacuum sewer system is on schedule for Spring 2021 for Zones 1 & 2.

For project information:

ElJobeanProject.com

- **Ackerman Septic to Sewer Project:**
Construction of a wastewater system to service approximately 2,135 properties with sewer service. Zones 1, 2 and the vacuum station estimated construction start is early this year.

For project information:

AckermanProject.com



IMPACTS



- **Loveland Grand Master Lift Station:**
Loveland Boulevard. from Midas Court to Wickens Avenue will be closed until April 30.

The Utilities Department reminds motorists to remain alert at all times and to exercise caution when traveling in the vicinity of construction zones.

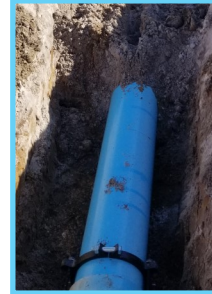
Additional Impacts:

[Emergency Utility Notices](#)

UNDER CONSTRUCTION

- **US 41 Southbound Utility Improvements from Enterprise Dr. to Morningstar Waterway:**

This is in coordination with an FDOT multi-use path project. The existing water pipes will be replaced with new pvc pipes. Crews are currently working at US 41 and SR 776.



- **Lift Station #2 Replacement:**

Construction of the replacement of Lift Station #2. Work also includes replacements of the 6" sewer force main and the 8" water main along Conway Boulevard.



- **Deep Creek Sewer Force Main Replacement:**

Construction of a larger sewer force main to improve transmission capacity for the Deep Creek neighborhood. This project also includes pumping improvements at several lift stations along the project route. Crews are currently working in the utility easement between Hampton Point Apartments and Montpelier Road.

[Project Map](#)



OPERATIONS

- **Calls:** 5,976
- **Call Wait Time:** 3 minutes 23 seconds
- **Total Customer Accounts:** 63,672
- **Sewer Connections:** 41,270
- **Water Connections:** 63,021

Charlotte County, FL App Requests

- **5 Misc.—Utilities Department**
- **5 Utilities Billing**
- **4 Utilities Department Service**
- 14 Total**

1,060 Facebook Page Likes

2019 Water Quality Reports:

<https://tinyurl.com/2019-CCR-PeaceRiver>

<https://tinyurl.com/2019-CCR-BurntStore>

Important Information:

Water shutoffs and late fees have been suspended due to the coronavirus outbreak.

The Customer Support Center is open by appointment only. To schedule an appointment, call 941-764-4300. Walk-in services other than the payment drop box will not be available.

Customers can still drop-off their payments in the various payment boxes, pay their utility bill using the convenient electronic bill or by phone at 941.764.4300.

[Payment Options](#)