

Monthly Report September 2021

County moves ahead with two major land deals

At its Sept 14 meeting the Charlotte County Commission moved forward on the sale of two county-owned parcels to two developers. In the Charlotte Harbor Community Redevelopment Area, the board approved a \$4.27 million purchase and sale agreement for a 3.6-acre parcel to Specialty Restaurants Corporation, operators of the Whiskey Joe's franchise. In the Murdock Village CRA, the board, acting as the CRA board, approved a \$13.88 million letter of interest from Kolter Land and instructed staff to negotiate a purchase and sale agreement and a developer's agreement for the 185-acre parcel.

Specialty Restaurants plans to construct a bou-

tique hotel next to its signature restaurant franchise. The concept plan calls for a wide beach-like area along the Peace River north of the Barron Collier Bridge. The agreement requires the company to construct a 12-foot-wide extension of the county's Riverwalk along the shoreline.

The project will be a boost to the existing Live Oak Point park adjacent to the parcel and eventually extend the Riverwalk from Melbourne Avenue, beneath the Collier and Gilchrist bridges and along the waterfront west of Sunseeker Resort to the existing walkway at Bayshore Live Oak Park.

Kolter Land proposes to build 500 single-family

homes and 304 apartments or townhomes on the remaining 185 acres of Murdock Village, along with 75,000 square feet of commercial/retail space, 50,000 square feet of medical office space and a 160,000 square foot retail space intended for wholesale club retail outlet with 45,000 square feet of additional retail on outparcels. The company would also widen Flamingo Boulevard to four lanes from State Road 776 to U.S. 41 and construction a road from Centennial Park to Toledo Blade Boulevard.

Kolter is currently developing 1,477 single-family homes, 583 apartments and townhomes and six acres of commercial space on 450 acres west of the proposed project.

Finances Buzz: County ranks 8th for high-tech jobs

Charlotte County ranked No. 8 in Florida for high tech jobs according to Finance Buzz. Tech is one of the



fastest-growing employment sectors in America, and as the industry has grown, specific cities have become major hubs for technology companies.

Charlotte County "earned that score thanks to strong showings in two different categories: tech job competition and per capita tech job availability," according to Finance Buzz.

You can read about how this was determined and learn more about the Top 10 communities at www.financebuzz.com/best-florida-cities-tech-jobs.



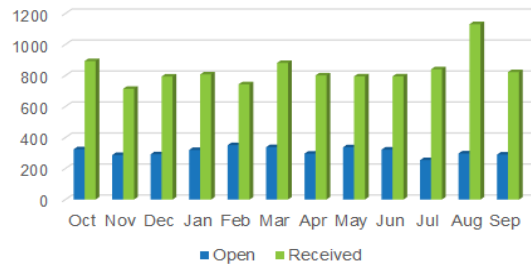
Apply now open for energy bill assistance

The Human Services Department is accepting applications for assistance with electric bills. Low-Income Home Energy Assistance is available to eligible households based on monthly gross income. Applications have been extended through March 31, 2022 or until all funds are expended.

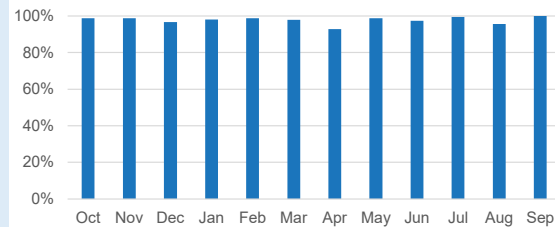
Complete the Fast Track application online at CharlotteCountyFL.gov. For info, contact Charlotte County Human Services at 941-833-6500.

Information Technology

Service Tickets by Month

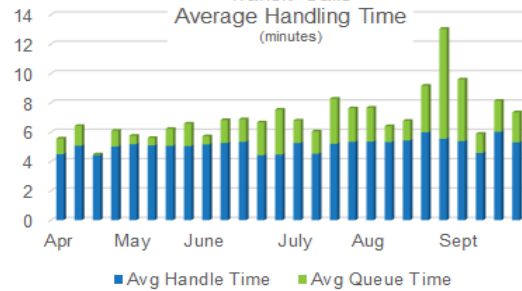


Customer Satisfaction
% Positive

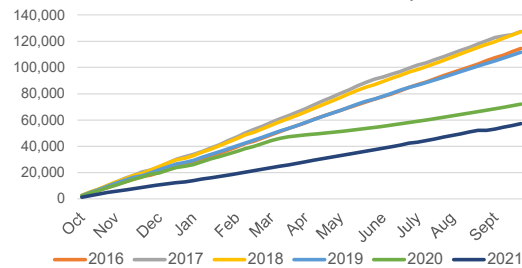


Transit

Transit Calls
Average Handling Time
(minutes)



Annual Cumulative Ridership



Director Highlights

Records Management

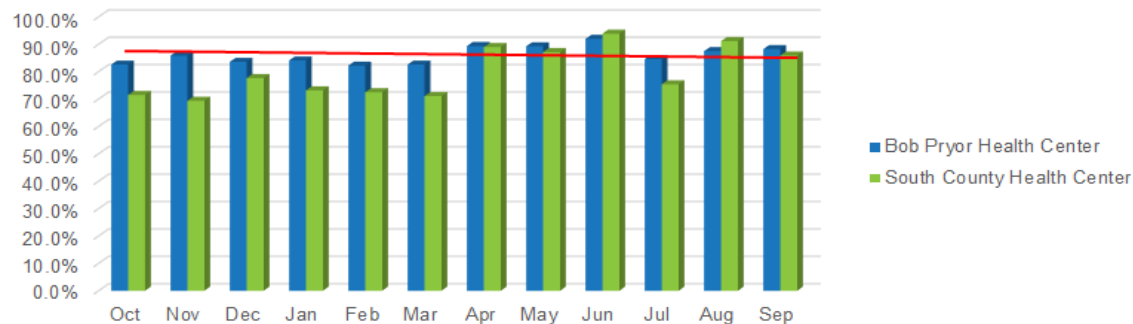
The Records Management division provides public access to government records in accordance with F.S. 119.01. The Divisions' responsibilities include coordinating, reviewing, and disseminating records from all departments and divisions of Charlotte County Government initiated by a request from the public. Requests range from extensive email searches with an average of 600-900 emails to a simple request for a copy of a contract. It is not uncommon for a single request to require responsive records from multiple divisions. A recent request required the review of over 12,000 emails in addition to multiple documents from 4 different departments.

September 2021

Year	Total Requests	Average Response Time (in days)
2015/16	587	2.15
2016/17	758	3.13
2017/18	1008	0.89
2018/19	1716	2.03
2019/20	1153	2.27
2020/21	1148	1.58

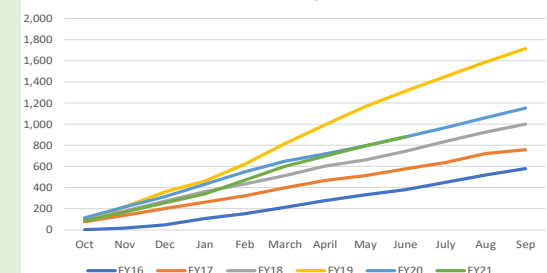
Health Center

Employee Health Center
Monthly Appointment Utilization Summary



Records Management

Record Requests



WHAT'S HAPPENING IN COMMUNITY DEVELOPMENT?

IN PLANNING

Piper Rd. Distribution Center 250,950 sq. ft. distribution center with associated infrastructure located at 9301 Piper Road, Punta Gorda.

North Port Plaza A one-story 15,300 sq. ft. shopping plaza located at 14520 Chancellor Boulevard, Port Charlotte.

O'Reilly Auto Parts 7,453 sq. ft. commercial building with associated infrastructure located at 24000 Beatrix Blvd., Port Charlotte.

Village Marketplace 2,495 sq. ft. restaurant with a drive thru and three 1,286 sq. ft. units of retail space located at 1799 Tamiami Trail, Port Charlotte.

Dunkin Donuts and Heartland Dental Development located at 5605 S. McCall Road, Port Charlotte.

Restaurant and retail 34,700 sq. ft. restaurant and 24,660 sq. ft. commercial retail located at 22801 Bayshore Road, Punta Gorda.

Assisted Living Facility 140,805 sq. ft., 200-bed ALF building with associated infrastructure located at 5272 & 5282 Duncan Road

PROJECTS' SPOTLIGHT

Babcock Update

- 1,489 Single Family permits submitted since August 2016
- 1,105 Certificates of Occupancy issued since August 2016

Murdock Village Update

- Rezoning was approved for 400+ acres in the western section of Murdock Village in order to have mixed-use development with a maximum of 2,400 single and multi family units, commercial uses, and a 150-room hotel.
- Homes currently under construction, first family has moved in!
- Arredondo Pointe/Lost Lagoon Development which includes a mixture of retail, entertainment, water park, and hotel uses.

UNDER CONSTRUCTION

Total Wine and More Utilizing the 28,000 sq. ft. former "Lucky's" building located at 1720 Tamiami Trail, Unit 104, Port Charlotte.



BJ's Wholesale 103,120 sq. ft. retail building with associated infrastructure located at 19150 Quesada Ave., Port Charlotte.

Starbucks 2,500 sq. ft. building with associated parking and drive thru lane located at 2901 S. McCall Road, Englewood.



Modwash Car Wash automated car wash located at 19740 Cochran Blvd., Port Charlotte.

76 Gas Station and Daybreak Market Gas station and convenience store, with drive thru restaurant, stand-alone automated car wash located at 19100 Peachland Blvd., Port Charlotte.



COMPLETED!!

O'Reilly Auto Parts 7,453 square foot Auto Parts Store, located at 14520 Chancellor Blvd., Port Charlotte.



Extra Space Storage Fully enclosed self-storage facility and 29 covered RV parking spaces at 19750 Cochran Blvd., Port Charlotte.

Total Single Family Permits Issued: 262
Single Family Permits Issued—Babcock: 32

Single Family Certificates of Occupancy Issued: 124
Single Family Certificate of Occupancy Issued—Babcock: 35

Total Permits Issued for the month: 2,723

Total Permits Issued FY19-20: 32,037
(Fiscal Year Oct. 2019—Sept. 2020)

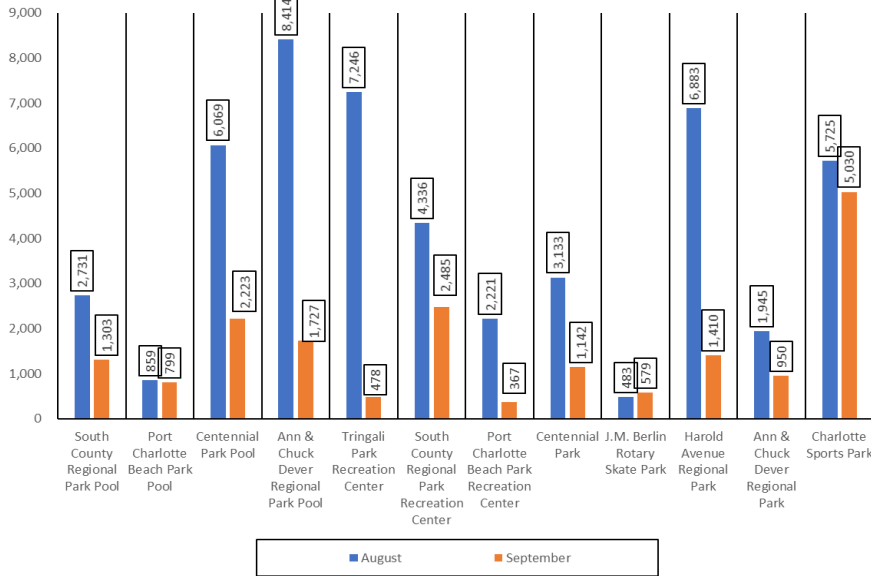
Total Permits Issued FY20-21: 35,240
(Fiscal Year Oct. 2020—Sept. 2021)

PERMITTING SNAPSHOT

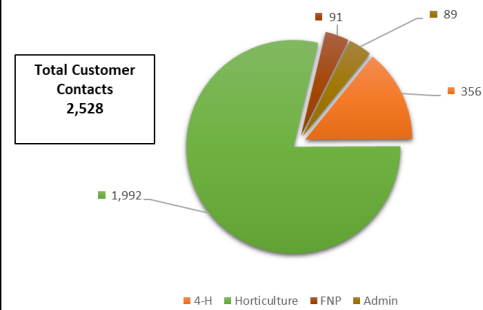


CHARLOTTE COUNTY
Community Development

Recreation Centers and Aquatic Facilities Attendance



UF/IFAS Extension Service Customer Contacts



Parks and Athletic Field Maintenance

- 315 Youth Leagues and Adult Softball practices
- 1 Baseball Tournament
- 5,593 Trash bags collected
- 889 Recycling bags collected
- 40 Red Tide Buckets

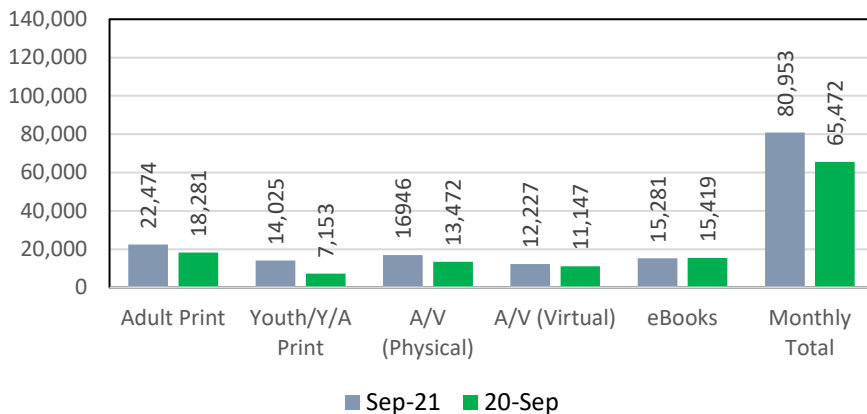
Land Management

- 87.4 Miles trails maintained
- 9 acres exotics
- 7 miles of trails in habitat treated.

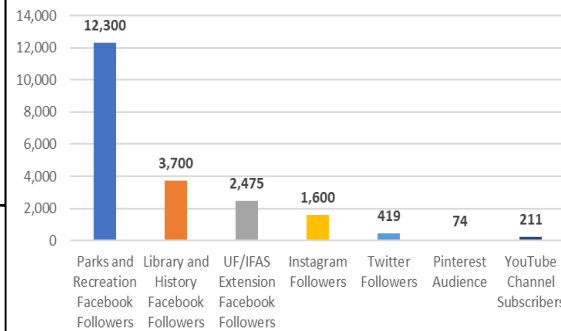
Project Management

- 33 Projects /\$1,723,920

2020 - 2021 Circulation Comparison



Social Media Impact



Coastal Management

Abandoned/Derelict Vessels Program

- 1 Removed
- 2 Letters Sent
- 1 cited by law enforcement
- 4 open case

Coastal Lighting

- 11 Permit Reviews, 6 inspections

Sea Turtles

1,588 Loggerhead
92 Green
1 Kemps Ridley



Charlotte Technical College launches Aviation Mechanics

Charlotte Technical College celebrated the launch of their new Aviation Maintenance Program last month with a “Grand Reveal” celebration. Upon completing the FAA certified program, students will earn their Airframe and Power plant certificate (A&P). A&P certified mechanics are in high demand nationwide. The return on investment for these students is high, with the program costing about \$5,800 to complete and earning potential on average of \$60,000 per year.

The Aviation Mechanics Program was launched with the receipt of \$1,700,000 grant through the Florida Department of Economic Opportunity’s Job Growth Grant Fund Program..

The program creates a workforce pipeline for aviation and aerospace companies in Charlotte County, and makes the area more desirable for potential aviation and aerospace companies to locate to Charlotte County.



Professional Development

Janet Johnson and Amanda Benton recently attended the International Economic Development Council’s Business Retention and Expansion class in Nashville.

The class outlines how to support and engage local businesses.

Janet and Amanda discovered several tools and look forward to implementing them here in Charlotte County.



Aviation Conference

Kay Tracy and Amanda Benton attended the Air Carriers Purchasing Conference in Atlanta. They spent several days networking and making connections in the aviation industry.

Here they were able to spread the word about opportunity at Punta Gorda Airport and the workforce pipeline at Charlotte Technical College’s Aviation Mechanics Program

Follow us on social media for information and the latest economic development news.



Cleared4Takeoff.com

Fire Station 5



- ◆ Mobilization to the site began on April 3, 2021. Site clearing and site work began on April 5, 2021. Fire Station 5 construction is on schedule and is well on its way to completion. Currently, the structural steel; TPO roofing system; and exterior frames, windows, and storefronts have been installed. This new station will be replacing the old fire station located on 26287 Notre Dame Blvd., Punta Gorda. As our community grows, Charlotte County is on the move to fulfilling the needs of the community. The new fire station is a 9,232 square foot building that will have modern features and will be able to house more firemen and equipment to better serve the public.

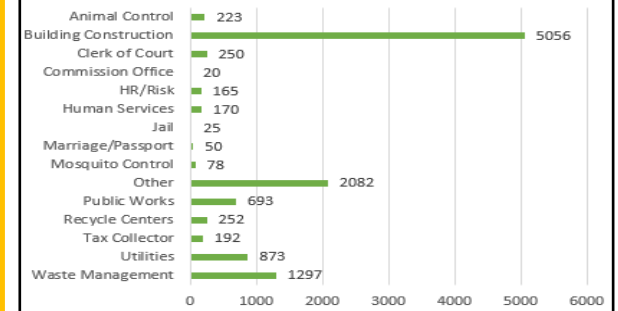


Progress

- ◆ Fire Station 2 – Activities for the month of September include completion of the masonry walls and tie-beams, erection of structural steel and metal decking, and installation of the roofing system began.
- ◆ A Request for Proposal was sent to Purchasing for the design professional services of the Riverside Boat Ramp.
- ◆ Supervisor of Elections Warehouse – The design team was approved by the Board with the first negotiations meeting held on September 28th.
- ◆ Both the Kingsway Elementary School Emergency Generator and Harold Ave. Building Wind Retrofit have 100% drawings, and upon State approval will be advertised for bidding.
- ◆ The Murdock Administration Building exterior entry project was completed in September. This project included replacement of all damaged concrete that raised safety concerns. Deteriorating concrete benches were replaced and the bike rack was repositioned for easier access, along with installation and landscaping of three new security planters.

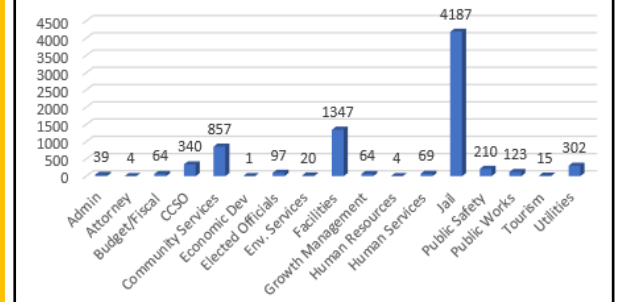


11426 Switchboard Calls Answered in FY21



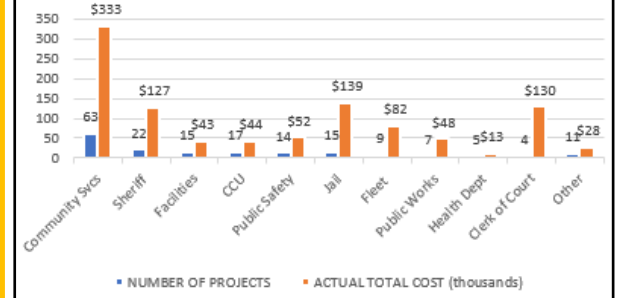
7742 Work Orders Submitted in FY21

3555 SharePoint + 4187 SpiceWorks-Jail



Small Projects - FY21

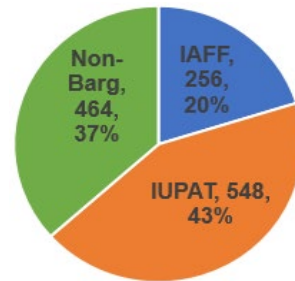
182 projects @\$1,040,000



Human Resources

Workforce

Employee Count 1,268
Avg Age 46
Avg Hourly Rate \$23.72
Avg Years of Service 8.56



Retention of New Hires
% completing probation

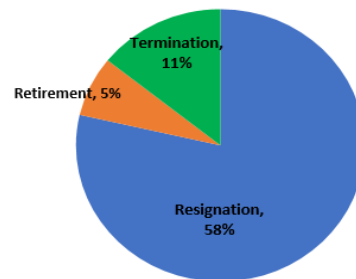
September	YTD
88%	86.8%

Succession Planning

Ee's in FRS DROP the next 5 years 3.2%
% of Workforce Retired this FY 2.4%

Separations

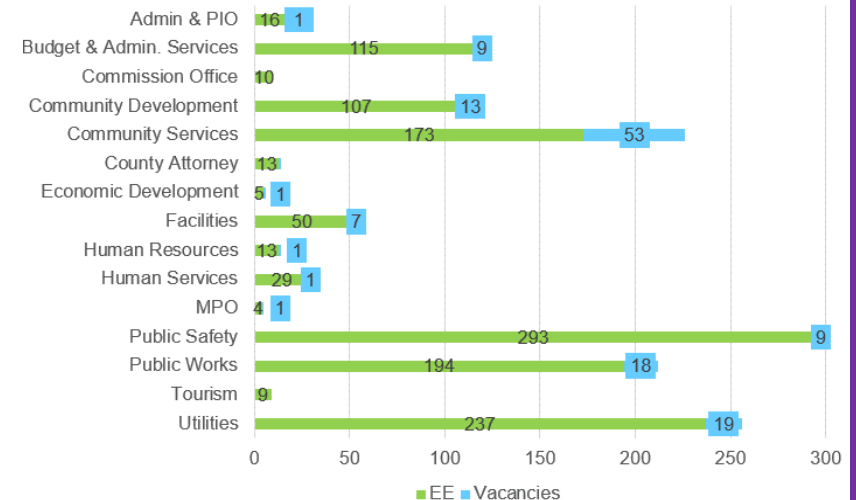
	September	YTD
Turnover	1.1%	13.2%
Separations	14	168



Training & Development

Training 337 EE's 23 hrs 7,751 contact hrs
% using Tuition Reimbursement 1%

Employees vs Vacancies

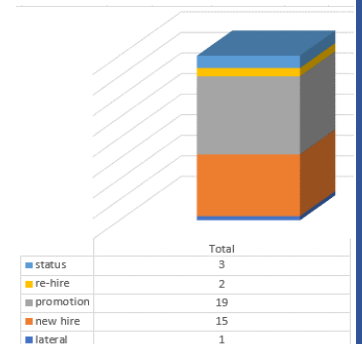


Total Vacancies: 134*

*Includes new board approved positions

Recruitment

Applications Taken 716
Job Posting Hits 27,239
New Hires 15
Recruited Pos FT 24
Posted PT/Sea 2

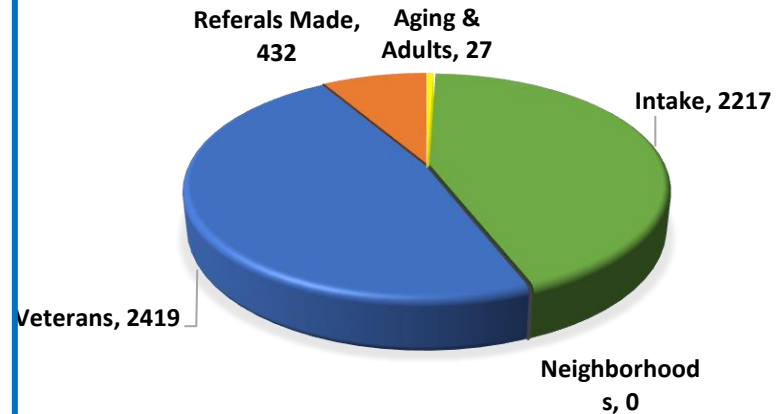


Human Services Department Now Accepting Applications for Energy Bill Assistance

This past month Charlotte County received \$579,818 from the Dept. of Economic Opportunity to provide residents with assistance paying electric bills. Eligible households may apply for the Low-Income Home Energy Assistance Program (LIHEAP) once in a 12-month period. This program is based on monthly gross income and it helps offset the high cost of home energy. Low-Income Home Energy CRISIS Assistance is also available to households with the power off, a past due bill, final notice or security deposit. Applications for both programs have been extended through March 31, 2022 or until funds are expended. The Emergency Home Energy Assistance Program (EHEAP), sponsored by the Dept. of Elder Affairs and the Area Agency on Aging of SW Florida and administered by Human Services, may also have funds available for those households with at least one member 60 years of age or older and a past due energy bill.

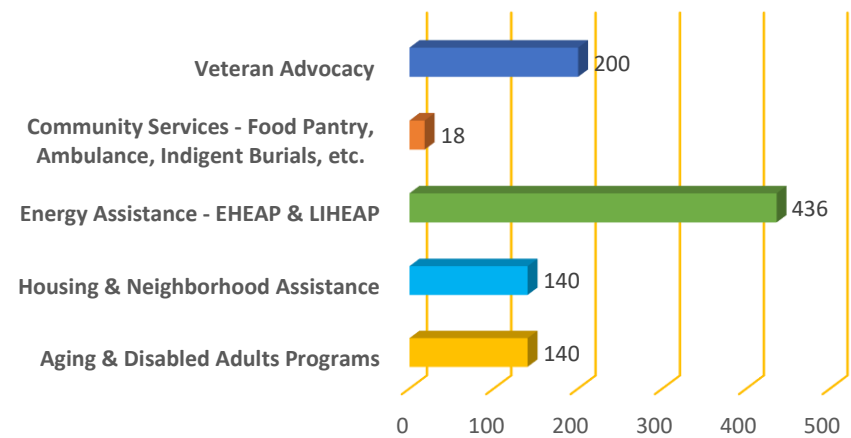
Residents may apply online at www.CharlotteCountyFL.gov and complete the Fastrack application in the "help paying bills" section.

SEPTEMBER 2021 NUMBER OF CALLS RECEIVED BY DIVISION

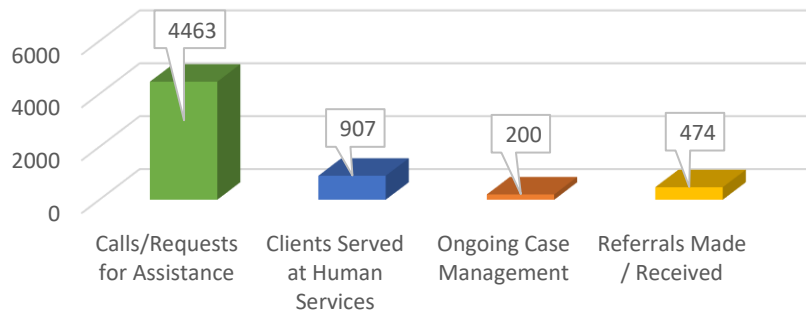


Our Mission: Connecting people and resources.

SEPTEMBER 2021 TYPE OF SERVICE AND NUMBER OF RESIDENTS ASSISTED

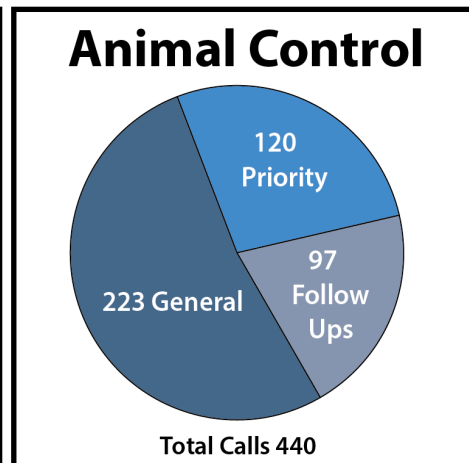
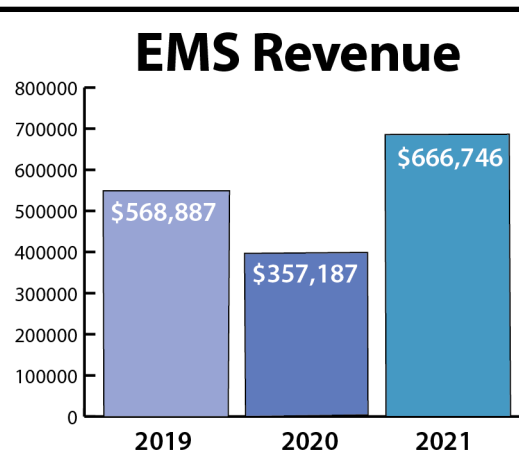
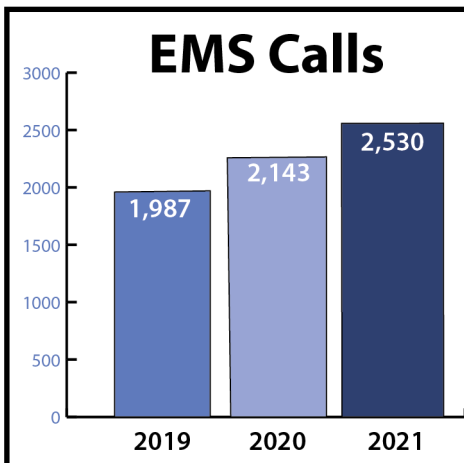
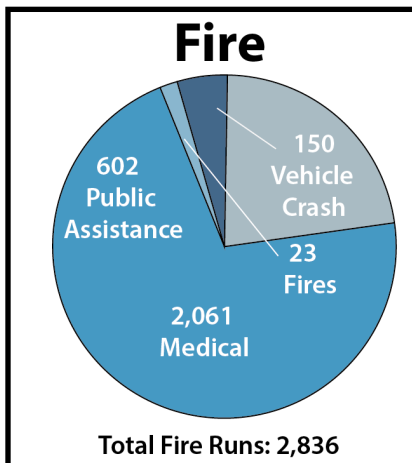


SEPTEMBER 2021 TOTAL NUMBER OF RESIDENTS SERVED



"We help you navigate life's choppy waters"

Public Safety



Training

Job Training is essential for the growth of any employee. But in Public Safety, where decisions and actions could be a matter of life or death, training is imperative. For that reason, each member of Charlotte County Fire & EMS spends over three hundred hours training every year to ensure they are prepared for the emergencies of the job.

In September, the Fire & EMS training division secured the use of the old family services building before its scheduled demolition. The training

division used the old church building for three weeks. During the training, crews honed their skill in a hands-on environment they could face on an actual call.

While at the facility, crews rotated through different training stations to maximize the knowledge and skill gained. While on the roof, they practiced

trench and vertical ventilation cuts. Both cut types are designed to allow heat, gases, and smoke to escape a burning structure making it easier for firefighters inside to see and fight the fire.

Crews on the ground practiced making entry through windows and searching rooms. Others practiced entering blocked rooms by going through walls. Because the building would be destroyed, there was no limitation on the scenarios the training division could utilize.

Special Operations used the building in the final training days to simulate a post-hurricane structure with a partial collapse and a trapped victim. In the scenario, the building collapse blocked any first-floor access causing the team to enter the building from the second-story window, cut through the floor and rescue the trapped victim below.

The training was well-received by everyone who had a chance to participate. The training division is hopeful they will be able to acquire other structures to bring even more challenging training to our members.





CHARLOTTE COUNTY
FLORIDA

Public Works

In the Works

A water hazard was identified out in the mouth of Hunter Creek which could have been a potential accident for boaters as they traveled through the area.

Our TSM crew went out, collected the broken pilings, and dropped a hazard buoy on location to denote the area for replacement which also serves as a notification to boaters. The broken pilings were then dragged to shore for breakdown and collection.



Did You Know

Our crew cleaned up an area in Deep Creek where someone had illegally dumped dirt, rock and fencing debris. Illegal dumping is disposal of items such as furniture, yard waste, medical waste, household trash, appliances, abandoned automobiles, auto parts, scrap tires, or construction waste in an unpermitted area.

Charlotte County takes illegal dumping very seriously and is considered a felony. You can report illegal dumping in Charlotte County by calling 1.866.Y.DUMP.CC (1-866-938-6722).



Working Together



Public Works hosted the ALTEC "Safety Sentry" program for bucket truck certification. This intensive one-day class teaches all aspects of safe operation and maintenance for various types of

bucket trucks. This training is required by OSHA before anyone can work from a bucket truck or aerial device.

There were 9 attendees from the City of Punta Gorda, 6 from Charlotte County Community Development, and 14 from our very own Public Works department.



Larvicide: 1979.11 acres or 3.09sq. miles - 66 treatments

Adulticide: 181,600 acres or 284 sq. miles - 52 treatments

Landing rate counts performed 359

Number of CDC traps distributed and collected 51

Total number of mosquitos Identified to species 3363

Accela Complaints resolved 54

Telephone complaint resolved 51

Aquatics invoiced \$ 63,902.31

Charlotte County Application Requests

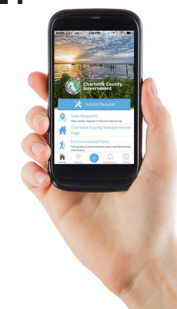
September 2021

Requests Received

249

Requests Completed

171



Key Performance Indicators

Tourist Development Tax Collections

TDT (Current Month)

Aug-20	\$252,858	↑	27.8%
Aug-21	\$323,148		

Tourist Development Tax Collections

TDT (Prev. Month)

Jul-20	\$339,761	↑	70.1%
Jul-21	\$578,083		

PureFlorida.com

Website Traffic

Users: 65,255

Pageviews: 121,905

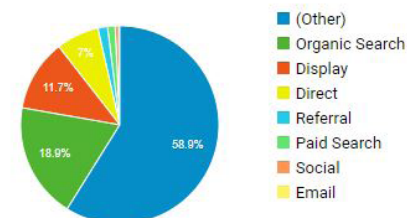
Top Origin Markets:

FL, NY, IL, OH, GA, PA, NC, NJ, IN, TN

New vs. Returning Visitors: 87.3% vs. 12.7%

Digital Channel Breakdown

Digital Channel Breakdown: September 1 – 30, 2021



Sports September 2021

RECENT EVENTS

Florida High School Athletic Association District Swim Meet - September Classic

Centennial Park Pool//September 4-5, 2021

The Sea Dragon's Swim Club hosted their first high school district swim meet. They had 116 athletes from Collier, Lee, Sarasota, and Charlotte county compete in this September Classic. Over 400 fans cheered on our regional athletes over the holiday weekend.



USSSA Prostyle Baseball- Home Run Derby

Centennial Park & South County Regional Park//September 25-26, 2021

Prostyle's Homerun Derby featured the top teams invited throughout the region and south Florida. Over 600 athletes participated with some teams traveling as far as Key West and Jacksonville.



SPORTS CORNER

By bringing together approximately 2,500 elite event professionals, the success of Connect Sports and Meeting Conference 2021 in Tampa, Fla., signaled a welcomed step forward for the events industry. With more than three times the number of attendees as last year's counterpart, Connect Marketplace's growth demonstrated the will and determination of an industry ready to recover from its biggest challenge to date. This three-day event featured 45,000 appointments between meetings and event planners representing corporate groups, associations, sports organizations and more with potential business partners such as hotels and destinations, such as Charlotte County.

FUN FACTS

- Roughly 35 million children play youth sports each season, yet a staggering 70% will quit playing sports by age 13.
- 85% of all youth coaches are parents coaching their own kids. We must remember kids are participating to have fun and not to fulfill their parents' dreams and aspirations.
- Only 1 in 6,000 High School football players will make it to the NFL... Let's please remember that dads!

Public Relations/Media September 2021

A total of 14 media placements were secured including a feature in Sunseeker Magazine. These placements had a reach of almost 470,000 and a media ad value of approximately \$8K.

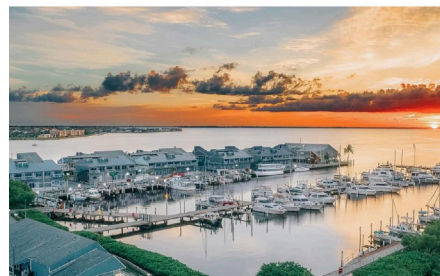


Punta Gorda/Englewood Beach

Sep 1 • 🌅

Starting off September with a stunning sunset at Fishermen's Village. 🌅

#BestSideOutside



194

6 Comments 25 Shares



PuntaGorda/Englewood

@RealPureFlorida · 3d

View charming and whimsical murals in Punta Gorda/Englewood Beach. 🌈

#BestSideOutside #LoveFL #Travel #MuralMonday #Art



1 9



The annual Association of Great Lakes Outdoor Writers (AGLOW) was held in Gaylord, Michigan on September 13-17, 2021. There were over 150 members in attendance. This conference allowed us to connect with many media members and investigate story niches that would attract journalists and influencers to our destination.



THE COUNTDOWN TO IMAGINE A DAY WITHOUT WATER HAS BEGUN!

#ValueWater



Imagine a Day
Without Water
October 21, 2021



CHARLOTTE COUNTY
Utilities

• Imagine a Day Without Water:

Oct. 21 is Imagine a Day Without Water, a nationwide day of education and advocacy about the value of water. We asked our staff what would they miss if a day without water really happened. Throughout the month of October, we will be featuring what our employees would miss on our [Facebook page](#). Check it out and share what you would miss if there was a day without water!

PLEASE BE
ADVISED CALL
VOLUMES ARE
HIGHER ON
MONDAYS.



CHARLOTTE COUNTY
Utilities

Do you have a simple question? Email us at
CCUSupport@CharlotteCountyFL.gov.

UNDER CONSTRUCTION

• El Jobean Septic to Sewer Project:

Construction of a wastewater system to service approximately 300 properties with sewer service. On-site sewer connections for Phase 1 and 2 have started. Residents will receive a door hanger approximately one week before the connection of your home.

For project information:

ElJobeanProject.com

• Ackerman Septic to Sewer Project:

Construction of a wastewater system to service approximately 2,135 properties with sewer service. Zones 1, 2 and the vacuum station are currently underway. Crews have started on the water main replacement along Ackerman Ave. Residents may experience low pressure while crews are testing and flushing the new water lines. Staff is constantly monitoring the water quality and it is safe for consumption while this work is occurring.

For project information:

AckermanProject.com

• Deep Creek Sewer Force Main Replacement:

Construction of a larger sewer force main to improve transmission capacity for the Deep Creek neighborhood. This project also includes pumping improvements at several lift stations along the project route. Crews are restoring the easements along Rampart Blvd., and work will start along Rio De Janiero Ave. towards Sandhill Blvd. within the next few weeks.

[Project Map](#)

Additional Utilities Projects:

[Utilities Projects | Charlotte County, FL](#)
(charlottecountyfl.gov)

OPERATIONS

- **Calls Presented:** 11,009
- **Call Wait Time:** 13 minutes 42 seconds
- **Total Customer Accounts:** 65,081
- **Sewer Connections:** 42,230
- **Water Connections:** 64,413

Charlotte County, FL App Requests

- **3 Misc.—Utilities Department**
- **10 Utilities Billing**
- **6 Utilities Department Service**
- **19 Total**

1,202 Facebook Page Likes

2020 Water Quality Reports:

<https://tinyurl.com/2020-CCR-PeaceRiver>

<https://tinyurl.com/2020-CCR-BurntStore>

Important Information:

Water shutoffs and late fees resumed on July 6, 2021. Customers with previous past due bills will be automatically enrolled in a payment plan.

Customer Support is available 24/7 at 941.764.4300 or
CCUSupport@CharlotteCountyFL.gov

Payment Options

*Providing safe, reliable
drinking water and
wastewater service
since 1991.*

