



Monthly Report January 2022

Charlotte County full speed ahead in 2022

Charlotte County entered 2022 at full speed, with capital projects progressing, new initiatives kicking off and tackling ongoing challenges posed by the pandemic.

Filling vacant positions and replacing retiring employees is and will continue to be a challenge. Working in public service is a rewarding career and if you or someone you know is looking for employment options, please consider joining us. For job opportunities, visit www.charlottecountyfl.jobs.

The county has numerous capital projects underway, including design



Charlotte County Administrator Hector Flores

work on Phase 2 of the Family Services Center, the Placida Park boat ramp expansion, G.C. Herring Park, Port Charlotte Beach Park recreation center replacement and Lake Betty Park.

A new Fire Station 10 on Don Pedro Island is expected to be completed this month and a new Fire Station 2 in Murdock is expected to follow in the spring. We're also working with a consultant to determine the locations for replacements for stations 3, 6 and 17.

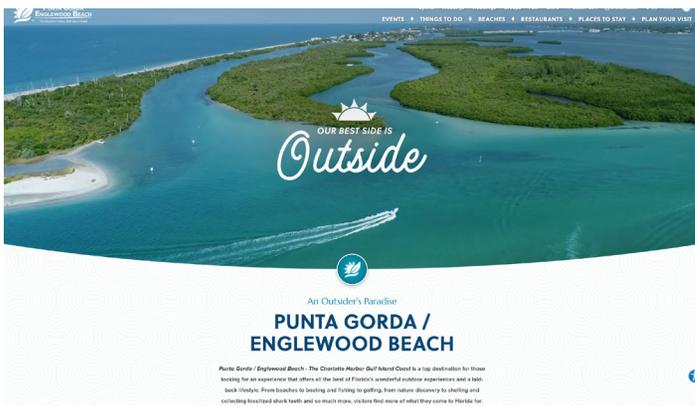
This year we will be hiring a design firm for the next phases of the Edgewater Drive expansion, which will ultimately four-lane Edgewater from Midway Boulevard to Flamingo Boulevard, including a rerouting of Flamingo to straighten the existing route and improve the intersection at State Road 776.

Advisory boards need volunteers

We're so appreciative of the dozens of volunteers who serve on our advisory boards. They play a vital role in reviewing county projects and policies and making recommendations to the County Commission.

We have numerous opportunities for more volunteers who want to play this role. Currently we have 29 vacancies on 21 advisory boards.

We are making a concerted effort to raise the profile of these vacancies. To learn more, click [here](#) for instructions on how to apply for an appointment to the board on which you would like to serve.



The Punta Gorda/Englewood Visitor and Convention Bureau's [redesigned website](#) is a great resources not only for visitors, but new and longtime residents looking for things to do and places to go in Charlotte County.

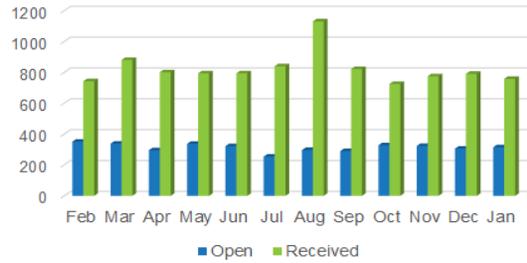
New tourism website

The Punta Gorda/Englewood Beach Visitor and Convention Bureau recently launched its [redesigned website](#). The new look features beautiful drone footage of our beaches, waterways, wildlife, parks, accommodations and attractions.

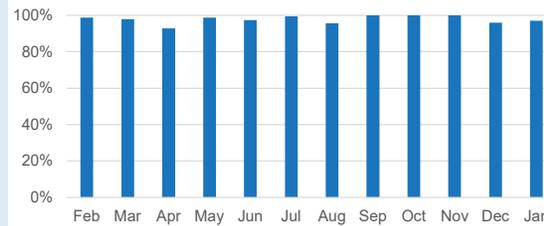
Easy-to-navigate menu options allow visitors, and residents, to discover activities like music, food and arts festivals, sporting events and more. The website is a one-stop shop for finding hotels, restaurants and things to do, like kayaking, paddleboarding, fishing, boating, birding, hiking and shopping.

Information Technology

Service Tickets by Month

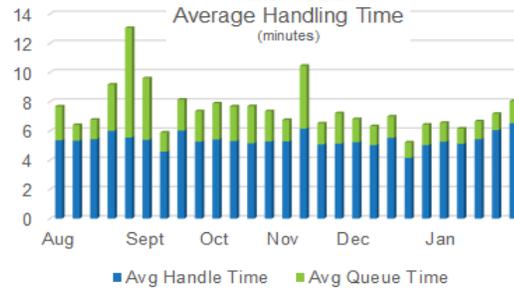


Customer Satisfaction % Positive

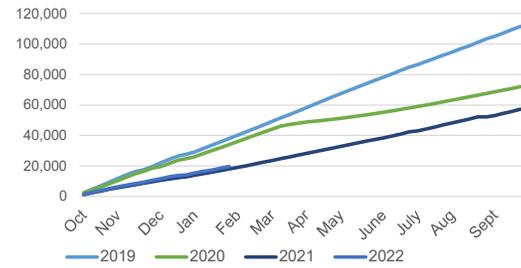


Transit

Transit Calls Average Handling Time (minutes)



Annual Cumulative Ridership



Director Highlights

Workers Comp

One of the Risk Management Services division responsibilities is overseeing the County's Workers' Compensation program. The county performs many different services to our residents and visitors which exposes our employees to many different types of injuries. Risk Management also oversees safety programs, along with many department and divisional specific training programs to help reduce incident frequency and severity. One measure of the effectiveness of our program is our annual Experience Modification Factor (Exp Mod). Exp Mod is an adjustment of an employers premium for Workers' Compensation Insurance and is based on losses (claims). An Exp Mod of 1 would represent an employer that has actuarially expected performance for a similar employer; Poorer loss experience leads to a modifier greater than 1 and better loss experience would be less than 1.

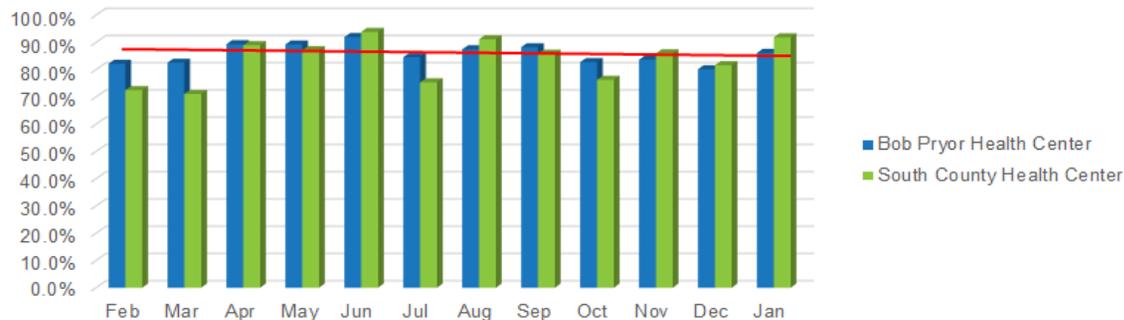
January 2022

Annual Experience Modification Factor



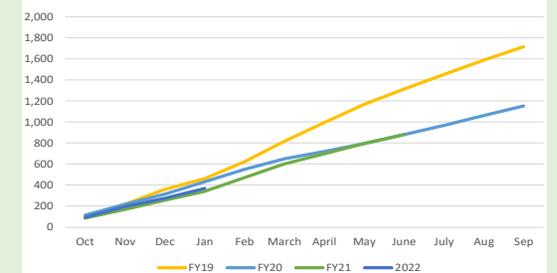
Health Center

Employee Health Center Monthly Appointment Utilization Summary



Records Management

Record Requests



WHAT'S HAPPENING IN COMMUNITY DEVELOPMENT?



PLANNING STAGE



UNDER CONSTRUCTION



COMPLETED!!



Treasure Lanes

1059 Tamiami Trail, Port Charlotte
7,604 sq. ft. game room addition.

North Port Plaza

14520 Chancellor Boulevard, Port Charlotte
A one-story 15,300 sq. ft. shopping plaza.

Fawcett Memorial Hospital

21260 Olean Boulevard, Port Charlotte
47,200 sq. ft. 2-story Surgery & Intensive Care Unit

D'Aprile Commercial and Residential

130 Yorkshire St., Port Charlotte
Six multi family units and a 12,000 sq. ft. commercial building with associated infrastructure .

Starbucks

18501 Murdock Circle, Port Charlotte
2,500 sq. ft. Starbucks with double drive-thru lanes.

Urgent Care Facility

19580 Cochran Blvd., Port Charlotte
5,100 sq. ft. retail/medical building.

Culver's Restaurant

26440 Jones Loop Road, Punta Gorda
4,190 sq. ft. restaurant with an outdoor patio and a drive thru.

Aaron Street Medical

2343 Aaron St., Port Charlotte
28,100 sq. ft. medical office building redevelopment.



BJ's Wholesale

19150 Quesada Ave., Port Charlotte
103,120 sq. ft. retail building with associated infrastructure.



Cheddar's Scratch Kitchen

18600 Veterans Blvd., Port Charlotte
7,974 sq. ft. restaurant with associated infrastructure.



Tommy's Express Car Wash

19010 Murdock Circle, Port Charlotte
Automated car wash.

Starbucks

2901 S. McCall Road, Englewood
2,500 sq. ft. building with associated parking and drive thru lane.



Village Marketplace

1799 Tamiami Trail, Port Charlotte
2,495 sq. ft restaurant with a drive thru and three 1,286 sq. ft. units of retail space.



Sunseeker

4949 Tamiami Trail, Port Charlotte
Mixed-use development consisting of 783 hotel units, restaurants, bars, and retail, located in the Charlotte Harbor CRA.



PROJECTS' SPOTLIGHT

Babcock Update

- Certificates of Occupancy issued since August 2016: 1,240
- Single Family Permits Issued January: 64

West Port Update

- Single Family Certificates of Occupancy Issued since April 2021: 46
- Single Family Permits Issued January: 11



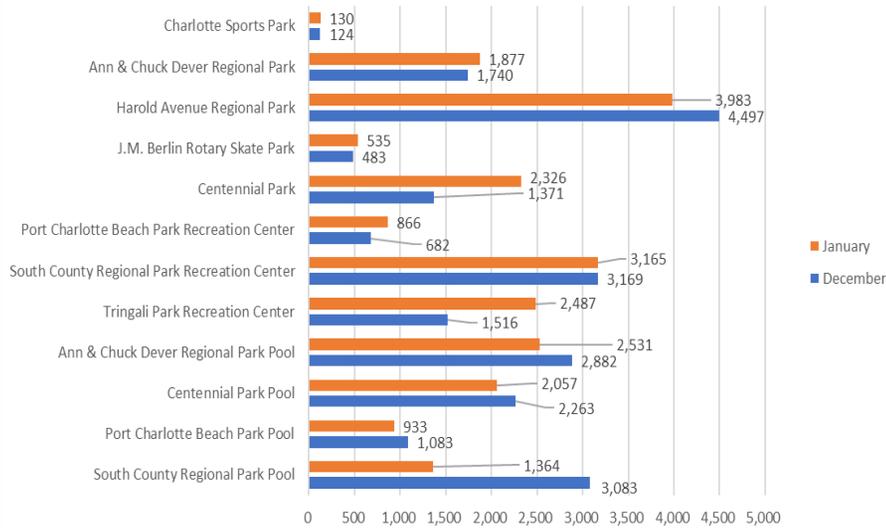
January Permitting:
Total Single Family Permits Issued: 381
Single Family Certificates of Occupancy Issued: 109
Total Permits Issued for the month: 3,287
Total Permits Issued FY20-21: 35,240
(Fiscal Year Oct. 2020—Sept. 2021)
Total Permits Issued FY21-22: 11,840
(Fiscal Year Oct. 2021—Sept. 2022)

PERMITTING SNAPSHOT

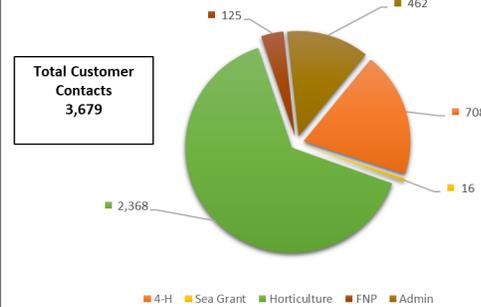


January 2022

Recreation Centers and Aquatic Facilities
Monthly Attendance



UF/IFAS Extension Service
Customer Contacts



Parks and Athletic Field Maintenance

- 247 youth leagues and adult softball practices
- 789 trash bags collected
- 846 recycling bags collected

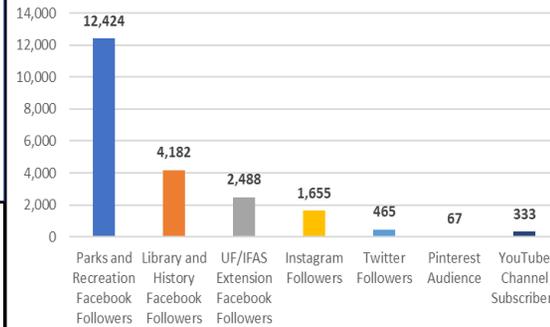
Land Management

Staff mulched @ 6 acres and cut 200 trees as overstory reduction..

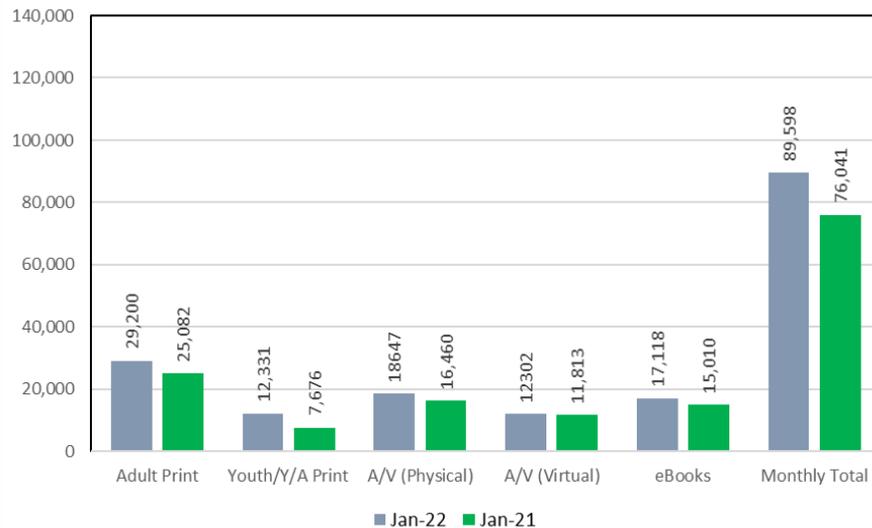
Project Management

- 43 projects
- \$2,777,348

Social Media Impact



2021 - 2022 Circulation Comparison



Coastal Management:

AV/DV - There was 2 closed cases, 9 LE Cited, 5 open cases, 1 removed by owner.

Permits -

Coastal Lighting reviews - 9
Coastal Lighting inspections - 1

Preseason Sea turtle and shorebird nesting postcards mailed out – 2335. Preseason Sea turtle and shorebird nesting goodie bags delivered - 53

4.6-acre Palm Island Shorebird Mitigation Area-disked/tilled to created nesting habitat

First Responders Memorial at William R. Gaines Jr. Veterans Memorial Park



Last month the Economic Development Office was proud and honored to celebrate the completion of the First Responders Memorial at the William R. Gaines Jr. Veterans Memorial Park. Our own Janet Johnson (pictured in the white shirt) is a Veteran. We thank Janet, and all who have served for their service. For more information about the William R. Gaines Jr. Veterans Memorial Park visit: www.wrgainesjr.org

TEAM Punta Gorda's Annual Community Meeting

Economic Development Director Dave Gammon spoke at TEAM Punta Gorda's Annual Meeting last month with Punta Gorda City Manager Greg Murray. Both Dave and Mr. Murray talked about the challenges of balancing growth and maintaining charm when it comes to development in our community. Dave said, "How do you balance charm with the growth? We're going to get growth anyway, we can't just shut it off. But we're trying to do it smart and bring in the businesses to work with us." Mr. Murray agreed, Punta Gorda is "trying to continue to preserve our small town character. That balance between charm and development are certainly things we have to look at."



Left: Dave Gammon, Economic Development Director

Right: Back row left to right: Greg Murray, City Manager Punta Gorda, and Dave Gammon

Front row left to right: Commissioner Stephen R. Deutsch, Nancy Johnson and Stephanie Kissinger.



Charlotte Harbor Community Redevelopment Area Projects Approved



At a recent Board of County Commissioner's meeting CRA Manager Joshua Hudson presented several project concepts for the Charlotte Harbor Community Redevelopment Area (CRA) to the Board of County Commissioners acting officio as the Charlotte Harbor Community Redevelopment Agency. Joshua presented 4 concepts to the Agency: connecting the Riverwalk at Bayshore Park and Sunseeker, roadway improvements at Parmely Street, a multi-use path along Melbourne Street, and public parking improvements at Bayshore Park and Main Street. The Agency approved moving forward with all of the concepts except the public parking improvements. We are looking forward to seeing these projects come to fruition and will provide updates along the way.



Follow us on social media for the latest economic development news.

Cleared4Takeoff.com



The sales tax funded new Fire Station 10 is located on Don Pedro Island in Placida. The completed 6,088 sf building will be ready for move-in within several weeks.

The lower section has room for four emergency response vehicles, extra storage, separate bunk gear storage, and two sets of emergency stairs. The upper level contains kitchen space with all the amenities, laundry room, radio control room, workout room, sleeping quarters, restroom/shower facilities, and living space.

The building includes impact glass, an emergency fire pole, elevator, and full generator power. Sweet Sparkman designed the building and Magnum Builders completed the construction under a design/build delivery method.



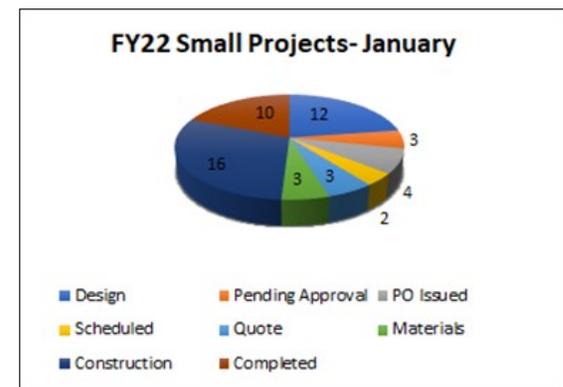
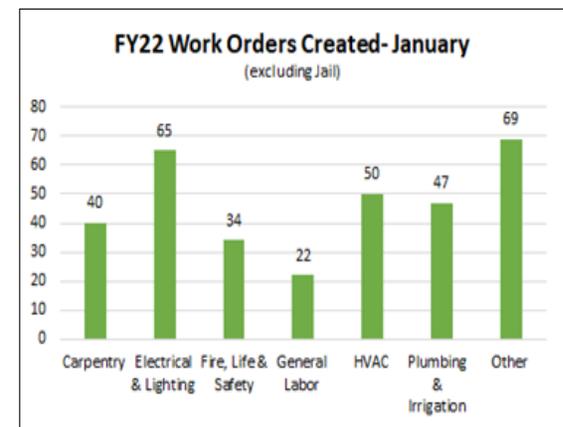
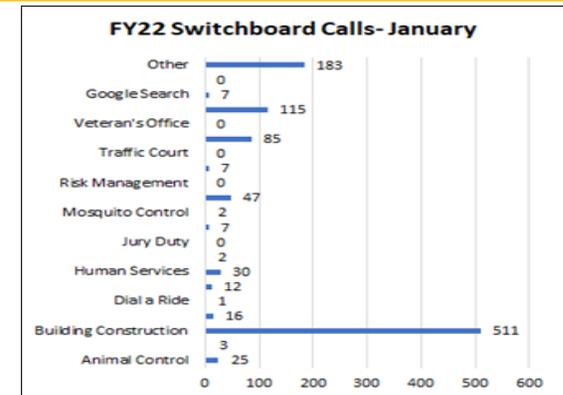
◆ Historic Courthouse- Exterior building envelope testing is being conducted identifying potential water intrusion areas. Corrective actions will be developed based on the findings.

◆ Design was approved for the new storefront doors at the Murdock Building B northeast main entrance. This solution replaces the roll-up gate, improving air management in the Building A corridor.

◆ Final pharmacy room layout plan was received and approved for the renovation of the Grace Street Annex (My Health Onsite) site. The permit and construction plans are under development before proceeding with pricing the project.

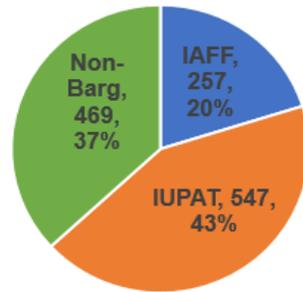
◆ The Sweet Sparkman's design proposal was sent for legal review on the Port Charlotte Beach Recreation Center. The Construction Manager at Risk ranking is scheduled for Board approval on 2/8/22.

◆ A kickoff meeting was held for the Sheriff Administration Support headquarters. This proposed 40k sf building is co-located with District 3 on Loveland Blvd. Elements of this project include Emergency 911, operational support, fleet maintenance, community affairs, and other CCSO programs.



Workforce

Employee Count 1,273
 Avg Age 46
 Avg Hourly Rate \$24.18
 Avg Years of Service 8.43



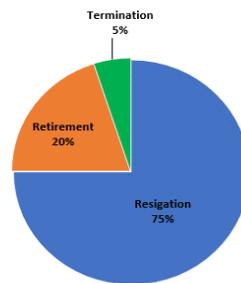
Retention of New Hires	January	YTD
% completing probation	90%	87.5%

Succession Planning

Ee's in FRS DROP the next 5 years	3.0%
% of Workforce Retired this FY	1.6%

Separations

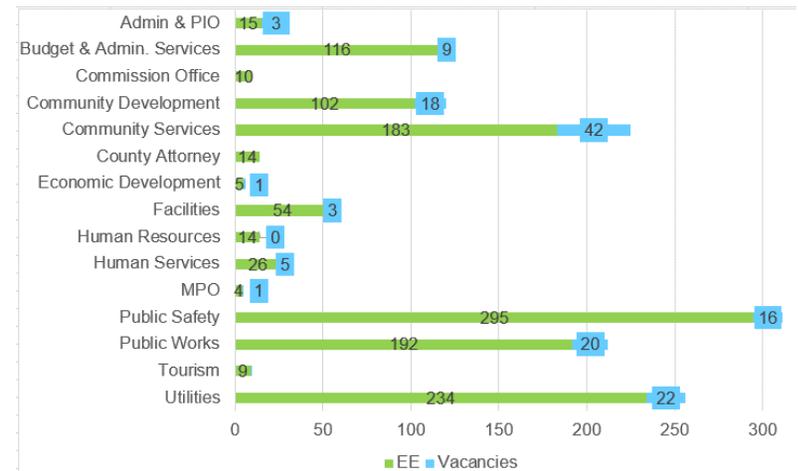
	January	YTD
Turnover	1.6%	5.2%
Separations	20	66



Training & Development

Training	37 EE's	15 hrs	555 contact hrs
% using Tuition Reimbursement		1%	

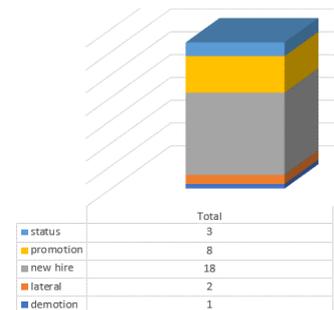
Employees vs Vacancies



Total Vacancies: 141

Recruitment

Applications Taken	597
Job Posting Hits	26,763
New Hires	18
Recruited Pos FT	48
Posted PT/Sea	11



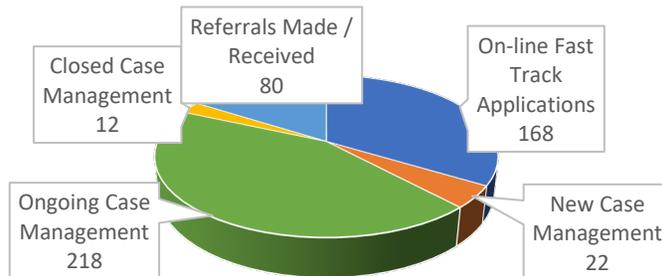
JANUARY 2022 - Completed



Social media has become an important method for getting information about County programs and events out to the community. For the past couple of months, staff has been working with the Public Information Office and CC-TV to develop the first in a series of short videos showcasing the programming of the Human Services Department and several of its Community Partners at the Family Services Center. An Aging and Adult Services "bubble video" was placed on Facebook, Instagram, Twitter, TikTok and NextDoor has been well received by the public and we look forward to continuing with filming bubble videos and potentially a One -Take video featuring the Family Services Center.



January 2022 Case Management and Referral Numbers

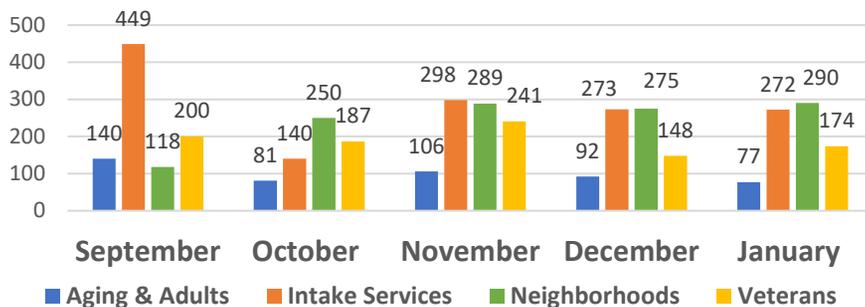


Making Waves

With the assistance of the United Way of Charlotte County, the Family Service Center is offering free income tax preparation for low-income individuals and families. Interested residents may call (941) 421-7100 to make an appointment with a VITA (Volunteer Income Tax Assistance) representative.



Four Month Comparison - Number of Clients Served By Division



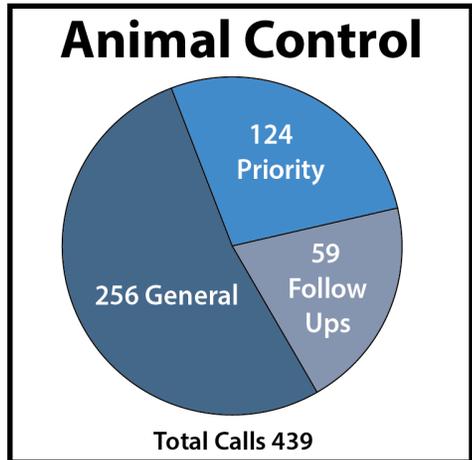
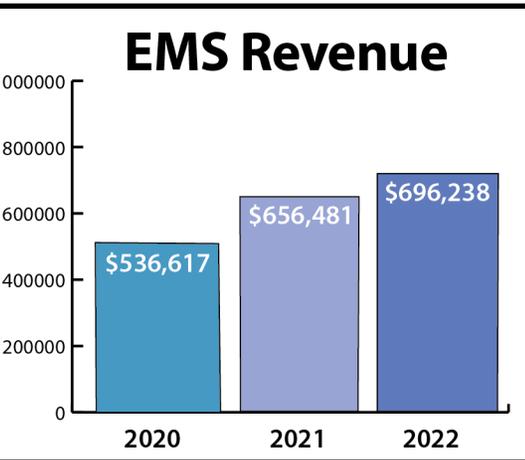
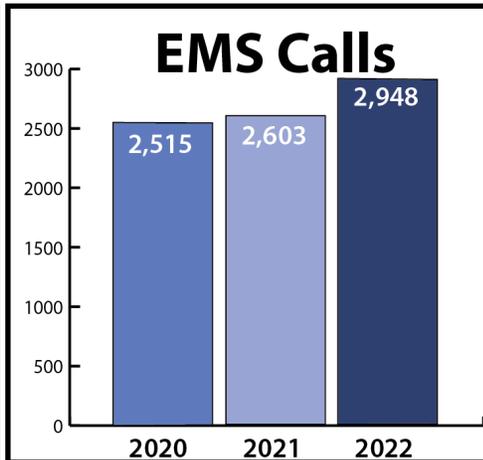
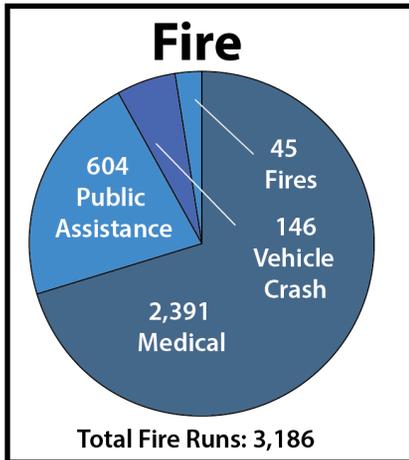
On the Horizon

Working with the Florida Association of Community Action, Inc., the Administrative staff for Human Services has been registered participate in three days of virtual training focused on an introduction to Results Oriented Management and Accountability (ROMA). ROMA is a business management approach for providing effective social services, with a goal of increasing the capacity of programming and serving as a catalyst for self-sufficiency. Nationwide, there are Peer-to-Peer networks of certified Trainers and Implementers who work to educate and support communities with best practices for government and non-profit institutions. The ultimate goal is to have several Human Services staff members certified as trainers.

"We help you navigate life's choppy waters"

Our Mission: Connecting people and resources.

Public Safety



Always Be Prepared

On Jan. 16, two tornadoes ripped through western Charlotte County, damaging at least 35 homes. Thankfully, no one was injured, but it is an excellent reminder to always be prepared.

Start your preparedness plans by knowing your risk. Some of the dangers residents of Charlotte County face are thunderstorms, lightning, and severe weather. Sign up for an early warning system like Alert Charlotte. The Emergency Alert System (EAS) and National Oceanic and Atmospheric Administration (NOAA) Weather Radio also provide emergency alerts.

Create an emergency plan so that you and your family know what to do, where to go and what you will need to protect yourselves from severe weather. When making your plan, consider the specific needs of your household and practice your plan with your family.

You may consider joining or starting a community emergency response team (CERT) for your neighborhood and get trained on basic disaster response skills such as fire safety, light search and rescue, team organization, and disaster medical operations. As a member of CERT, you are the help for your community until help arrives. For more information about the CERT program, email CharlotteCountyCERT@gmail.com.



a!ert
CHARLOTTE

**If we can't REACH you,
we can't ALERT you!**

Get alerted about emergencies by signing up for our Emergency Alert Program.



In the Works

All old utilities such as water main, sanitation sewer, abandoned utilities, buried electrical, and fiber optics will be removed. The majority of the existing utility system underground in the area was built in the 1950's and has out lived its service life.

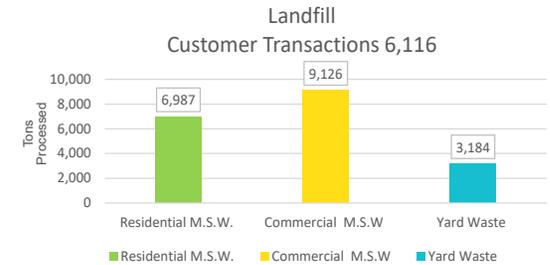


Did You Know

The pipe lining contractor was at Ann & Chuck Dever Regional Park recently making repairs to failing drainage pipes. The contractor lined the failing pipes and repaired the damaged asphalt. The pipe is now working correctly again and should improve the drainage in this area.



Solid Waste



Larvicide: **0.007 acres - 1 treatments**
 Adulticide: **1,662 acres or 2.6 sq. miles - 1 treatments**
 Landing rate counts performed: 245
 Number of CDC traps distributed and collected: 24
 Total number of mosquitos Identified to species: 108
 Accela Complaints resolved: 6
 Telephone complaint resolved: 10
 Aquatics invoiced **\$ 44,602.57**

Charlotte County Application Requests January 2022

Requests Received

167

Requests Completed

251



Key Performance Indicators

Tourist Development Tax Collections TDT
(Current Month)

Dec-20	\$400,833	↑	49.1%
Dec-21	\$597,742		

Tourist Development Tax Collections TDT
(Prev Month)

Nov-20	\$259,390	↑	59.2%
Nov-21	\$412,964		

PureFlorida.com

Website Traffic

Users: 46,516

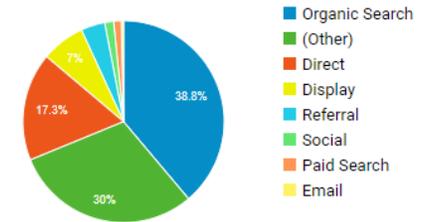
Pageviews: 110,702

Top Origin Markets:
FL, MI, IL, OH, MA, PA, MN, IN, NY, NJ

New vs. Returning Visitors: 86.1% vs 13.9%

Digital Channel Breakdown

Digital Channel Breakdown: January 1 - 31, 2022



Sports January 2022

RECENT EVENTS

American Pickleball - Loan w/ Rick.com Tournament

PicklePlex of Punta Gorda//January 14-16, 2022

548 professional and amateur athletes of all ages participated in the 2nd annual American Pickleball Tournament. Athletes traveled from throughout the country and some as far as Canada and Washington State. The three-day tournament generated over \$580,000 in economic impact and filled over 690 room nights at our local accommodations.



Level Up Pickleball – Professional & Amateur Camp

PicklePlex of Punta Gorda//January 23-24, 2022

56 professional and amateur athletes took to the courts to learn from professionals during this three-day camp. They all honed their skills and stamina while learning new techniques, serves and winning shots. Amateurs had a chance to mix in with professionals to understand their current level of play and what it takes to be a professional pickleballer. Some traveled from the Northeast and Canada to participate.



SPORTS CORNER

We are all gearing up for another great year of hosting the Snowbird Baseball Classic. Thirty Division I & III College teams from across the country will be playing conference games during this school break from mid-February to mid-March. Come cheer on your favorite team, alma mater or volunteer if you just love the game. Go to www.snowbirdbaseball.com for more information.

FUN FACTS

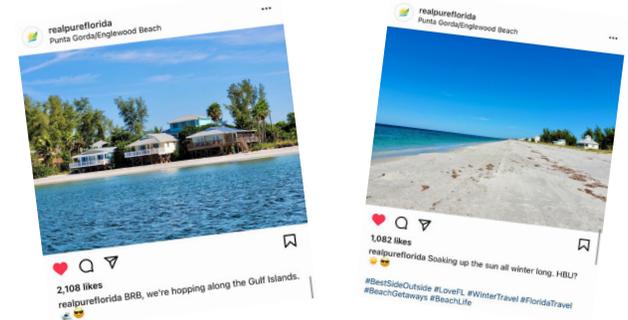
- The Florida State Seminoles baseball team holds the record for the most appearance in the College World Series without a championship win.
- Former 41st President of the US, George H.W. Bush, was a pitcher and captain of his Yale baseball team in 1948 against the University of Southern California in the College World Series.
- As of 2014, over 10 million fans made the trip to Omaha to watch the College World Series.

Public Relations/Media January 2022

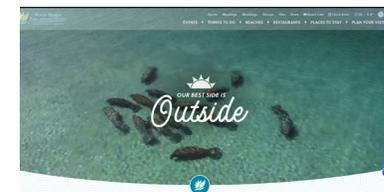
A total of 15 media placements were secured. These placements had a reach over 1 million and a media ad value of approximately \$2.4K.

#BestSideOutside

Follow and tag us
@RealPureFlorida



Visit the newly redesigned PureFlorida.com website.



Visitors to Charlotte County save local residents an average of **\$875** per household in taxes every year.



PROTECT YOUR BACKFLOW!



This winter, if a freeze watch is issued, we recommend covering your backflow devices with burlap material, roofing felt, or even a towel or blanket will do!

If your device freezes, you may experience no water until the weather warms up.



IMPACTS



• Deep Creek Sewer Force Main Replacement:

Please use caution while traveling along Rio De Janeiro Ave. from Rampart Blvd. north towards Sandhill Blvd. Crews will be working along the roadway. Intersection closures are expected this month.

Additional Impacts:

[Emergency Utility Notices](#)

UNDER CONSTRUCTION

- **El Jobean Septic to Sewer Project:**
Construction of a wastewater system to service approximately 300 properties with sewer service. On-site sewer connections for Phase 1 and 2 have started. Residents will receive a door hanger approximately one week before the connection to your home. Phase 3 connections are expected to start within the next few months.

For project information:
ElJobeanProject.com

- **Ackerman Septic to Sewer Project:**
Construction of a wastewater system to service approximately 2,135 properties with sewer service. Zones 1, 2 and the vacuum station are currently underway. Crews are working on the water main replacement throughout the project area.

For project information:
AckermanProject.com

- **Quesada Boulevard Sewer Force Main Replacement Project:**
Replacement of 12-inch and 20-inch sewer force main along Quesada Blvd from the Master Lift Station to the Lion Heart waterway. Crews are working on finalizing the installation of the 20-inch force main.

- **Deep Creek Sewer Force Main Project:**
Construction of a larger sewer force main to improve transmission capacity for the Deep Creek neighborhood. Crews are working on Phase 2 of the project. Work is occurring along Rio De Janeiro Ave. heading north towards Sandhill Blvd.

[Project Map](#)

Additional Utilities Projects:

[Utilities Projects | Charlotte County, FL](#)

OPERATIONS

- **Calls Presented:** 8,027
- **Call Wait Time:** 11 minutes 32 seconds
- **Total Customer Accounts:** 65,880
- **Sewer Connections:** 42,749
- **Water Connections:** 65,141

Charlotte County, FL App Requests

- **6 Misc.—Utilities Department**
- **12 Utilities Billing**
- **10 Utilities Department Service**
- 28 Total**

[Charlotte County Utilities Facebook](#)
1,467 Follows

2020 Water Quality Reports:

<https://tinyurl.com/2020-CCR-PeaceRiver>
<https://tinyurl.com/2020-CCR-BurntStore>

Important Information:

Charlotte County Utilities should be your first call for utility issues. Staff is available 24 hours, 7 days a week at 941.764.4300.

Do you have a simple question?

Email us at:

CCUSupport@CharlotteCountyFL.gov

Payment Options

Providing safe, reliable drinking water and wastewater service since 1991.