



Monthly Report

April 2022

Facts and Figures About Charlotte County

April was the National Association of Counties' County Government Month. Throughout April, we posted facts about the county on our social media channels. Let me share these with you here.

Charlotte County was created on April 23, 1921 when the Gov. Cary Hardee signed legislation dividing DeSoto County into five counties, Charlotte, DeSoto, Glades, Hardee and Highlands.

The county is governed by five commissioners elected countywide from five districts. Five independently elected constitutional officers provide elections, tax collection, property appraisal, law enforcement and court services. An elected school board operates local public schools.



Charlotte County Administrator Hector Flores

The county maintains more than 100 signalized intersections, 52 incident management cameras, 16 microwave detection systems, 60 video vehicle detection systems and 75 miles

of buried fiber optic communications infrastructure.

The Public Works Department operates four public pools, four public libraries and six recreation centers.

The Community Services Department maintains more than 100 signalized intersections, 52 incident management cameras, 16 microwave detection systems, 60 video vehicle detection systems and 75 miles

of buried fiber optic communications infrastructure.

The county has 219 miles of coastline along Charlotte Harbor, the Gulf of Mexico, the Peace and Myakka rivers and numerous bays, inlets, creeks and canals.

The Utilities Department provides potable water, wastewater treatment and disposal and reclaimed water for irrigation, serving over 60,000 homes and businesses throughout the county.

Charlotte County Fire & EMS operates from 16 fire stations across the county's 693 square miles, serving a population of about 200,000 residents.



Aircraft Rescue and Firefighting Training Facility Nears Completion

The construction on the aircraft rescue and firefighter training facility at the Public Safety Complex is nearing completion. Staff from Administration and the Facility Department toured the construction site and met with the contractor's project team recently.

The ARFF will provide a training platform for county firefighters to support the Punta Gorda Airport and can be used by agencies from around the country for

training. The county has already received numerous inquiries from fire departments around the country about scheduling training.

This project is funded by the 1% local option sales tax approved by voters in 2020. Construction on the \$9.3 million facility is scheduled to be completed this fall.

For more information, visit www.CharlotteCountyFL.gov

Information Technology

Service Tickets by Month



Customer Satisfaction % Positive

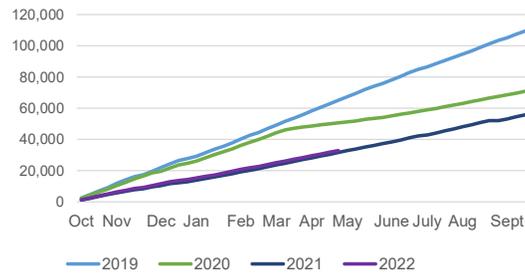


Transit

Transit Calls Average Handling Time (minutes)



Annual Cumulative Ridership



Director Highlights

Capital Budget Process

The Capital Budget Process has been revamped and is currently underway for Fiscal Year 2024. The new process was rolled out and began in January with identifying the projects within the 20-year Capital Needs Assessment, and continues with key meeting points on project timing, scope and cost that culminates into the final validation performed by the CIP Review Committee in December before it is presented to the Board of County Commissioners. The process was expanded by 8 months to assist departments with narrowing focus in the beginning stages to project selection and timing, then directing efforts to scope development/modification, before proceeding to cost estimates for budget development in the 6-year Capital Improvement Program. The Connect@Work Budget Site provides access to the CNA, CIP, CMP, amended project pages, templates and timeline.

April 2022

UPDATED Capital Process - CNA FY24 - FY43 (Year 1 of 2-yr budget cycle for FY24 & FY25)													
Who	Description	Jan 2022	Feb 2022	Mar 2022	Apr 2022	May 2022	Jun 2022	Jul 2022	Aug 2022	Sep 2022	Oct 2022	Nov 2022	Dec 2022
CIP Meeting	Meeting to discuss CNA updated process timeline and project years - yrs 7 & 8 to current window (2028 & 2029) and new projects to 20 year window.												
Fiscal	Fiscal updates from CNA and CIP/CNA for prior budget amounts, within 6 year CIP and 20 year CNA period, and posts on Sharepoint Budget Site - Fiscal Years 23/24 & 24/25 - adjust inflation factors used on CNA.												
Fiscal	Post template for new CIP sheets to include operating impact, TFE costs for buildings, road/bridge, drainage, water/wastewater, and stormwater.												
Project timing and scope are reviewed during this portion of the process. No project cost changes in this part of the review.													
Departments	Departments review projects in years 2028 & 2029 and identify new projects to be added to 20 year plan.												
Departments	Departments rank priority of their projects coming into 6 year window and new to 20 year CNA for discussion. Viable indices used for inflation factors on CNA (buildings, roads, utilities).												
CIP Meeting	Departments review scope, specifications and project descriptions for NEW and previously approved projects in 6 year window with CIP Manager, sponsor departments and/or coordinating departments.												
Departments & CIP Manager	Meeting to discuss CNA and CIP/CNA for new and previously approved projects and potential impacts to other departments.												
CIP Meeting													
Project cost changes are reviewed during this portion of the process.													
Departments	Departments review their projects from the CNA for advancement to the CIP.												
Departments & CIP Manager	Departments rank projects with their internal ranking methodology.												
Departments	Departments review ranking matrix of their projects with CIP Manager.												
Departments	Departments enter new projects on CNA and update existing project amounts and year. (Amounts are updated for project cost increases, if applicable.)												
Fiscal	Post CIP sheets to new to Sharepoint Budget Site, grouped by infrastructure type, for department entry.												
Departments	Departments update CIP sheets for new projects within 6 year CIP window and update project sheets on existing projects to reflect changes in scope, amount, specifications, descriptions and TFE.												
Departments	Departments will coordinate with sponsor department on operating impacts and timing on when the project will go "to" service.												
Departments	Deadline for departments to submit updates on CNA and CIP project sheets.												
Fiscal	Fiscal completes CIP project sheets and CNA and posts to Sharepoint for CIP Review Committee discussion. Update inflation percentages used on CNA.												
Fiscal	Validate and provide submitted project sheets on county records, storage focus areas, and available funding sources. Documenting ranking and allocation of response to the Board for final approval. Ensure coordinating departments include projects from each other in their project amounts and timing.												

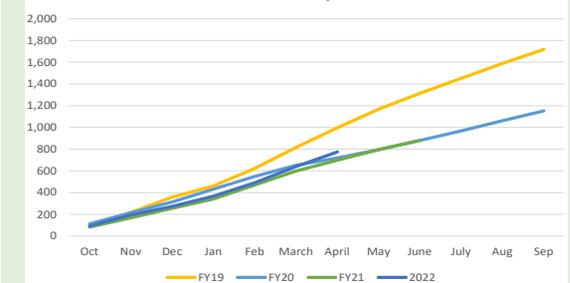
Health Center

Employee Health Center Monthly Appointment Utilization Summary



Records Management

Record Requests



WHAT'S HAPPENING IN COMMUNITY DEVELOPMENT?



PLANNING STAGE



UNDER CONSTRUCTION



COMPLETED!!



Mazda Auto Dealership

798 Tamiami Trail, Port Charlotte
7.4 acre auto dealership with car wash.

North Port Plaza

14520 Chancellor Boulevard, Port Charlotte
A one-story 15,300 sq. ft. shopping plaza.

Dunkin' Donuts

19220 Veterans Boulevard, Port Charlotte
1,737 sq. ft. donut store with drive-thru.

FPL Solar Plant

8500 Babcock Ranch Rd., Punta Gorda
1,476 sq. ft. education facility.

Starbucks

18501 Murdock Circle, Port Charlotte
2,500 sq. ft. Starbucks with double drive-thru lanes.

Crescent B Commons

14750 Babcock Ranch Rd., Punta Gorda
2,500 sq. ft. Starbucks and 6,052 sq. ft. Pet Supermarkets with associated infrastructure.

Culver's Restaurant

26440 Jones Loop Road, Punta Gorda
4,190 sq. ft. restaurant with an outdoor patio and a drive thru.

O'Reilly Auto Parts

24000 Beatrix Blvd.,
Port Charlotte
7,453 sq. ft. auto parts store.



Cheddar's Scratch Kitchen

18600 Veterans Blvd.,
Port Charlotte
7,974 sq. ft. restaurant with associated infrastructure.

Loveland Development

1200 Loveland Blvd., Port Charlotte
88-unit multifamily development for people with disabilities.



Village Marketplace

1799 Tamiami Trail, Port Charlotte
2,495 sq. ft restaurant with a drive thru and three 1,286 sq. ft. units of retail space.

Sunseeker

4949 Tamiami Trail,
Port Charlotte
Mixed-use development consisting of 783 hotel units, restaurants, bars, and retail, located in the Charlotte Harbor CRA.



PROJECTS' SPOTLIGHT

Babcock Update

- Certificates of Occupancy issued since August 2016: 1,365
- Single Family Permits Issued April: 84

West Port Update

- Single Family Certificates of Occupancy Issued since April 2021: 63
- Single Family Permits Issued April: 57



April Permitting:

Total Single Family Permits Issued: 454

Single Family Certificates of Occupancy Issued: 146

Total Permits Issued for the month: 3,929

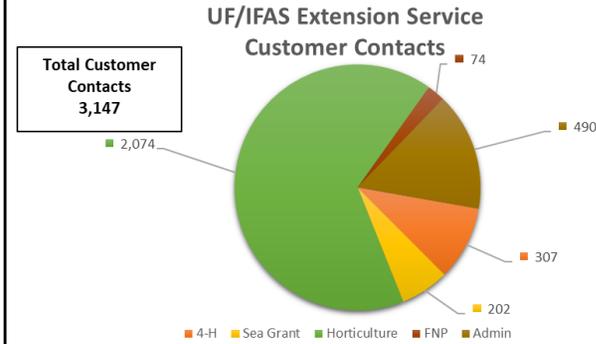
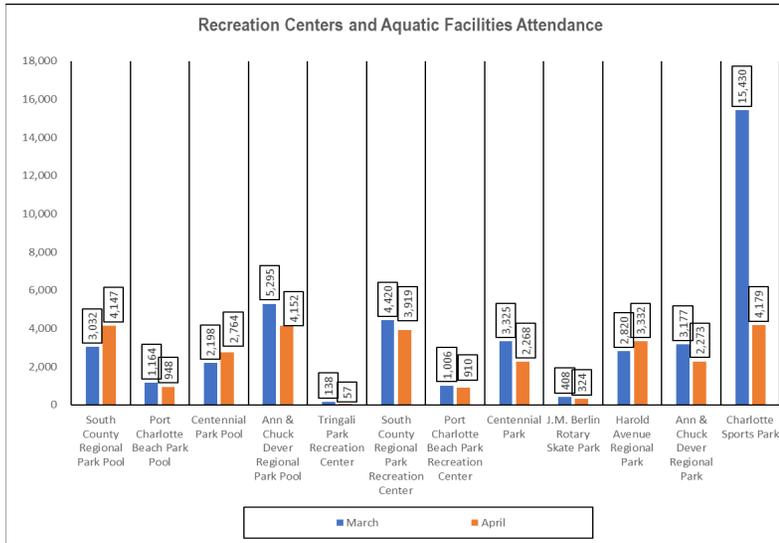
Total Permits Issued FY20-21: 35,240
(Fiscal Year Oct. 2020—Sept. 2021)

Total Permits Issued FY21-22: 23,332
(Fiscal Year Oct. 2021—Sept. 2022)

PERMITTING SNAPSHOT

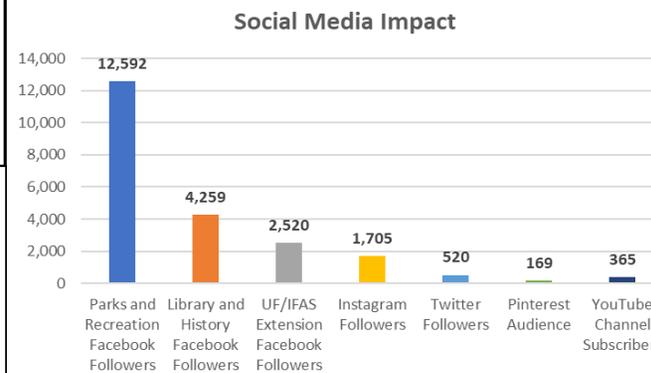


CHARLOTTE COUNTY
Community Development



Parks and Athletic Field Maintenance

- 499 youth leagues and adult softball practices
- 6,196 trash bags collected
- 875 recycling bags collected

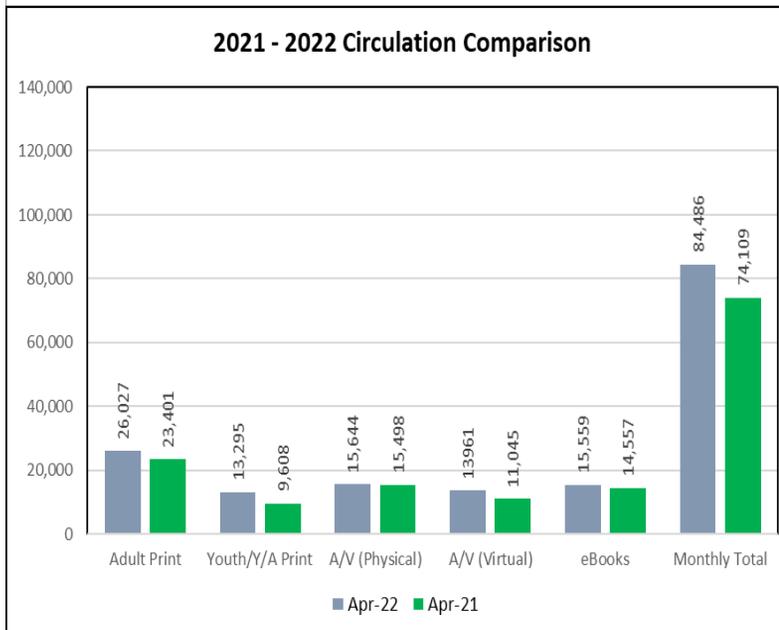


Land Management

Staff conducted overstory reductions at Charlotte Flatwoods Environmental Park.

Project Management

- 35 projects, \$3.8 MM



Coastal Management

Abandoned/Derelict Vessels

- 2 Cited
- 8 Open Cases
- 3 Removed by owner
- 2 Ready to be removed
- 1 Removed by County
- 2 Removed by WCIND
- 1 Removed by FWC
- 3 Pending

Coastal Lighting

- 12 Permit Reviews
- 3 Inspections
- Sea Turtles
 - 1 Loggerhead
- Shorebirds
 - Adults - 470
 - Nests - 68

Charlotte County Economic Development

April 2022

Wright Construction Group Begins Construction at Punta Gorda Airport



Construction began on the Runway 4-22 Rehabilitation Project at Punta Gorda Airport. As a part of the outlined scope for the project being handled by Wright Construction Group, the 7,000-foot main line runway will be fully reconstructed with new blast pads to prevent future erosion and updated energy-efficient lighting. Phase two of the project anticipated to be completed in December includes the rehabilitation of wetlands as part of the work within airport limits to provide an improved and more sustainable environment for native wild-life. More improvements to PGD are featured in the November 2021 issue of Gulfshore Business.

Kay on the GO!



Business Recruitment Manager Kay Tracy had a busy April. She attended the SUN 'N FUN Aerospace Expo in Lakeland. Kay spent the show talking to aviation and aerospace companies who were exhibiting at the expo. It was a good opportunity to make these companies aware of Charlotte Technical College's Aviation Mechanics program and the opportunity for aviation businesses in Charlotte County.

Later in April, Kay landed in Dallas, Texas for MRO Americas. MRO Americas is the international trade fair for maintenance, repair and overhaul (MRO) in the aerospace industry. Kay spent several days at the show meeting with maintenance, repair and overhaul companies. It was a great opportunity to share Charlotte Technical College's Aviation Mechanics program and the potential for an MRO in Charlotte County.

Charlotte County is fortunate to have Kay represent us at these events. Thank you, Kay!

Administrative Professional's Day

Wednesday, April 27th was Administrative Professional's Day. Janet Johnson is the executive administrator in our office and we would be lost without her! Janet maximizes team results across multiple fronts and steps up to help our team with whatever comes our way. Thank you, Janet!



Economic Development Week

Be sure to check out social media during the week of May 9th to see how we are celebrating Economic Development Week 2022!



April 2022



The \$9.2 million Airport Rescue & Fire Fighter (ARFF) Simulator project is nearing construction completion.

Alpine Metals manufactured this state-of-the-art simulator comprised of some components fabricated in the United Kingdom and fabricated/assembled at the USA facility in Pennsylvania. Components were recently delivered and assembled at the Public Safety Training Complex.

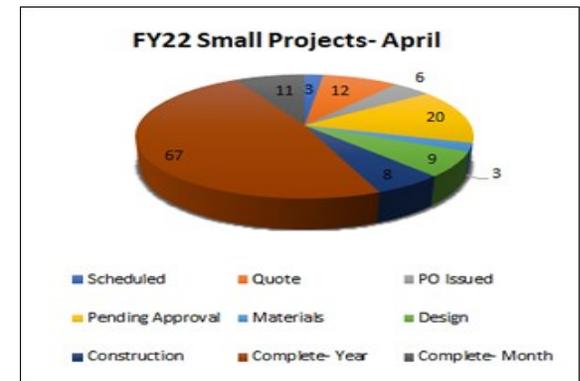
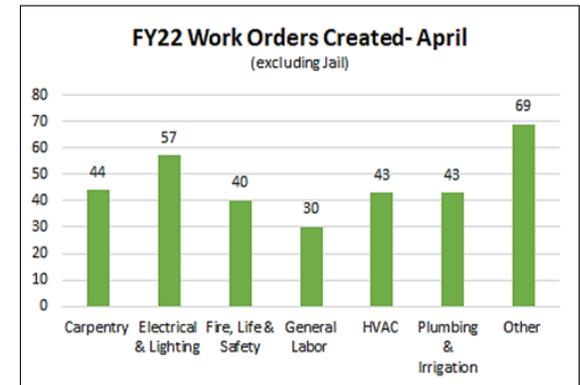
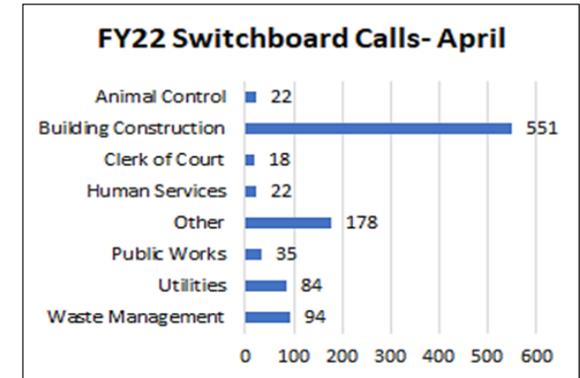
With this simulator, fire training may be conducted for exterior fires including engine, wing, fuselage, landing gear, brakes, ground fuel spill fires; and interior fires in seats, galley, lavatory, cockpit, overheads, cargo area, and cabin.

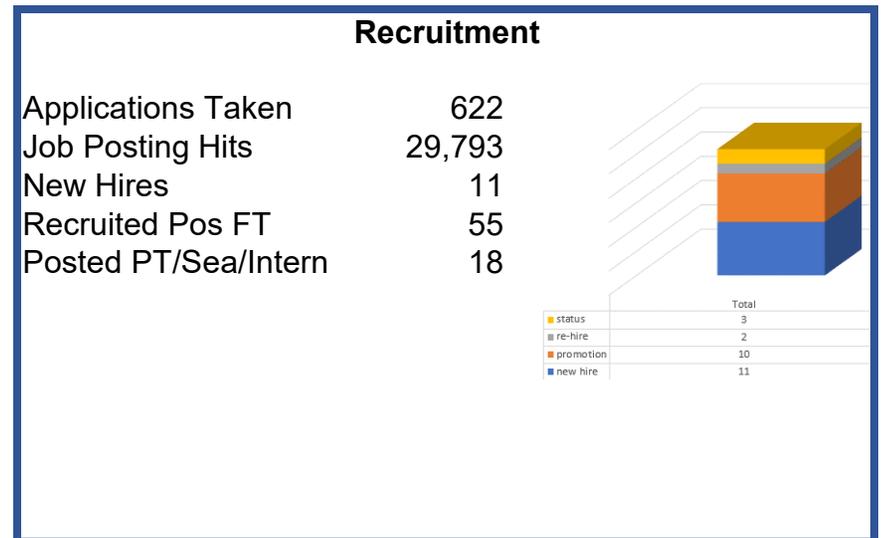
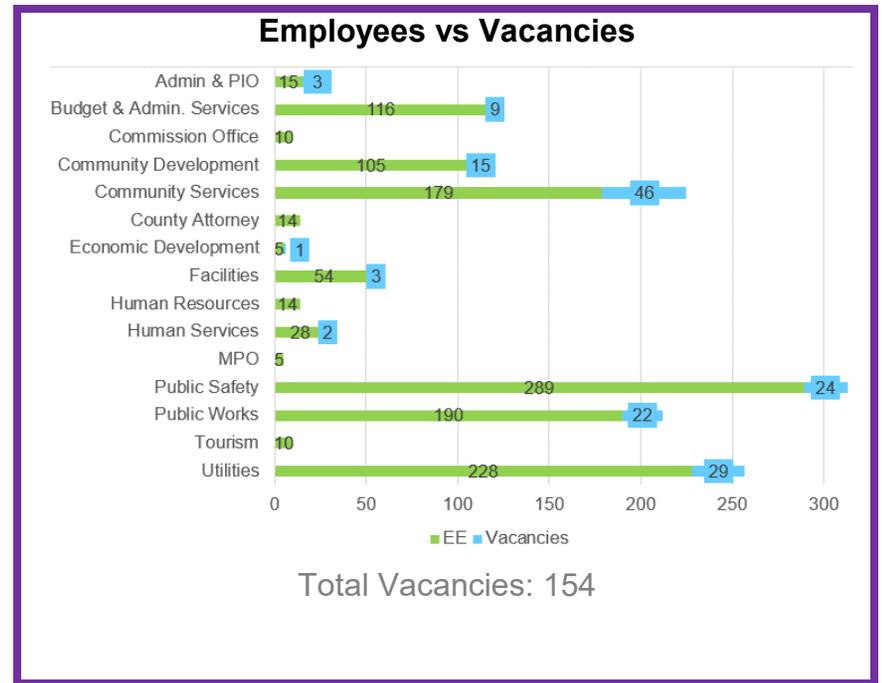
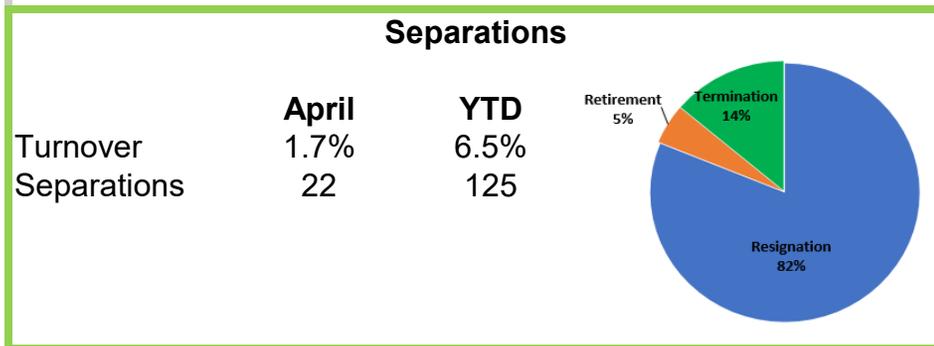
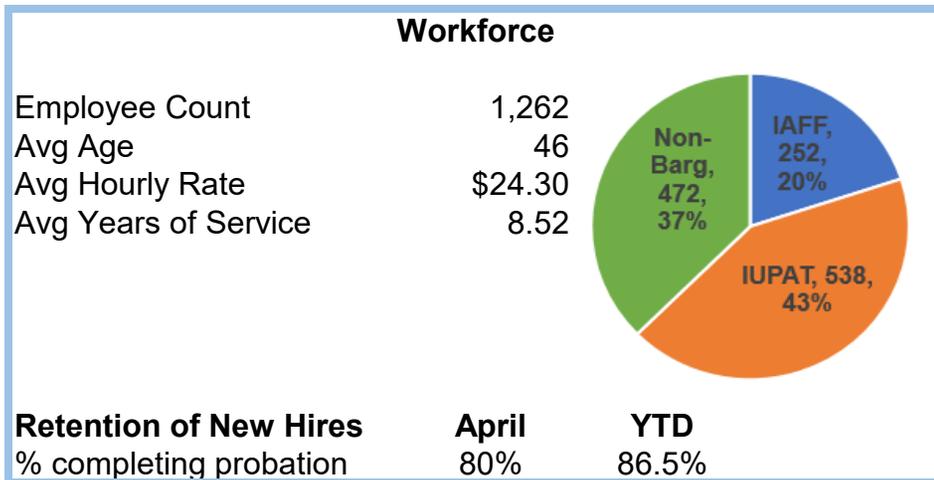
This training unit will be instrumental in keeping local airport fire staff trained and current on FAA certification requirements. The project was designed by Wilder Architects and constructed by Wharton-Smith, Inc. under the direction of Facilities Projects Manager Gary Burdahl.

- ◆ Repairs were completed to the Murdock Administration Building B elevator controls to support modernization, operation, and code compliance.
- ◆ The roof at Cedar Point Environmental Center reached the end of its life cycle. In preparation for the upcoming hurricane season, the shingle roof was replaced with a Galvalume® standing seam metal roof along with the addition of gutters and downspouts.

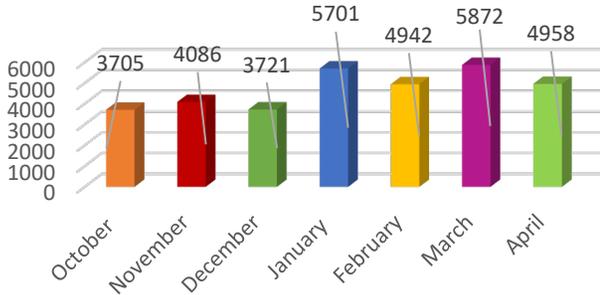


- ◆ Asphalt overlay and striping of the parking lot at the Carmalita Park Football Field was completed.
- ◆ Live Oak Point Boardwalk Renovations -Facilities is presently in negotiations with DMK Associates, Inc. for a repair assessment of the precast concrete boardwalk that was damaged during a storm event.
- ◆ Family Services Phase 2 moved into the design development phase of design, consisting of detailed discussions of building systems and components.

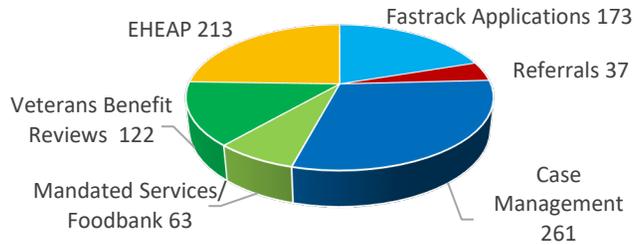




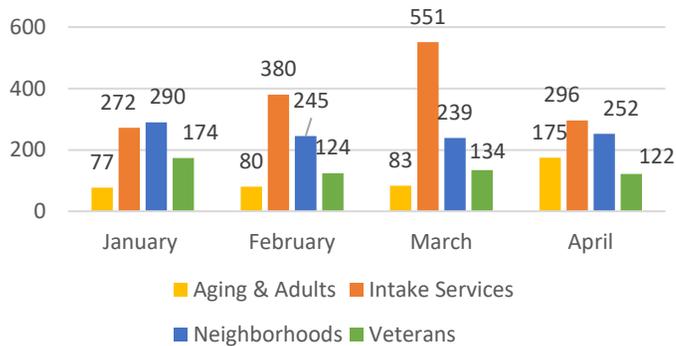
Information Call Volume



April 2022 Department Activities



Clients Served in 2022



"We help you navigate life's choppy waters"

FLORIDA ASSOCIATION FOR COMMUNITY ACTION (FACA) 42nd Annual Training Conference



With a statewide focus on providing training, technical assistance and advocacy to Florida's 26 Community Action Agencies, this year's theme for its annual conference is "Mission in Motion: Enhancing Lives through Driven Purpose."

After two years of meeting virtually, hundreds of members will come to Fort Lauderdale, FL from May 11-13, for an *in person conference*, attending special workshops and listening to dynamic speakers from all over the State of Florida. One of those speakers will be Carrie Walsh, Director of the Human Services Department. Over the past few years, Carrie and her team have worked tirelessly to develop, build and open the first phase of the Charlotte County Family Services Center. During her presentation, Carrie will share the history (and future) of this project, the process they used in selecting community partners, explain how the integrated client services delivery model works and why it is being considered the first of

APRIL 2022 VETERANS SERVICES DIVISION OUTREACH

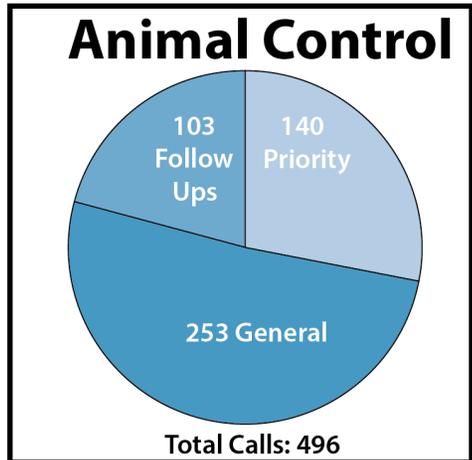
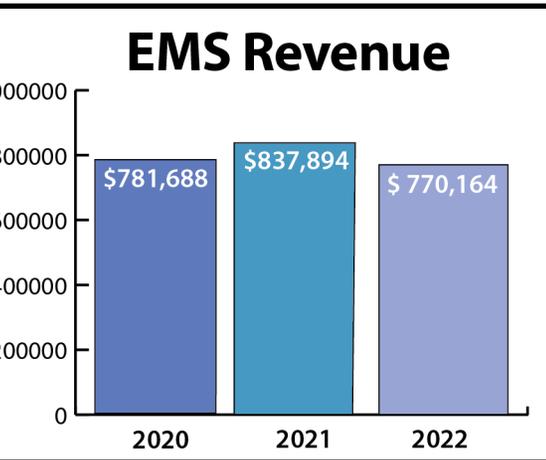
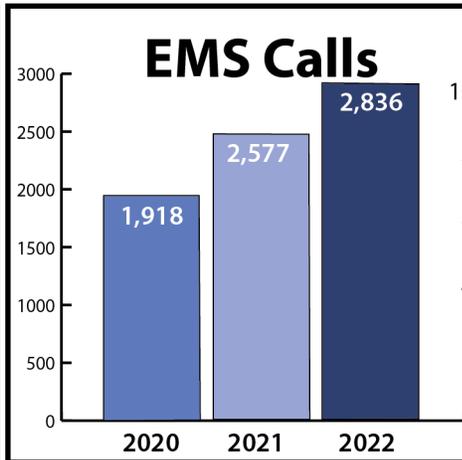
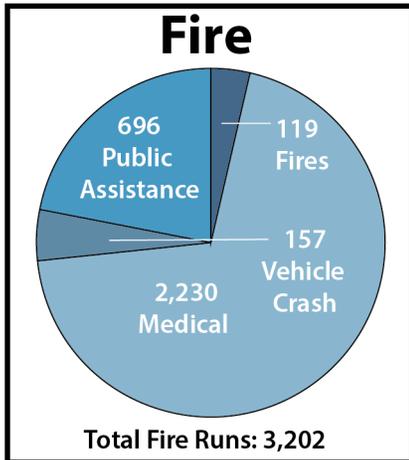


Charlotte County has approximately 29,000 full time or seasonal veterans who have settled in the area from all around the country. Many are not aware of VA benefits they are eligible for or they may need assistance submitting claims, finding records or locating services. Through ongoing outreach efforts, the Veterans Services Division conducted outreach activities in April that connected with individuals and families who attended events at the Charlotte Sports Park, Peace River Elementary School and Park Ridge Memory Care Facility. If you would like our staff to talk to your department or an outside



Our Mission: Connecting people and resources.

Public Safety



Are You Ready For the Storm?

By Charlotte County
Emergency Management Director Patrick Fuller

The 2022 Atlantic Hurricane season officially begins June 1 and early indications appear to point to another above average season. Whether you are a longtime resident of Florida or a newcomer to the State, preparedness is the task at hand. Preparedness in advance of hurricane season should be a part of your routine. Here are a few tips.

Build a disaster kit complete with the supplies you will need to get by on your own for 5 to 7 days. Disaster kits should include non-perishable food, water (1 gallon per person per day), medications (2 weeks supply), clothes, flashlights, batteries, cash, first aid kits, battery or crank operated radios, important documents and don't forget the needs of your pets. Disaster kits are there to sustain you and your family in the

days after an event. Developing a disaster plan is another important step. Know where you will go if directed to evacuate (shelters are the last option), how you will communicate with loved ones, what you need to do to prepare your home in advance of a storm and how you will stay informed before, during and after storms.

Great sources of information include: local television, radio and print media, official government websites and social media accounts and emergency notification systems such as Alert Charlotte; which is a free service available by registering at charlottecountyfl.gov/alertcharlotte.

Understanding your specific level of risk helps you make informed decisions. Knowing your evacuation zone ahead of time is critical to understanding evacuation orders from local government. Find your evacuation zone by going to charlottecountyfl.gov/knowyourzone. Thorough planning ahead of a storm helps to reduce stress and allows you and your family the ability act quickly to ensure your safety.



In the Works

Sidewalk repairs are currently ongoing along Sandhill Boulevard! Our contractor is working hard to remove the areas that were damaged by heavy trucks in the easement, and work is scheduled to be completed at the end of the week.



Did You Know

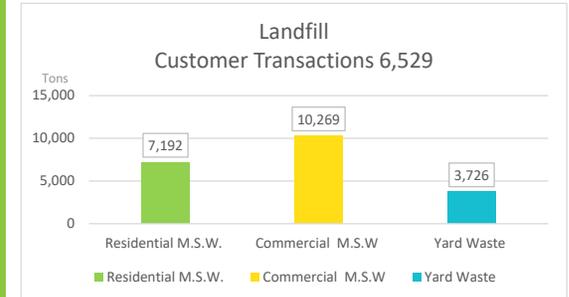
When recyclables are put into a plastic bag and placed into the recycling cart, we can't use the material inside. The plastic bags not only stop production for hours each day, but they become a safety issue, and we want to do our best to keep our workers safe!



Clean! No bags in recycle carts

Bags from recycling carts, clogging system

Solid Waste



Larvicide:	32 acres - 6 treatments
Adulticide:	9,984 acres or 15.6 sq. miles - 9 treatments
Landing rate counts performed	271
Number of CDC traps distributed and collected	4/6
Total number of mosquitos Identified to species	7
App Complaints resolved	20
Telephone complaint resolved	32
Aquatics invoiced	\$43,489.62

Charlotte County Application Requests April 2022

Requests Received

135

Requests Completed

123



Key Performance Indicators

Tourist Development Tax Collections TDT
(Current Month)

Mar-21	\$954,893	↑	38.4%
Mar-22	\$1,321,665		

Tourist Development Tax Collections TDT
(Prev Month)

Feb-21	\$632,650	↑	55.4%
Feb-22	\$983,015		

PureFlorida.com

Website Traffic

Users: 49,578

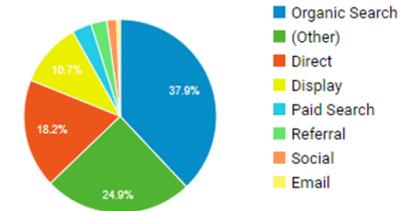
Pageviews: 128,381

Top Origin Markets:
FL, MI, OH, IL, PA, IN, NY, MA, MN

New vs. Returning Visitors: 80.5% vs 19.5%

Digital Channel Breakdown

Digital Channel Breakdown: April 1 - 30, 2022



Sales April 2022

SPORTS

Horizon Gymnastics- Level 1-8 State Qualifier

Horizon Gym

April 9-11, 2022

This Amateur Athletic Union (AAU) and USA Gymnastics sanctioned invitational covered all disciplines for girls ages 3-18 years old. Participants and their families traveled in from across the state of Florida and throughout our region.



US Amateur Basketball – Southwest Florida Hoops Showcase

Centennial Park, South County Regional Park, Morgan Community Center

April 9-11, 2022

Charlotte County and the City of North Port hosted 80 teams at eight different gymnasiums for this US Amateur sanctioned showcase. Teams from South and central Florida competed for points to participate in the US Amateur Florida State Championship held here in June.



USSSA Prostyle Baseball – Battle for the Gloves

Centennial Park, South County Regional Park, Harold Avenue Park

April 23-24, 2022

65 team traveled in from throughout the region to participate in their respective age group battling to be crowned champion and receive their custom batting gloves.



United Florida Flag Football – Southwest Florida Elite

South County Park

April 23 -24, 2022

United Florida Flag Football's new elite tournaments had 40 teams participate in this men's and women's elite division. Top teams competed to qualify for the Florida State Championship at the end of the year.



Fun Fact

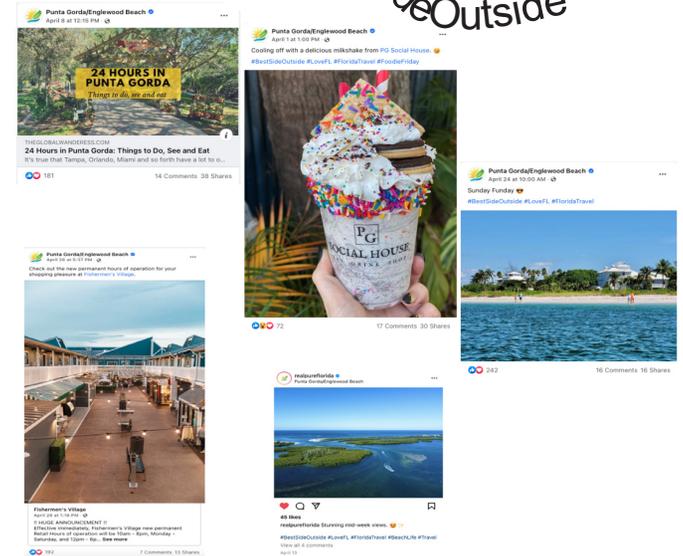
What are the most popular sports in the World?

1. Soccer – 4.0 billion Followers
2. Cricket – 2.5 billion followers
3. Hockey – 2 billion followers
4. Tennis – 1 billion followers

Public Relations/Media April 2022

A total of 7 media placements were secured. These placements had a reach of approximately 18 million and a media ad value of approximately \$33K.

#BestSideOutside



Follow and tag us @realpureflorida

NOTABLE MEDIA MENTIONS

SNN News: Record setting tourism in Charlotte County
Vnam Explorer News: 9 Breathtakingly Beautiful Places in Punta Gorda.

Visitors to Charlotte County save local residents an average of **\$875** per household in taxes every year.



Drinking Water Week — May 1-7, 2022

For more than 40 years, the American Water Works Association and its members have celebrated Drinking Water Week – a unique opportunity for both water professionals and the communities they serve to recognize the vital role water plays in our daily lives.

Thank you to our Water Distribution Staff!

**CLEAN DRINKING
WATER IS VALUABLE**



Clean and accessible water is a key part of maintaining public health and sanitation. Public utility facilities play a vital role in keeping community water free of pathogens and chemicals.

DRINKING WATER WEEK
MAY 1ST - 7TH



UNDER CONSTRUCTION

- **SR 776 Sewer Force Main Project:**
Upsizing the existing sewer force main to 12-inch and 16-inch lines along SR 776 from Biscayne Drive to the Charlotte Sports Park. This is an in-kind project for the Florida Department of Environmental Protection (FDEP) Consent Order. Acquisition of materials delayed the start of the project. Construction is expected to begin this month.
 - **Ackerman Septic to Sewer Project:**
Construction of a wastewater system to service approximately 2,135 properties with sewer service. Zones 1, 2 and the vacuum station are currently underway. Crews are working on the water main replacement throughout the project area. Zone 1 sewer connections are expected to begin this fall. For project information: AckermanProject.com
 - **Quesada Boulevard Sewer Force Main Replacement Project:**
Replacement of the existing 12-inch and 20-inch sewer force main along Quesada Blvd from the Master Lift Station to the Lion Heart waterway. Acquisition of materials has delayed a portion of construction. The project is expected to be completed by summer.
 - **Deep Creek Sewer Force Main Project:**
Construction of a larger sewer force main to improve transmission capacity for the Deep Creek neighborhood. Crews are working on Phase 2 of the project. Work is occurring along Rio De Janeiro Ave. heading north towards Sandhill Blvd. [Project Map](#)
- Additional Projects:**
[Utilities Projects | Charlotte County, FL](#)

OPERATIONS

- **Calls Presented:** 9,999
- **Call Wait Time:** 5 minutes 52 seconds
- **Total Customer Accounts:** 66,589
- **Sewer Connections:** 43,227
- **Water Connections:** 65,746

Charlotte County, FL App Requests

- **4 Misc.—Utilities Department**
- **8 Utilities Billing**
- **5 Utilities Department Service**
- 17 Total**

[Charlotte County Utilities Facebook](#)
1,509 Follows

2021 Water Quality Reports:

<https://tinyurl.com/2021-CCR-Peace-River>
<https://tinyurl.com/2021-CCR-Burnt-Store>

Remember, every drop counts! 

Important Information:

Charlotte County Utilities should be your first call for utility issues. Staff is available 24 hours, 7 days a week at 941.764.4300.

Do you have a simple question?

Email us at:

CCUSupport@CharlotteCountyFL.gov

Payment Options

Providing safe, reliable drinking water and wastewater service since 1991.