



Monthly Report

July 2022

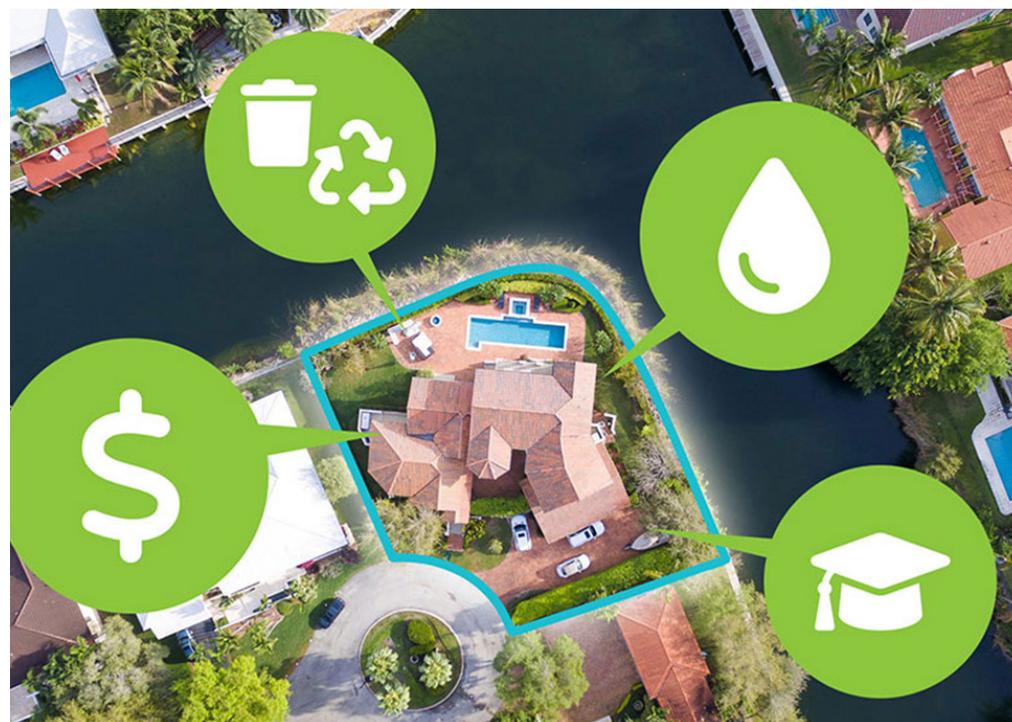
County launches My Neighborhood page

Charlotte County has launched a new county website feature called My Neighborhood, which allows residents to look up their addresses to find information related to their address: elected officials, voting precincts, evacuation zones, city and county services, schools, public safety and more.

The feature has a been popular with residents since it went

live on Julytal of 2751 hits and becoming the 12th most-visited page on our website.

To use My Neighborhood, visit www.charlottecountyfl.gov/my-neighborhood. Type an address in the search field and scroll through the page to see property information and county and/or city services and public facilities in the property's neighborhood.



Flood map presentation

New Federal Emergency Management Agency flood maps will become effective Dec. 15, 2022.

The county's floodplain manager recently delivered a series of flood map presentations, in which she also addressed the newly implemented Risk Rating 2.0 flood insurance pricing.

You can view the presentation on the county's [Facebook page](#).



Sign up for Weekly Update

Don't miss out on any Charlotte County news. Sign up for the Charlotte County Weekly Update to get all the latest information on county programs, workshops, meetings, facility updates and employee recognition right in your email inbox.

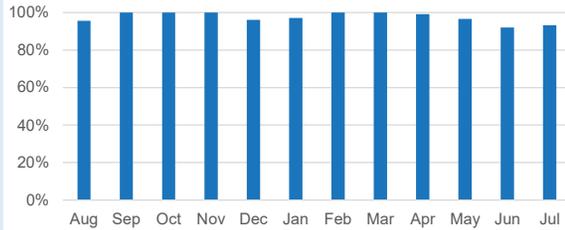
To get the update, email Social Media Manager Ashley Turner at Ashley.Turner@CharlotteCountyFL.gov. You can also read it on our website. Visit www.CharlotteCountyFL.gov and click Administration under the Department menu and then click Publications & Organizational Charts.

Information Technology

Service Tickets by Month



Customer Satisfaction % Positive

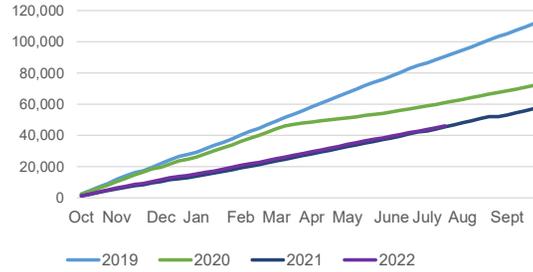


Transit

Transit Calls Average Handling Time (minutes)



Annual Cumulative Ridership



Director Highlights

Fleet - partnership

Fleet contracted NAPA Integrated Business Solutions to satisfy all our parts needs. NAPA is conveniently staffed along with their vehicles and inventory, onsite within the Fleet Compound. This benefits the county immensely; all pricing is set at Source Well and/or GSA contacted pricing. This option provides a higher tier and broader buying power. Inventory on hand is owned and maintained by NAPA thus freeing up County's funds for other needed projects. This program provides the ability to search and obtain needed parts from other States, Cities and County municipalities live inventory, lessening down times. Daily stock orders arrive from NAPA's Regional warehouses. NAPA will also provide needed supplies during the event of any emergency scenarios. Items that will be readily available and staged throughout the state includes fuel, generators and water.

June 2022



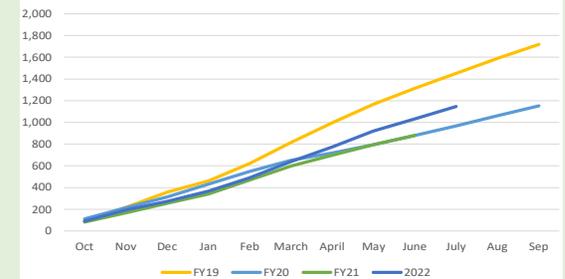
Health Center

Employee Health Center Monthly Appointment Utilization Summary

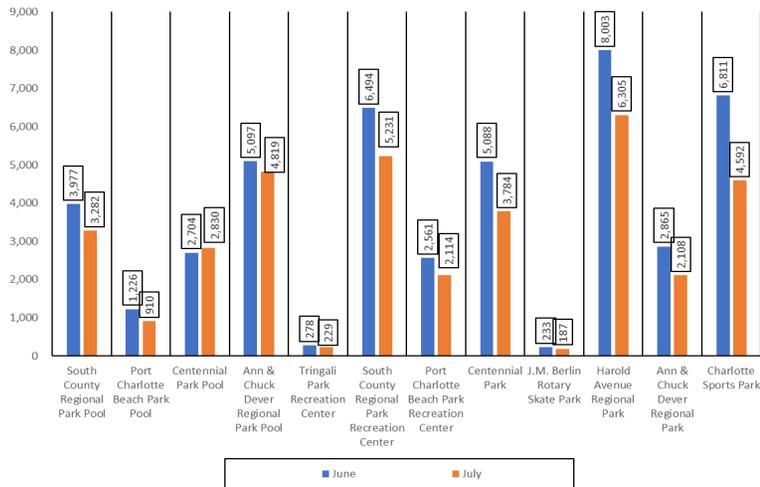


Records Management

Record Requests

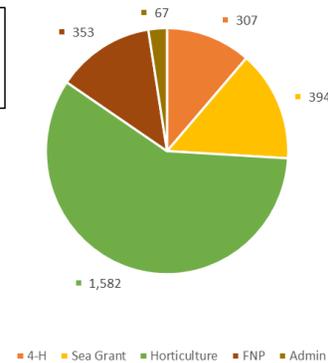


Recreation Centers and Aquatic Facilities Attendance



Total Customer Contacts
2,703

UF/IFAS Extension Service Customer Contacts



Parks and Athletic Field Maintenance

- 189 youth leagues and adult softball practices
- 1 Tournaments
- 3,523 trash bags collected
- 584 recycling bags collected

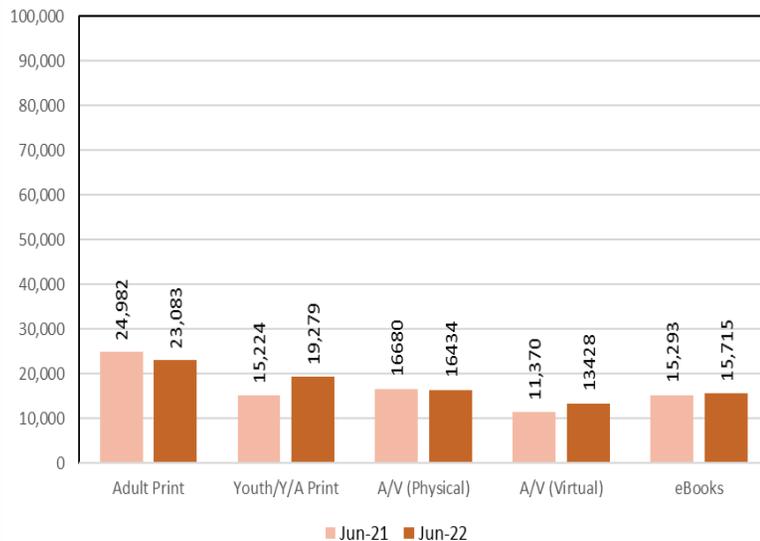
Land Management

- 78.9 miles maintained
- 12 acres mulched
- 21 exotics/invasives acres treated

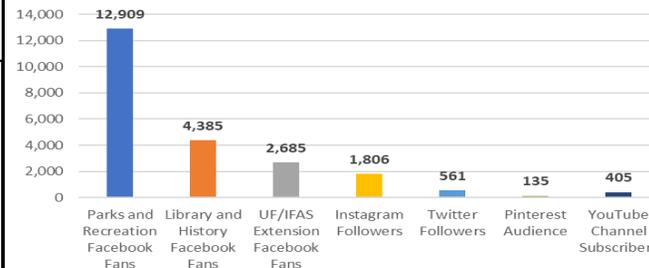
Project Management

- 34 projects, \$6.7 MM

2021 - 2022 Library Circulation Comparison



Social Media Impact



Coastal Management

Abandoned/Derelict Vessels

- 1 Cited
- 4 Open Cases
- 1 Reopened
- 3 Ready to be removed
- 1 Relocated
- 4 Pending
- 2 Removed

Coastal Lighting

- 174 Permit Reviews
- 6 Inspections
- Sea Turtles
 - 1,929 Nests
- Shorebirds
 - Adults – 179
 - Nests – 3 fledged chicks

WHAT'S HAPPENING IN COMMUNITY DEVELOPMENT?



PLANNING STAGE



UNDER CONSTRUCTION



COMPLETED!!



Dunkin'

19220 Veterans Blvd., Port Charlotte
1,737 sq. ft. fast food donut shop with drive thru.

North Port Plaza

14520 Chancellor Boulevard, Port Charlotte
A one-story 15,300 sq. ft. shopping plaza.

RaceTrac Gas Station

6100 Duncan Rd., Punta Gorda
8,100 sq. ft. fueling station with truck stop.

Christian Brothers Automotive

24130 Beatrix Blvd., Port Charlotte
10-bay automotive service building with an office and associated parking.

Starbucks

18501 Murdock Circle, Port Charlotte
2,500 sq. ft. Starbucks with double drive-thru lanes.

Gerber Collision

4701 Taylor Rd., Punta Gorda
9,705 sq. ft. automotive collision repair facility.

West Port Phase II

17372 Toledo Blade Blvd., Port Charlotte
460 single family units, 300 multi-family units, and 662,911 sq. ft. of commercial located in Murdock Village.

Cheddar's Scratch Kitchen

18600 Veterans Blvd., Port Charlotte
7,974 sq. ft. restaurant with associated infrastructure.



FedEx Distribution

9301 Piper Rd, Punta Gorda
250,950 sq. ft. distribution center.



Circle K & Dunkin'

900 Kings Highway., Port Charlotte
4,000 sq. ft. interior model and drive-thru.



O'Reilly Auto Parts
24000 Beatrix Blvd., Port Charlotte
7,453 sq. ft. auto parts store.

Village Marketplace

1799 Tamiami Trail, Port Charlotte
2,495 sq. ft restaurant with a drive thru and three 1,286 sq. ft. units of retail space.



Sunseeker

4949 Tamiami Trail, Port Charlotte
Mixed-use development consisting of 783 hotel units, restaurants, bars, and retail, located in the Charlotte Harbor CRA.

PROJECTS' SPOTLIGHT

Babcock Update

- Certificates of Occupancy issued since August 2016: 1,493
- Single Family Permits Issued June: 70

West Port Update

- Single Family Certificates of Occupancy Issued since April 2021: 94
- Single Family Permits Issued June: 57



July Permitting:

Total Single Family Permits Issued: 346

Single Family Certificates of Occupancy Issued: 132

Total Permits Issued for the month: 3,646

Total Permits Issued FY20-21: 35,240
(Fiscal Year Oct. 2020—Sept. 2021)

Total Permits Issued FY21-22: 32,042
(Fiscal Year Oct. 2021—Sept. 2022)

PERMITTING SNAPSHOT

Charlotte County Economic Development

July 2022

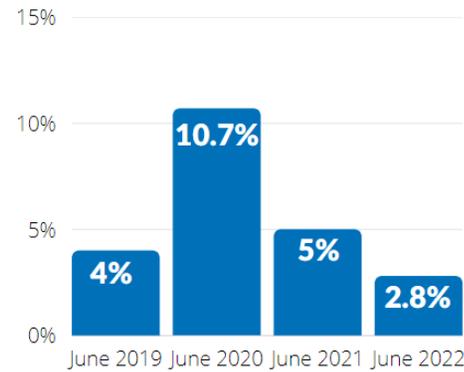
Florida Chamber 2023 Business Agenda Survey



The Florida Chamber of Commerce invites your business to help build the Florida Business Community's 2023 Legislative Agenda by taking the 2023 Florida Business Agenda Survey. Please take a few minutes to tell them what your business needs from your elected officials to help your company, industry, and employees compete. Your leadership, expertise and feedback has never been more essential. Take the survey [HERE](#).

Charlotte County Economic Indicators

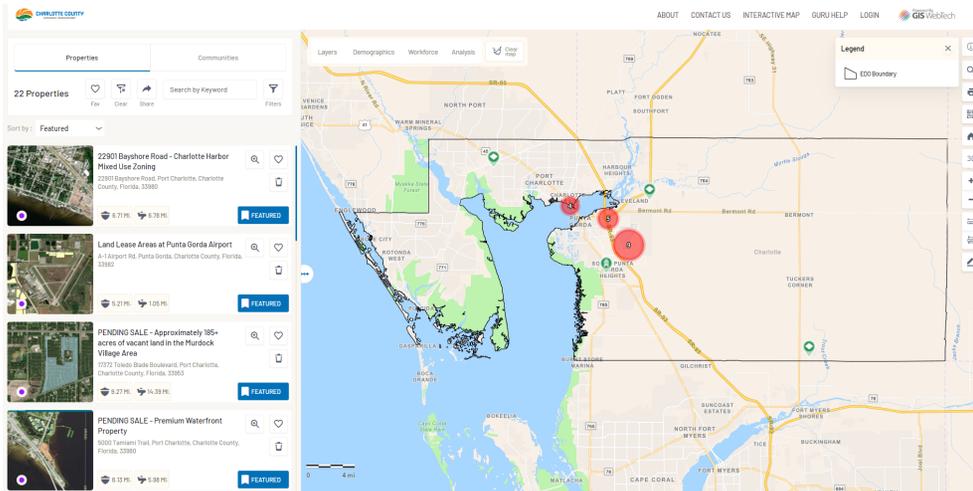
Unemployment Snapshot



Single Family Home Permits Issued

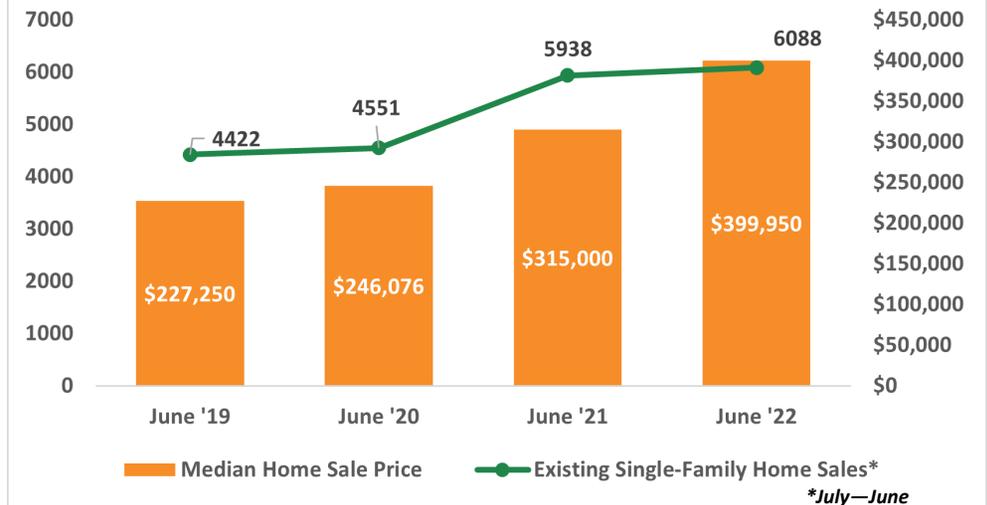


Site Selection GURU



The Economic Development Office recently launched a new online site selection tool, Guru. Guru presents a clean and simple user experience that helps users find potential sites, create custom workforce and demographic reports, view custom local layers, and more. Our custom layers feature major development projects, infrastructure, broadband, and parcel information to name just a few. Click [HERE](#) to go to Guru and see for yourself!

Existing Single-Family Home Sales



Source: FGCU's RERI

Click the icons to visit our social media and website.



Family Services Center Phase 2



Design is complete for the Family Services Center Phase 2 with the recent completion of bid documents received from Fawley Bryant Architecture. Phase 2 consists of a new 18,500 square foot building constructed adjacent to the recently completed building on the Family Services Center complex. The new building will accommodate youth services, plus general office and support spaces for community partners and Human Services Department staff.

The site will have a community garden, outdoor play space, and a flexible courtyard. Tandem Construction, the Construction Manager, is preparing the Guaranteed Maximum Price (GMP), which is anticipated for the Board of County Commissioners approval this fall. Pending approvals and permitting, construction is scheduled to begin before the end of 2022.

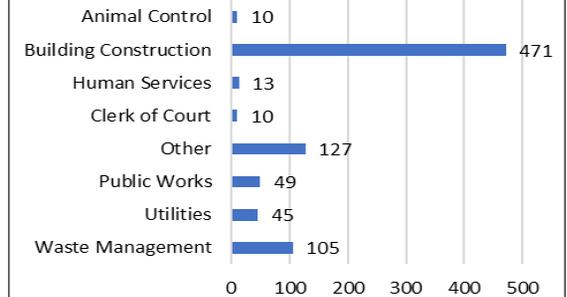
◆ Coastal & Heartland National Estuary Partnership lease:

Approximately 1,800 sq ft of space was prepared at 1050 Loveland Blvd. including lobby reconfiguration, removal of fixed workstations, wall repairs, painting, and cleaning throughout the premises.

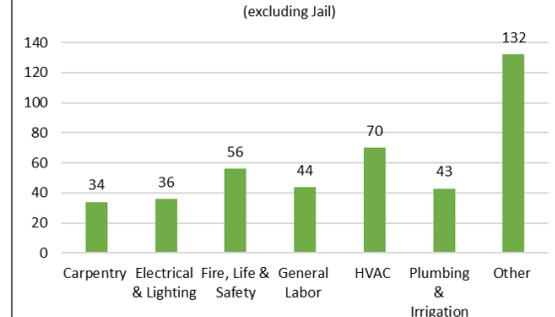


- ◆ Plans for recommended repairs to the **Live Oak Point Boardwalk** were sent to the contractor for review and pricing.
- ◆ **Placida Boat Ramp Expansion** permits were submitted to FDEP and the U.S. Army Corp of Engineers and are pending review.
- ◆ **Bayshore Grass Parking:** DMK Associates submitted 30% plans which are being reviewed by Facilities staff.
- ◆ Programming for the **Supervisor of Elections Warehouse** is complete with the schematic phase of design beginning. The building will provide space for Supervisor of Elections, Emergency Management, CCSO, and Facilities.
- ◆ Weiler Engineering submitted the first segment of a three part Task Assessment Report for the mitigation of erosion resulting from storm impacts at **Live Oak Point and Allapatchee Parks**.

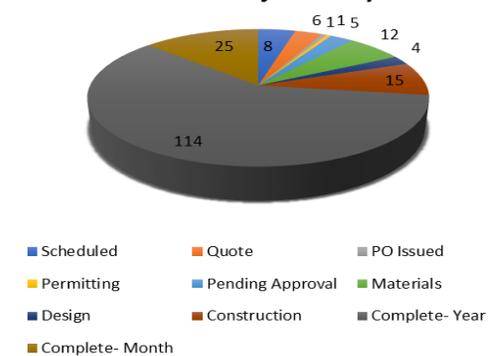
FY22 Switchboard Calls- July



FY22 Work Orders Created- July

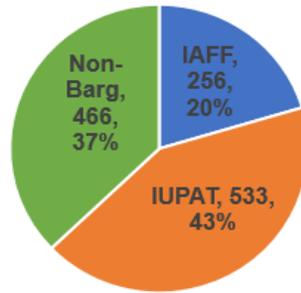


FY22 Small Projects- July



Workforce

Employee Count 1,255
 Avg Age 46
 Avg Hourly Rate \$24.21
 Avg Years of Service 8.54



Retention of New Hires	July	YTD
% completing probation	88%	84.9%

Succession Planning

Ee's in FRS DROP the next 5 years	2.8%
% of Workforce Retired this FY	3.5%

Separations

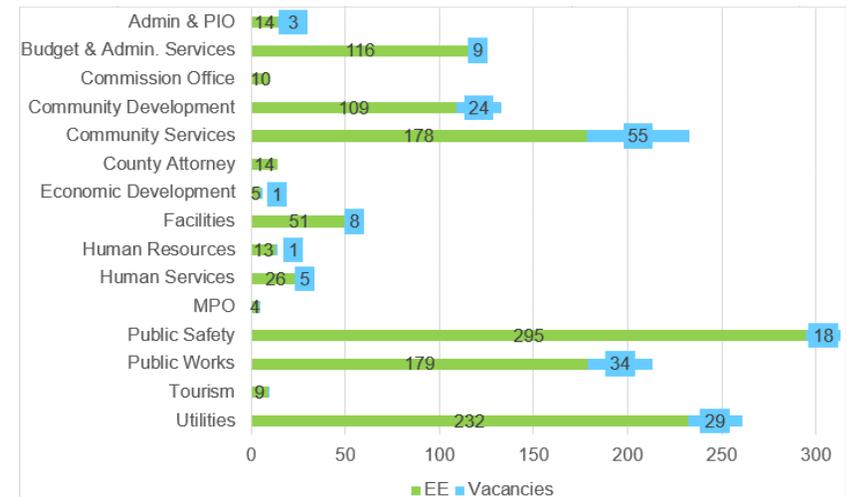
	July	YTD
Turnover	1.8%	9.7%
Separations	23	184



Training & Development

Training	36 EE's	11 hrs	396 contact hrs
% using Tuition Reimbursement		1%	

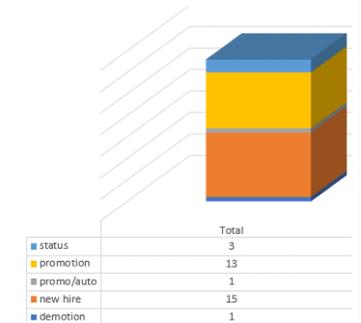
Employees vs Vacancies



Total Vacancies: 189

Recruitment

Applications Taken	528
Job Posting Hits	26,162
New Hires	15
Recruited Pos FT	64
Posted PT/Sea/Intern	11





"Partners In Crime" Team Building at the Family Services Center

Last year, Human Services has started a new tradition for office training which they have now extended to their non-profit partners the Family Services Center. Throughout the month of July, staff planned for a full day (Aug. 8) of presentations and "Top Secret" activities to foster an environment of learning and team building. Throughout the day guest speakers and some of our fellow County colleagues provided everyone with great information, useful examples and a good dose of inspiration and fun.

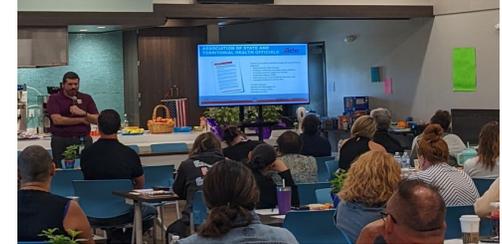


Dr. Joe Pepe from the Department of Health presented on Adverse Childhood Experiences (ACES). Participants learned about the lasting impacts (mental/physical health and general well-being) that traumatic childhood experiences have on individuals and how we can become stronger advocates for our community through education and best practices.

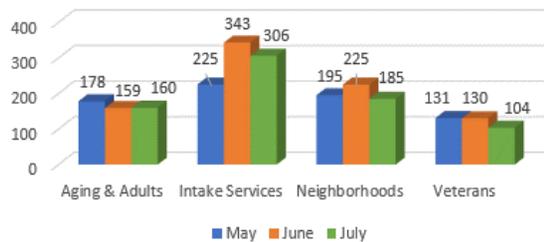


Michael Raposa, CEO from St. Vincent De Paul's Cares, St. Petersburg, FL, explained that his organization is a long standing, national non-profit committed to ending homelessness. Throughout his Powerpoint he explained the socio-economic differences between Poverty, Middle Class and Wealth and how understanding the behaviors associated with each, can help us guide clients to a more stable way of living.

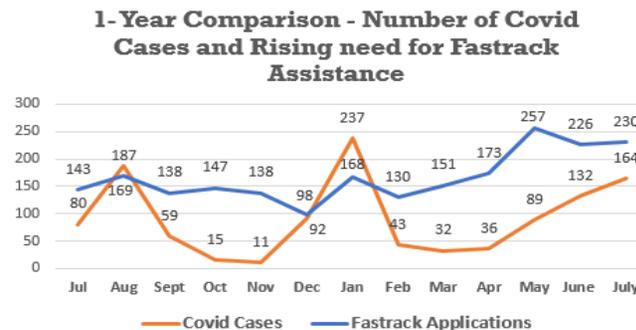
* Maureen Broderick & the "Top Secret Team" - Building relationships and strengthening staff bonds is a forte for the Community Services staff. Their 'Partners in Crime' team builder event, took a large group of 60+ people and split them into teams of 4 that were tasked with breaking codes and identifying clues to solve an important mission. Check out the Charlotte County Facebook page to see more details and candid photo's of the event - follow this link <https://youtu.be/JocVZMSzXc0>



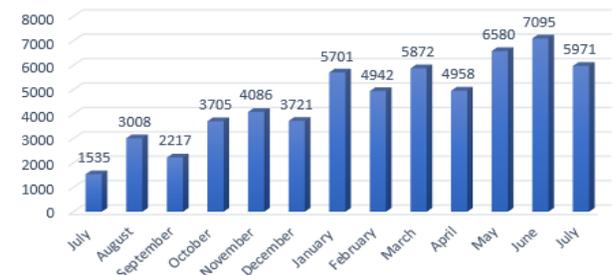
3 Month Comparison of Clients Served by Division



JULY 2022 Department Numbers

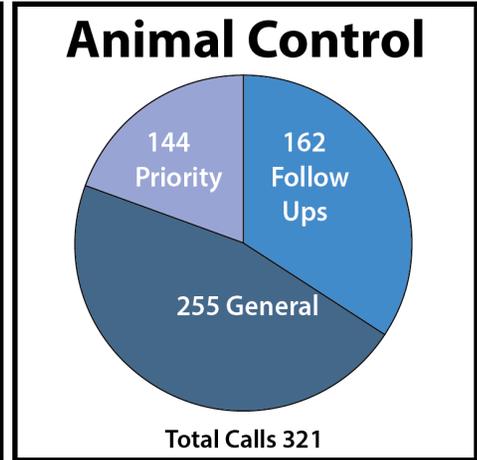
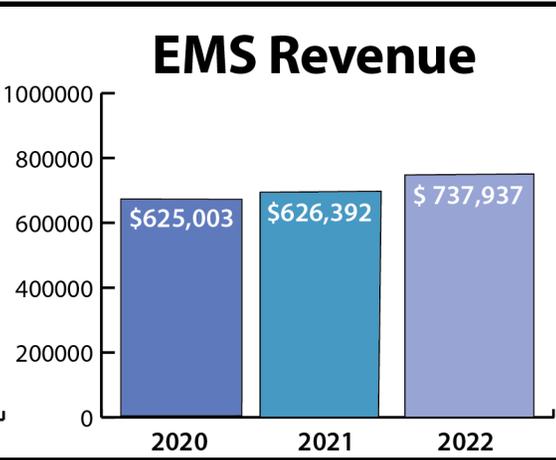
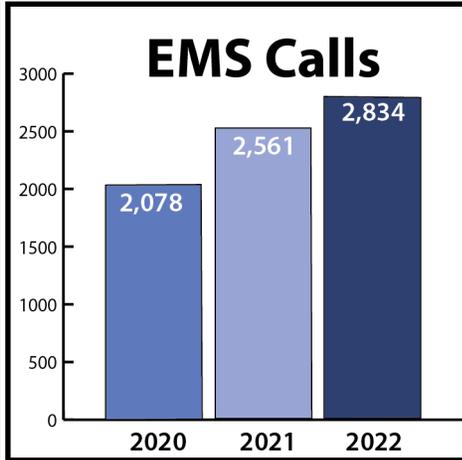
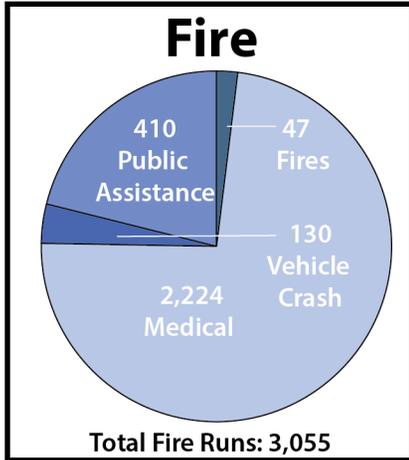


1 Year - Information Call Volume



Harry Chapin Mobile Food Pantry - July 2022 Households Served: 394

Public Safety



Home Fire Safety

Home fire safety is your responsibility. Every home should have working smoke detectors that can alert you if your home begins filling with smoke. If there is a fire in your home, you could have less than two minutes to get out safely, so every second counts. Three out of five home fire deaths result from fires in properties without working smoke alarms.

Choose interconnected smoke alarms, so when one sounds, they all sound. Put smoke alarms inside and outside each bedroom and on every level of your home. Make sure your smoke alarms work. You and your family are not safe if they can't or don't hear the smoke alarms. Test smoke alarms monthly and replace batteries at least once a year. Smoke alarms do not last forever and should be replaced every ten years.

In the event of a home fire, every second counts. Make sure you have a fire escape plan. You can draw a simple map of

each level of your home showing all the doors and windows and discuss the map with everyone who lives with you. Using your map, plan two ways out of every room and choose a designated meeting place outside where your family will meet. Get low to the ground and go under the smoke to your exit if you must escape through the smoke. Make your fire escape plan around your abilities. If you need to use a wheelchair or cane, ensure you can get to it easily and quickly. If you wear hearing aids or eyeglasses, put them next to your bed while sleeping.

Make sure all doors and windows open easily, and practice your escape plan with a home fire drill at least twice a year. If a fire is in your home, get out and stay out. Never go back inside for people, pets, or things.

Cooking was the leading cause of reported home fires and injuries in 2015-2019 and the second leading cause of home fire deaths. If you have a cooking fire, just get out, close the door behind you to contain the fire, and call 9-1-1. For an oven fire, turn off the heat and keep the door closed. Keep a lid nearby when you're cooking to smother small grease fires by sliding the lid over the pan.



In the Works

Pictured here is a large rusted outfall pipe that our crews removed from Navigator Road in Deep Creek. We will be restoring this area to an open drainage ditch so water can flow freely.

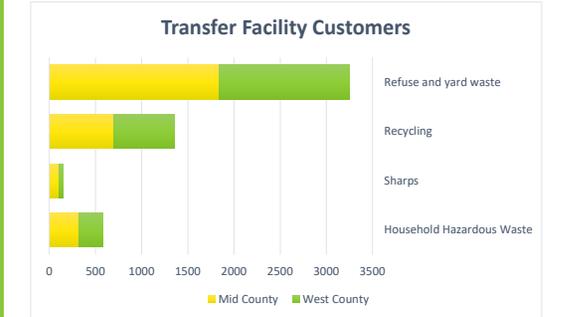
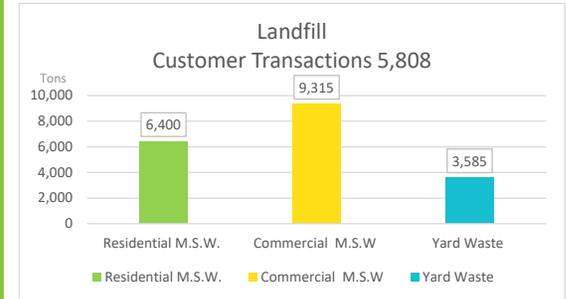


Did You Know

Last month while the Lighting District was performing preventative maintenance on a signal cabinet, they discovered that a rat decided to make a snack of the air filter and multiple wires inside. Had they waited until a problem actually occurred with the signal, the county would have had to replace the entire cabinet at a huge cost.



Solid Waste



Larvicide: **345 acres or .5 sq. miles- 51 treatments**

Adulticide: **221,708 acres or 348 sq. miles- 76 treatments**

Landing rate counts performed **254**

Number of CDC traps distributed and collected **37/2**

Total number of mosquitos collected and Identified **3865**

App Complaints resolved **124**

Telephone complaint resolved **96**

Aquatics invoiced **\$55,588.54**

Charlotte County Application Requests July 2022

Requests Received

265

Requests Completed

217



Key Performance Indicators

Tourist Development Tax Collections TDT
(Current Month)

Jun-21	\$633,952	↓ -5.1%
Jun-22	\$601,495	

TDT YTD Collections (Pacing)

Jun-21	\$4,823,502	↑ 33.9%
Jun-22	\$6,456,898	

PureFlorida.com

Website Traffic

Users: 53,646

Pageviews: 107,178

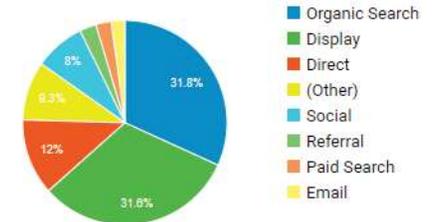
Top Origin Markets:

FL, NY, IL, GA, OH, CA, MA, MI, PA, VA

New vs. Returning Visitors: 84.9% vs 15.1%

Digital Channel Breakdown

Digital Channel Breakdown: July 1 - 31, 2022



SPORTS

Sales July 2022

USA Swimming/ Florida Swimming – Region 5 High School Meet

Centennial Park - July 8-10, 2022

The Sea Dragons Swim Club hosted 13 regional schools with 600 athletes participating in this three-day meet. They competed in both the long course, 50-meters, and the short course, 25-yards. This meet provided each athlete points towards Florida Swimming Association.



Peace River Riders – Wings & Wheels XII

Downtown Punta Gorda and surrounding roadways - July 9-10, 2022

Over 400 cyclist racers and enthusiasts traveling from as far as North Carolina participated in the XII annual race and ride. Riders had a chance to experience the beauty of biking through downtown Punta Gorda and ending at Beef O' Brady's for great food, awards, and bragging rights.



Prospect Wire Baseball – Florida State Championship

Charlotte Sports Park - July 31-Aug. 3, 2022

This Florida State Championship was smaller this year due to many teams across the State depleting their yearly budget quicker due to inflation. The high cost of fuel, rental vans, food and hotels eliminated the opportunity for many teams to travel within Florida. However, once this became a significant issue, Prospect Wire reached out to Texas teams that still had an opportunity to travel and participate. This shift became impactful since teams flew to our destination, utilized 832 room nights and generated over \$750,000 in economic impact.

Fun Fact

What is the most popular youth sport?

- Although football is the most popular spectator sport in the US, the number of football participants at ages 3-17 (1.46 million) still trails basketball (3.44 million), baseball (2.18 million) and soccer (1.48 million) and is only slightly ahead of tennis (1.41 million)



MEETINGS

Jeff and Sean D. attended the Florida Society of Association Executives (FSAE) Annual Conference in Tampa July 20-22. This was Jeff's first FSAE conference. The Punta Gorda/Englewood Beach VCB served as one of the hosts of the VIP Reception, giving Jeff exclusive access to meeting planners attending, and took part in the tradeshow, a new element for 2022. Many education sessions were included. Jeff expects to see several leads generated from the conference.

Public Relations/Media July 2022

A total of 17 media placements were secured. These placements had a reach of approximately 5,663,721 and a media ad value of approximately \$10K.



realpureflorida Who else is ready to get out on the water for another day of adventures? 🌊 🚤 🏞️ Kick back and enjoy the view from paradise. Plan your next boating adventure. #linkinbio #BestSideOutside #LoveFL #FloridaTravel #CharlotteCounty #BoatingAdventures



realpureflorida If life is a beach, then you are in the right place. 🌴 🏖️ Plan your next beach vacation. #linkinbio #BestSideOutside #LoveFL #FloridaTravel #BeachVibes #VacationMode



realpureflorida How do you start your mornings? 🧘 Find your inner yogi on your next beach vacation. #linkinbio #BestSideOutside #LoveFL #FloridaTravel #BeachYoga #BeachGetaways #CharlotteCounty July 3

Follow and tag us @realpureflorida

Visitors to Charlotte County save local residents an average of **\$875** per household in taxes every year.



Celebrating Water in August!

August is National Water Quality Month and Florida Water Professionals Month!



NATIONAL

Water

QUALITY MONTH

Throughout the month, let's educate ourselves on where our water comes from and how we can preserve it!



FLORIDA

Water

PROFESSIONALS
MONTH



A BIG thank you to all water and wastewater professional staff for their hard work and dedication to preserving Florida's water resources!

UNDER CONSTRUCTION

- **SR 776 Sewer Force Main Project:**
Upsizing the existing sewer force main to 12-inch and 16-inch lines along SR 776 from Biscayne Drive to the Charlotte Sports Park. This is an in-kind project for the Florida Department of Environmental Protection (FDEP) Consent Order.
- **Ackerman Septic to Sewer Project:**
Construction of a wastewater system to service approximately 2,135 properties with sewer service. Zones 1, 2 and the vacuum station are currently underway. Crews are working on the water main replacement throughout the project area. Zone 1 sewer connections are expected to begin this fall.
For project information:
AckermanProject.com
- **Deep Creek Sewer Force Main Project:**
Construction of a larger sewer force main to improve transmission capacity for the Deep Creek neighborhood. Crews are working on Phase 2 of the project. Crews are restoring the work area along Rio De Janeiro Avenue. Various intersections along the project route are scheduled to be repaved this month.
[Project Map](#)
- **Sewer Lift Station Generator Project:**
Installation of stationary and mobile generators at our major sewer lift stations throughout the county. This project will allow lift stations to continue operations during storms and events when power is lost. All stationary generators are being installed at the 500-year flood elevation.
[Utilities Projects | Charlotte County, FL](#)

OPERATIONS

- **Calls Presented:** 6,770
- **Call Wait Time:** 2 minutes 20 seconds
- **Sewer Connections:** 43,469
- **Water Connections:** 66,273

Charlotte County, FL App Requests

- **7 Misc.—Utilities Department**
- **12 Utilities Billing**
- **4 Utilities Department Service**
- 23 Total**

[Charlotte County Utilities Facebook](#)
1,570 Follows

2021 Water Quality Reports:

<https://tinyurl.com/2021-CCR-Peace-River>
<https://tinyurl.com/2021-CCR-Burnt-Store>

Remember, every drop counts! 💧

Important Information:

The Customer Support Center located at the East Port Environmental Campus, 25550 Harborview Rd. is open!

Monday through Friday
8:30 a.m. to 4:30 p.m.

The Customer Support Center assisted 725 individuals for the month of July.

Charlotte County Utilities should be your first call for utility issues. Staff is available 24 hours, 7 days a week at 941.764.4300.

Payment Options