

Monthly Report

Jan. 2023

Charlotte County working on strategic plan with open eyes

County staff participated in group brainstorming sessions with colleagues, subject matter experts and citizens in preparation for the County Commission’s upcoming strategic focus areas workshop in mid-February.

The commission’s four strategic focus areas are public services, economic and community development, efficient and effective government and infrastructure.

Recognizing the seismic shifts our community is experiencing, we considered scenarios that could impact our planning and ability to reach board goals.

The county is experiencing accelerated population growth. How does this impact levels



Charlotte County Administrator Hector Flores

What if we face a national recession in 2023? Will it slow the influx of new residents from more impacted regions? Will it pose an oppor-

of service delivery, facility capacity, housing affordability, labor availability and more?

We’ve been dealing with high single-digit inflation. What if inflation is not abated and continues to increase for the next two years. How does that affect our budget, capital construction and maintenance costs, contract overruns, employee salaries, etc.?

tunity to accelerate capital projects as vendor demand softens?

Then there’s Hurricane Ian. We know from experience recovery from Ian will take several years, with some aspects, such as facility replacement, taking even longer. How can we mitigate future damage to our facilities? Will growth slow down due to hurricane fears?

We don’t know the answers to all these questions, but we have plenty of experience to help us navigate the possibilities.

Our County Commission sets strategy with eyes wide open. I look forward to sharing with you the outcome of the strategic focus areas workshop.

WM bulk pickup service has resumed

Waste Management’s bulk pickup service resumed on regular customer dates beginning Feb. 6. Residential improved properties are allowed four cubic yards of bulk item pickup per week. The items must be placed in front of the property.

Allowed items: four cubic yards, unbundled yard trimmings, refuse, bulky items, and additional 10 properly bundled, bagged,

or containerized yard waste.

Prohibited items: construction debris from renovation or home improvement, storm-related debris, any waste in excess of four cubic yards and debris placed on property adjacent or across the street.

Prohibited items will not be collected and must be removed from the curb within 24 hours.



EMMY AWARD

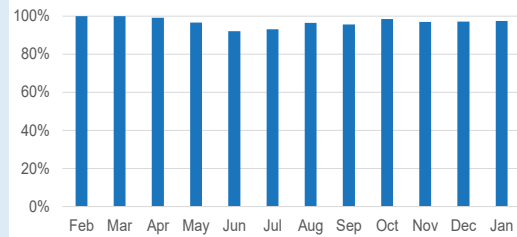
CC-TV Television Production Specialist Tom Lloyd was nominated for a 2022 Emmy award in the “ARTS/Entertainment – News” category for his Artist Showcase series from the National Academy of Television Arts and Sciences SunCoast Chapter.

Information Technology

Service Tickets by Month

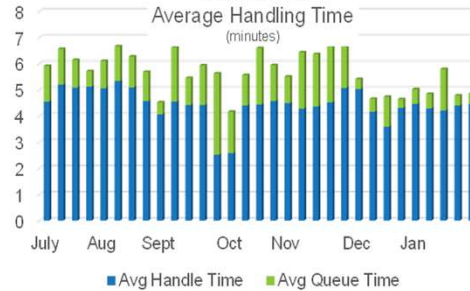


Customer Satisfaction % Positive

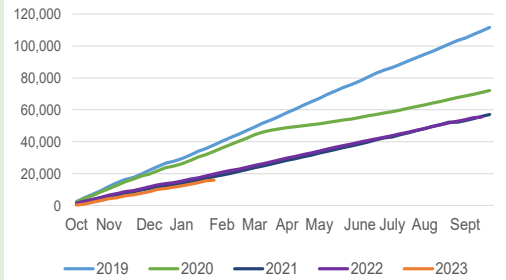


Transit

Transit Calls Average Handling Time (minutes)



Annual Cumulative Ridership



Director Highlights

Strategic Planning

Throughout 2022, we conducted a series of Board workshops to do long-range projections for each of our major funds. In those workshops, the Board was provided with a 20-year base projection based on historical patterns as well as anticipated future adjustments. In addition, we provided alternative projections based on three scenarios, with a fourth scenario added at the end of the year.

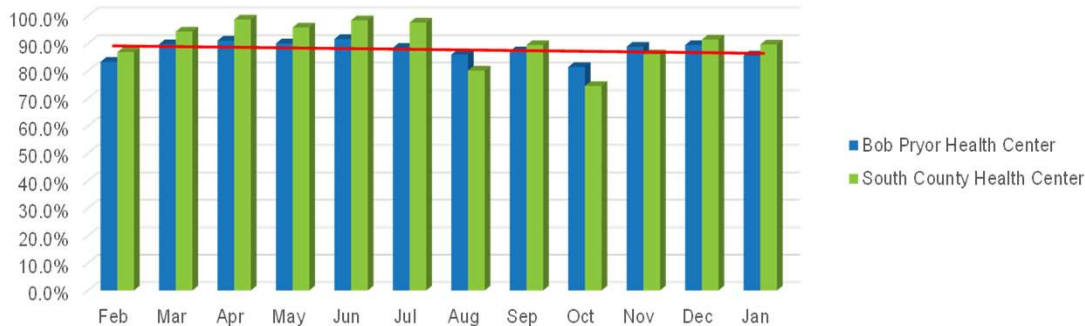
On 2/21/23 the BCC will meet to update their Strategic Plan. To consider the impacts of these scenarios on the Board's goals, we met with the management teams for each county department as well as stakeholders and partners to solicit their input. That information will be provided to the BCC for their consideration. The chart below outlines the Board's Strategic Focus Areas and the alternative scenarios we considered.

January 2023

	Accelerated Growth	Extended Inflation	Recession	Jan Recovery
Public Services				
Infrastructure				
Economic & Community Development				
Efficient & Effective Government				

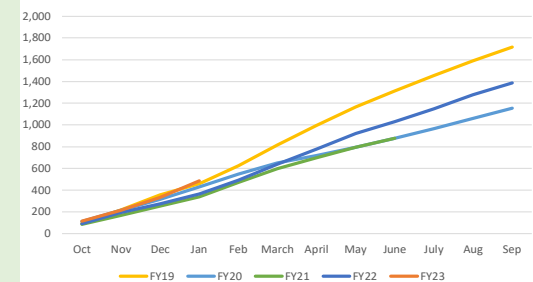
Health Center

Employee Health Center Monthly Appointment Utilization Summary



Records Management

Record Requests



WHAT'S HAPPENING IN COMMUNITY DEVELOPMENT?



PERMITTING STAGE



UNDER CONSTRUCTION



COMPLETED!!



Jones Loop Commercial

26480 Jones Loop Rd., Punta Gorda
10,100 sq. ft. retail commercial building.

Radisson Hotel

1321 Claburn Cir., Port Charlotte
A four-story 117 room hotel.

Harpoon Harry's & Shops at Bayshore

22801 Bayshore Rd., Port Charlotte
33,354 SF restaurant, and 24,569 SF of retail buildings.

Whiskey Joe's

5000-5054 Tamiami Trail, Port Charlotte
8,939 SF of restaurant, and 2,100 SF of outdoor bar area with manmade beach.

Del Taco & Buffalo Wild Wings

1490 Tamiami Trail, Port Charlotte
2,370 SF Del Taco & 1,145 SF Buffalo Wild Wings restaurant and drive-thru.

Mazda Car Dealership

798 Tamiami Trail, Port Charlotte
Car dealership with wash and service bays to be constructed in two phases.

Sprouts Supermarket

2000 Tamiami Trail, Port Charlotte
Build-out of a supermarket and site modifications.

Free-standing Emergency Room

150 Tamiami Trail
Port Charlotte
11,000 sq. ft. free-standing emergency room.



Cheddar's Scratch Kitchen

18600 Veterans Blvd.,
Port Charlotte
7,974 sq. ft. restaurant.



Springs at West Port

1080 West Port Blvd.,
Port Charlotte
216 apartment units, clubhouse, and detached parking garages.



FedEx Distribution

9301 Piper Rd, Punta Gorda
250,950 sq. ft. distribution center.

Wawa

1452 Chancellor Blvd., Port Charlotte
5,943 sq. ft. convenience store and gas station.



Sunseeker

4949 Tamiami Trail,
Port Charlotte
Mixed-use development consisting of 783 hotel units, restaurants, bars, and retail, located in the Charlotte Harbor CRA.

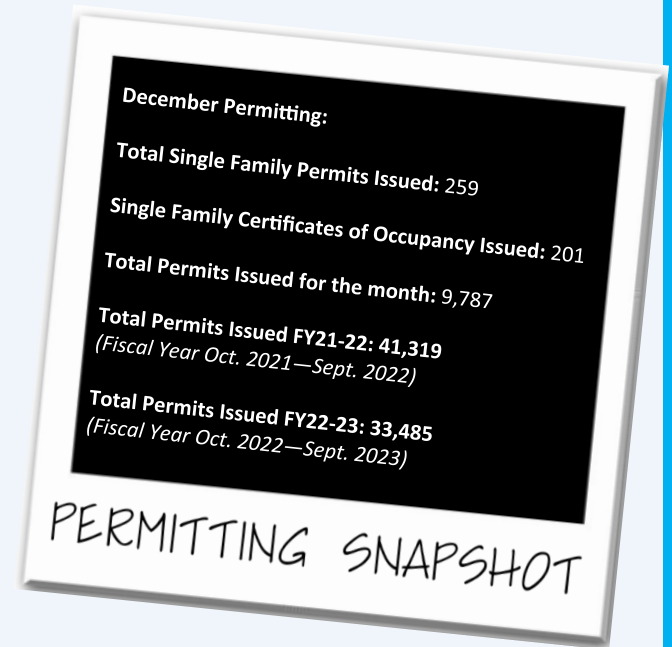
PROJECTS' SPOTLIGHT

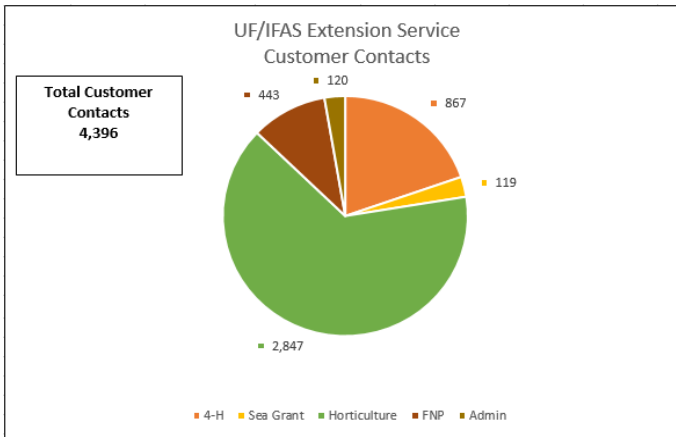
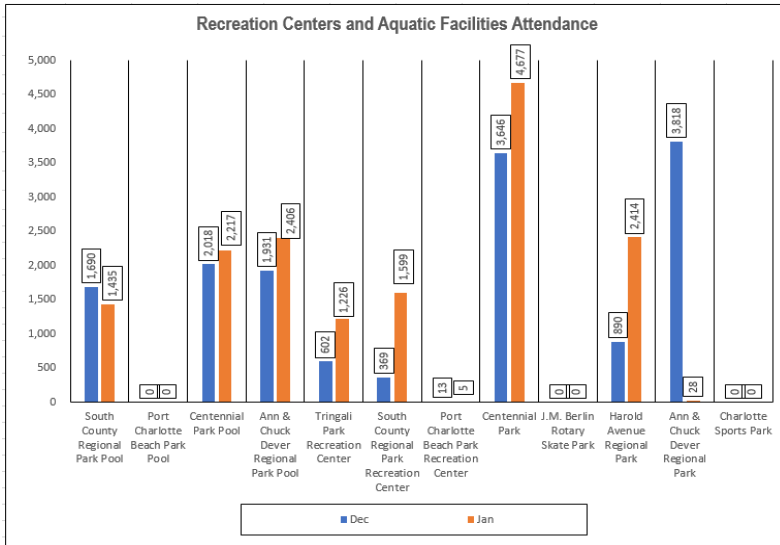
Babcock Update

- Certificates of Occupancy issued since August 2016: 1,744
- Single Family Permits Issued December: 19

West Port Update

- Single Family Certificates of Occupancy Issued since April 2021: 192
- Single Family Permits Issued December: 49





Parks and Athletic Field Maintenance

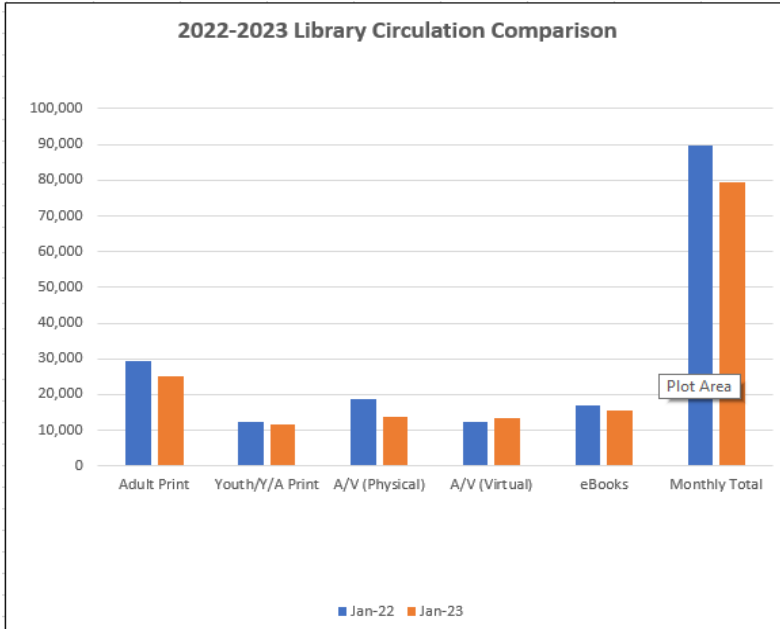
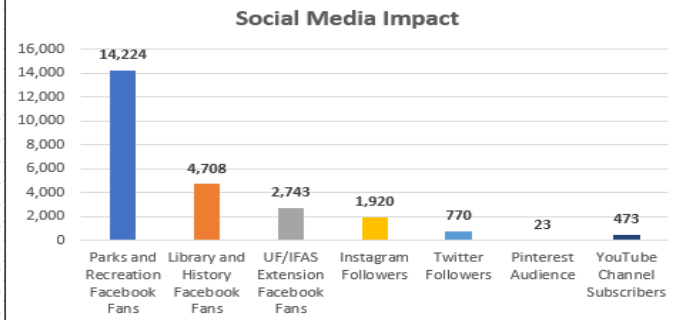
- 100 trash bags collected
- 4 recycling bags collected
- 8 soccer practices
- 2 soccer tournaments

Land Management

- 43.71 miles maintained
- Staff initiated the routine maintenance and mowing rotation of our environmental parks and preserves, also continued the removal of debris and downed trees from our parks and preserves.

Project Management

- 34 projects, \$5.0MM



Coastal Management

Abandoned/Derelict Vessels

- 40 Open Cases
- 3 Removed
- 3 Relocated
- 1 Pending approval

Coastal Lighting

- 40 Permit Reviews
- 2 Inspections

Eagle Nests

- 31 being monitored
- 16 nests with chicks
- 9 possibly still incubating
- 5 destroyed with no activity

Hurricane Ian Response and Recovery

The Economic Development Office has focused on business outreach following Hurricane Ian.

We partnered with CareerSource Southwest Florida to open a call center to reach out to Charlotte County businesses. As of January 31st:

- **6,000 outreach calls made to Charlotte County businesses.**
- **1,213 Business Assessment Surveys completed.**
- **\$277,982,128 million in business damages reported.**
- **11,233 resource emails sent.**

The outreach center is no longer making calls. If you need information or assistance please visit our website: www.Cleared4Takeoff.com/Hurricane_Ian or call us at 941-764-4941.

Florida Gulf Coast 75 Logistics Center Lands First Tenant



Dakota Premium Hardwoods, a national lumber distribution company, is opening its first Florida location. Dakota Hardwoods' will be the first tenant of the new Florida Gulf Coast 75 Logistics Center, which is on the grounds of the Enterprise Charlotte Airport Park. Dakota will build out its own space at the center to meet its needs. The work is set to be completed in August and the warehouse will open in September. The company will employ about 25 people in Punta Gorda.

Equus Capital Partners, the developer, is building the 378,000-square-foot center on spec and has launched a national marketing campaign with hopes of having it fully leased by the time the work was complete.

Waco, Texas-based Dakota is a distributor of lumber, engineered products and full-job packages such as supports and fasteners. It has 11 locations in the U.S., including Louisiana, Oklahoma, New Mexico and Texas. Dan Miller, the executive managing director for Colliers, which represented Equus, says the property is attractive because of where it's located.

"The Punta Gorda market has emerged as the new epicenter for this type of distribution project," Miller says in a statement announcing the agreement. "It's a good location to serve all of Florida as a regional distribution center, with Sarasota County to the north and Collier County to the south."

Punta Gorda Airport Summarizes Year-End Accomplishments

Florida Department of Transportation's (FDOT) new Statewide Aviation Economic Impact Study values Punta Gorda Airport's (PGD) total economic impact (output) at \$1.7 billion, up from \$1.275 billion in its 2019 report.

While there are about 1,500 jobs directly on-airport, the FDOT profile attributes more than 11,000 jobs to PGD when including the visitor spending component, supplier sales and other jobs that result directly and indirectly (multiplier effect) from the airport's success. The FDOT also attributes a \$541 million payroll to PGD, which reflects the total compensation for work, including gross wages, salaries, employer-provided benefits and taxes paid to government on behalf of employees. The report can be found on FlyPGD.com under "Airport Operations" by clicking on "[Passenger Stats & Economics.](#)"





The Guaranteed Maximum Price (GMP) was recently approved by the Board for Wharton-Smith, Inc. to construct the new **North County Public Works Yard**.

The old Public Works Yard (formally known as the JB Yard) was located along Veterans Blvd where the new Charlotte County Transit Facility is now located.

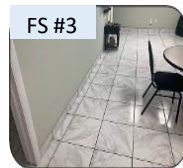
The County purchased the 7.47-acre property located on Sinatra Ave in Port Charlotte from Freedom Bible Church for about \$711,000. The new permanent facility will have site lighting with a fenced yard for material laydown area, heavy equipment parking, and stockpile area. The existing building has enough workspace for the regional staff and additional Public Works staff.

- ◆ Removal and replacement of both a 25-ton and a 50-ton commercial rooftop package air conditioning units was completed at the **Charlotte County Jail**.

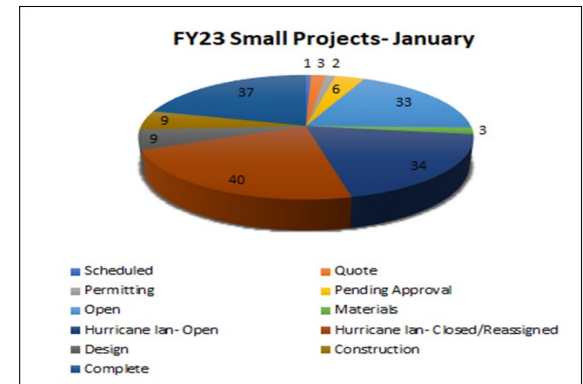
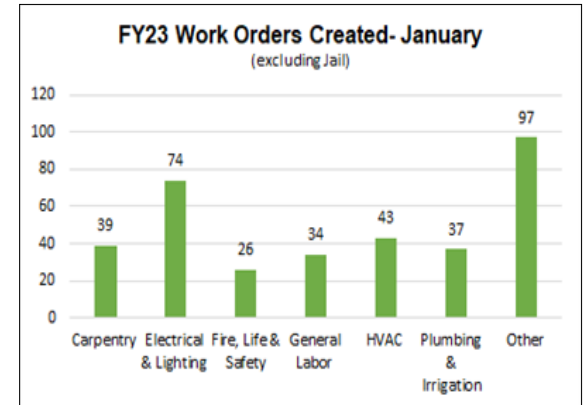
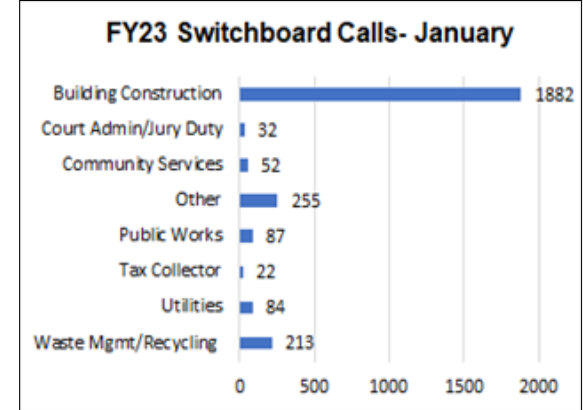


- ◆ Wharton-Smith, Inc. was awarded the CM at Risk contract to start Hurricane Ian repairs at the **Charlotte Sports Park**. Cost estimates are underway to make repairs to the Ray's Clubhouse, Parks Administration Bldg A, Minor League Clubhouse Bldg B, Ticket Sales/First Aid Building and the Stadium.

- ◆ The **Sheriff Admin Headquarters/911 building** along with the **Supervisor of Elections warehouse (SOE)** moved into the design development stage. The SOE warehouse project houses Emergency Management, Facilities and CCSO, providing a functional and secure storage facility with receiving capabilities. Both facilities will be located at the Loveland campus, Port Charlotte.

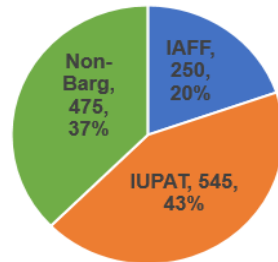


- ◆ Hurricane restoration work for **Fire Stations 3 & 4** is approximately 98% complete. Synergy is completing punch list items for each station.



Workforce

Employee Count 1,270
 Avg Age 46
 Avg Hourly Rate \$26.92
 Avg Years of Service 8.48



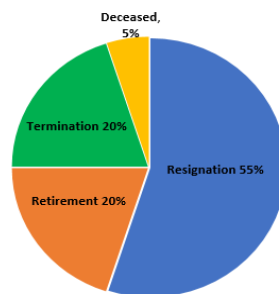
Retention of New Hires	January	YTD
% completing probation	76%	81%

Succession Planning

Ee's in FRS DROP the next 5 years	1.6%
% of Workforce Retired this FY	0.6%

Separations

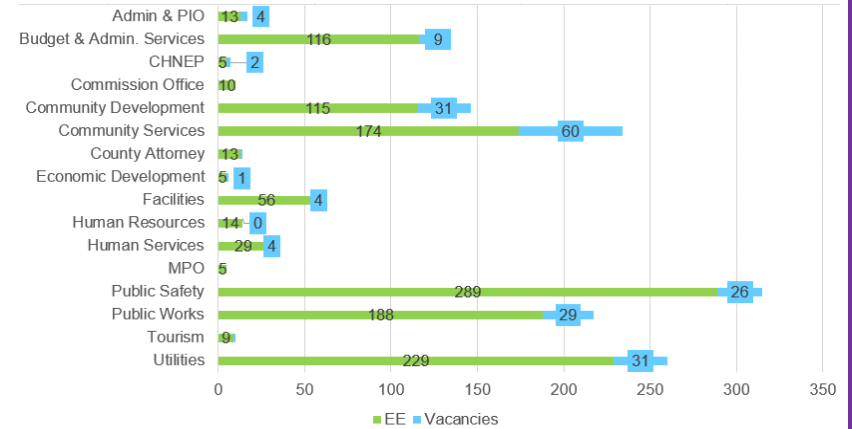
	January	YTD
Turnover	1.6%	4.4%
Separations	20	56



Training & Development

Training	825 EE's	11 hrs	9,075 contact hrs
% using Tuition Reimbursement		1%	

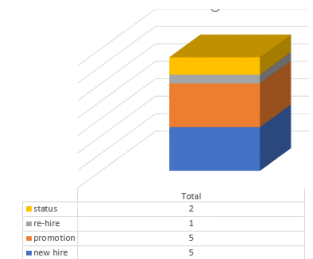
Employees vs Vacancies



Total Vacancies: 203

Recruitment

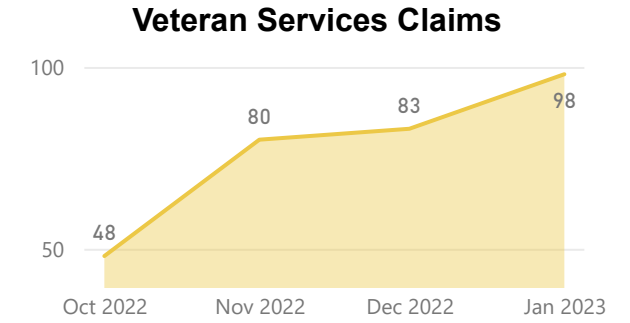
Applications Taken	606
Job Posting Hits	31,151
New Hires	9
Recruited Pos FT	63
Posted PT/Sea/Intern	18



5495
Households Served FY23



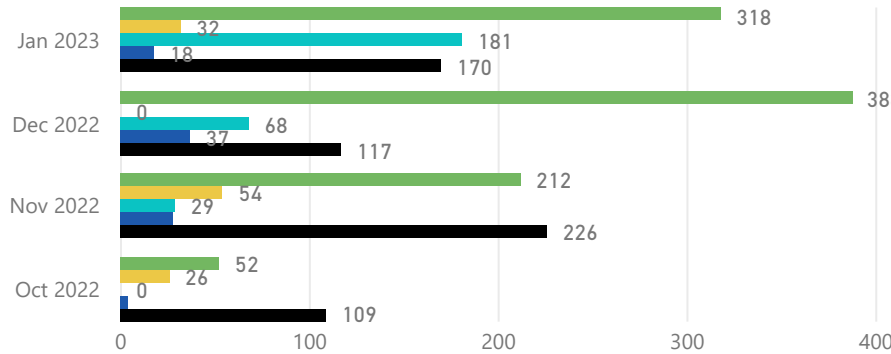
Veteran Services Officers Ezequiel Tirado & Matthew McGee performing Outreach at Punta Gorda Farmers Market.



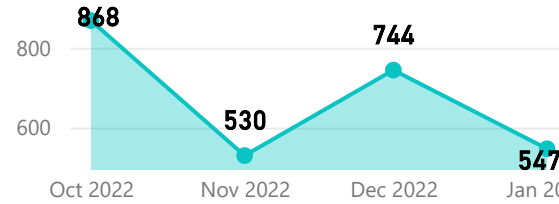
Intake Services FY23

Services

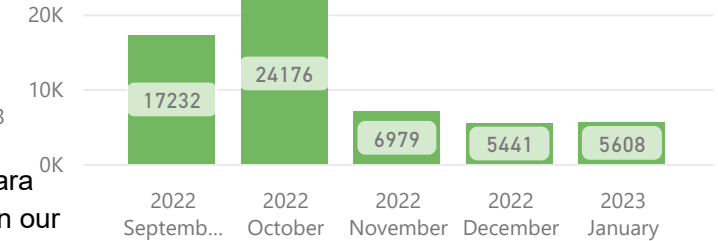
- Energy Assistance-Completed
- Energy Assistance- In Progress
- Water Assistance-Completed
- Water Assistance- in Progress
- Online Fastrack Applications



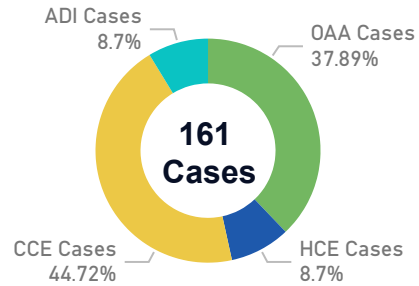
Harry Chapin Mobile Food Pantry Families Served



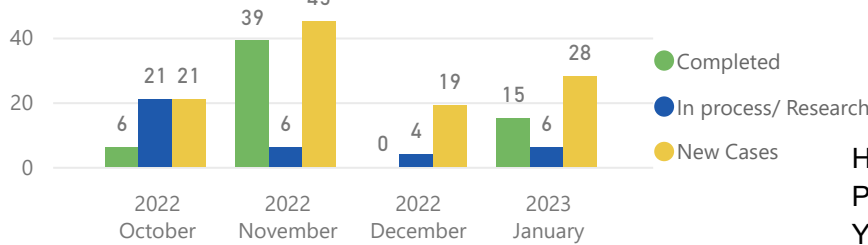
Post Hurricane Ian Call Volume



Aging & Adults Services



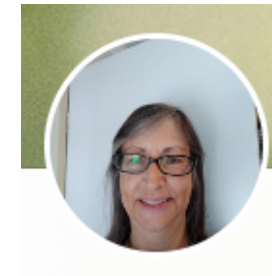
Case Management



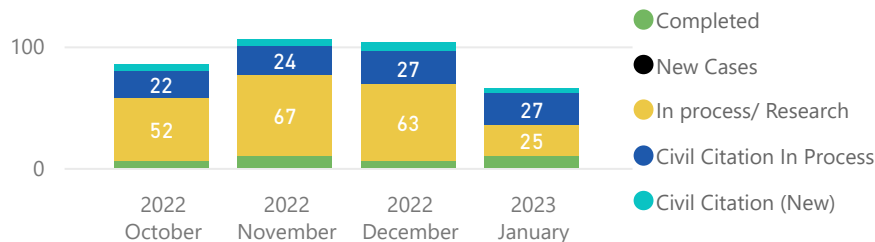
Case Aide Teeara Courrejollis won our CARES Award of the Year 2022



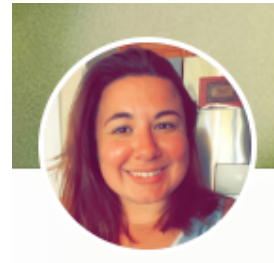
Housing Specialist Mary Prod won Rock Star of the Year 2022



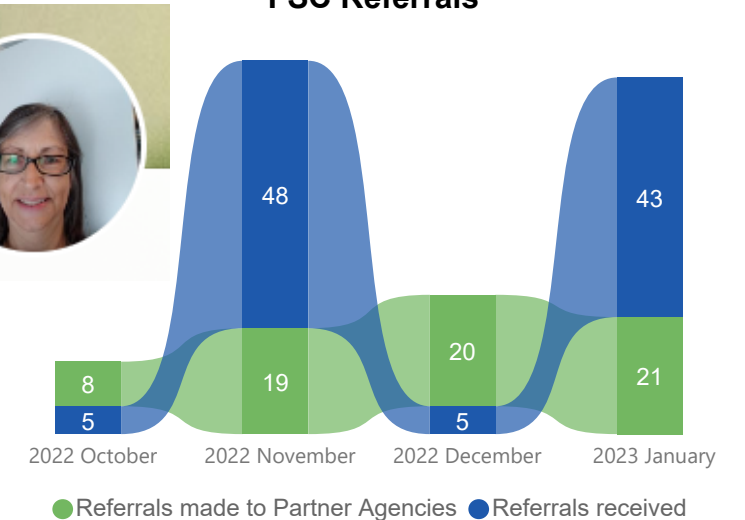
Neighborhood Services Case Management



Sr. Case Manager Tara Blackson won Rockstar of the Month & Rock Fan of the Year 2022



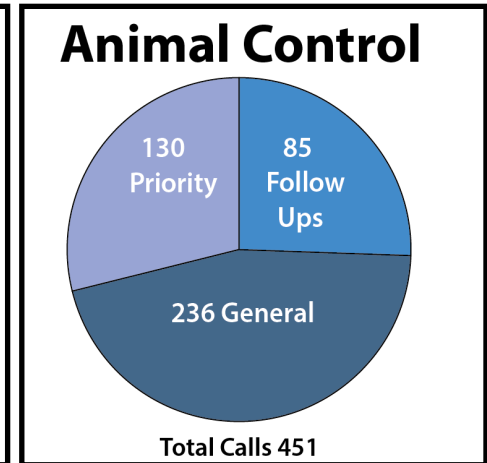
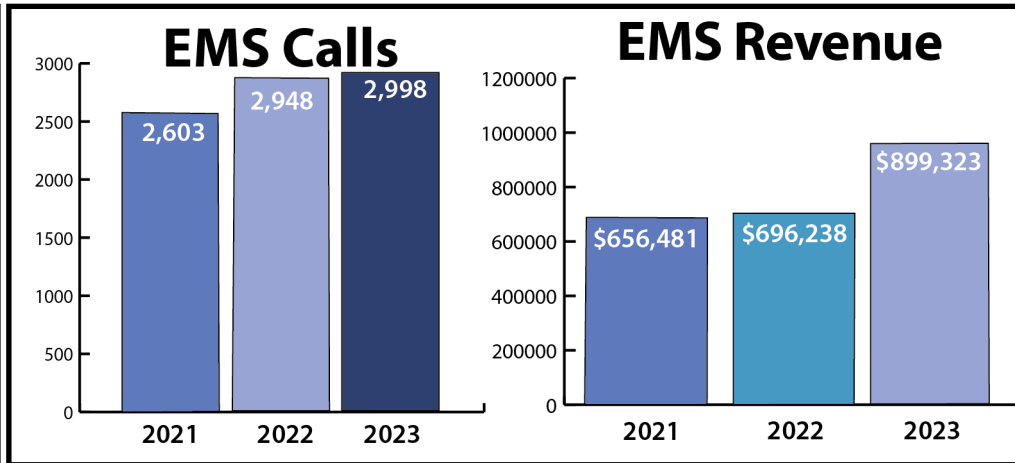
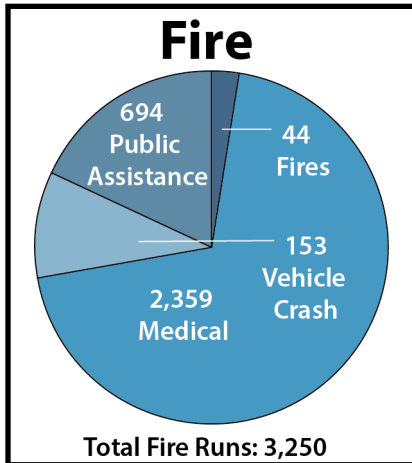
FSC Referrals



173

SHIP Disaster Assistance Cases

Public Safety



Don't Wait - Check The Date!

Smoke detectors are essential for every home. The average time to safely exit a home once your house begins filling with smoke is two minutes. Smoke detectors will help alert you to the danger, providing a valuable early warning to get out of your home and call 911.

Age matters when it comes to your smoke alarms. Check the manufacture date printed on the back; if it is older than ten years, it is time to replace your smoke alarms. You may wonder why replacing a smoke detector that appears to be working fine is necessary. The sensors degrade over the unit's life and reach a point when they are no longer dependable. According to the National Fire Protection Association, three out of five home fire deaths result from fires in properties without working smoke alarms. More than one-third, or 38 percent, of home fire deaths, result from fires

in homes without smoke alarms. The risk of dying in a home fire is cut in half in homes with working smoke alarms.

As a community service, Charlotte County Fire & EMS will replace 9-volt batteries in existing, in-date, working smoke detectors and install ten-year battery-operated detectors provided by the resident.

Electric smoke alarms should be replaced with electric smoke alarms because they are interconnected, meaning when one sounds, they all sound. To schedule a smoke detector appointment or learn more about the program, email or call Todd Dunn at 941-833-5640 or Todd.Dunn@CharlotteCountyFL.gov.





Mosquito and Aquatic Weed Control

17

Application
Complaints

23

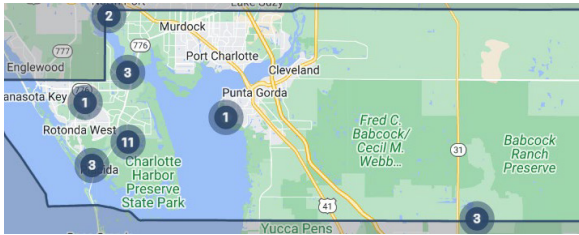
Telephone
Complaints*
not shown

9,257

Acres Adulticide
Treatment

0.075

Acres Larvicide
Treatment



**Landfill
12,432**

Customer Transactions

8,462_T Residential M.S.W.
31,700_T Commercial M.S.W
2,039_T Yard Waste
17,267_T Hurricane Debris

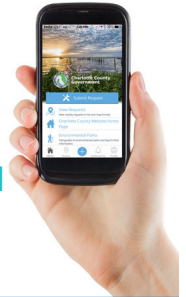
**Application
Requests**

Received

298

Completed

299



Leaner Trees

848

Hanger Trees

4,164

**January
White Goods
Operations**

807

7,028

Various Signs
Corrected

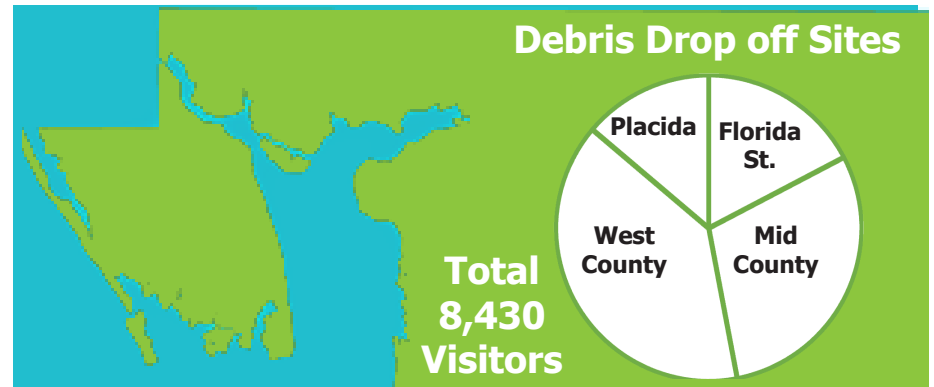
79%

of the 80,612
County Maintained
Signs Corrected

5,084 Street Name
Panel Sets Damaged In Ian.

2,300 At Vendor For
Fabrication, 2,784 Waiting
Be Sent To Vender

Debris Drop off Sites



879,708 cy Debris Picked up

Key Performance Indicators

Tourist Development Tax Collections TDT
(Current Month)

Dec-21	\$597,742	↑	2.9%
Dec-22	\$614,798		

TDT YTD Collections (Pacing)

Dec-21	\$1,369,184	↑	11.4%
Dec-22	\$1,524,900		

PureFlorida.com

Website Traffic

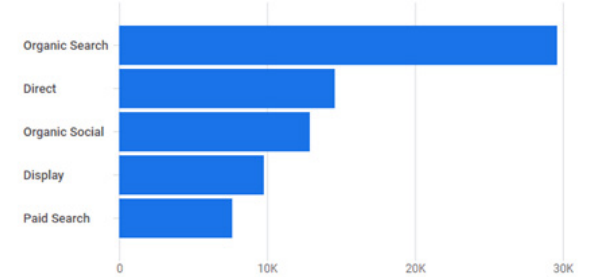
Website Users: 60K

Sessions: 83K

Top Origin Markets:

FL, GA, NY, OH, IL, MI, PA, VA, IN, NC

Sessions by Channel Group



SPORTS

Sales January 2023

Sports Corner

NCAA College Swim and Diving Teams – College Winter Training

Centennial Park, South County Regional Park - December 10, 2022 – January 15, 2023

180 college athletes traveled into the Punta Gorda/Englewood Beach Area for our 2nd annual NCAA College winter swimming and dive training. Each team brought between 15 and 45 of their best swimmers and divers to train at our aquatic centers for 5-8 days. The teams that stayed at the Wanna B Inn on Englewood Beach have been displaced to other properties spread throughout the region. Busses were lined up every morning at 6am for their morning training and then again from 3pm-6pm for their afternoon training. The following teams trained or stayed in our destination: Auburn University from Alabama, Milligan University from Tennessee, Wilkes University from Indiana, and USA Swimming New Jersey Race Club from New Jersey.

Association of Pickleball Professionals (APP) - Punta Gorda Open

PicklePlex of Punta Gorda - January 11-15, 2023

The Punta Gorda Open hosted another 750 plus athletes that traveled from across the country and even as far as far away as Canada, and United Kingdom. After the huge success in 2020 - 2022, the Punta Gorda/Englewood Beach Visitor & Convention Bureau is proud to welcome and support the return of the APP – Punta Gorda Open for the next three years. This year, the Championship on the final day was aired on both CBS Sports and ESPN.



National Pickleball – NP Punta Gorda Open

Pickleplex of Punta Gorda - January 27-29, 2023

National Pickleball hosts tournaments on the west coast in California and have decided to bring the same business model to Florida at the Pickleplex of Punta Gorda. This inaugural event hosted both amateur and professional athletes with live streaming coverage and guaranteed money for top winners.



Florida Youth Soccer Association- U12 Festival

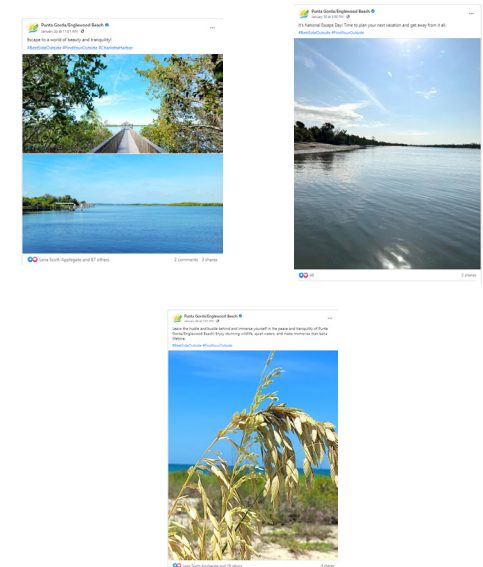
South County Regional Park - January 28-29, 2023

Charlotte County Soccer Federation hosted the Florida Youth Soccer Association U12 Soccer Festival. Boys and girls twelve and under competed for rankings in the FYSA Florida State Series.



Public Relations/Media January 2023

A total of 15 media placements were secured. These placements had a reach of approximately 705,312,304 and a media ad value of approximately \$1.3M.



Check out our top social media posts for the month of January
@realpureflorida

Visitors to Charlotte County save local residents an average of **\$1,083** per household in taxes every year.



WATER & WASTEWATER FACILITY TOURS

BURNT STORE WATER TREATMENT AND RECLAMATION FACILITY
17430 BURNT STORE ROAD
PUNTA GORDA, FL 33955

WEDNESDAY, MARCH 22 & WEDNESDAY, APRIL 12
10 AM TO 12 PM

TOUR CAPACITY IS LIMITED AND SEATS MUST BE RESERVED IN ADVANCE ON A FIRST-COME, FIRST-SERVED BASIS



Are you interested in a behind-the-scenes look at the process involved in providing water and wastewater treatment and reclamation services to the community? You will also learn about the water treatment and reclamation process and observe treatment plant operators in action.

Wednesday, March 22 & Wednesday, April 12 from 10 AM to 12 PM

Tour capacity is limited, and seats must be reserved in advance on a first-come, first-served basis. Tour guests are asked to wear closed-toed shoes and be prepared to participate in a walking tour, mostly outdoors.

Please email Caroline.Wannall@CharlotteCountyFL.gov or call 941-764-4304 to request a reservation.

UNDER CONSTRUCTION

- **SR 776 Sewer Force Main Project:**
Upsizing the existing sewer force main to 12-inch and 16-inch lines along SR 776 from Biscayne Dr. to the Charlotte Sports Park. This is an in-kind project for the Florida Department of Environmental Protection (FDEP) Consent Order. This project is expected to be complete by spring 2023.
- **Ackerman Septic to Sewer Project:**
Construction of a wastewater system to service approximately 2,135 properties with sewer service. Zones 1, 2 and the vacuum station are currently underway. The vacuum station is expected to be complete by spring 2023. Zones 1 and 2 sewer connections are expected to begin after vacuum station completion.
For project information: AckermanProject.com
- **Deep Creek Sewer Force Main Project:**
Construction of a larger sewer force main to improve transmission capacity for the Deep Creek neighborhood. Construction of the force main is complete. Crews are paving driveways and restoring the project area. This project is expected to be complete by this month.
[Project Map](#)
- **Cochran Reclaim Project:**
Construction of reclaim water mains along the right-of-way of Cochran Blvd. from Quesada Ave. to Peachland Blvd. Due to design changes construction has halted and is expected to resume within the next few months.

[Additional Utilities Projects](#)

OPERATIONS

- **Calls Presented:** 8,942
- **Call Wait Time:** 2 minutes 12 seconds
- **Sewer Connections:** 44,577 (114 increase from Dec.)
- **Water Connections:** 67,214 (129 increase from Dec.)

Charlotte County, FL App Requests

- **1 Misc.—Utilities Department**
 - **12 Utilities Billing**
 - **17 Utilities Department Service**
- 30 Total**

[Charlotte County Utilities Facebook](#)
2,295 Follows

2021 Water Quality Reports:

<https://tinyurl.com/2021-CCR-Peace-River>
<https://tinyurl.com/2021-CCR-Burnt-Store>

Remember, every drop counts! 💧

Important Information:

The Temporary Customer Payment Center located at the Murdock Administration Center, 18500 Murdock Circle, B-109, in Port Charlotte is open.

Monday through Friday—9 a.m. to 4 p.m.

The Temporary Customer Payment Center assisted **205** individuals for the month of January.

Contact us at 941.764.4300 or CCUSupport@CharlotteCountyFL.gov