

The National Citizen Survey™

Figure 2: Detailed Dashboard

	Community Characteristics	Trend	Benchmark	Percent positive	Governance	Trend	Benchmark	Percent positive	Participation	Trend	Benchmark	Percent positive
General	Overall appearance	↔	↔	62%	Customer service	↔	↔	75%	Recommend Charlotte County	↔	↔	90%
	Overall quality of life	↔	↔	83%	Services provided by Charlotte County	↔	↔	72%	Remain in Charlotte County	↔	↔	92%
	Place to retire	↔	↑	85%	Services provided by the Federal Government	↔	↔	35%	Contacted Charlotte County employees	↔	↔	52%
	Place to raise children	↔	↓	63%								
	Place to live	↔	↔	84%								
	Neighborhood	↔	↔	88%								
Safety	Overall image	↔	↔	64%								
	Overall feeling of safety	↔	↔	82%	Police	↔	↔	85%	Was NOT the victim of a crime	↔	↔	92%
	Safe in neighborhood	↔	↔	97%	Crime prevention	↔	↔	73%	Did NOT report a crime	↔	↔	82%
	Safe downtown/commercial area	↔	↔	92%	Fire	↔	↔	96%	Stocked supplies for an emergency	↔	↑↑	62%
					Fire prevention	↔	↔	79%				
					Ambulance/EMS	↔	↔	93%				
Mobility					Emergency preparedness	↔	↔	75%				
					Animal control	↔	↔	63%				
	Traffic flow	↓	↔	46%	Traffic enforcement	↔	↔	67%	Carpooled instead of driving alone	↔	↔	41%
	Travel by car	↓	↔	56%	Street repair	↔	↔	44%	Walked or biked instead of driving	↔	↓	44%
	Travel by bicycle	↔	↓	33%	Street lighting	↔	↔	51%	Used public transportation instead of driving	↔	↓↓	5%
	Ease of walking	↔	↓	43%	Sidewalk maintenance	↓	↔	46%				
	Travel by public transportation	↔	↓	16%	Traffic signal timing	↔	↔	44%				
Natural Environment	Overall ease travel	↔	↔	72%	Bus or transit services	↑	↓	33%				
	Public parking	↓	↔	58%								
	Paths and walking trails	↔	↓	45%								
	Overall natural environment	↔	↔	79%	Garbage collection	↔	↔	89%	Recycled at home	↔	↔	95%
	Air quality	↓	↔	77%	Recycling	↔	↔	90%	Conserved water	↔	↔	89%
	Cleanliness	↔	↔	66%	Yard waste pick-up	↔	↔	84%	Made home more energy efficient	↔	↔	78%
Built Environment					Drinking water	↔	↓	54%				
					Open space	↔	↔	61%				
					Natural areas preservation	↔	↔	63%				
	New development in Charlotte County	↔	↔	44%	Sewer services	↔	↔	67%	NOT experiencing housing cost stress	↔	↔	70%
	Affordable quality housing	↓	↔	35%	Storm drainage	↔	↓	49%	Did NOT observe a code violation	↑	↔	49%
Built Environment	Housing options	↔	↔	50%	Land use, planning and zoning	↔	↔	37%				
	Overall built environment	↔	↔	50%	Code enforcement	↔	↔	37%				
	Public places	↔	↔	63%								

Legend

↑↑ Much higher ↑ Higher ↔ Similar ↓ Lower ↓↓ Much lower * Not available

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	Community Characteristics	Trend	Benchmark	Percent positive	Governance	Trend	Benchmark	Percent positive	Participation	Trend	Benchmark	Percent positive
Economy	Overall economic health	↑	↔	44%	Economic development	↔	↔	36%	Economy will have positive impact on income	↔	↔	30%
	Shopping opportunities	↑	↔	61%					Purchased goods or services in Charlotte County	↔	↔	98%
	Employment opportunities	↔	↔	26%					Work in Charlotte County	↔	↔	39%
	Place to visit	↔	↔	72%								
	Cost of living	↔	↔	48%								
	Place to work	↔	↓	42%								
	Business and services	↔	↔	58%								
Recreation and Wellness	Fitness opportunities	↔	↔	62%	County parks	↔	↔	78%	In very good to excellent health	↔	↔	57%
	Recreational opportunities	↔	↔	61%	Recreation centers	↔	↔	61%	Used Charlotte County recreation centers	↓	↔	55%
	Health care	↔	↔	56%	Recreation programs	↔	↔	62%	Visited a County park	↔	↔	77%
	Food	↔	↔	65%	Health services	↔	↔	61%	Ate 5 portions of fruits and vegetables	↔	↔	82%
	Mental health care	↔	↔	37%					Participated in moderate or vigorous physical activity	↓	↔	77%
	Health and wellness	↔	↔	64%								
	Preventive health services	↔	↔	54%								
Education and Enrichment	K-12 education	↔	↔	67%	Public libraries	↔	↔	82%	Used Charlotte County public libraries	↔	↔	61%
	Cultural/arts/music activities	↑	↔	61%	Special events	↔	↔	57%	Attended a County-sponsored event	↓	↓	42%
	Child care/preschool	↔	↔	50%								
	Religious or spiritual events and activities	↔	↔	79%								
	Adult education	↔	↔	51%								
	Overall education and enrichment	↔	↓	52%								
Community Engagement	Opportunities to participate in community matters	↔	↔	64%	Public information	↔	↔	62%	Sense of community	↑	↔	57%
	Opportunities to volunteer	↔	↔	79%	Overall direction	↔	↔	52%	Voted in local elections	↔	↔	86%
	Openness and acceptance	↔	↔	55%	Value of services for taxes paid	↔	↔	46%	Talked to or visited with neighbors	↔	↔	94%
	Social events and activities	↔	↔	62%	Welcoming citizen involvement	↔	↔	39%	Attended a local public meeting	↔	↔	22%
	Neighborliness	↔	↔	62%	Confidence in County government	↔	↔	44%	Watched a local public meeting	↓	↔	23%
					Acting in the best interest of Charlotte County	↔	↔	46%	Volunteered	↔	↔	36%
					Being honest	↔	↔	45%	Campaigned for an issue, cause or candidate	↔	↔	21%
					Treating all residents fairly	↔	↔	47%	Contacted Charlotte County elected officials	↔	↔	19%
									Read or watched local news	↔	↑	95%
								Done a favor for a neighbor	↔	↔	90%	

Legend

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