



How to Report, Review and Track a Code Violation Online

Reporting a Code Violation

1. Go to www.CharlotteCountyFL.gov/CitizenAccess.
2. Scroll to **Code Compliance** and click **Report a Code Violation**.
3. Read and accept the disclaimer, then click **Continue**.
4. Choose one:
 - a. "CE-Code Enforcement" for most violations (not high grass).
 - b. "CE-High Grass and Weeds ONLY" for grass/weeds on developed lots.
5. Enter the address (type the first 3 letters of the street name), then click **Search**.
6. Describe the complaint under **Detailed Description**.
7. *(Optional)* Add photos/documents by clicking **Add** under **Upload Attachments Here**.
8. Review your information and click **Continue Case**. You'll receive a case number for tracking.

Reviewing or Tracking a Case

1. Go to www.CharlotteCountyFL.gov/CitizenAccess and click **Search Cases and Records**.
2. Enter the case number or the address (first 3 letters of the street name).
3. Click **Search**.
4. Click on the corresponding code case.
5. Use the **Record Info** dropdown to:
 - View case details (**Case Details**)
 - Check status (**Review Status**)
 - See attachments or photos (**Attachments**)
 - Review inspections (**Inspections**)