

Charlotte 2-1-1 Resource Database (Community Point) Inclusion/Exclusion Criteria

This database has been established as a tool to assist people of all ages in need of:

- Health and Human Services
- Public Safety
- Veteran-specific resources and supports
- Disaster preparedness, response and recovery
- General community information such as volunteer opportunities, non-profit and faith-based organizations, and government services

To be included in the database, an entity or service must be at least one of the following:

- A non-profit or faith-based organization which provides, coordinates and/or advocates for health and human services
- A non-profit or faith-based organization that provides volunteer opportunities
- A health or human service program offered by federal, state, or local government that serves citizens of the Planning and Service Area (PSA) 8 in southwest Florida
- Advocacy groups related to health and human services and/or aging issues
- Another Information & Referral Service (or telephone "hotline")
- A professional or regulatory board
- A professional organization that provides a public service
- A free service offered to the community
- A for-profit organization that accepts Medicaid or Medicare, or offers free or low-cost services
- A for-profit organization that provides a needed service which is not being offered by public or non-profit organizations
- A for-profit organization that provides volunteer or mentoring services
- An on-going free or low-cost counseling or support group
- A comprehensive public school program
- A chamber of commerce or other community coalition
- A special child-care program, such as a substituted, low-cost summer program, program for special needs children, free, subsidized or low-cost after-school program

Entities or services that will not be included in the database:

- Agencies or organizations that violate federal, state or local laws or regulations
- Agencies or organizations that deny services on the basis of race, religion, sexual orientation, ancestry or nationality
- Agencies or organizations that misrepresent their services in any way
- Organizations that offer their services to members only

There is no fee associated with inclusion in this database.

Disclaimer

Special conditions may apply for agencies or organizations that serve vulnerable populations. Inclusion of a service or organization does not in any way represent or imply approval or recommendation of that entity. Exclusion does not reflect upon an organization or service's contribution to the community. Charlotte County Human Services reserves the right to exclude any service or organization that does not promote the social, physical or mental health of the general public.

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