



# SNAP

Food for Florida  
Florida Department of Children & Families

## IMPORTANT NOTICE:

Each phase includes specific counties. Pre-registration is open for 7 days (Monday at 1:00 A.M. – Sunday at 11:00 P.M.) for the counties listed in each phase. Residents of those counties must pre-register within the 7-day period. Please view the Phase Schedule by County below and visit [MYFLFamilies.com/SNAP](http://MYFLFamilies.com/SNAP) for ongoing D-SNAP announcements and updates.

## PHASE ONE: Schedule by County

1. Online pre-registration will be OPEN for Charlotte, Collier, DeSoto, Hardee, Lee, Sarasota, and Polk counties from Monday, October 10 at 1:00 A.M. through Sunday, October 16 at 11:00 P.M.
2. Pre-register online by visiting [MyFLFamilies.com/DSNAP](http://MyFLFamilies.com/DSNAP)
3. After pre-registration is complete, applicants in the Phase One Schedule must call the D-SNAP Call Center at 850-663-1919 between 7 A.M. AND 5 P.M. EST on the designated day listed below to complete a phone interview.
  - Last name begins with A-F: Call on Thursday, October 13
  - Last name begins with G-N: Call on Friday, October 14
  - Last name begins with O-Z: Call on Saturday, October 15
  - Any last name: Call on Sunday, October 16

## PHASE TWO: Schedule by County

- Counties: Flagler, Highlands, Manatee, Orange, Pinellas, and St. Johns
- Pre-Registration Dates: Monday, October 17 – Sunday, October 23
- Telephonic Dates: Thursday, October 20 – Sunday, October 23

## PHASE THREE: Schedule by County

- Counties: Hillsborough, Lake, Osceola, Putnam, Seminole, and Volusia
- Pre-Registration Dates: Monday, October 24 – Sunday, October 30
- Telephonic Dates: Thursday, October 27 – Sunday, October 30



[MyFLFamilies.com/DSNAP](http://MyFLFamilies.com/DSNAP)



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## What is D-SNAP?

The Disaster Supplemental Nutrition Assistance Program (D-SNAP) provides food assistance for individuals and families impacted by Hurricane Ian and who are not receiving food assistance benefits through the regular Supplemental Nutrition Assistance Program (SNAP). In partnership with the USDA, D-SNAP is implemented by the Florida Department of Children and Families (DCF).

D-SNAP will be implemented by in phases and by county. Pre-registration is required by all applicants. To ensure the fastest service to households who are eligible to receive benefits, DCF will begin the first phase by offering a phone option. DCF will also host in-person D-SNAP events for residents who cannot participate by phone. Locations will be posted at [MyFLFamilies.com/DSNAP](https://MyFLFamilies.com/DSNAP).

## How do I apply?

1. Pre-register online at [MyFLFamilies.com/DSNAP](https://MyFLFamilies.com/DSNAP)
  - Pre-registration is only open for counties listed in the current phase.
  - Verification is required for certain elements of the application.
  - Eligibility can be determined more quickly if a state driver's license or identification number and a Social Security number is provided.
  - Residents who are unable to pre-register online can visit a D-SNAP event in-person.
2. After online pre-registration is complete, applicants must complete a phone interview by calling the D-SNAP Call Center or attend an on-site event at a later date.
  - Applicants may only call during the designated dates and operating hours for their county.
  - Phone interview times are designated based on the first letter of the applicant's last name.
  - See Phase Schedule by County for details.
  - D-SNAP Call Center: 850-663-1919, Hours: 7 A.M. – 5 P.M. EST

[MyFLFamilies.com/DSNAP](https://MyFLFamilies.com/DSNAP)