

FAQs: Backflow Requirements



Charlotte County Utilities Department | Cross-Connection Control Manual Update

SEPT. 2023

Q. Why is Charlotte County Utilities updating the Cross-Connection Program?

- A. Charlotte County Utilities is updating the Cross-Connection Program to better protect the potable water supply of Charlotte County from the possibility of contamination and to maintain FDEP compliance.

Q. What significant updates have been made to the Cross-Connection Program?

- A. The department will now own all residential backflow prevention devices, two inches and smaller. Ownership of all commercial backflow prevention devices will remain private.

Q. Who will be affected by the Cross-Connection Program updates?

- A. All Charlotte County Utilities water customers.

Q. When will the updates be implemented?

- A. The updates are temporarily on hold.

Q. When will homes have their backflow preventors updated?

- A. For existing homes (not new construction), the change will occur with a change of ownership. When the department receives a payoff request for an account, our staff will verify if the home has an approved RPZ. Homes with an approved RPZ will not require any action or fees. If the home does not have an approved RPZ, it will be noted on the payoff request that one be installed and inspected. The installation fee of \$600 will be reflected on the first utility bill for the new homeowners unless paid in advance.

For new construction, the builder will be required to install an RPZ during construction.

Q. Is the new owner required to pay the installation fee at once?

- A. No. The new owner can pay the installation fee at once or through a payment plan over a 12-month period.

Q. Who will be responsible for repairs of the backflow when it has been updated?

- A. Charlotte County Utilities will be responsible for the repairs and inspections once the backflow has been updated and inspected and ownership has been taken.

Q. When will homes without a change of ownership be required to update their backflow?

- A. At this time, Charlotte County Utilities does not have a schedule to change over homes that do not have a change ownership. This may change once the program is implemented.

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**Contact Us For More
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