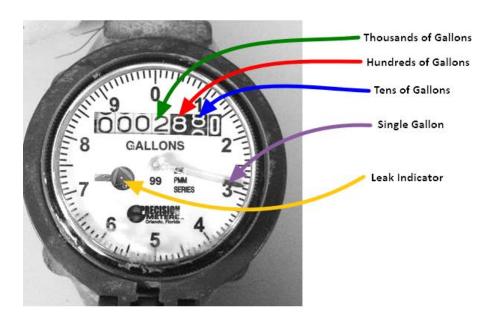


## CHARLOTTE COUNTY UTILITIES HYDRANT METER READING INSTRUCTIONS

## How to read your Hydrant Water meter

To obtain a water meter reading:

- 1. Locate Meter
- 2. Open or remove meter lid.
- 3. Confirm meter number. This is usually on the brass or plastic meter cap.
- 4. Record all digits on meter from left to right. Include the stationary 0 at the end.
- 5. Make a note of any movement. Movement on the meter when no water is being used may indicate a leak.
- 6. Please note that meter types do vary so your meter may appear a little different than example below.



Meters are read only in the <u>thousands of gallons</u> although most meters register to the individual gallon. The meter dial is read like an odometer of a car (see picture) consisting of a row of numbers from left to right.

If your bill is higher than normal please check your leak indicator, read and record your meter reading first. If you're reading is correct check your leak indicator carefully. Your indicator should NOT be moving if you are NOT using water. The leak indicator is a small triangle or star shaped indicator that spins when water advances through the meter. Continued spinning or erratic movement on the indicator means there is water being used, and a possible leak. However, please note that it may also move slightly due to system pressure changes. Should it appear you have a leak, make note of the meter reading, needle hand, and dial locations then do not use any water for several hours. Re-read the meter to determine if you do have a leak.

If you would like additional information on how to investigate in further detail, please contact us by phone at 941-764-4300, or email us at ccusupport@CharlotteCountyFL.gov

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