Charlotte County Fire/EMS

Fire Prevention Division
Scott P. Morris, Fire Marshal

CROWD MANAGERS

What is a Crowd Manager(s)?

- One or more people who are assigned the responsibility of maintaining the safety of occupants during a gathering.
- This person is responsible for implementing the Evacuation Plan in the event of an emergency, panic, or fire.

What is the Crowd Manager(s) responsibility?

- Make sure all **EXIT** doors are clearly marked and illuminated.
- Make sure **EXIT** doors are clear of any obstructions inside and outside and that the path is clear.
- Make sure **EXIT** doors are unlocked and operational.
- Be familiar with the **POSTED OCCUPANT LOAD** (this is the maximum number allowed in your occupancy).
- Clear aisles and egress paths.
- Ensure the Fire Alarm and Fire Sprinkler System is functional.
- Make sure **EMERGENCY LIGHTING** works.
- Prevent **OVERCROWDING**; count the number of people that come in and that leave. **Do not exceed your posted occupant load; it is designed to protect your occupants and you!!!!!**

Where are Crowd Managers required?

- Crowd Managers are required at **ALL** Assembly Occupancies.

What is an Assembly Occupancy?

- This is an occupancy used for a gathering of 50 or more persons for deliberation, worship, entertainment, eating, drinking, amusement, awaiting transportation, or other types of uses.

- **Assembly Occupancy** include the following but not limited to:

Armories	Assembly halls	Auditoriums	Bowling lanes
Club rooms	Classrooms	Conference rooms	Courtrooms
Dance halls	Drinking Establishments	Exhibition Halls	Gymnasiums
Libraries	Mortuary chapels	Theaters	Places of Worship
Pool rooms	Recreation Piers	Restaurants	Skating rinks
Special amusements building		Passenger transportation terminals	

How many Crowd Managers are required?

- **One Crowd Manager** is required for every Assembly Occupancy.
- An additional Crowd Manager is required when the Assembly Occupancy **exceeds 250 persons.**
    - Provide at a ratio of one Crowd Manager per every 250 persons

Are there exceptions to the rule of where Crowd Managers are required?

- **YES,** this requirement does not apply to occupancies used exclusively for religious worship where the occupant load **does not exceed** 2000 persons.
- **ADDITIONALLY-** the ratio of crowd managers to occupants can be reduced, where in the opinion of the AHJ, the existence of an approved supervised fire sprinkler system and the nature of the event warrant.

The Florida Fire Prevention Code requires all Crowd Managers to be trained in crowd management techniques.

The Charlotte County Fire/EMS Fire Prevention Division's approach will be as follows:

- Assembly Occupancies will require at least **one trained Crowd Manager.**
- Assembly Occupancies will be informed of this requirement during their annual existing occupancy inspection.
- The responsible individual will be instructed where to find the training and will be asked to provide proof of completing the training to the inspector when they return, or you may mail a copy of the certificate to our office:

> Charlotte County Fire/EMS
> Attn: Fire Prevention Division
> 26571 Airport Road
> Punta Gorda, Florida 33982

- Website: http://www.firemarshal.state.md.us/crowdmanager/