

Charlotte County Weekly Department Highlights

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Community Services

Charlotte Sports Park

The Charlotte Stone Crabs attendance for this week was as follows: 7/4 – 3248 – Fireworks after the game; 7/5 – 162; 7/6 – 602. The Charlotte Stone Crabs are home - 7/10 – 7/13.

Harold Avenue Recreation Center

Can you SURVIVE in the wild? YES WE CAN! Last week 35 castaways and their tribe leaders trekked through the muddy swamps of Point Arcadia in search of shorebirds. During their journey they discovered an old habitation site and decided to dig around. To their surprise they discovered the remains of wildlife and sea animals from long ago. Although the digging made them hungry and oh so tired, they were not turned off at the thought of roasting hotdogs and marshmallows by campfire. In other news, Drop-in Table Tennis and Drop-In Gym both experienced over a 30% increase in participation while participation in Drop-In Pickleball and Tae Kwon Do continued to remain steady.

Port Charlotte Beach Recreation and Pool

We started last week off with a large group meeting for the Spring Lake development projects and water & sewer lines.

We were busy with final planning for the Bayshore BBQ Bash which turned out to be a huge event with over 1200 people. Fun was had by all with the many vendors that participated and the music that was played. The weather cleared for a perfect night of Fireworks on the Harbor. All the staff that worked the event did an awesome job!

Now this week we are back to being busy with our regular events. There is a wedding planned, a baby shower, and a Buckeye Horseshoe Party.

For the week of 7-1-15 through 7-7-15, Port Charlotte Beach Pool had 351 paid admissions, was visited by 32 pass holders and had 29 water aerobics participants. In addition, staff conducted two private swim lessons.

South County Regional Park and Pool

For the week of 7-1 through 7-8, South County Regional Park Pool had 748 paid admissions, was visited by 96 pass holders and had 38 water aerobics participants. The Charlotte County Blue Fins held 11 swim practices resulting in approximately 220 “splashes”. Summer “Learn to Swim” session 2 has started with 46 registered participants. 13 different summer camps attended with 748 children swimming.

Extension Services

Newspaper Article for July 6 - “Rise of the slime mold”

Managers Meeting – July 6 - Charlotte Sports Park

Turf Site Visit – Deep Creek - July 8

Halogen Appraisal Review Meetings - July 9

Parks

- Deployed 75 bright blue recycle containers throughout parks and ballfield system to increase recycling in the County, after a trial of 12 containers proved increased compliance.
- Installed two new Historic Charlotte Harbor ‘Perma-Signs’ on light poles along multi- use path at Bayshore Live Oaks Park.

- Installed two ‘Aggressive birds may attack’ signs at McGuire Park in relation to a citizen’s concern that she was viciously attacked in the head by a bird of prey.
- Removed invasive and dead trees/bushes from Clark Park, which jeopardized a property owner’s yard and fencing.
- Provided extra, detailed park maintenance and equipment needed for July 4th BBQ Bash event at Bayshore Live Oaks Park. Event drew approximately 1,200 people and several vendors
- Addition of two horse shoe pits at Bayshore Live Oaks Park by Natural Resources equipment operator Dave Mathewson.
- Installed two ‘Keep Out - County Preserve - No Trespassing’ signs at ends of fire break between Lister and Willow – preserve land and condo association.
- Tree removed after Higgs Park shuffleboard club reported it interferes with their courts-cut by Natural Resources equipment operator Dave Mathewson.
- Inspected Phase 3 of the PCB redecking project. Opened the boardwalk and recreation deck north of the fishing pier. All decks and pier are now open to public.

Parks and Natural Resources

This week Parks and Natural Resources staff participated in the summer camp program. Tina Powell, Matt Bondi and Jason Thompson met with several groups on Friday, July 3rd and spoke about animals common to the Florida landscape. Staff discussed the best way to avoid conflict situation with wildlife, the “best practices” when interacting with wildlife and the current protected status of many of our imperiled species. Staff then demonstrated the proper technique when making casts of animal tracks. This was done by making impressions and filling those impression with plaster to get the impression of the animal’s tracks. Some of the molds made include; bear, bobcat, panther, raccoon, rabbit and fox. Staff spoke with around 50 great kids.

Staff also participated in the Freedom Swim preparations. An annual event involving the citizens of Charlotte County and the surrounding area on or around the Fourth of July. This year staff helped construct a temporary fence barrier to help ensure public safety.

In addition to the interaction with the children in the community Staff maintained the steady action of exotic/invasive control. The focus this week was on exotic grasses, other species were also treated. The main target this week was guinea grass. Guinea grass is a hardy and robust grass growing up to 8ft in thick clumps.

Historical Center

On July 2nd the Stars and Stripes program at Bayshore Road had 28 adults and 21 children, Commissioner Deutsch was in attendance. The marker for the Punta Gorda Airfield is being sponsored by SEM. An Archival refrigerator for the preservation of photographs is being delivered to the Englewood-Charlotte Archives.

Human Services

State Funding:

The new State Fiscal Year began July 1, 2015. Charlotte County was awarded a total of \$740,890 in grant funds for in-home elder care services under the Community Care for the Elderly, Alzheimer’s Disease Initiative and Home Care for the Elderly programs. Program participation referrals for frail seniors and their caregivers are received from the Area Agency on Aging (AAA) for Southwest Florida. For more information on these programs or other senior services please call Charlotte County 211 or the AAA Aging and Disability Resource Center at 1-866-413-5337.

The County was also notified of its award of annual State Housing Initiative Partnership (SHIP) grant funds for FY 2016. The total amount expected to be received is \$808,578. Funds include parameters set for special needs and possible homeless prevention programs. Allocation of funding is based on the County's Local Housing Assistance Plan (LHAP) and recommendations of the Affordable Housing Advisory Committee (AHAC).

Veteran Services perseverance and assistance:

Two years ago, Veteran Services submitted a VA claim for an 86 year old veteran who had severe damage to hearing in one ear due to a machine gun discharge during training in 1952. His records were burned in a fire at the National Archives in St. Louis and the injury could not be verified with paper records. This month the veteran was granted a 60% disability with a substantial retroactive payment.

In 2011, a claim for an increase in a service connected disability was filed for a veteran with assistance from Veteran Services. In July 2012 the claim was denied. Veteran Services put together medical documentation and assisted in writing a Notice of Disagreement. The veteran was just notified that the disability claim was increased to 100% and made permanent. The veteran will receive a retroactive check of approximately \$52,000.

Public Works

Active Construction Projects (may affect vehicular/boater/pedestrian traffic patterns)

CR 771 (Gasparilla Road) Widening – The purpose of this project is to widen CR 771 (Gasparilla Road) to a four-lane divided roadway, from SR 776 to the vicinity of Rotonda Boulevard East. The project will include the installation of sidewalks and bicycle facilities. This 790 calendar day project is funded by the 2009 Sales Tax, Road Impact Fees, Gasoline Tax and a State Grant. Construction Contract: Construction Manager at Risk, Halfacre Construction, Woodruff and Sons, Inc. will be performing on-site construction, Construction Schedule: 07/07/2014 – 09/04/2016.

- Zep Construction is scheduled to pour the traffic barrier wall and pedestrian parapet wall on the new bridge deck this week.
- Woodruff and Sons' Crew #1 will be concentrating on new utility installations from CR 771 east towards Cattle Dock Rd.
- Woodruff and Sons' Crew #2 is installing storm drain systems from Marathon Boulevard north to SR 776.
- The directional bore is complete under SR 776, just east of CR 771, to provide for a new water main on the north side of SR 776 for future development.

Edgewater Drive Widening Phase 2 – This project will widen Edgewater Drive, between Harbor Boulevard and Midway Boulevard, to a four-lane arterial roadway designed to better serve the central portion of the County and accommodate anticipated traffic growth. The project will include replacing three bridges (West Spring Lake Waterway, East Spring Lake Waterway, and Sunrise Waterway) and improve five intersections, four of which will be roundabouts. Improvements include a raised median, curb and gutter, sidewalks/bike lanes, and landscaping.

This project includes Construction, Engineering and Inspection (CEI) services to ensure compliance with federal rules and requirements. The Board of County Commissioners approved the CEI contract with Southwest Engineering & Design on November 12, 2014. Construction Contract: Owen-Ames-Kimball, Construction schedule: 1/5/2015 – 2/5/2017.

Excerpts from the GoEP2.com website:

Notice of Intermittent Traffic Delays - Edgewater Drive/Harbor Boulevard Intersection - PORT CHARLOTTE, Fla. (July 2, 2015) the contractor will be installing mast arm foundations at the Edgewater Drive/Harbor Boulevard intersection the weeks of July 6 and July 13. Motorists should expect stoppage of traffic as equipment is moved through the intersection.

U.S. 41 Microtunnels / Weirs – This project involves engineering and permitting for the directional drilling of culverts under US 41 at the Fordham, Elkcam, and Pompano Waterways, replacement of culverts at the North and South US 41 Access Roads within the Pompano Waterway, replacement of a stand-alone weir across the Elkcam Waterway, north of the US 41 Access Road, and replacement of a stand-alone weir across the Fordham Waterway, north of the US 41 Access Road. Construction Contract: ZEP Construction, Construction Schedule: 11/18/2013 – 6/30/2015

All contractual construction items are complete; punchlist items and demobilization of equipment is projected to be complete by the end of July.

- Elkcam Waterway: Zep Construction is currently working on punchlist items.
- Fordham Waterway: Zep Construction is currently working on punchlist items.
- Elmira Blvd: Complete.

Projects in Design or Negotiation

Charlotte Harbor Gateway Harbor Walk, Phase 2 – This project is to design and construct pedestrian and boater access to Charlotte Harbor. The Charlotte Harbor Community Redevelopment Area (CHCRA) is interested in providing continuous pedestrian access from Bayshore Live Oak Park to Chester Roberts Park and to improve boater access to the harbor. Phase 2 includes the design of pedestrian connections from the promenade (located along the east side of US 41 northbound travel lanes), including a boardwalk crossing underneath the US 41 Bridge, a stairway connecting the promenade to the US 41 Bridge sidewalk, a fishing pier, and a water taxi dock facility. Design Contract: Kimley-Horn & Associates, Design/Permitting Schedule: 10/15/2013 – 07/17/2015, Procurement Process: October 2015, Projected Start of Construction: Early 2016

Meetings with the design firm continue; 90% design plans were submitted to FDOT in June 2015 and are under review.

*****NEW***NWPC Bridge Inspections and Design Improvements** - This project includes an engineering evaluation of seven bridge structures within the Northwest Port Charlotte MSBU and development of a detailed rehabilitation plan to extend the structure's useful life. A consultant will inspect the bridge piles and collect the necessary field data to design structural jackets and supply a report with estimated costs before designing the jackets. The improvements and repairs shall correct deficiencies identified by FDOT consultants to the extent that is practicable. Design Contract: TBD, Design/Permitting Schedule: TBD, Procurement Process: TBD, Projected Start of Construction: TBD

BRIDGE #	ON	AT
014041	McPearson Dr.	Hastings Waterway
014045	Chamberlain Blvd.	Apollo Waterway
014047	Chamberlain Blvd.	Markham Waterway
014048	Jacobs St.	Jupiter Waterway
014050	Biscayne Blvd.	Apollo Waterway
014051	Eisenhower Dr.	Venus Waterway
014052	Eisenhower Dr.	Cheshire Waterway

Coastal Projects

Buena Vista Grassy Point Waterway Maintenance Dredging - Maintenance dredging provides continued safe navigation for citizens who utilize the waterways. This project provides for engineering, design and

permitting to dredge the lateral channels and 500 feet into the interior canals to determine the amount of material needed to be removed to restore safe navigation. Design Contract: Johnson Engineering, Design/Permitting Schedule: 02/01/2014 – Summer 2015, Procurement Process: Summer 2015, Projected Start of Construction: Late 2015

The permit application was submitted to FDEP on July 23, 2014. FDEP issued their permit but had to send the application to the Army Corps of Engineers (ACOE).

Consultation with National Marine Fisheries Service (NMFS) is underway for the presence of the Smalltooth Sawfish. A request for additional information was received from NMFS on Jan. 12, 2015 regarding the seagrass in the areas adjacent to the channel. Johnson Engineering is preparing a response to provide the requested data.

The National Marine Fisheries Service moved the draft Letter of Compliance to Stage 2 of 4.

Gulf Cove Waterway Maintenance Dredging - Maintenance dredging provides continued safe navigation for citizens who utilize the waterways. This project provides for engineering, design and permitting to dredge the lateral/access channels. The amount of material to be removed will be determined as engineering and design progresses. The project includes the removal of the existing silt to the previous dredge depth of -4ft MLW within the lateral/access channels and 100 feet into the interior canals. Design Contract: TBD, Design/Permitting Schedule: May 2014 - Winter 2015, Procurement Process: Spring 2016, Projected Start of Construction: Spring 2016

Coastal Engineering Consultants (CEC) proposed an alternate approach that will improve navigation and yield cost savings over time through reduction of maintenance dredging needs. The approach includes identifying/combining multiple canals into single channels extending to the river.

The County reviewed the preliminary plan set and issued a revised task order to Coastal Engineering Consultants to proceed with the additional survey and design work. CEC completed the additional survey and alternate design alignments depicting the proposed connector channels. The design was reviewed and approved by the MSBU Committee; a second change order was submitted to facilitate the new design.

A pre-application meeting was conducted with the FDEP and ACOE to determine project feasibility. Both agencies view the project as favorable. FDEP commented that the FWC Department of Aquaculture will need to comment on the shellfish habitat designation and the ACOE stated that NMF will need to do the same in regards to the Smalltooth Sawfish habitat.

The permit application and drawings are complete and were submitted to State and Federal permitting agencies. Correspondence between the County and ACOE confirmed that the review is underway.

Manasota Key North Beach Erosion Study – Public Works Engineering requested Letters of Interest (RLI) from the Library of Engineering Firms to complete a Regional Beach Erosion Study (BES) on the north end of Manasota Key, from R monument 1 to R monument 15, upon the request of citizens affected by critical beach erosion. Upon completion of the study, this information could be used to develop funding strategies and further the project into permitting. Design Contract: Coastal Engineering, Design/Permitting Schedule: Summer 2015 – Late 2015

The erosion study shall include the following:

- a. Beach Profile Surveys
- b. Erosion Analysis
- c. Sand Volume Analysis
- d. Conceptual Restoration Plans
- e. Natural Resource Surveys
- f. Develop Funding Approaches and Strategies to Mitigate Total Cost
- g. Participate in Stakeholder Meetings
- h. Provide Potential Cost Estimates

i. Provide Permit Feasibility Analysis

Coastal Engineering Consultants completed the initial surveys and will continue to refine the data and conduct additional survey work as needed. A substantial "hard bottom" area was discovered and is being surveyed to determine the extent of the area and potential impact to the project.

South Gulf Cove Parallel Lock – The South Gulf Cove Waterway Benefit Unit Advisory Committee is concerned about the congestion of the existing lock and boating restrictions imposed when the existing lock is in under maintenance/repair. The MSBU recommends an additional lock parallel to the existing one. This project provides for engineering, permitting and construction management services for the creation of a new parallel lock located next to the existing South Gulf Cove lock. The design of this project is funded by assessments in the South Gulf Cove Waterway MSBU. Design Contract: TBD, Design/Permitting Schedule: TBD, Procurement Process: TBD, Projected Start of Construction: TBD

The Board of County Commissioners approved the commencement of negotiations with DMK Associates of Englewood on June 23, 2015; the first negotiation meeting was held on June 24 with a follow-up meeting scheduled July 20, 2015.

Landscaping Projects

July 1 - 7, 2015

Basic landscape maintenance was performed at: Manasota Key; South Gulf Cove; Grove City Park; US 17 medians in Cleveland; US 41 Revitalization phase I; Charlotte Harbor Gateway and Melbourne Street Bridge.

Lighting Projects - Charlotte County CIP Projects

Burnt Store Road Phase 1 – (Pedestrian features/preemption conflict with Seminole Gulf Railroad) An agreement with Seminole Gulf Railroad was approved by the Board of County Commissioners on May 26, 2015. The agreement is fully executed and the first installment of \$50k has been forwarded to Seminole Gulf Railroad to order equipment.

Burnt Store Road Phase 3 – Monitoring contract work as roadway lighting, pull boxes, and communication conduits are installed; load center cabinets have been built and installed on service poles. Inspections continue.

Edgewater Phase 2 Construction – Construction is underway; addressing signal timing complaints as a result of Edgewater Dr. road closure. Maintenance of the traffic signal at Edgewater Dr. and Harbor Blvd. was transferred over to the projects signal contractor. The intersection was changed to a four-way stop with flashing red signal displays. The contractor has de-energized the traffic signal and removed overhead signal displays.

Electric Runs to Rotonda West Bridges – Project package is in the Purchasing Department.

CR 771 (Gasparilla Rd) Widening Project – Reviewed and commented on roadway lighting and traffic signal material submittals. Conduit for lighting is being installed.

Midway Boulevard Widening Project – Construction began June 30. Traffic signal work will coincide with contractor's construction schedule.

US 41 Microtunnel Project – Punchlist items are complete. The lighting portion of this project is complete.

Winchester Boulevard Project – Roadway opened June 15; traffic signals were turned on at each end. Contractor still needs to finish roadway lighting load center. Final punch list and walk through still needs to be addressed.

Lighting Projects – Departmental Projects

- Replaced the aging signal controller cabinet and components at the intersection of US 17 at Disston Avenue; FDOT furnished the materials.
- Rotated all signal displays upright and placed the intersection of Placida Road and Winchester Boulevard into flash mode on June 12. The intersection was placed into full operation on June 15. The intersection of SR 776 at Winchester Boulevard was placed into flash mode on June 12 and into full operation on June 15.
- Repaired a pedestrian signal pole on the northeast corner of SR 776 at Murdock Circle as a result of a vehicle accident.
- Replaced the pedestrian signal pole on the southeast corner of Cooper Street at Carmalita Street as a result of a vehicle accident.
- Replaced batteries in the uninterruptable power supply (UPS) unit at Jones Loop Road at the I-75 southbound off-ramp and Placida Road at Winchester Boulevard.
- Replaced video detection camera mounting brackets at the intersections of Kings Highway at Sandhill Boulevard and at the I-75 northbound off ramp.
- Replaced one blue confirmation light mounted under the traffic signal display at U S41 and Midway Boulevard.
- Replaced the battery in two solar school flashing beacon assemblies.
- Worked with the vendor of the school flasher time clock system to resolve communication issues. Crews replaced numerous cellular modems which were not communicating with the system.
- Lighting District employees, Andrew Amendola and Pete Casseday, attended fork lift training at Charlotte County Utilities.
- Investigated a roadway lighting complaint of “lights on during the day” on SR 776 at the Myakka River Bridge. Crews replaced the photocell that controls its operation. Crews also repaired four additional street light poles in mid-county.
- Installed cabling, mounting hardware, radar detection units and made up the cable connectors at Marion Avenue at Bal Harbor Boulevard. The new vehicle detection units will be placed into operation next month after the traffic signal cabinet is replaced due to aging equipment.
- Replaced three defective video detection cameras at SR 776 and Murdock Circle.
- Attended weekly progress meetings and participated in underground signal conduit inspections for the US41 widening project.
- Attended bi-weekly progress meetings and participated in signal construction inspections on the SR776 re-surfacing project.

Completed traffic signal preventative maintenance at the following locations:

- Conway Blvd. at Olean Blvd.
- SR 776 at Pine St.
- Harbor Blvd. at Olean Blvd.
- SR 776 at San Casa Blvd.
- Placida Rd. at Winchester Blvd.
- Olean Blvd. at Aaron St.
- Midway Blvd. at Harbor Blvd.
- US 41 at Burnt Store Rd.

Traffic Management Center (TMC)

- Develop signal phasing and timings for CR 775 at Winchester Rd. intersection.
- Winchester Rd. opening and review of signal operations.
- Coordinate efforts to affect repairs due to cut fiber Florida St; deliver supplies to scene.
- Continue with review and coordination of Countywide signal re-timing efforts.

- Found issues with data information being delayed or stop to SWIFT center. Resolved.
- Continue monitoring of US 41 traffic signals due to Edgewater Rd closure.
- Ongoing – Assist Albeck & Gerken, FDOT consultants, for inventory of traffic signal intersections.
- Continue efforts promoting the TMC’s Twitter account for traffic incidents.

Locates Performed

301 requests for underground utility locates were received, generating 114 tickets for locates.

Trouble Calls

26 trouble calls received, responded to, and problems of various natures resolved.

Maintenance & Operations

July 1 - 7, 2015

A total of 28 new requests were received related to brush, drainage, asphalt repair, and debris.

- Drainage line & grade: 7500 SF in South Gulf Cove
6,590 SF in Harbour Heights
- Small pipe install: 96 LF in Greater Port Charlotte 36 LF in Northwest Port Charlotte
- Menzie ditch cutting: 52,250 SF in South Charlotte Stormwater
120,000 SF in Englewood East
- Boom mower: Cut 14,400 CY in Rotonda Lakes
Cut 24,700 CY in Road & Bridge South
Cut 21,088 CY in Greater Port Charlotte
Cut 8,195 CY in Harbour Heights
Cut 4,786 CY in Cook & Brown
- Culvert cleaning: Cleaned 32 culverts in Greater Port Charlotte
- Shoulder repair: Maintained 0.1 miles of shoulder in Road & Bridge North

Contracted Services

- Safety mowing for South County has been completed in all areas for the month of June.
- Specialty mowing continues in North County; they are currently applying mulch in various locations on Veterans Boulevard.

Mosquito & Aquatic Weed Control

Mosquito Control

- Acres treated: 45,982
- Landing rate counts taken: 60
- Traps set: 40
- Service requests: 33

Aquatic Weed Control

- Sites treated: 4
- Sites inspected: 18

- Mitigation sites maintained: 3

Solid Waste

The Solid Waste Division and representatives of the Charlotte County Sheriff’s Department met recently to discuss and visit several vagrant camps in Charlotte County. Three large camps in the Murdock area were identified and are scheduled for cleanup on July 13. The camps in question are significant in size and it is estimated that there are approximately 120 cubic yards of debris that need to be removed. The camp cleanup is a cooperative effort of the Solid Waste and Maintenance & Operations Divisions as well as the Charlotte County Sheriff’s Department. Areas identified throughout the County will continue to be addressed as resources become available.

Keep Charlotte Beautiful was recognized at the recent Keep America Beautiful of Florida Affiliate meeting. Five affiliates were recognized for their outstanding work this year; Keep Charlotte Beautiful and director Glenda Anderson received the 2015 Outstanding School and Youth Involvement award. The Keep America Beautiful President, Jennifer Jenn, presented Ms. Anderson with an award for recruiting schools to participate in the Recycle-Bowl and helping Scouts achieve their Eagle and Gold Awards. Glenda was also recognized for her upcoming retirement in July after more than 13 years with Keep Charlotte Beautiful.

Hazardous Waste Specialists conducted 30 business inspections during the month of June (4,806 lbs. of hazardous waste was checked). Inspections insure that businesses properly dispose of hazardous waste by keeping local businesses abreast of current guidelines and Best Management Practices. The Solid Waste Division continues to assist housebound residents by picking up used needles/syringes and providing them with safe, puncture resistant containers to collect them in. This service reduces the likelihood of used syringes/needles making their way into the curbside waste stream where they pose a significant hazard to people who work in solid waste curbside collection.

Solid Waste Division staff members attended the annual Recycle Florida Today Conference in June. Educational topics included current trends in the recycling industry in Florida and nationwide, as well as challenges faced with identifying materials and increasing commercial business participation. The State of Florida currently has a 75% recycling mandate by 2020, but with the challenges faced within the business community, this goal may be unobtainable.

Traffic Signing & Marking

- Herbicide: 2,961 items sprayed
- Marine Signs Replaced: 89
- New Signs Installed: 58
- Raised Pavement Markers Installed: 977
- Road Legends Installed: 300
- Signs Inspected: 9,711
- Signs Manufactured: 278
- Sign Maintenance: 1091
- Striping: 5,000 feet (0.95 miles)
- Traffic Counts: 39 stations
- Trouble Calls (after hours): 7

Signing and Marking crews also converted the intersection of Chamberlain/Hillsborough Boulevards to a 4-way stop and removed 5,000 pounds of debris that fell off of the old Placida Railroad trestle.

Tourism

In the coming weeks, the Charlotte Harbor Visitor & Convention Bureau will be offering members of the Charlotte County tourism industry online hospitality training through Visit Florida and the Florida Restaurant and Lodging Association. From executives to front-line staff, all tourism hospitality workers will be invited to participate free of charge through a special code provided by the Bureau. This program is expected to continue to grow, however the first two modules are online now: “The Power of One: Creating Memorable Guest Experiences in the Sunshine State” and “Resolving Guest Conflict.” Each course takes employees approximately 30-45 minutes to complete, including training and exam with certificate of completion. The certificate of completion and training hours are also recorded in the FRLA (Florida Restaurant and Lodging) system. Industry partners will soon receive communications on the training, but interested hospitality related organizations (hotels, restaurants, etc.) are welcome to email training@charlotteharbortravel.com for information before then.