Charlotte County opened an Employee Health Center in 2008 as a way to control health care costs and maintain a quality benefit for our employees. Since that time we have opened an additional site and added a Wellness component. The graph on the left demonstrates the significant success of this program. For the last four years our health care benefit costs have remained flat and for the second year in a row per contract costs have decreased. For the same period of time the national average annual increase was 6.1% and the state average was 9.1%. The cumulative projected savings between the national trend and our experience is $61 million and over $100 million when compared to the state trend.
IN PLANNING
- Amigo Pallets – Pallet distributor at 28350 Woodlawn, Punta Gorda. Preliminary and final site plan under review.
- Firestone – Auto repair and auto parts store at 24020 Beatrix Blvd., Port Charlotte. Preliminary and final plans approved. Going to Board of County Commissioners for approval in May.
- 7-Eleven – Gas station and convenience store at 26920 & 26930 Jones Loop, Punta Gorda. Final site plan approved.
- Coastal Express Car Wash – Exterior express car wash adding additional parking lane and new bug prep station at 3291 Tamiami Trail, Port Charlotte. Modification approved.

UNDER CONSTRUCTION
- Extended Stay America Hotel – Four story hotel at 24100 Beatrix Blvd., Port Charlotte.
- Tire Kingdom – Car care center at 24491 Sandhill Blvd., Punta Gorda.
- Grease Monkey – Oil change services, auto repair and car wash at 243 Tamiami Trail, Port Charlotte.
- MRT Lawn & Garden Center – Tropical garden center at 2775 El Jobean Rd., Englewood.

COMPLETED!!
- Wawa – Convenience store and gas station at 26415 Indian Trail, Punta Gorda.
- Taglio Cucina & Pizzeria – Italian Restaurant at 24065 Peachland Blvd., Port Charlotte.

PERMITTING SNAPSHOT

Total Single Family Permits Issued: 126
- Single Family Permits Issued—Babcock: 19
- Single Family Certificate of Occupancy Issued—Babcock: 24

Total Permits Issued: 2,476

PROJECTS’ SPOTLIGHT
Babcock Update
- 394 Single Family permits submitted since August 2016
- 259 Certificates of Occupancy issued since August 2016

Murdock Village Update
- Rezoning was approved for 400+ acres in the western section of Murdock Village.
- Mixed-use development with a maximum of 2,400 single and multi-family units, commercial uses, and a 150-room hotel.
- Preliminary subdivision plans for infrastructure for Private Equity Group is under review.

Sunseeker Resort Update
- 25 acres of resort & public access along Charlotte Harbor. Demolition commenced at 4949 Tamiami Trail, Port Charlotte. Final site plan; Phase A approved. Phase 1 under review.
Monthly Report  
April 2019

Parks and Natural Resources

- Projects Managed: 28  
  - Managed: $2.6 M
- Trash Bags Collected – Athletic Fields: 1,025
- Trash Bags Collected – Parks: 5,077
- Recycling Bags Collected: 957
- Number of Sports Fields Prepped: 504
- Abandoned Vessels Removed/Total: 2 / 34
- Miles of Trails Maintained: 43.8
- Acres of Habitat Managed: 55 acres mulched
- Acres of Exotics Treated: 8
- Nesting Shorebird Observations:
  - 1 Wilson Plover at Stump Pass
  - 3 Wilson’s Plover at Palm Island
  - 1 Snowy Plover at Palm Island

UF/IFAS Extension Service

- Total Customer Contacts: 6,059
  - 4-H: 3,319
  - Sea Grant: 1,718
  - Horticulture: 1,254
  - FNP: 112
  - Admin: 670

Library Circulation

- Total Circulation: 83,263
  - Adult Print: 32%
  - Youth/Y/A Print: 17%
  - A/V (Physical): 3%
  - A/V (Virtual): 12%
  - eBooks: 36%

Community Services

- Social Media Impact

Recreation Centers and Aquatic Facilities Attendance April - March

- Attendance

  - South County Regional Park Pool: 45,687
  - Port Charlotte Beach Pool: 11,721
  - Ann & Chuck Dever Regional Park Pool: 4,832
  - Tringali Park Recreation Center: 4,447
  - South County Regional Park Recreation Center: 1,726
  - Port Charlotte Park Recreation Center: 557
  - J.M. Berlin Rotary Skate Park: 434
  - Harold Avenue Regional Park: 362
  - Charlotte Sports Park: 233

- March vs. April

UF/IFAS Extension Service

- Customer Contacts

Library Circulation

- Total Circulation

Community Services

- Social Media Impact

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Recent Accomplishments

♦ A substantial completion final walk through of the Punta Gorda Charlotte Library was performed and a Certificate of Occupancy was received from the City of Punta Gorda.

♦ The Clerk of Court’s official records and staff moved from the Justice Center into the new records storage building located on Market Circle in Port Charlotte.

♦ Bi-annual landscaping was performed on county facilities in April which included trimming plants and complete mulching within the plant beds.

Notable Happenings

1. Phase II furniture installation at Building Construction Services is complete.

2. Murdock Building A seal and tuck project is underway. The sealing provides waterproofing for the brick work, precast cement, windows, and expansion joints to prevent water from entering the building through these surfaces during torrential rains, sealing the building just in time for hurricane season.

3. The Board accepted the new Public Facilities Strategic Master Space Plan serving as a guideline for future design and development of governmental facilities.

4. Purchase order was issued for CM preconstruction services at William R Gaines Jr. Veteran’s Memorial Park.

♦ Consultant was approved and Construction Manager at Risk was ranked for the Airport Rescue & Fire Fighting (ARFF) Simulator Facility.

Facilities’ Mission: “To create and support facilities which contribute to a productive, safe and enriching environment for employees, residents, and visitors of Charlotte County”
Workforce

- Employee Count: 1,213
- Avg Age: 47
- Avg Hourly Rate: $22.79
- Avg Years of Service: 9

Retention of New Hires

- April: 66.67%
- YTD: 87.7%

Succession Planning

- Ee's in FRS DROP the next 5 years: 2.9%
- % of Workforce Retired this FY: 1.2%

Separations

- Monthly Turnover: 0.7%
- Separations: 9

Training & Development

- Training Ee's: 157
- % using Tuition Reimbursement: 1%
- Contact Hours: 4,867

April 2019

- Admin & PO: 13
- Budget & Admin. Services: 11
- Commission Office: 10
- Community Development: 53
- Community Services: 150
- County Attorney: 10
- Economic Development: 9
- Facilities: 18
- Human Resources: 2
- Human Services: 28
- MPO: 1
- Public Safety: 279
- Public Works: 128
- Tourism: 5
- Utilities: 7

Recruitment

- Applications Taken: 618
- Job Posting Hits: 8,478
- New Hires: 8 (+ 3pt, seasonal)
- Recruited Pos FT: 41
- Posted PT/Sea: 12

*Data includes full - and part-time
This month Charlotte County Human Services is holding a hurricane supply drive for low income clients. Donation boxes are available throughout the county, including all public libraries and rec centers. Florida tax-free week for hurricane supplies is May 31st through June 6th. Items requested include hand held snacks, pop-top ready to eat food, flashlights, batteries, first aid kits, disinfectant wipes, paper towels and toilet paper.

Community Point, the 211 searchable database is now live and will be rolled out to the public in June. A marketing strategy to engage the community is being created with the PIO office. Several Neighborhood Services staff members are attending the annual Florida Association of Community Action Agencies training in May. Intake Coordinators will be flying to Atlanta to the national 211 conference on information, referral, intake and best practices. Education and training is a priority in the Human Services strategic plan.

Re-entry Manager in collaboration with the CC Grants Manager has sent the Second Chance grant information to CBHC via email. Additionally, to reduce the trauma-related gap in services among inmates & thereafter follow-ups upon their release from the CC Jail, Re-entry Manager recommended for CBHC to provide the in-house individual counseling services to inmates with the history of trauma. According to CBHC, this suggestion was well received between CC Jail and CBHC and it is a work in progress.

Veteran Services performed outreach at South Port Square senior living that resulted in six new appointments, five disability claims submitted, and two VA Health Care enrollments. Veteran Services secured retroactive payment of $23,626.37 and monthly payments of $1,645.81 as a result of coordinating with the medical examiner to correct the death certificate for the veteran who acquired Malaria as a result of his military service.
Be Prepared

Emergency Management Director, Jerry Mallet

It’s that time of year again! As much as I wish I were talking about an upcoming holiday, it’s the Atlantic hurricane season that’s just around the corner. Already many of the prognosticators are offering their predictions; I’ve heard slightly less than average, average, and slightly more than average, none of which should make any difference to how we prepare. There will be hurricanes, some will be very strong, and they will make landfall, with Florida being the most likely, on average, state to be affected. The easiest way to deal with that reality is to accept it, hope the season has little effect on our part of the world, yet prepare every year like we are in the crosshairs.

As County employees, we have a special obligation to residents and visitors to do everything we can to provide for their safety. In Emergency Management, we talk to thousands of people every year and encourage them to prepare for the season. Having three days of food and water, emergency lights, battery cell phone chargers, shutters, and emergency evacuation plans are a mantra we repeat yearly. But as County employees, we are expected to do more. Prepare our families knowing we might have responsibilities at a shelter or the Emergency Operations Center during the storm. Securing our own homes early so we can do the same for County facilities. Preparing to immediately respond as soon as the winds ease up. Removing debris so emergency vehicles can respond, restoring water and sewer, providing emergency medical care, restoring order, and keeping everyone informed of important information are just some of the things we are expected to do. We are the lifeline to many of our residents, regardless of what they have done to prepare, and they are counting on us to take the first steps in returning their lives to normal.

As County employees, we pride ourselves on the services we provide, so let’s prepare ourselves to extend that feeling to whatever we are called upon to do before, during, and after a storm. They are counting on us!
Charlotte County, FL Application Requests

Requests Received
219

Requests Completed
169

Status 4/1 - 4/31

Request Type 4/1 - 4/31

Did You Know

Weather Stations

Maintenance & Operations has installed a system of 23 weather stations throughout the county. This system provides live data concerning rainfall, rainfall rates, wind rates, wind direction and other weather data. This data is used to analyze hyperlocal weather conditions in various neighborhoods throughout the county. We use this data to determine how much rainfall occurred in a period of time to see how well the drainage is working or to see if there could be issues with the drainage system. When rainfall rates are extremely high, we use this information to respond to possible high water issues.

Mosquito & Aquatic Weed Control has been entering the rainfall data into our database system (GeoPro) so that we have records of county-wide rainfall and how it may affect future mosquito hatch-offs. It also lets us know where larvicide efforts may need to be focused (ie Placida received over an inch of rain from a rogue storm but the other locations in West County didn’t). We also use the weather history to find out about wind speed and direction in certain locations where nighttime treatments have taken place. The historical aspect has been extremely useful to us. In all, the weather stations have allowed us to have wider surveillance coverage without the added time of having to manually check gauges. It has been an awesome tool for us!

In the Works

Olean Boulevard Widening

The Olean Boulevard Widening Project is in purchasing and is slated to begin later this year. This project will widen Olean Boulevard from US41 to Easy Street and is designed as a 5 lane section with 2 travel lanes in each direction and a continuous center left/right turn lane in the middle. This design also includes sidewalks on both sides of Olean Boulevard from Aaron Street to Easy Street, LED decorative lighting and new traffic signal systems with pedestrian crossings at Aaron Street and Harbor Boulevard.

This project will also include multi-use paths, utility expansions and decorative lighting along Gertrude Avenue from Caring Way to Aaron Street as well as Aaron Street from Gertrude Avenue to Harbor Boulevard.

Working Together

135 Pipe Locations in 45 Days

The Maintenance and Operations and Engineering Divisions coordinated efforts and with only 45 days before the paving contractor was scheduled to begin in the Wintergarden area, M&O replaced 135 pipe locations!

The number of locations does not compare to the number of pipes that were removed and installed. Some of the location are considered double barrel runs (two pipes under the roadway and each run of pipe consists of approximately 5 pieces of reinforced concrete pipe). This equated to 405 pieces of concrete pipe being installed and was all accomplished in 45 days!

Over 78000 acres were treated in the month of April.

Larvicide: 980 acres - 87 gallons
Adulticide: 78,000 acres - 35 treatments - 206.5 gallons

4 staff attended an Entomologist workshop by Florida Mosquito Control Assoc.
6 staff attended the Clarke Mosquito control presentation in Lee county
$21,634.00 was billed to MSBU’s for Aquatic Weed work
Outreach at Mayaka elementary schools STEAM night with the helicopter
2 outreach events at Murdock Middle School
HOTEL & TDT

Key Performance Indicators

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<th>TDT Collections</th>
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<tr>
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</tr>
<tr>
<td>Mar-19</td>
<td>$1,009,357</td>
<td>Mar-18</td>
</tr>
</tbody>
</table>

Share of Coverage by Media Type

- Magazine, consumer
- Online, consumer
- Blog, consumer

* Note(s): The (measured) hotel sector saw a 11% increase in capacity vs. Mar 2017. Inventory increase typically has a negative effect on occupancy. Occupancy gain adjusting for inventory increase was +2.7%.

Sports/Meetings | Recent & Future Events

Florida SRD-TOPS Conference
Apr. 4-6, 2019
Charlotte Harbor Event & Conference Center
Projected Attendance: 1,000+

Florida Half Century Softball Tournament
Apr. 6-7, 2019
Carmalita Park
Attendance: 25 teams (approx. 420 participants)
generated over 200 room nights and $115k in direct expenditures.

Gideon’s International State Convention
Apr. 25-28, 2019
Charlotte Harbor Event & Conference Center
Projected Attendance: 400-500

EVP Beach Volleyball Pro-Am
May 18, 2019
Four Points Punta Gorda Harborside
Televisioned on multiple regional networks

Sugar Bert Boxing National Qualifier
June 8-9, 2019
Charlotte Harbor Event & Conference Center
Projected Attendance: 300-400 Boxers

Public Relations/Media | April

Total Mentions 11
Total Reach 26.2M
Total Publicity Value $51.2K

Share of Coverage by Media Type

- Magazine, consumer
- Online, consumer
- Blog, consumer

Company Mindshare: Share of Voice

- General Tourism
- Beaches

Million Dollar Month

For the first time in the history of the Charlotte County tourism department, over one million dollars in tourist tax (TDT) was collected in a single month, $1,093,357 of TDT was collected during April for visitation in the month of March 2019.

This represents a 5.43% increase over March 2018, which translates to $51,945 in additional TDT revenue, bringing Fiscal Year 2019 to $106,553 over the previous fiscal year at the same time. Approx. 48% of annual TDT revenue is generated in the first quarter of the calendar year.
IN PLANNING

- **US 41 Southbound Utility Improvements from Enterprise Dr. to Morningstar Waterway:**
  This project is in coordination with an upcoming FDOT multi-use path. The existing water pipes will be replaced with new PVC pipes. For more information, visit www.US41Utilities.com

- **Ackerman Septic to Sewer Project:**
  Construction of a vacuum station and wastewater collection system to serve approximately 1,600 properties with sewer service. Post cards have been sent out to owners in the area to provide project information. For more information, visit www.AckermanProject.com

- **Cape Haze Sewer and Reclaimed Transmission System**
  This project will upsize the existing sewer lines on Cape Haze Dr. and add new reclaimed lines for future customers.

UNDER CONSTRUCTION

- **Myakka Booster Pump and El Jobean Vacuum Station:**
  Construction of a new building for the Myakka Potable Water Booster Station and the El Jobean Vacuum Sewer Station.

- **Ingram 24” and Biscayne-Cornelius 16” Potable Water Transmission Mains:**
  These are two of four projects to increase flow and service to West County.

- **Myriad Motor Coach Resort Line Extensions:**
  Water, sewer and reclaimed lines are being installed to service this commercial property in Cape Coral.

- **Loveland Grand Master Lift Station:**
  Master Lift Station and 48” Gravity Interceptor, 14,000 LF of 48” pipe and 2,800 LF of 24” pipe.

OPERATIONS

- **Calls:** 8,098
- **Call Wait Time:** 1 min 44 seconds
- **Total Customer Accounts:** 61,204
- **Sewer Connections:** 39,306
- **Water Connections:** 60,686

Charlotte County, FL App Requests

- **9 Utilities Billing**
- **3 Misc-Utilities Department**
- **3 Utilities Department Service**
  15 Total

801 Facebook Page Likes

Did you know???
That May 5 through 11, 2019 is National Drinking Water Week. All citizens are invited to become more involved in local water protection and conservation, and to show their appreciation to the men and women who diligently labor to provide an abundant supply of safe and best tasting water to meet the needs of our community.

IMPACTS

- **Loveland Grand Master Lift Station:**
  Loveland Blvd. between Midas Ct. and Old Landfill Rd. will be closed Jan. 10-July 17.
  Olean Blvd. from Swanee Rd. to Loveland Blvd. will be closed from Jan. 10-July 17.

- **Cape Haze Pioneer Trail from Rotonda Boulevard East to Brig Street** will be closed for utility work on Monday, April 29 through Friday, May 10. It will reopen on Saturday, May 11.

To provide, safe, reliable drinking water, reclaimed water and wastewater service for the enrichment of the community.