



Information & Referral

Charlotte 2-1-1, a **free** call, can offer phone numbers based on the caller's needs to the following types of services:

- Affordable Housing
- Child Care Services
- Disaster info line
- Employment
- Food Pantries
- Government Numbers
- Medical/Mental Health Resources
- Non-profit/State/National Resources
- Other Help Lines
- Prescription Assistance
- Rental & Utility Bill Assistance
- Senior Services
- Substance Abuse Resources
- Transportation Services
- Veteran Services
- Volunteer Opportunities & Donations
- Youth/Counseling/Support Groups
- Zip code mapping of Charlotte County needs

**Get connected.
Get answers.**

Dial 211 locally
TTY users and Charlotte County
Residents in Englewood, call
941.205.2161
www.charlotte211.net

Housing Services Division

The Housing Division administers funds available for affordable housing initiatives. Its housing efforts are accomplished by developing partnerships with local lenders, nonprofit organizations and affordable housing developers. Programs currently include funding from the following initiative:

State Housing Initiative Partnership (SHIP)

The Housing Division serves as Charlotte County's housing liaison with the State of Florida and Federal Government housing programs and is responsible for the oversight of the enforcement of federal and state fair housing laws.

If you have a complaint, please contact the office phone number below. For more information or to file a formal complaint resulting from these laws, visit www.hud.gov.

Housing Services
941.833.6503



Veteran Services Division

Charlotte County Veteran Services Officers provide Charlotte County veterans and their families with information and access to programs and services available through the US Department of Veterans Affairs (VA) and the Florida Department of Veterans Affairs (FDVA). Types of assistance provided by the VA include various benefit claims, health care enrollment, and burial claims. Benefits provided by FDVA include homestead tax exemptions, and DV license plates and ID cards for veterans with a 100% permanent and total disability rating.

Veteran Services
941.764.5579
(Port Charlotte Office)
941.681.3716
(Englewood Office)

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Human Services Department

Our Mission is to improve the quality of life by connecting Charlotte County residents with supportive programs and services through community partnerships, advocacy and information.



Charlotte County Human Services
1050 Loveland Blvd
Port Charlotte, FL 33980
941.833.6500
Fax: 941.833.6565
www.CharlotteCountyFL.gov

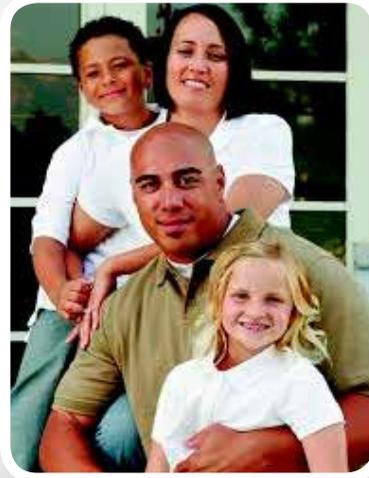


Senior Services

Senior Services Division

Senior Services case managers assist community residents with accessing a wide array of supportive services including a care plan based on an assessment of need. Services and specific program eligibility criteria vary. Interested persons may contact the Aging and Disabled Resource Center (Elder Helpline) at 866.413.5337.

Senior Services
941.833.6500



Family Services Division

As the Community Action Agency in Charlotte County, the Family Services Division changes people's lives by helping people to help themselves. Through the coordination of services that provide necessary life skills, education and employment, clients are able to achieve self-sufficiency and become key stakeholders in our community. Staff assist clients through these temporary emergency assistance programs so they can have their basic needs met while they get back on their feet.

- Low Income Home Energy Assistance Program (LIHEAP) – helps with electric and water bills.
- Food Pantry – provides nourishing, non-perishable foods.

- Rental Assistance – prevents families with children from becoming homeless, and helps them get into stable housing.

Please note:

There are income requirements for all of the above programs.

The Division also manages the **Family Services Center** on 21450 Gibraltar Drive, which houses several non-profit agencies that work together to provide family supportive programs and services to Charlotte County residents.

The Civil Citation Program, coordinated by Charlotte County Family Services and funded by the Department of Juvenile Justice, gives law enforcement officers the option of referring young offenders into a program shown to be more effective than arrest for decreasing juvenile delinquency rates. The youth in the program receive swift consequences and immediate interventions. The program also links youth and families with additional programs and services they may need such as counseling, mentoring, and substance abuse prevention.

Family Services
941.833.6500



Transit Services Division

Charlotte County Transit provides public transportation service to all residents of Charlotte County. Service area includes Englewood, Port Charlotte, Punta Gorda, and the surrounding areas. Charlotte County Transit also connects with the Sarasota County Area Transit system (SCAT) in North Port and Englewood.

Individuals, who are physically or otherwise disabled, 60 years of age or older, or qualify as low income, may be eligible for the Transportation Disadvantaged program services.

To make a reservation with Charlotte County Transit, call 941.575.4000 and select #1, e-mail us at: Transit@CharlotteCountyFL.gov or use the Charlotte County, FL App.

Transit Services
941.575.4000