

County earns 31 NACo Achievement Awards

By Hector Flores

Charlotte County has been recognized with 31 2025 Achievement Awards from the National Association of Counties. The awards honor innovative, effective county government programs that strengthen services for residents.

These NACo Achievement Awards demonstrate the dedication and commitment of my colleagues to delivering exceptional service to our community. Even as we're still recovering from the terrible storms we endured in 2024 and before, county staff showed resiliency and innovation by creating new programs, leveraging technology to improve productivity and employing best practices to deliver programs and services.

The awards were spread across seven departments, which reflects how broadly our culture of delivering exceptional service permeates the organization. Congratulations to all who played a role in the programs and services recognized by the association.

Utility billing

A new bill pay experience is live for Charlotte County Utilities customers who manage their bills electronically.

Paymentus provides billing notifications and accepts various digital payment methods for customers to conveniently pay their monthly bills. Customers are invited to sign-up and manage their account at www.charlottecountyfl.gov/Paymentus.

Customers will still be able to pay their monthly bill in-person at the Customer Payment Center, drop boxes throughout the county and perform bank-to-bank payments. For more information, visit www.charlottecountyfl.gov/MyUtilityBill.

Joint meeting

The Charlotte County Commission will meet with the Punta Gorda City Council at 8 a.m., Wednesday, July 9, 2025 at the Charlotte Harbor Event & Conference Center in Punta Gorda. The commissioners and council members will be discussing 911 consolidation. The boards have created a task force to research relevant topics.

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