



Monthly Report

Nov. 2022

Commissioners mark sales tax project milestones

On Nov. 29, commissioners held two sales tax project ceremonies.

Commissioners held a ribbon-cutting ceremony for the Aircraft Rescue and Fire Fighting prop at the Public Safety Complex on Airport Road. The prop has a 64-foot wingspan, an 11-foot-high passenger compartment and different types of doors and engines to provide training on equipment firefighters are likely to encounter at an airport. The prop simulates fuel spills, engine fires, brake and wheel fires, and fuselage fires. The \$9.6 million project was funded by state grants and the voter-approved 1% local option sales tax.

Later in the day, commissioners held a groundbreaking ceremony to mark the start of construction on Phase 2 of the Family Services Center on Gibraltar Drive in Port Charlotte. The 18,500-square-foot facility will feature a permanent youth component with classrooms, multi-purpose rooms and a playground, a community garden, Human Services staff offices and county partner office space for the Gulf Coast Partnership, Healthy Start, Area Agency on Aging, Head Start and Children's Advocacy Center.



Charlotte County commissioners commemorated two 1% local option sales tax project milestones on Nov. 29. The Aircraft Rescue and Fire Fighting simulator ribbon-cutting was held at the Public Safety Training Center and the Family Service Center Phase 2 groundbreaking was held at the Gibraltar Drive site behind the Family Services Center Phase 1.

Jan debris collection progress

Debris collection continues to be a top priority for the county. Our debris contractor, AshBritt, will pass a major recovery milestone today when it will collect its 2.5 millionth cubic yard of debris.

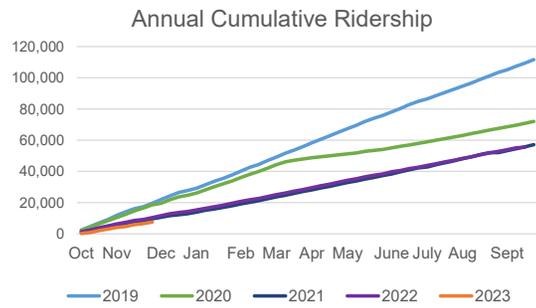
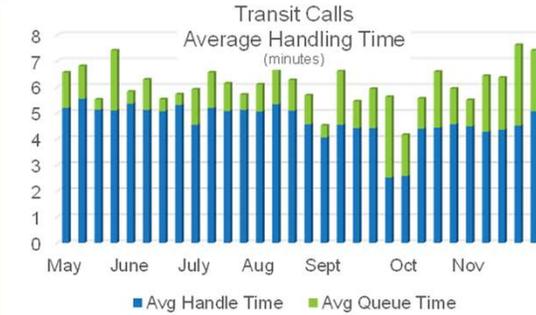
We estimate the final debris tally will far exceed our earlier estimate of 2.5 million cubic yards and may take several more months. We estimate the debris contractor will collection up to 4.1 million cubic yards of debris. The contractor has been added crews and equipment to increase the pace of collection. We will not stop collecting debris until it is all picked up.

View a dashboard with a map of debris collection locations, addresses of debris drop-off sites and information about applying for private road debris collection at www.CharlotteCountyFL.gov/debris.

Information Technology



Transit

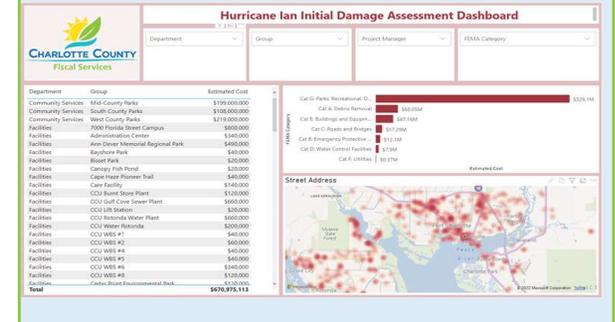


Director Highlights

Hurricane Ian - Damage Dashboard

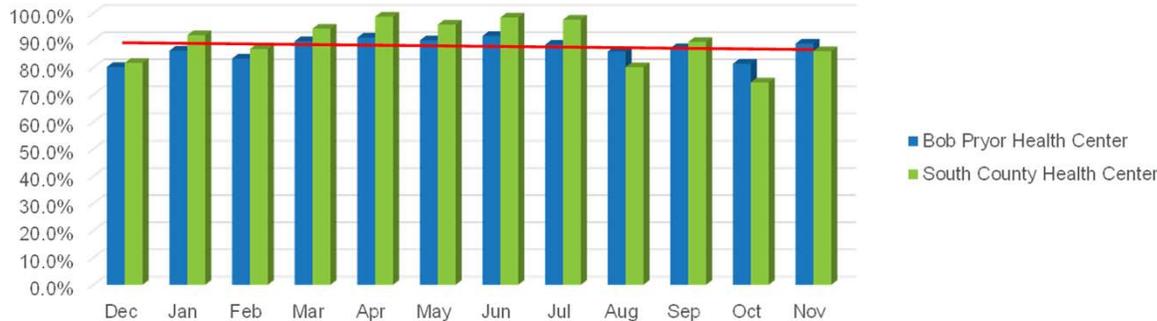
After a storm, County departments identify, track, estimate costs and provide status updates on damages to our County buildings and infrastructure. One of the more difficult tasks however is getting these multiple lists and tracking mechanisms into one cohesive listing. Following Hurricane Ian, a SharePoint site was created in Fiscal Services, where over 930 individual damage assessment reports will be combined, assigned, and reported on throughout the long road of repairs and reimbursements we have ahead us. This data rolls up in a Dashboard that shows the total County estimated damage costs. This list will continue to grow and receive modifications through the various stages in this process, to include amounts reimbursed by FEMA, actual costs, and insurance payments. In the end, we will have an extensive list of damages and costs which will show us an actual impact to Charlotte County.

November 2022



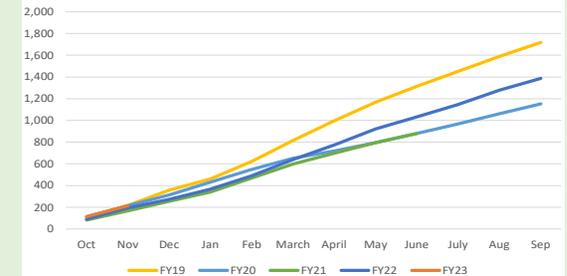
Health Center

Employee Health Center Monthly Appointment Utilization Summary



Records Management

Record Requests



WHAT'S HAPPENING IN COMMUNITY DEVELOPMENT?



PLANNING STAGE



UNDER CONSTRUCTION



COMPLETED!!



Dunkin'

19220 Veterans Blvd., Port Charlotte
1,737 sq. ft. fast food donut shop with drive thru.

Radisson Hotel

1321 Claburn Cir., Port Charlotte
A four-story 117 room hotel.

Harpoon Harry's & Shops at Bayshore

22801 Bayshore Rd., Port Charlotte
33,354 SF restaurant, and 24,569 SF of retail buildings.

Whiskey Joe's

5000-5054 Tamiami Trail, Port Charlotte
8,939 SF of restaurant, and 2,100 SF of outdoor bar area with manmade beach.

Starbucks

18501 Murdock Circle, Port Charlotte
2,500 sq. ft. Starbucks with double drive-thru lanes.

Mazda Car Dealership

798 Tamiami Trail, Port Charlotte
Car dealership with wash and service bays to be constructed in two phases,

West Port Phase II

17372 Toledo Blade Blvd., Port Charlotte
460 single family units, 300 multi-family units, and 662,911 sq. ft. of commercial located in Murdock Village.

Free-standing Emergency Room

150 Tamiami Trail
Port Charlotte
11,000 sq. ft. free-standing emergency room.



Cheddar's Scratch Kitchen

18600 Veterans Blvd.,
Port Charlotte
7,974 sq. ft. restaurant.



FedEx Distribution

9301 Piper Rd, Punta Gorda
250,950 sq. ft. distribution center.



Aaron Street Medical

2343 Aaron St., Port Charlotte
28,100 sq. ft. medical office building redevelopment.

Jacaranda Place

1200 Loveland Blvd., Port Charlotte
88-unit multifamily development for people with disabilities.



Sunseeker

4949 Tamiami Trail,
Port Charlotte
Mixed-use development consisting of 783 hotel units, restaurants, bars, and retail, located in the Charlotte Harbor CRA.



PROJECTS' SPOTLIGHT

Babcock Update

- Certificates of Occupancy issued since August 2016: 1,645
- Single Family Permits Issued November: 22

West Port Update

- Single Family Certificates of Occupancy Issued since April 2021: 159
- Single Family Permits Issued November: 31



October Permitting:

Total Single Family Permits Issued: 235

Single Family Certificates of Occupancy Issued: 142

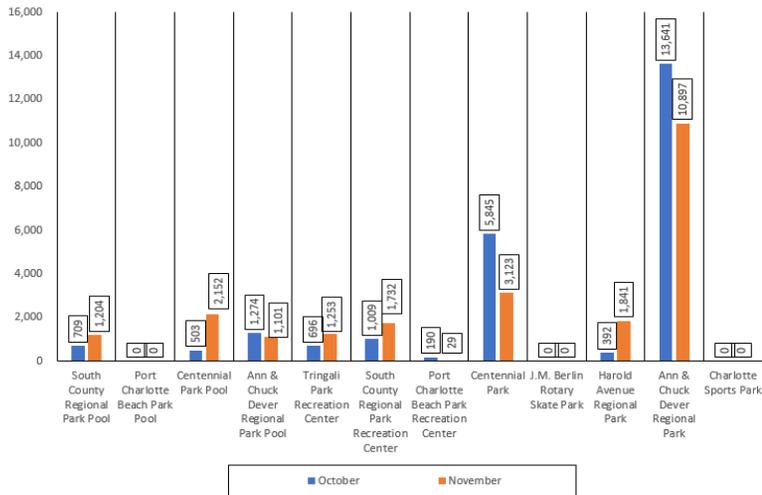
Total Permits Issued for the month: 8,381

Total Permits Issued FY21-22: 41,319
(Fiscal Year Oct. 2021—Sept. 2022)

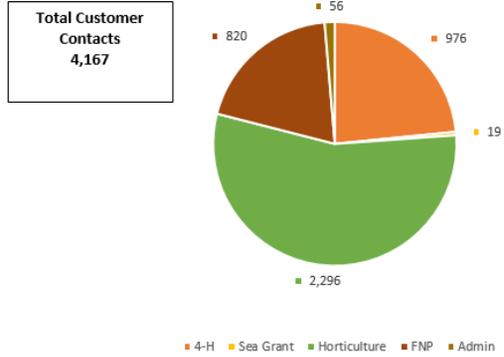
Total Permits Issued FY22-23: 14,413
(Fiscal Year Oct. 2022—Sept. 2023)

PERMITTING SNAPSHOT

Recreation Centers and Aquatic Facilities Attendance



UF/IFAS Extension Service Customer Contacts



Parks and Athletic Field Maintenance

- 0 youth leagues and adult softball practices
- 0 trash bags collected
- 0 recycling bags collected

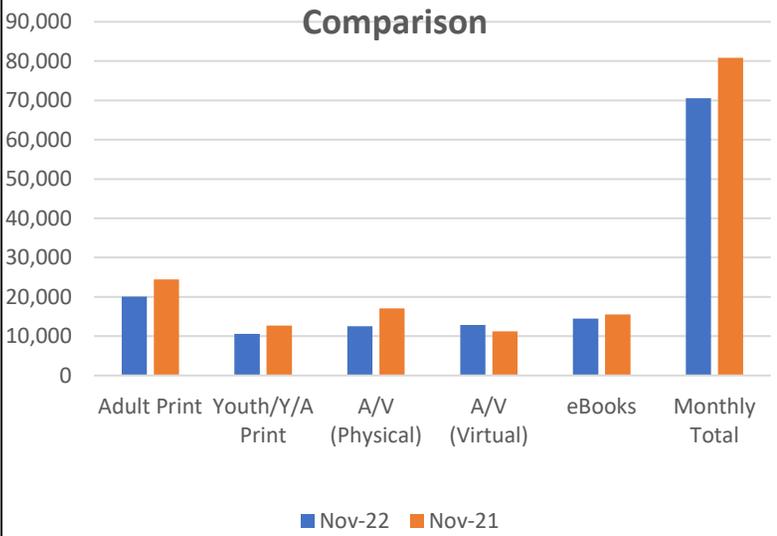
Land Management

- 230,833 linear feet of trails mowed
- removal of debris and downed trees from our parks and preserves.

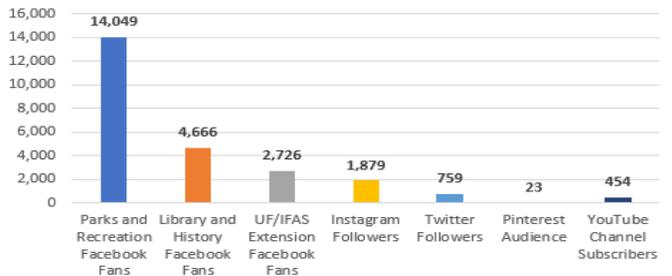
Project Management

- 39 projects, \$5.8 MM

2021-2022 Library Circulation Comparison



Social Media Impact



Coastal Management

Abandoned/Derelict Vessels

- 57 reported
- 10 removed

Coastal Lighting

- 15 Permit Reviews
- 7 Inspections
- Sea Turtles
 - 2,100 Nests
- Eagle Nest Status
 - 34 being monitored
 - 7 nests occupied

Hurricane Ian Response and Recovery

The Economic Development Office has focused on business outreach following Hurricane Ian. We have reached out to businesses to provide recovery resources and conduct the FloridaDisaster.Biz [Business Damage Assessment Survey](#). We partnered with CareerSource Southwest Florida to open a call center to reach out to Charlotte County businesses. As of December 9th:

- **2,492 outreach calls made to Charlotte County businesses.**
- **675 Business Assessment Surveys completed.**
- **\$239,421,375 million in business damages reported.**
- **7,599 resource emails sent.**

We are working hard to reach all Charlotte County businesses to offer recovery resources and support. If your business was impacted by Hurricane Ian please consider completing the [Florida Business Damage Assessment Survey](#). If you need information or assistance please visit our website: www.Cleared4Takeoff.com/Hurricane_Ian or call us at 941-764-4941.



Economic Development Staff with Governor Ron DeSantis

Global Entrepreneurs Week

We celebrated Global Entrepreneurs Week November 14th—20th. Thank you to the Board of County Commissioners for issuing the proclamation on their November 8th board meeting. Our local Small Business Development Center (SBDC) Business Mentor, Patti Guerzo was on hand to accept the proclamation. We featured two local entrepreneurs who worked with Patti and the SBDC to start their business in Charlotte County.

Crystal Bonora came to the Florida SBDC at FGCU for assistance with starting her business, Waggles in Port Charlotte. Check out Crystal's story on [YouTube](#).

Ron Morgan came to the SBDC at FGCU for assistance with starting his business, Complete Auto Repair in Port Charlotte. Check out Rons story on [YouTube](#).

Florida SBDCs offer access to confidential, no-cost professional business consulting for Floridians who want to grow their business. Their professionally certified business consultants have the knowledge and tools to help emerging and growing businesses design growth strategies and make better business decisions to realize their goals and growth.

Request no-cost business consulting today [HERE](#).





The Zemel Road Landfill project includes relocating the entrance and scale house. The current scale house at the landfill is a trailer nearing the end of its expected usable lifecycle. The project plan will replace the old facilities and proactively relocate the structures allowing for future growth. The new facility will streamline current landfill operations while fulfilling the future operational needs. The project improves flow in and out of the landfill and traffic control within the site. The new site will have three weigh scales, security and monitoring camera at the scales, access control arms for monitoring traffic flow and disposal material accountability. Upon competition, the new facility will be prepared to take the county into the next generation of solid waste disposal.

- ◆ A designated area in the Murdock Administration Building, Room B109, was configured to allow customers to make in person utility payments to CCU.



- ◆ The draft Guaranteed Maximum Price (GMP) for the North County Public Works Yard was submitted to County Administration for review and approval prior to going before the Board.

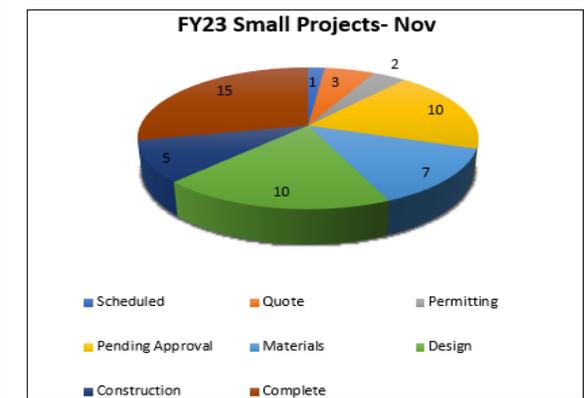
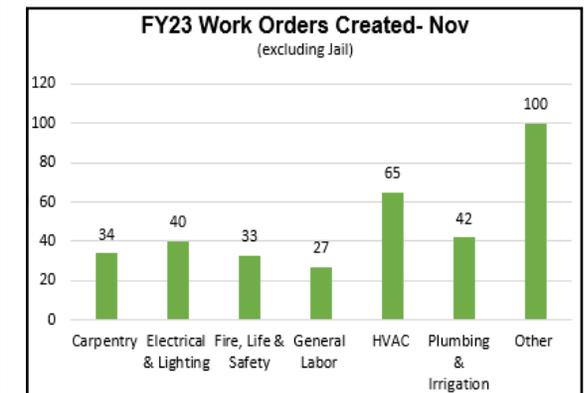
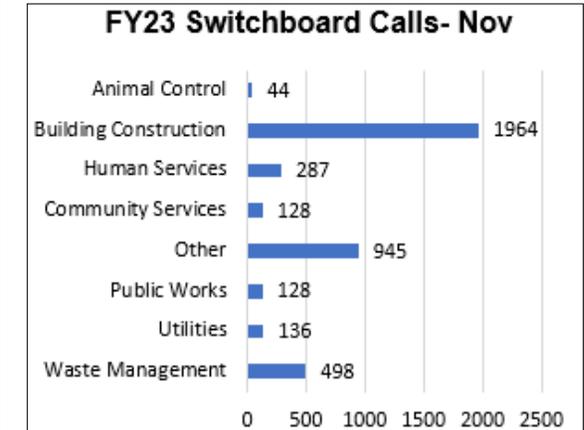


- ◆ The tree at Murdock was decorated, ready for this year's holiday season.

- ◆ New impact resistant windows were installed at Rebecca Neal Owens, eliminating the need to shutter openings for future impending storms along with increasing energy efficiency.



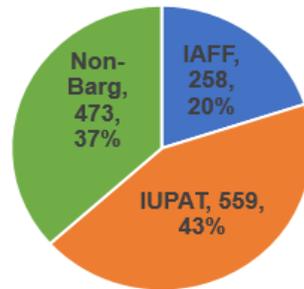
- ◆ Construction started on a temporary warehouse staging area while the new Supervisor of Elections warehouse is being built.



Human Resources

Workforce

Employee Count 1,290
 Avg Age 46
 Avg Hourly Rate \$26.81
 Avg Years of Service 8.44



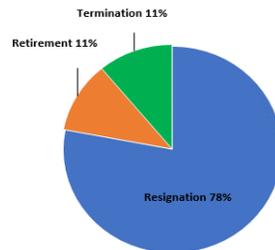
Retention of New Hires	November	YTD
% completing probation	83%	83%

Succession Planning

Ee's in FRS DROP the next 5 years	2.7%
% of Workforce Retired this FY	0.2%

Separations

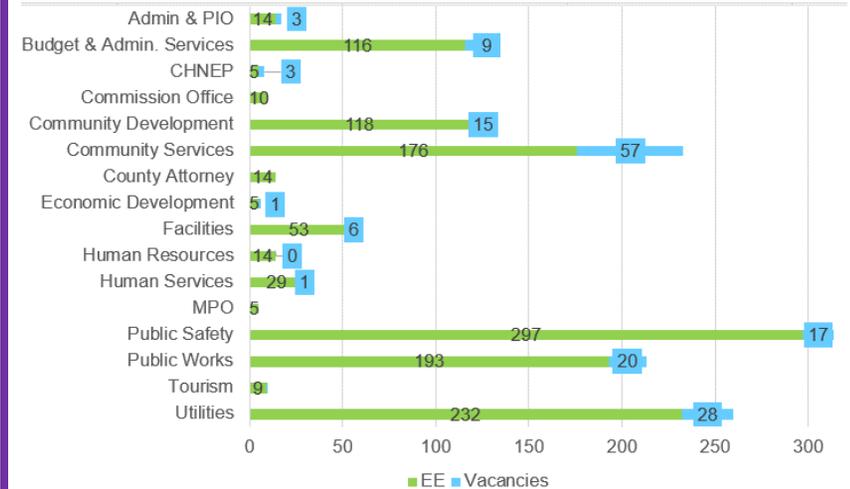
	November	YTD
Turnover	0.7%	1.6%
Separations	9	21



Training & Development

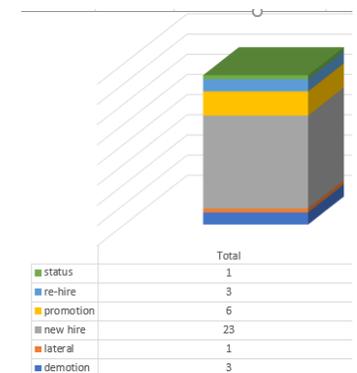
Training	490 EE's	28 hrs	13,720 contact hrs
% using Tuition Reimbursement		1%	

Employees vs Vacancies



Recruitment

Applications Taken	368
Job Posting Hits	53,923
New Hires	23
Recruited Pos FT	50
Posted PT/Sea/Intern	8



Family Services Center (FSC) - Phase II Groundbreaking



On Tuesday November 29, 2022, the Charlotte County Board of County Commissioner's joined the staff and partners of the Family Services Center and the projects' design and construction teams to break ground for its Phase II building. Phase II will expand the footprint of the Center by providing a permanent youth component for the Boys and Girls Club with classrooms and multi-purpose rooms; office space for the remaining Human Services divisions and leased space for additional community partners including the Gulf Coast Partnership, Healthy Start, Area Agency on Aging, Head Start and the Children's Advocacy Center. Like other agencies currently leasing space in Phase I, new partners agree to abide by the shared mission and vision of the Center and engage in the County's award-winning Integrated Client Services Model. Phase I & II will be connected by a landscaped walkway and on the west side of the Phase II building, there are plans for a children's playground and a community garden. The \$10.900,000 project is being funded by the voter-approved 202 1% local option sales tax program, it was designed by Fawley Bryant Architecture and will be built by Tandem Construction. The completion date for this project is November 2023.

FSC Partner's First Year



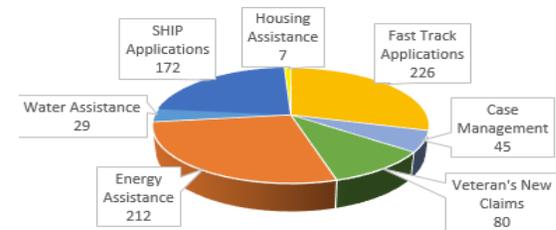
November marked the first year that Human Services and their ten community partners worked together at the Family Services Center. Each organization completed a year end report that reflected the number and location of clients served, programming they provided and the savings their organizations experienced because of sharing space. It was not at all surprising that the partners collectively served clients in every Charlotte County zip code and had a cost savings of \$339, 000 (rent, utilities, etc.) which was used to expand programming and /or provide additional resources. An unexpected benefit was the time saved that was once used for fundraising.

2022 November - Department Numbers

November 2022 Post Storm Call Volume



2022 November Department Activities Cases, Claims & New Applications

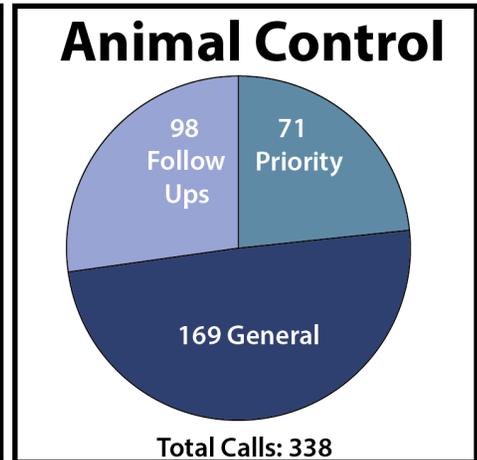
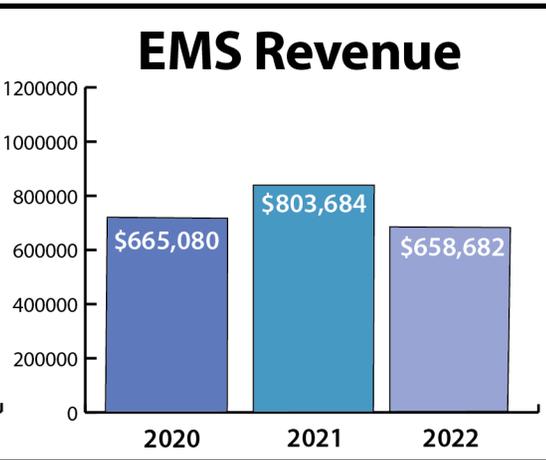
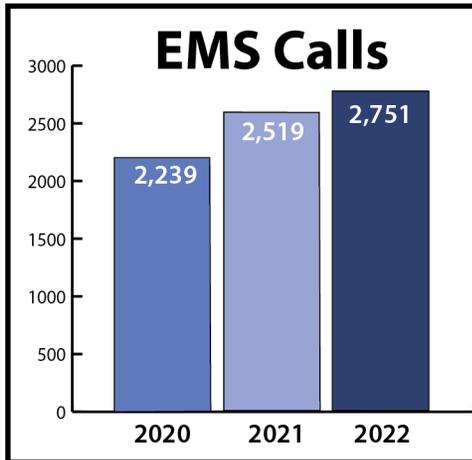
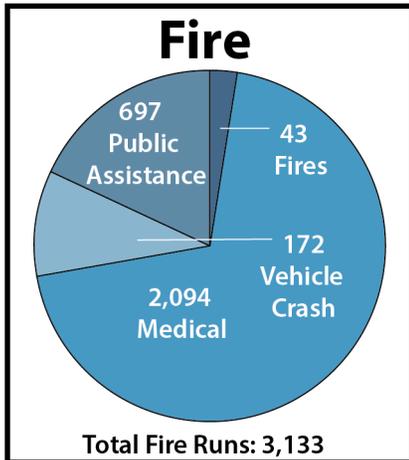


As a result of Hurricane Ian, the department saw sharp increases in call activity and they took on additional responsibility for processing financial assistance applications for the SHIP Disaster Assistance Insurance Deductible Program.

Monthly Number of Clients Served



Public Safety



End of Hurricane Season

November 30 marked the last day of the 2022 Atlantic Hurricane Season. Emergency Management Director Patrick Fuller said, “Despite the storm totals this season resembling that of an “average” year, we certainly view this season differently in Charlotte County. No one needs reminding of the severity of Ian as we see the impacts each day as we travel around our community and the region.” In an email to county staff at the end of hurricane season, Fuller took a minute to thank staff for their work leading up to, during and post-Hurricane Ian, writing, “Emergency Management would like to express our thanks and gratitude. No words can express just how impressive those efforts have been and continue to be!”

Fuller went on to write that counties impacted by significant hurricanes like Ian are “left forever changed and a new normal must be established. Recovery is no easy task, but whether it

is the experience of [Hurricane] Charley or the innate resilience of our community, we are well positioned as a county to ensure we rebuild back stronger and more capable of weathering the next storm.”

While it is still fresh, think about how you can improve your emergency kit and plans to put you and your family in a better position to survive the next big storm. If you want to or need ideas to improve your plan, visit Ready.gov.

ATLANTIC HURRICANE SEASON		
	2022 SEASON	AVERAGE
▶ NAMED STORMS	14	14
▶ HURRICANES	8	7
▶ CATEGORY 3+	2	3

(Fox Weather)

Mosquito and Aquatic Weed Control

139
Application
Complaints

126
Telephone
Complaints*
not shown

121,840
Acres Adulticide
Treatment

657.3
Acres Larvicide
Treatment



October Corrected Numbers for Application requests

Received	Completed
581	590

Application Requests

Received

571

Completed

516



96.43 tons
of navigable waterway debris
collected during November.

Engineering
Division's
emergency
debris removal
contract for
waterways

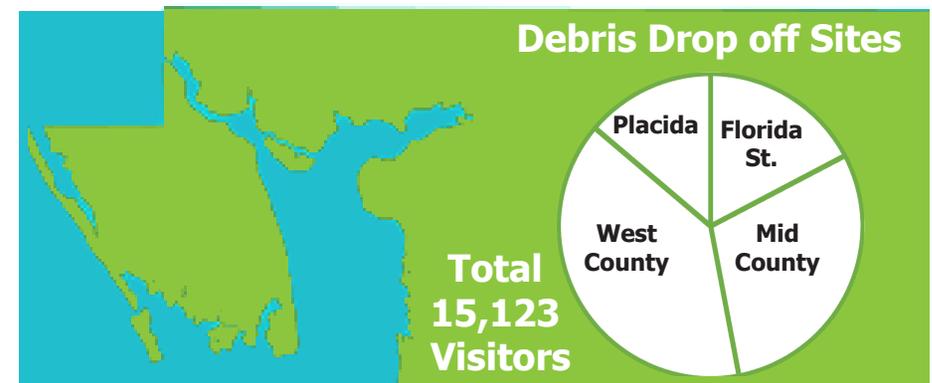


14,000
Critical Safety
Signs Corrected

17%
of the 80,519
County Maintained
Signs Corrected



70
School Zone
Fishers
operational



1,390,909 cy Debris Picked up

Key Performance Indicators

Tourist Development Tax Collections TDT

(Current Month)

Oct-21	\$358,478	↑ 22.8%
Oct-22	\$440,189	

TDT YTD Collections (Pacing)

Oct-21	\$358,478	↑ 22.8%
Oct-22	\$440,189	

PureFlorida.com

Website Traffic

Users: 36,651

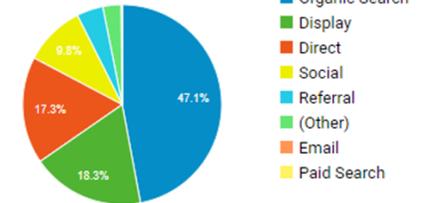
Pageviews: 83,404

Top Origin Markets:
FL, GA, OH, NY, TX, VA, MI, CA, IL

New vs. Returning Visitors: 85.9% vs 14.1%

Digital Channel Breakdown

Digital Channel Breakdown: November 1 – 30, 2022



Sales November 2022

SPORTS

Sports Corner

Due to Hurricane Ian, our sports facilities in Charlotte County remained closed for assessment and repair throughout November. Below are the list of events and the impact to our destination. Fortunately, all events have either been rescheduled for a later date or will be brought back at the same time next year. On a lighter note, four different sports governing bodies came to the destination in November for site visits. We toured the sports complexes closed to the public and other assets within the community that will assist them in hosting an event or tournament next year. It is reassuring to see they still have confidence in the rebuilding of Charlotte County and are booking events.

NOVEMBER EVENTS CANCELLED

- 6 – Total Events Cancelled
- 1944 – Room Nights Lost
- \$2.7M – Economic Impact Loss

WETA North American - Sailing National Championship
Tier One Fastpitch Florida Softball – Between the Lines Showcase
USSSA Prostyle Baseball – Sunshine Classic
American Pickleball – Endless Summer Series
AAU Gymnastics – Riverfront Classic
ProAm 50 Softball – SWFL 50's & 60's Tournament

Fun Fact

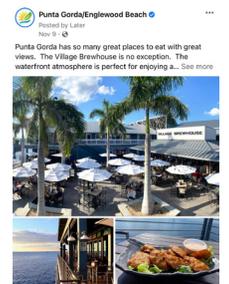
Florida boasts over 1,100 golf courses that play host to over nearly 48 million rounds annually, with 33% by out of state visitors, 14% by non-local Florida residents, and 54% by local residents.

Public Relations/Media November 2022

A total of 98 media placements were secured. These placements had a reach of approximately 805,665,723 and a media ad value of approximately \$ 1.5M.

Golf travel journalist, David Theoret (Writer & President of the Golfin' Guy website) was in our destination Nov. 28-30 to participate in a FAM tour of three of our golf courses – Riverwood Golf Club, Heritage Landing Golf & Country Club and Rotonda Golf & Country Club – Long Marsh. In addition, he stayed at the Wyvern Hotel and experienced several of our restaurants including Farlow's on the Water and the Twisted Fork. Mr. Theoret has extensive experience in golf journalism with his current focus on creating editorial content for golf courses, resorts and destinations and publishing it across a network of websites, magazines and social media platforms which are read by over 3 million golfers each month.

Check out our top social media posts for the month of November @realpureflorida



12 comments 77 shares

Visitors to Charlotte County save local residents an average of **\$1,083** per household in taxes every year.



KEEP FOG OUT OF PIPES!

While you may enjoy your holiday meal, your pipes do not!

Fats, Oils and Grease can cause major plumbing issues. When FOG is dumped down the drain, it hardens and sticks to the walls of sewer pipes, which can cause sewer issues.

Keep FOG Out of Pipes!

Fats, Oils and Grease can cause major plumbing issues. Follow these simple tips to keep your pipes clear and avoid any unexpected messes during the holiday season.

- * Let Fats, Oils and Grease cool and discard them in a disposable container, such as an empty food can, and place it in the garbage.
- * Scrape food scraps off your dishes in to the trash, not down the drain.
- * Wipe FOG from pots and pans with a paper towel before rinsing them off in the sink.

UTILITIES DEPARTMENT CUSTOMER SUPPORT CENTER CLOSED

The East Port Environmental Campus, located at 25550 Harbor View Road in Port Charlotte is currently closed. We are currently working on a location where customers can pay bills in person.

You can still pay your bill using our convenient electronic billing, which can be found at www.CharlotteCountyFL.gov (select Utilities under Departments). You can also pay your bill by phone at 941-764-4300.



We are currently working on opening a location at the Murdock Administration Building for customers to make in-person payments.

UNDER CONSTRUCTION

- **SR 776 Sewer Force Main Project:** Upsizing the existing sewer force main to 12-inch and 16-inch lines along SR 776 from Biscayne Dr. to the Charlotte Sports Park. This is an in-kind project for the Florida Department of Environmental Protection (FDEP) Consent Order. This project is expected to be complete by spring 2023.
 - **Ackerman Septic to Sewer Project:** Construction of a wastewater system to service approximately 2,135 properties with sewer service. Zones 1, 2 and the vacuum station are currently underway. The vacuum station is expected to be complete by spring 2023. Zones 1 and 2 sewer connections are expected to begin after vacuum station completion. For project information: AckermanProject.com
 - **Deep Creek Sewer Force Main Project:** Construction of a larger sewer force main to improve transmission capacity for the Deep Creek neighborhood. Construction of the force main is complete. Crews are paving driveways and restoring the project area. This project is expected to be complete by early 2023. [Project Map](#)
 - **Cochran Reclaim Project:** Construction of reclaim water mains along the right-of-way of Cochran Blvd. from Quesada Ave. to Peachland Blvd. [Additional Utilities Projects](#)
- For more information or questions, contact us at 941.764.4300 or CCUSupport@CharlotteCountyFL.gov**

OPERATIONS

- **Calls Presented:** 7,259
- **Call Wait Time:** 2 minutes 4 seconds
- **Sewer Connections:** 44,279 (78 increase from Oct.)
- **Water Connections:** 66,871 (84 increase from Oct.)

Charlotte County, FL App Requests

- **2 Misc.—Utilities Department**
 - **9 Utilities Billing**
 - **6 Utilities Department Service**
- 17 Total**

[Charlotte County Utilities Facebook](#)
2,256 Follows

2021 Water Quality Reports:

- <https://tinyurl.com/2021-CCR-Peace-River>
- <https://tinyurl.com/2021-CCR-Burnt-Store>

Important Information:

Water shutoffs and late fees have been suspended due to Hurricane Ian.

If you are experiencing a sewer backup or emergency, please call us at 941.764.4300. There is no charge for our 24/7 response service.

Our staff will investigate if it is a Charlotte County Utilities or homeowner issue. A plumber will need to be called if it is a homeowner issue. If a plumber is called to the home before Charlotte County Utilities investigates, the homeowner will be responsible for the plumbing costs even, if it is found to be a Charlotte County Utilities issue.