



Monthly Report

Nov. 2023

County presents priorities to legislative delegation

Charlotte County officials delivered the county's priorities to local legislative delegation members Monday at a meeting in Tallahassee.

Three longstanding principles were reinforced in the county's presentation:

- Support for state policies which benefit the economic development, environmental and social health of Charlotte County and its

citizens.

- Opposition to legislative changes or fiscal decisions which impact county revenues such as unfunded mandates, revenue limitations, trust fund diversions or cost shifts.
- Support for local flexibility to address problems by honoring home rule and avoiding unnecessary preemptions of local authority.

The county also sought delegation support for funding a number of capital projects, including Charlotte Sports Park renovation and expansion, septic-to-sewer expansion, water quality monitoring, mental health and substance abuse services and Harborview Road expansion. To view the complete state legislative agenda, visit www.CharlotteCountyFL.gov/commission-office and click Legislative Affairs.

Water quality Town Hall set for Jan. 31

Charlotte County invites the public to join county staff for an overview of the past, present and future of water management at 9 a.m., Wednesday, Jan. 31 at the Charlotte Harbor Event and Conference Center, 75 Taylor St., Punta Gorda, FL 33950.

The event will include an overview of water quality monitoring efforts and a preview of the One Charlotte, One Water plan.

Throughout the Town Hall, participants will have opportunities to provide feedback on the county's water activities and direction of the One Charlotte, One Water Plan. For information contact [Brandon Moody@CharlotteCountyFL.gov](mailto:Brandon.Moody@CharlotteCountyFL.gov).



Charlotte County participated in Operation Green Light Nov. 6-12 to let veterans know that they are seen, appreciated and supported. We installed green accent lighting at four county facilities, The Human Services Department office the Administration Center, the Mac V. Horton West County Annex and at William R. Gaines Jr. Veterans Memorial Park.

Charlotte County By The Numbers

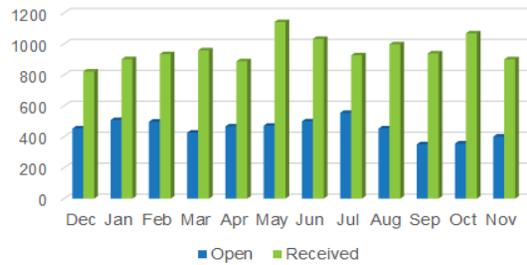
202,661.
77,086.
37,868.

What do all these numbers have in common? They're data contained in the October 2023 Monthly Report prepared by county departments.

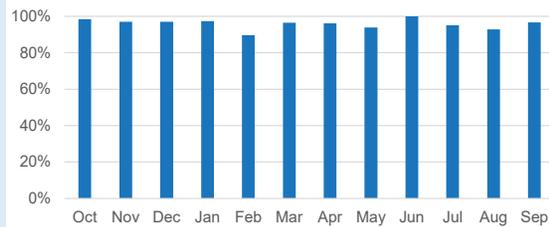
202,661 is the county's population estimated by the U.S. Census Bureau. 77,086 is the number of permits we issued in Fiscal Year 22-23 and 37,868 is the number of Fire&EMS calls answered in 2022. See more numbers that tell part of the county story on our website, www.CharlotteCountyFL.gov. Scroll to the bottom of the page and click the By The Numbers graphic.

Information Technology

Service Tickets by Month

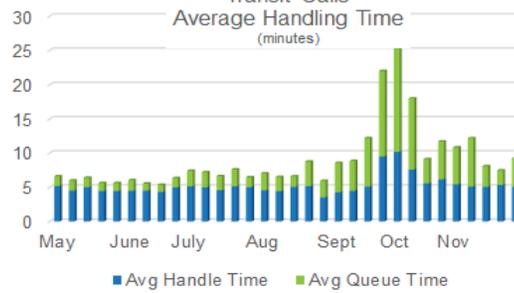


Customer Satisfaction % Positive

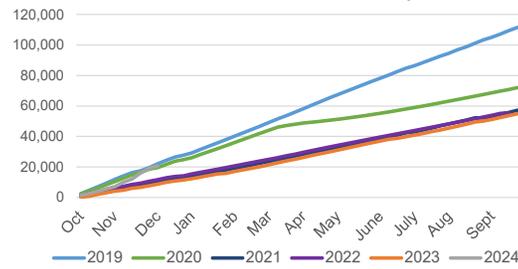


Transit

Transit Calls Average Handling Time (minutes)



Annual Cumulative Ridership



Director Highlights

Transit - Community Events

November was an extremely busy month for Transit involvement in Community events. First, Transit had the privilege to participate in the Florida International Air Show. We moved thousands of people from parking lots to the runway over the weekend. One driver had the honor of carrying the Thunderbirds and their families for the event. The Pilots were impressed with the quality of service they received.

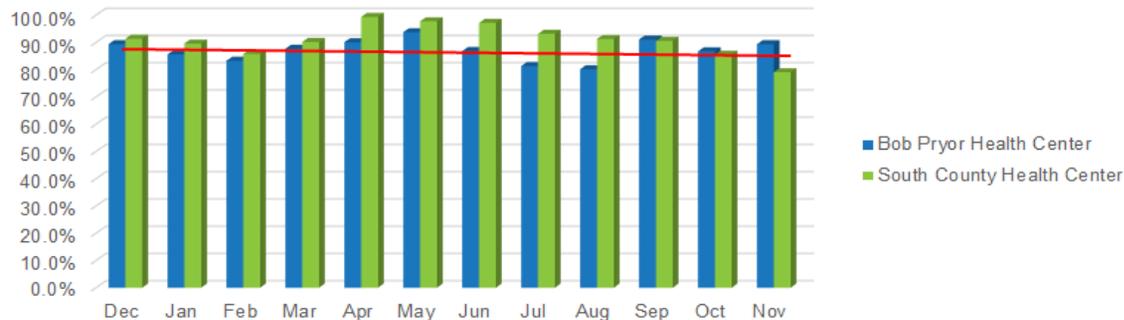
Second, we transported Charlotte County's disabled veterans from the Port Charlotte Beach to the William R. Gaines Park for the Veterans Day Parade. The final event in November was Englewood Beach Waterfest. Transit safely transported 5,000+ passengers from satellite parking lots to Englewood Beach for the boat races. The Waterfest Board applauded our drivers' performance.

November 2023



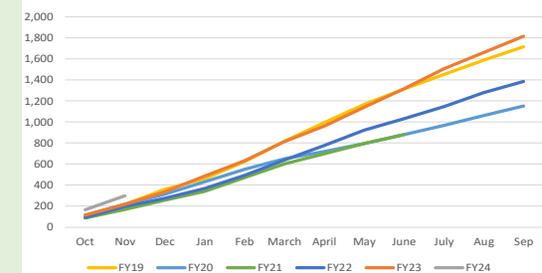
Health Center

Employee Health Center Monthly Appointment Utilization Summary



Records Management

Record Requests



WHAT'S HAPPENING IN COMMUNITY DEVELOPMENT?



PERMITTING STAGE



UNDER CONSTRUCTION



COMPLETED!!



Dr. Shaw Veterinary Clinic

27570 Disston Ave., Punta Gorda
6,000 Sq. ft. animal clinic.

Dollar General

25240 Sandhill Blvd., Punta Gorda
12,834± SF commercial retail development and associated infrastructure.

Dogwood Animal Clinic

19677 Cochran Blvd., Port Charlotte
4,650 Sq. ft. animal clinic.

Bachmann Project

21301/21401 Veterans Blvd., Port Charlotte
600 unit multifamily development..

Piper Logistics

9225 Piper Rd., Punta Gorda
139,200 sq. ft. warehousing and distribution development,

Whiskey Joe's

5000 Tamiami Trail, Port Charlotte
The project consists of a restaurant, outdoor tiki bar, event pavilion, and recreational areas.

Mazda Car Dealership

798 Tamiami Trail, Port Charlotte
Car dealership with wash and service bays to be constructed in two phases.



Urgent Care Facility

19580 Cochran Blvd., Port Charlotte
5,100 sq. ft. two unit retail and medical facility



Del Taco & Buffalo Wild Wings

1490 Tamiami Tral, Port Charlotte
2,370 SF Del Taco & 1,145 SF Buffalo Wild Wings drive-thru.



Starbucks

18501 Murdock Circle, Port Charlotte
2,500 sq. ft. Starbucks with double drive-thru lanes.

McAlister's Deli

19570 Cochran Blvd., Port Charlotte
4,600 sq. ft. restaurant with drive-thru.



Elegance Plaza

14520 Chancellor Blvd., Port Charlotte
1-story 15,300 square foot shopping plaza.

Manzhura Bro.'s Coffee House

844 Tamiami Trail, Port Charlotte
800 sq. ft. drive through coffee shop.



PROJECTS' SPOTLIGHT

Babcock Update

- Certificates of Occupancy issued since August 2016: 2,233
- Single Family Permits Issued November: 123

West Port Update

- Single Family Certificates of Occupancy Issued since April 2021: 463
- Single Family Permits Issued November: 31



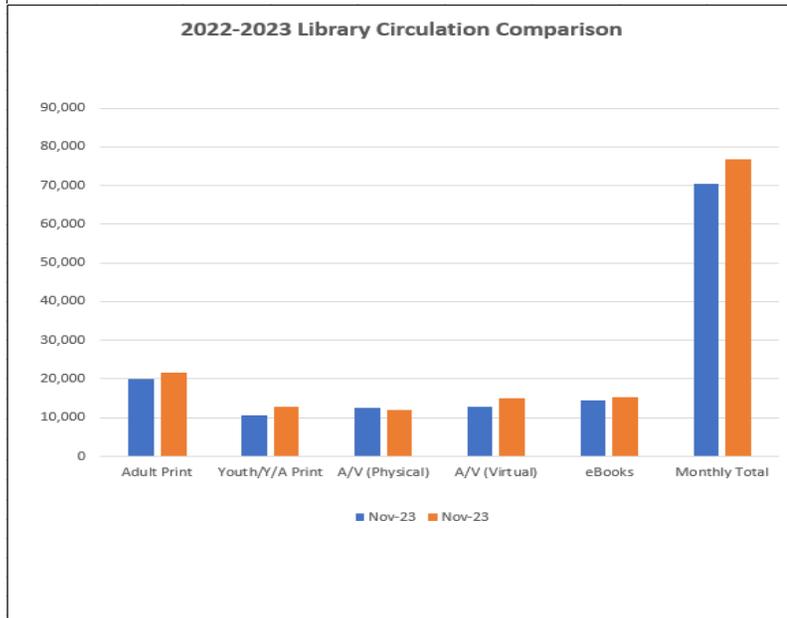
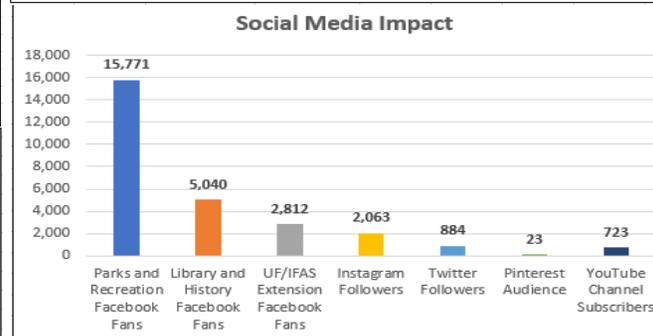
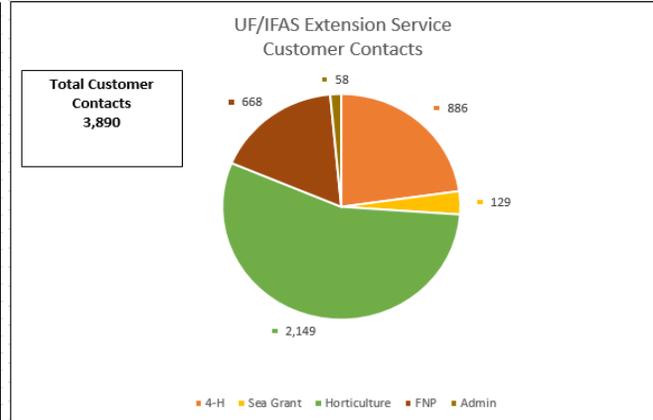
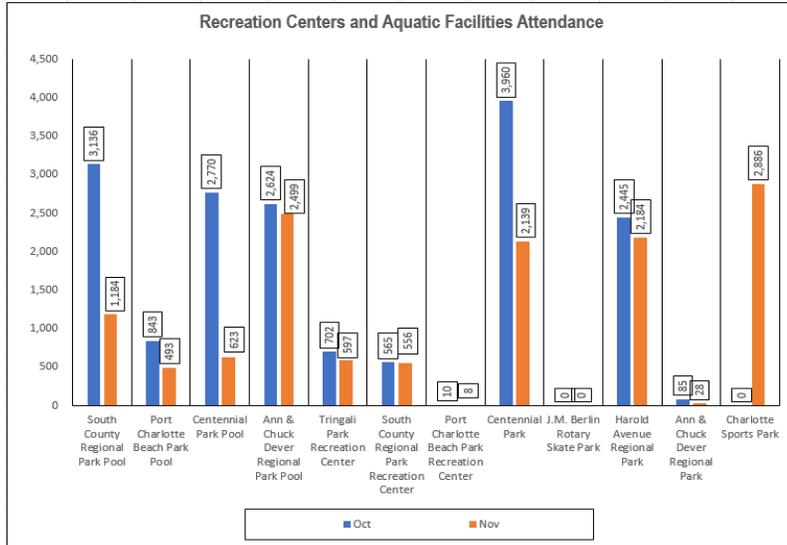
November Permitting:
Total Single Family Permits Issued: 356
Single Family Certificates of Occupancy Issued: 376
Total Permits Taken In October: 4,363
Total Permits Taken in November: 3,980
Total Permits Issued for November: 3,850
Total Permits Issued FY22-23: 81,910
(Fiscal Year Oct. 2022—Sept. 2023)
Total Permits Issued FY23-24: 8,423

PERMITTING SNAPSHOT



CHARLOTTE COUNTY
Community Development

November, 2023



Parks and Athletic Field Maintenance

- 3,141 trash bags collected
- 458 recycling bags collected
- 326 fields prepped for practices/games
- 2 tournaments – 10 fields used

Land Management

- 79 miles maintained
- 19 acres of exotics treated
- Staff conducted a guided walk and an educational outreach event for the Peace River Audubon Society.

Coastal Management

Coastal Lighting

- 29 Permit Reviews
- 9 Inspections

Eagle Nests

- 19 being monitored
- 10 nests with eggs

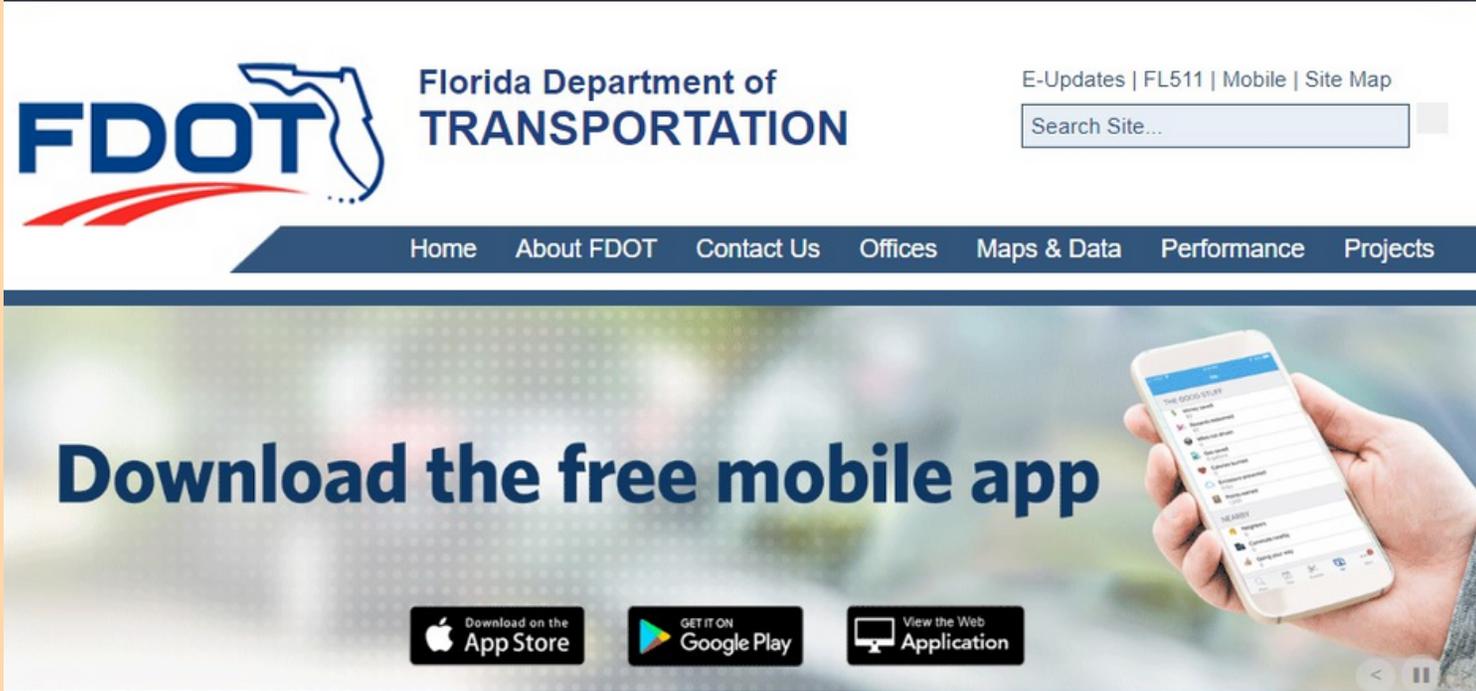
Sea Turtles

- 2046 YTD

Project Management

- Completed-6
- Not started -24
- In progress-64
- 91 total projects, \$10,636,283

The Commute Connector program through the Florida Department of Transportation (FDOT), partnered with Enterprise Rent-A-Car, focuses on improving shared mobility throughout southwestern Florida. The Commute Connector program promotes and plans the development of commute options and expands access to jobs to reduce congestion across the region. Vans, partially subsidized by FDOT, can also be provided for employers to shuttle employees to and from work as part of the program. To read more about this program, [click here](#).



The screenshot shows the FDOT website header with the logo and navigation menu. Below the header is a large banner with the text "Download the free mobile app" and a hand holding a smartphone displaying the app interface. At the bottom of the banner are three buttons: "Download on the App Store", "GET IT ON Google Play", and "View the Web Application".

Commercial development in Charlotte County is expanding rapidly



Dave Gammon, Director of the Charlotte County Economic Development Office, recently spoke to a group of Southwest Florida business professionals about the tremendous amount of commercial development currently going on in Charlotte County. Read the full article [here](#).



Charlotte Technical College Internship and Career Fair

December 15, 2023
12:00-3:00 pm

18150 Murdock Circle, Port Charlotte, Florida

Talk with students in a traditional job fair format.
For more information about how to reserve your table today contact:

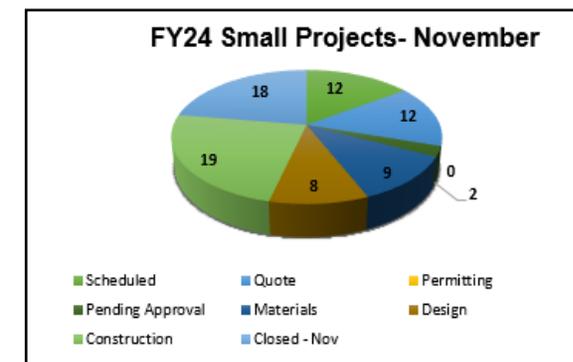
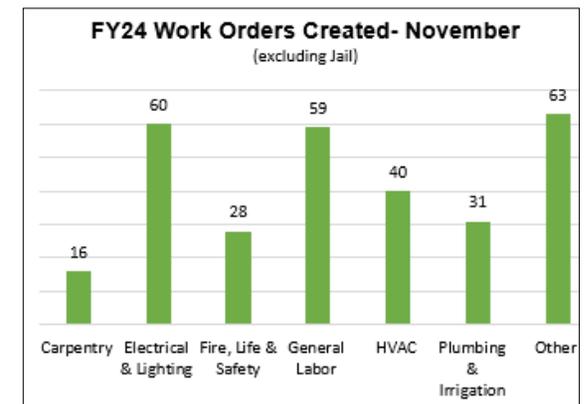
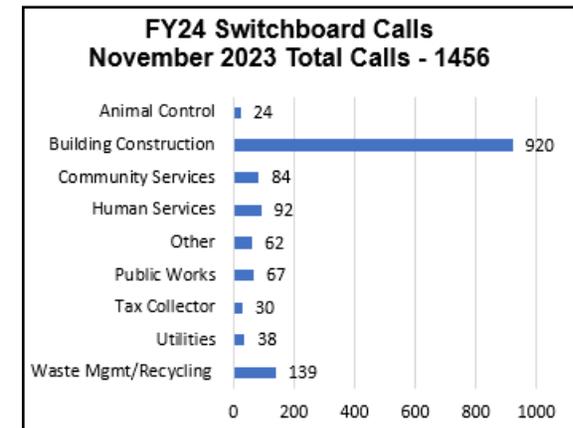
stephanie.rusch@yourcharlotteschools.net

Family Services Center Phase 2



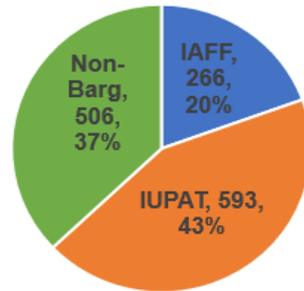
Construction is complete for the Phase 2 building of the Family Services Center complex. Phase 2 was the final phase within a master plan for the full realization of an integrated services model and the co-location of government health and human services as a holistic campus approach. Human Services staff and the Boys & Girls Club recently moved into this new 18,500 square foot building, with other community partners moving in December. In addition to the large indoor multi-purpose area for youth services, the project also consisted of outdoor play areas, a community garden, and a flexible courtyard gathering space. The project was designed by Fawley Bryant Architecture and was constructed by Tandem Construction. This project was completed on time and within the \$10.9 million budget. A ribbon cutting ceremony is scheduled for February 15, 2024.

- ◆ The Sheriff Administration / 911 and Supervisor of Elections projects now both have 100% construction documents. Teams are finalizing permitting required for construction once the GMP's are approved.
- ◆ On November 14th, the Board approved the Guaranteed Maximum Price (GMP) for the FY2024 Capital Maintenance Plan project list.
- ◆ The required ACOE and SWFWMD permits were issued for the ADA kayak launch at William R. Gaines Jr. Veterans Memorial Park.
- ◆ Interior drywall, ceiling, and carpet repairs were completed at the Justice Center by Florida Premier Contractors, the Construction Manager at Risk for South County Hurricane Ian Recovery.
- ◆ Over 10,000 new LED lights were strung on the holiday tree bringing the 2023 holiday season to life.



Workforce

Employee Count 1,365
Avg Age 44
Avg Hourly Rate \$27.50
Avg Years of Service 8.03



Retention of New Hires November
% completing probation 100%

Succession Planning

Ee's in FRS DROP the next 8 years 2.7%
% of Workforce Retired this FY 0.4%

Separations

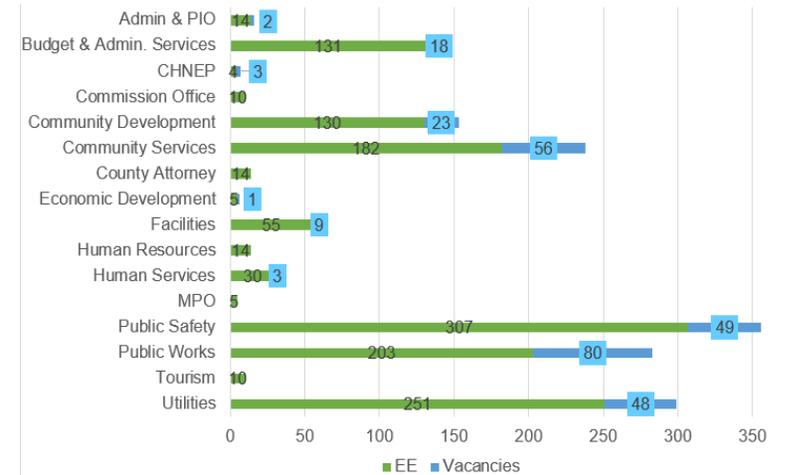
November
Turnover 1.0%
Separations 14



Training & Development

Training 166 EE's 26.25 4,358 contact hrs
% using Tuition Reimbursement 1%

Employees vs Vacancies



Total Vacancies: 292

Recruitment

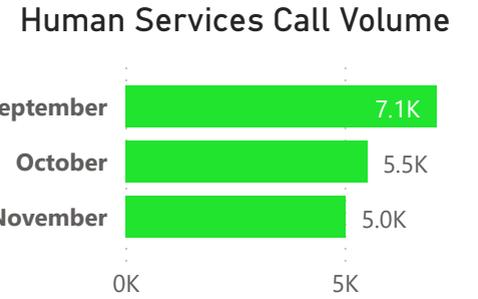
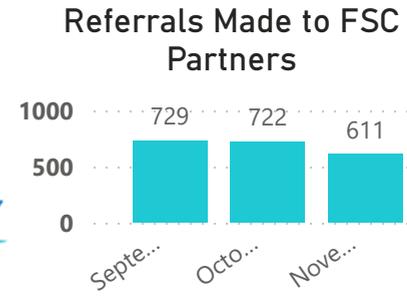
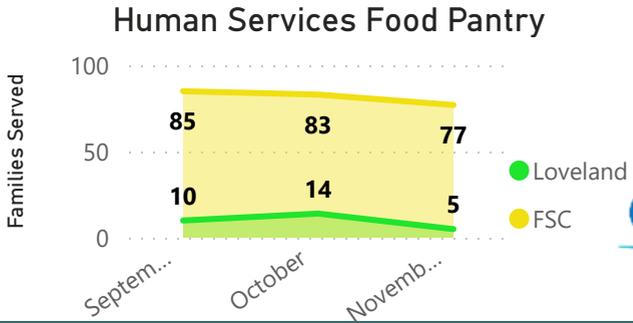
Applications Taken 868
Job Posting Hits 37,190
New Hires 15
Recruited Pos FT 78
Posted PT/Sea/Intern 15



Category	Total
temp2rft	1
status	6
promotion	10
promo/auto	3
new hire	15
lateral	2



Total Clients Served November 2023



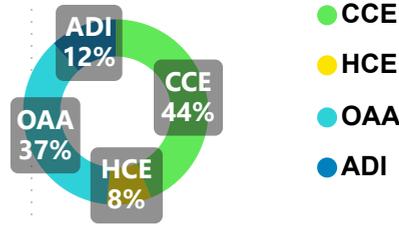
Aging & Adult Services

Case Management

● Completed/Closed/Termed ● In process/ Research ● New Cases



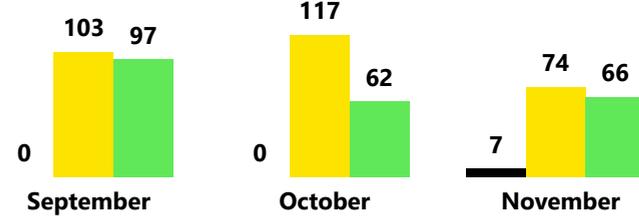
Outreach Events This Month: 10



Intake Services



Intake is proud to have assisted two families with rental assistance that were experiencing homelessness through our HFSP Program.



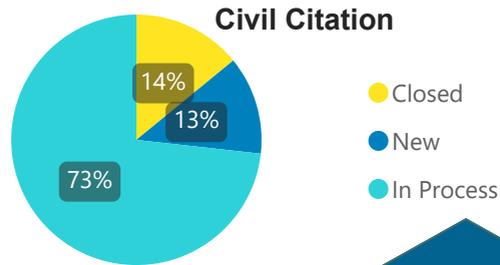
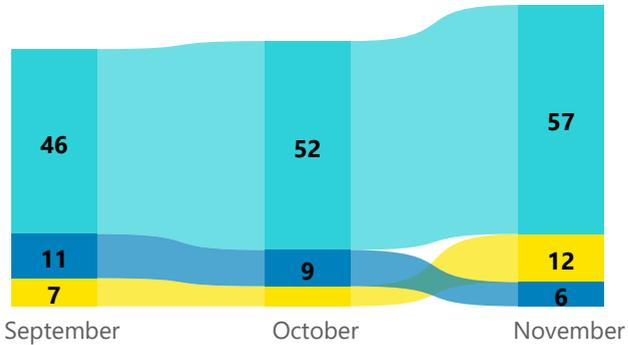
Harry Chapin Food Truck Services



Neighborhood Services

● Completed/Closed/Termed ● In process/ Research ● New Cases

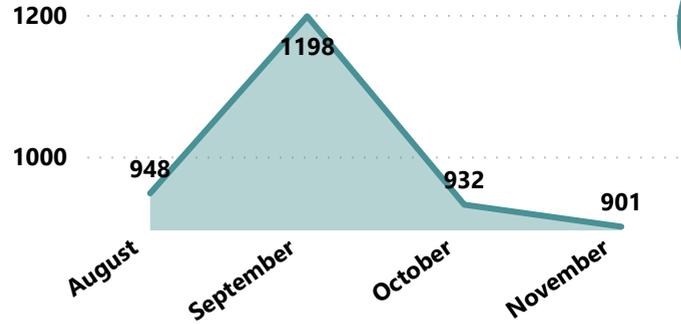
Case Management



218
Clients Served

Veteran Services

VA Clients Served



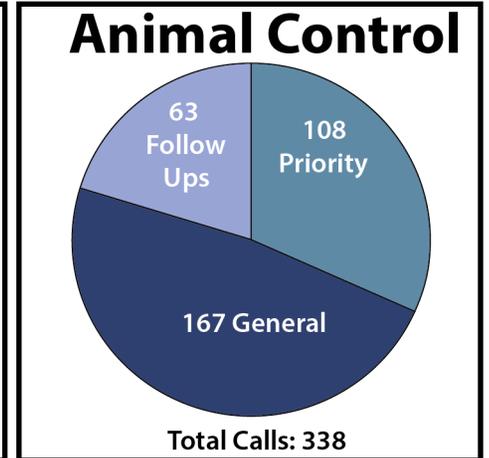
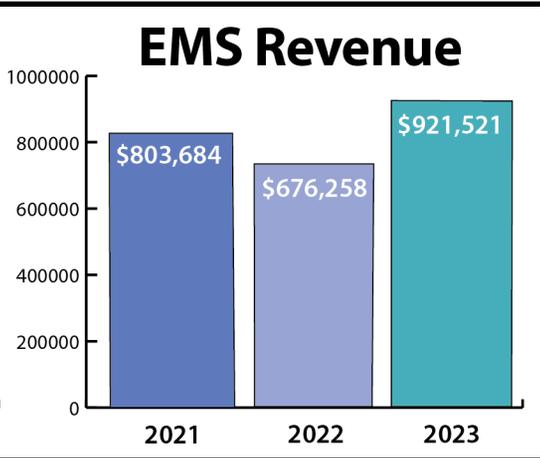
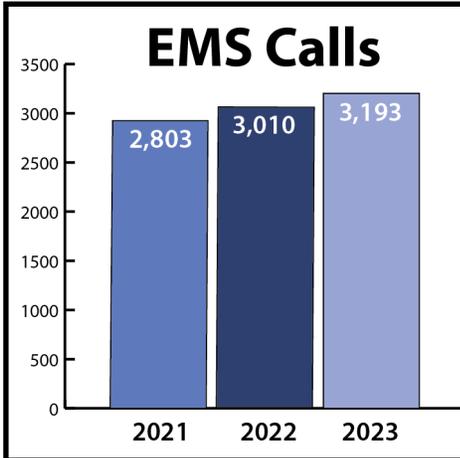
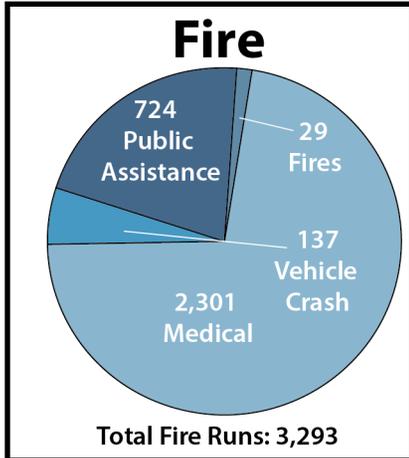
New Claims



1.6K
Calls for Veteran Services

Our Mission: To collaborate and provide programs and connections that increase financial stability and support individuals and families as they work to reach their fullest potential.

Public Safety



Another Hurricane Season In The Books

This year hurricane season was really busy. First, there was a storm in January that didn't have a name. After that, we had 19 storms with names. That makes a total of 20 storms! Out of those, 7 turned into hurricanes, and 3 of them were major hurricanes, making this last year an above-average hurricane season.

Predicting the hurricane season was difficult this year due to a strong El Niño and warm tropical Atlantic water. El Niño brings strong winds high up in the air that can break apart a tropical storm and warm water is like food for storms. It was like a game of tug of war, and we didn't know which would win – the warm water or El Niño.

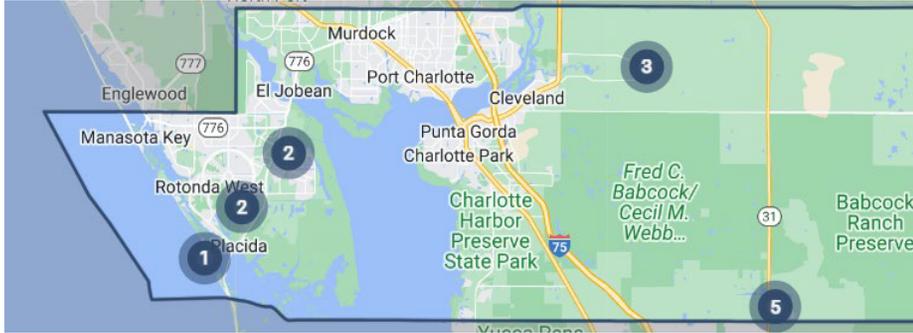
Dr. Phil Klotzbach from Colorado State University and NOAA, The National Oceanic and Atmospheric Administration, thought the hurricane season would be normal at the

beginning. But as time passed, they changed their minds and said it would be more than usual because the warm water was making more storms.

As Charlotte County Emergency Management Director Patrick Fuller is fond of saying, no two storms are the same. While Hurricane Idalia didn't do much wind damage to our area as it passed by the west of our county, the storm did cause significant flooding in our county.

The end of the six-month hurricane season was November 30. The off season is a good time to ensure you have a good emergency plan in place.

Mosquito & Aquatic Weed Control



Adulticide
8,211
acres treated

Larvicide
36
acres treated

152
Total number of
mosquitos identified
to species

CityWorks

1024
Work Orders
Opened

829
Work Orders
Closed

159
Service
Requests
Opened

109
Service
Requests
Closed

**Application
Requests
Received**

133

Completed

1605



**Engineering Division
Hurricane Ian Projects**

72
Total Projects

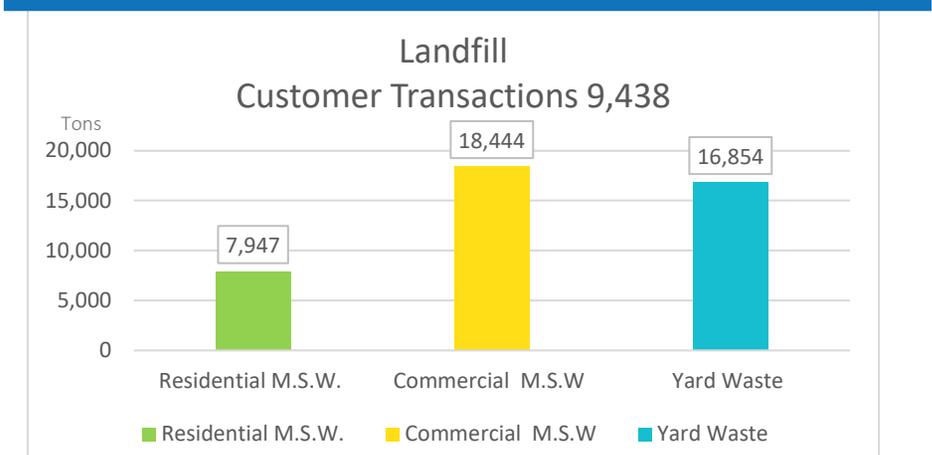
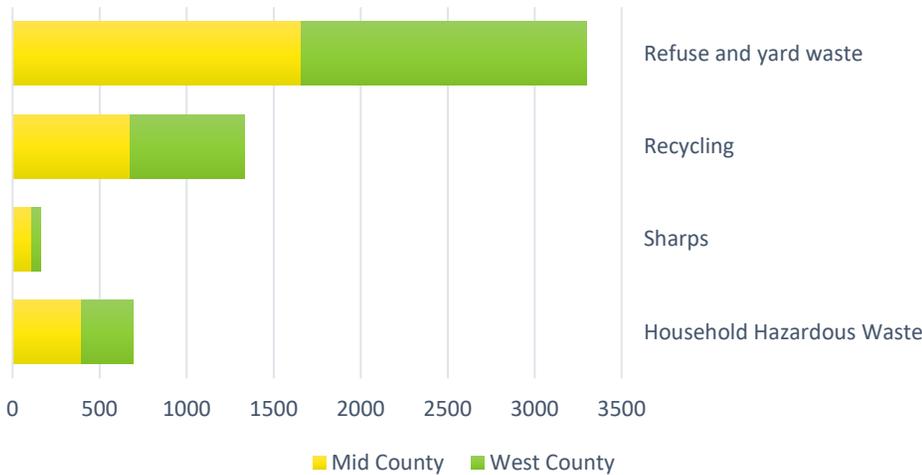
2
Planning

6
Purchasing

61
Complete

3
Construction

Transfer Facility Customers



Key Performance Indicators

Tourist Development Tax Collections TDT

(Current Month)

Oct-22	\$440,189	↓ -17.1%
Oct-23	\$365,016	

TDT YTD Collections (Pacing)

Oct-22	\$440,189	↓ -17.1%
Oct-23	\$365,016	

PureFlorida.com

Website Traffic

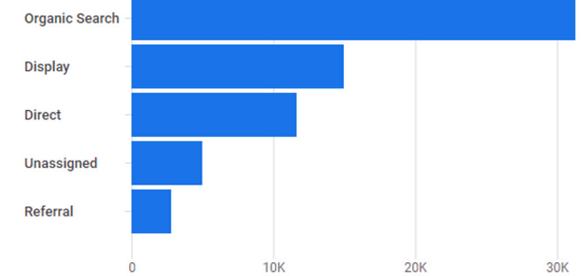
Website Users: 53,000

Sessions: 73,000

Top Origin Markets:

FL, GA, NY, MI, OH, IL CA, PA, VA, IN

Sessions by Channel Group



SPORTS

Sales November 2023

AAU Gymnastics – Horizon Gymnastics Riverfront Classic

Charlotte Harbor Event & Conference Center

November 11-12, 2023

Horizon gymnastics hosted this Amateur Athletic Union event at the Charlotte Harbor Event & Conference Center's main hall. Clubs from all over Florida traveled to the area to be crowned champion in various disciplines for AAU and US Gymnastics levels 1 through 10.



USSSA Prostyle Baseball – Sunshine Classic

Various throughout Charlotte County

November 11-12, 2023

Prostyle's Sunshine Classic hosted 754 athletes that traveled in from throughout North Florida, and the region. This tournament generated 380 room nights and an economic impact of over \$559,000.



Englewood Beach Waterfest – OPA World Championship Series

Englewood Beach

November 18-19, 2023

Speed, power, and excitement came back to Englewood Beach after a rough year coordinating the races post Hurricane Ian. This family friendly event started on Thursday with activities for families and ended Saturday and Sunday with boats racing at speeds over 150 MPH. Over 5,000 spectators came out to the beach to enjoy the sun, sand, and the comradery of cheering on their favorite team. In a year without any hurdles, like a hurricane, this event provided the destination with a \$5M economic impact.



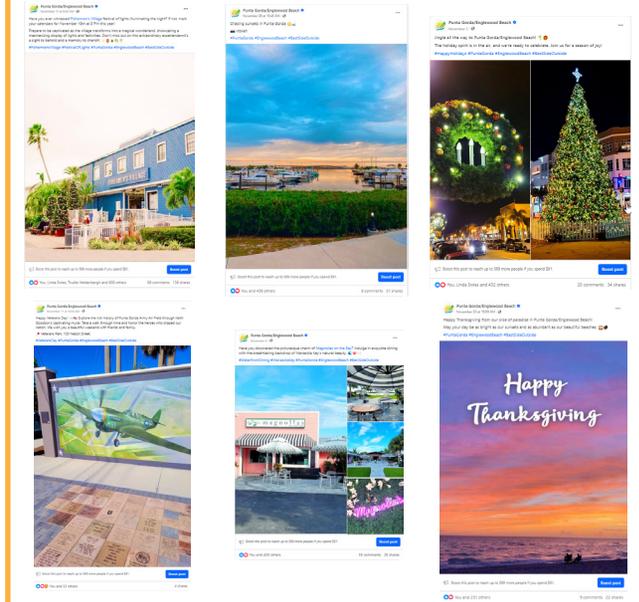
Fun Fact

As we focus on hosting diversified traditional youth and collegiate sports in our destination, did you know these college sports actually exist?

- Bass Fishing – Provides athletic scholarships
- Shooting – Skeet shooting, indoor range, trap shooting, rifle, and handgun target shooting
- Squash – Provides athletic scholarships
- Equestrian Riding – Show jumping, barrel competition, and galloping

Public Relations/Media November 2023

A total of 249 media placements were secured. These placements had a reach of approximately 257,475,799 and a media ad value of approximately \$464,672.96.



Check out our top social media posts for the month of November @realpureflorida

Visitors to Charlotte County save local residents an average of **\$1,026** per household in taxes every year.



KEEP FOG OUT OF PIPES!

While you may enjoy your holiday meal, your pipes do not!

Fats, Oils and Grease can cause major plumbing issues. When FOG is dumped down the drain, it hardens and sticks to the walls of sewer pipes, which can cause sewer issues.

Keep FOG Out of Pipes!

Fats, Oils and Grease can cause major plumbing issues. Follow these simple tips to keep your pipes clear and avoid any unexpected messes during the holiday season.

- * Let Fats, Oils and Grease cool and discard them in a disposable container, such as an empty food can, and place it in the garbage.
- * Scrape food scraps off your dishes in to the trash, not down the drain.
- * Wipe FOG from pots and pans with a paper towel before rinsing them off in the sink.

PLEASE BE ADVISED CALL VOLUMES ARE HIGHER ON MONDAYS.



Do you have a simple question? Email us at CCUSupport@CharlotteCountyFL.gov.

UNDER CONSTRUCTION

- **Ackerman Septic to Sewer Project:**
Construction of a wastewater system to service approximately 2,135 properties with sewer service. Zones 1, 2 and the vacuum station are currently underway. The vacuum station is in operation and Zones 1 and 2 sewer connections have begun.
If you are in Zone 2 and still need to receive or complete an Installation Agreement? Please contact Syndi Merriman at Syndi.Merriman@CharlotteCountyFL.gov.
For project information: AckermanProject.com
November Connections: 23
Total Connections: 175

UNDER DESIGN

- **Lake View/Midway Septic to Sewer Project:**
This project proposes construction of a wastewater collection system to service approximately 1,500 properties with sewer service, new water service lines and a vacuum station.
LakeviewMidwayProject.com
- **Cape Haze Septic to Sewer Project:**
This project proposes construction of a wastewater collection system to service approximately 300 properties with sewer service, new water service lines and a vacuum station. Land survey and data collection work within the Cape Haze Water Quality Improvement Project is underway.
CapeHazeProject.com
[Additional Utilities Projects](#)
[Potable Water Master Plan Report](#)

OPERATIONS

- **Calls Presented:** 7,253
- **Call Wait Time:** 2 minutes 9 seconds
- **Sewer Connections:** 46,566 (174 increase from October)
- **Water Connections:** 69,337 (80 increase from October)
- **Water Customer Service Work Orders:** 337
- **Sewer Customer Service Work Orders:** 212

Charlotte County, FL App Requests

- **3 Misc.—Utilities Department**
 - **5 Utilities Billing**
 - **9 Utilities Department Service**
- 17 Total**

[Charlotte County Utilities Facebook](#)
2,571 Follows

2022 Water Quality Reports:

<https://tinyurl.com/2022-CCR-Peace-River>
<https://tinyurl.com/2022-CCR-Burnt-Store>

Remember, every drop counts! 💧

Important Information:

The Customer Payment Center located at the Murdock Administration Center, 18500 Murdock Circle, B-109, in Port Charlotte is open.

Monday through Friday—9 a.m. to 4 p.m.

The Customer Payment Center assisted **594** individuals for the month of November.