



Monthly Report

Dec. 2023

County leaders attend Sunseeker grand opening

County officials attended the official opening and ribbon cutting of the Sunseeker Resort Charlotte Harbor on Dec. 15. Many of the 20 restaurants, bars and lounges are open to the public.

One resort feature is a publicly accessible boardwalk along the Peace River, an amenity required in the development agreement with the county. The public can enjoy a waterfront stroll from Bayshore Live Oak Park, past Sunseeker and onto the Riverwalk that runs beneath the

U.S. 41 bridges to Live Oak Point. The projects fulfill a policy goal the County Commission set nearly a decade ago when it approved the Charlotte Harbor Community Revitalization Area plan. The plan created the Riverwalk Subdistrict, which established density and height allowances based on development parameters.

The intent of the new district was to encourage private investment in the area adjacent to the bridges and parallel to the waterfront.



Sunseeker Resort Charlotte Harbor celebrated its grand opening on Dec. 15. County Commission Chairman Bill Truex presented the resort management with the board's Sunseeker Resorts Day proclamation. Photo courtesy of Sunseeker Resort Charlotte Harbor.



Phase 2 of the \$10.9 million, 18,500-sq.-ft. Family Services Center on Gibraltar Avenue has been completed. The facility, which was funded by the 2020 voter-approved 1% local option sales tax, will house youth services programs, non-profit community partners and Human Services Department staff. A ribbon-cutting and open house is scheduled for 4 p.m., Feb. 15.

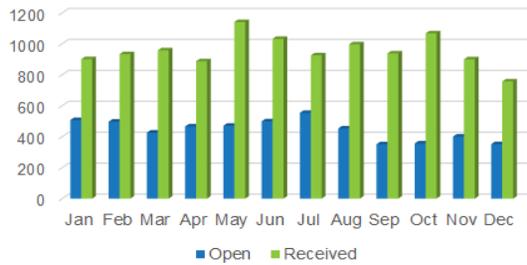
Water Town Hall Set for Jan. 31

Staff will be providing an overview of the past, present and future of water management in Charlotte County at 9 a.m., Wednesday, Jan. 31 at the Charlotte Harbor Event and Conference Center, 75 Taylor St., Punta Gorda, FL 33950.

The session will include a preview of the One Charlotte, One Water plan. Participants will have opportunities to provide feedback on the county's water activities and direction of the One Charlotte, One Water Plan. For information, email Brandon.Moody@CharlotteCountyFL.gov.

Information Technology

Service Tickets by Month

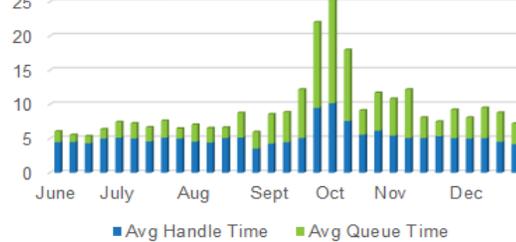


Customer Satisfaction % Positive

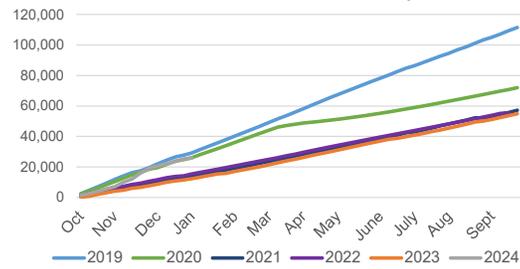


Transit

Transit Calls Average Handling Time (minutes)



Annual Cumulative Ridership



Director Highlights

Workers Compensation / Safety

One of the Risk Management Services division responsibilities is overseeing the County's Workers' Compensation program. The county performs many different services to our residents and visitors which exposes our employees to many different types of injuries. Risk Management also oversees safety programs, along with many department and divisional specific training programs to help reduce incident frequency and severity.

One measure of the effectiveness of our program is our annual Experience Modification Factor (Exp Mod). Exp Mod is an adjustment of an employers premium for Workers' Compensation Insurance and is based on losses (claims). An Exp Mod of 1 would represent an employer that has actuarially expected performance for a similar employer; Poorer loss experience leads to a modifier greater than 1 and better loss experience would be less than 1.

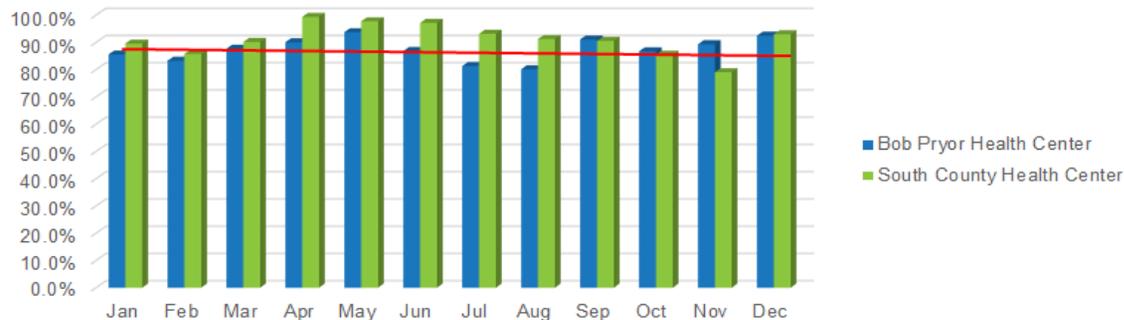
December 2023

Annual Experience Modification Factor



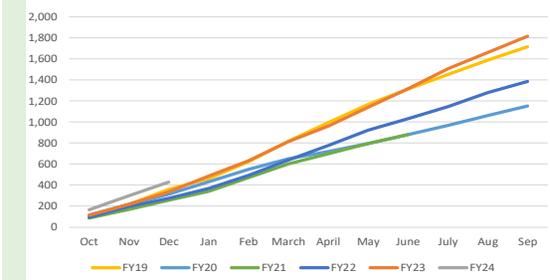
Health Center

Employee Health Center Monthly Appointment Utilization Summary



Records Management

Record Requests



WHAT'S HAPPENING IN COMMUNITY DEVELOPMENT?



PERMITTING STAGE



UNDER CONSTRUCTION



COMPLETED!!



Dr. Shaw Veterinary Clinic

27570 Disston Ave., Punta Gorda
6,000 sq. ft. animal clinic.

Dollar General

25240 Sandhill Blvd., Punta Gorda
12,834± sq. ft. commercial retail development and associated infrastructure.

Dogwood Animal Clinic

19677 Cochran Blvd., Port Charlotte
4,650 sq. ft. animal clinic.

Bachmann Project

21301/21401 Veterans Blvd., Port Charlotte
600 unit multifamily development.

Piper Logistics

9225 Piper Rd., Punta Gorda
139,200 sq. ft. warehousing and distribution development.

Avery Port Charlotte

1441 Tamiami Trail, Port Charlotte
Redevelopment of existing retail to multi-family apartment complex, former site of the Macy's Department Store.

Lakeside Village

401, 475, 551, and 601 Duncan Rd., Punta Gorda
Twenty-two multi-family buildings with 1,188 dwelling units, and an amenity area.

Mazda Car Dealership

798 Tamiami Trail, Port Charlotte
Car dealership with wash and service bays to be constructed in two phases.



McAlister's Deli

19570 Cochran Blvd., Port Charlotte
4,600 sq. ft. restaurant with drive-thru.



Del Taco & Buffalo Wild Wings

1490 Tamiami Tral, Port Charlotte
2,370 sq. ft. Del Taco & 1,145 sq. ft. Buffalo Wild Wings drive-thru.



Equus Warehouse and Distribution

9450 Piper Rd., Punta Gorda
378,000 sq. ft. warehouse and distribution project.

Whiskey Joe's

5000 Tamiami Trail, Port Charlotte
The project consists of a restaurant, outdoor tiki bar, event pavilion, and recreational areas.



Elegance Plaza

14520 Chancellor Blvd., Port Charlotte
1-story 15,300 sq. ft. shopping plaza.

Manzhura Bro.'s Coffee House

844 Tamiami Trail, Port Charlotte
800 sq. ft. drive through coffee shop.



PROJECTS' SPOTLIGHT

Babcock Update

- Certificates of Occupancy issued since August 2016: 2,379
- Single Family Permits Issued December: 39

West Port Update

- Single Family Certificates of Occupancy Issued since April 2021: 485
- Single Family Permits Issued December: 42

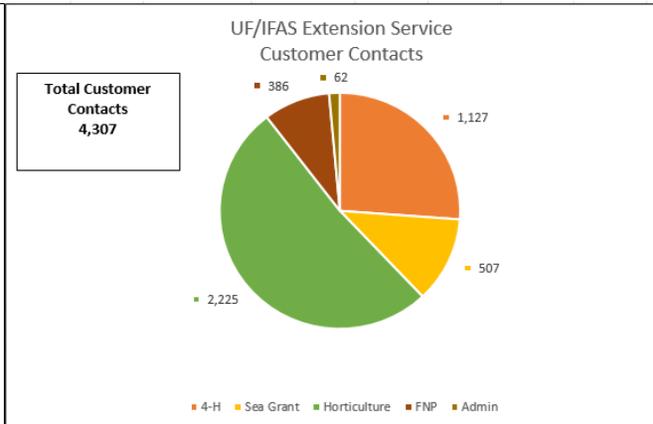
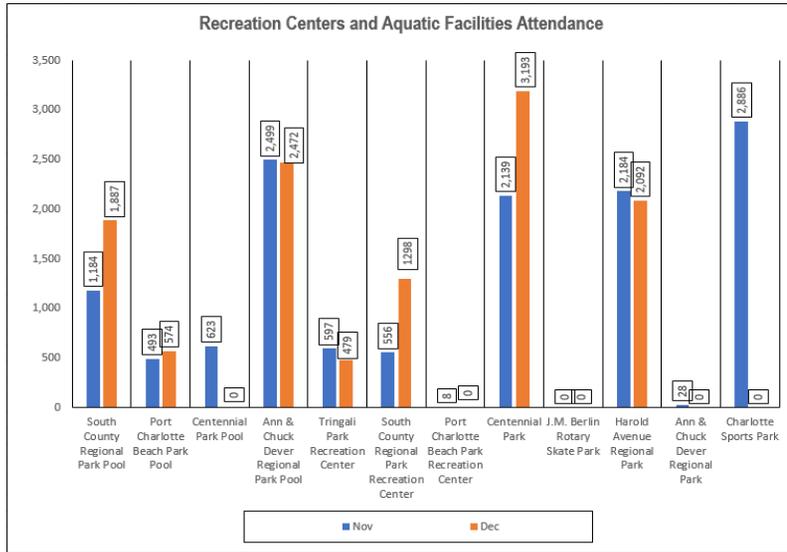


December Permitting:
Total Single Family Permits Issued: 315
Single Family Certificates of Occupancy Issued: 320
Total Permits Taken In November: 3,980
Total Permits Taken in December: 4,166
Total Permits Issued for December: 3,646
Total Permits Issued FY22-23: 81,910
(Fiscal Year Oct. 2022—Sept. 2023)
Total Permits Issued FY23-24: 12,235

PERMITTING SNAPSHOT

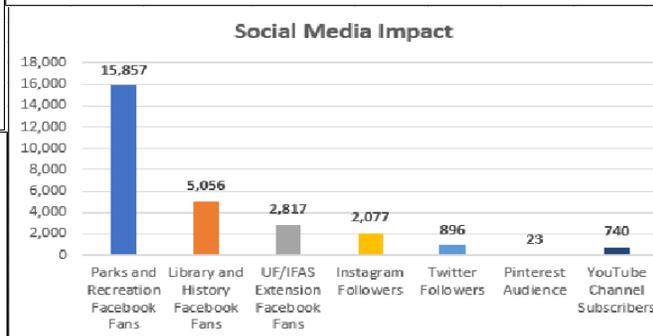


December, 2023



Parks and Athletic Field Maintenance

- 3,304 trash bags collected
- 452 recycling bags collected
- 172 fields prepped for practices/games
- 1 tournament – 3 fields used



Land Management

- 79 miles maintained
- 22 acres of exotics treated
- 17 acres of habitat managed
- 48 trees cut



Project Management

- Completed-4
- Not started -15
- In progress-61
- 77 total projects, \$9,799

Natural Resources

Coastal Lighting

- 15 inspections

Eagle Nests

- 9 being monitored
- 1 nests with eggs

Abandoned/Derelict Vessels

- 7 removed
- 19 relocated



The Southwest Florida Equitable Jobs Pipeline is actively seeking employer partners in Southwest Florida who are enthusiastic about sustaining workforce development initiatives in four key sectors for both new and existing employees:

- PK-12 Education
- Manufacturing
- Logistics
- Healthcare

For more information visit:
FutureMakers Coalition



Dave Gammon, Director of the Charlotte County Economic Development Office, recently spoke to our local Business Network International about how Charlotte County is working to solve the workforce deficit. [Read more](#)

PORT CHARLOTTE TOWNE CENTER MALL NEWS

Exciting news for Port Charlotte! Retailers are hoping for a mall transformation that will breathe new life into the Port Charlotte Towne Center. The previous owner of the mall has given the property back to its lenders, paving the way for a potential change in the layout and offerings. A real estate development company plans to build apartments, creating a mixed-use space that combines living, working, and entertainment.

To hear the full story, click [here](#).

TOP 10 EMPLOYERS IN CHARLOTTE COUNTY

Company	Employees
ShorePoint Health	1,319
Sunseeker Resort	1,300
Millennium Physician Group	1,128
Publix Super Markets Inc.	1,219
HCA Florida Fawcett Hospital	930
Wal-Mart	625
Cheney Brothers Inc	550
FedEx	400
Home Depot	357
Winn-Dixie Stores, Inc.	351
Allegiant	300
McDonald's	259
Solaris Healthcare	256
GMRI, Inc. (Darden Restaurants)	231
Douglas T Jacobson State Veterans' Nursing Home	200
Smuggler's Enterprises, Inc	185
Ambitrans Medical Transport, Inc.	180
Sea Crest Health Care Management	169
Sam's Club	119

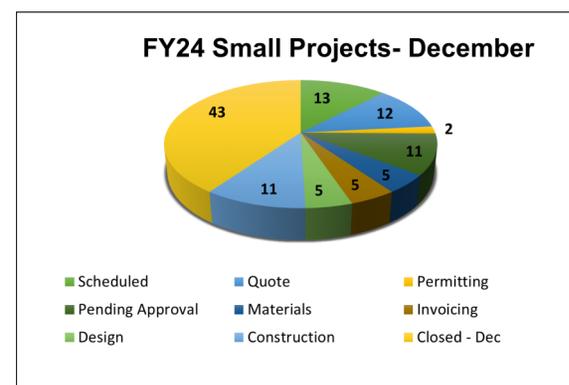
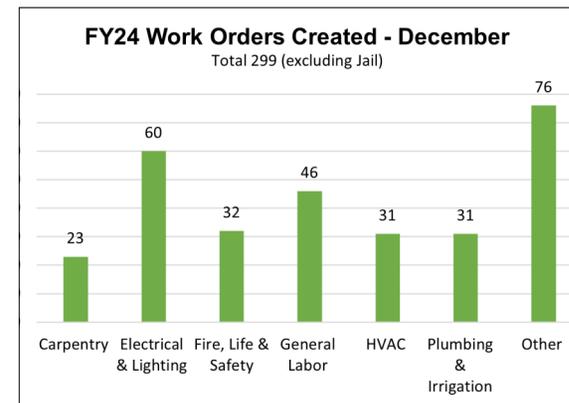
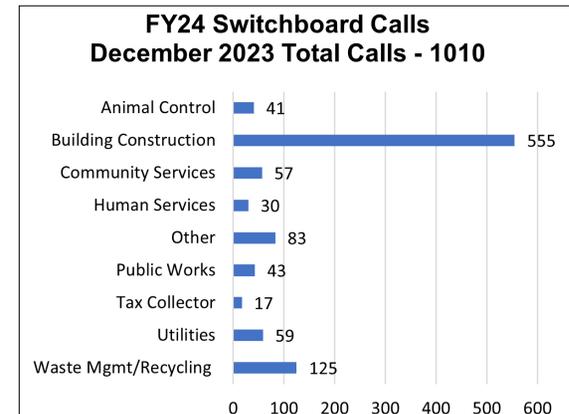
Data Source: DatabaseUSA.com Business-Level Data





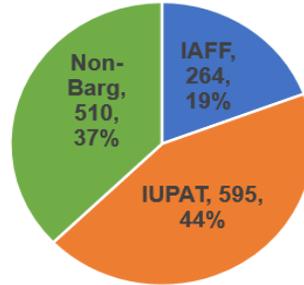
Charlotte County Landfill will open the recently completed state of the art scale house in early 2024. With updated amenities like a shower, lounge area, impact windows, and lockers, it replaces the trailer that reached the end of its useful life. The scale house will provide an automated lane for customers who have accounts with current tare weights, eliminating delays in processing customers. The enhanced traffic flow in and out of the landfill aids in traffic control within the site. The new site has three weigh scales with security and monitoring cameras, access control arms, and disposal material accountability. Explosive growth within our community has already exceeded the capacity of the old scale house. The new location was chosen to plan for expansion as the current footprint is forecasted to reach maximum capacity by 2032. The project was designed by CA3 Architecture, constructed by Willis Smith Construction, and completed on time within the \$5 million budget.

- ◆ A kick-off meeting was held with the stakeholders for Fire Stations 3, 6, and 17 to establish a better understanding of the project's expectations.
- ◆ A permit was issued by the Florida Department of Environmental Protection for the Ainger Creek Boat Ramp project. The team awaits review by the US Army Corps of Engineers.
- ◆ The consultant, Sweet Sparkman, submitted 50% design development plans for review on the Port Charlotte Beach project.
- ◆ Requests for Proposals were advertised for a Design Consultant and a Construction Manager at Risk (CM@Risk) for William R Gaines Jr. Veterans Memorial Park Phase II and G.C. Herring Park Phase I. The county benefits from cost savings by using one design firm and one CM@Risk for both Parks.
- ◆ Request for Proposals for the design of the Emergency Operations Center expansion was submitted to Purchasing. Continued Charlotte County growth requires enhanced disaster response through a community approach and collaborative problem solving to ensure timely protective actions, educate and prepare the population, and provide resilient infrastructure.



Workforce

Employee Count 1,369
 Avg Age 44
 Avg Hourly Rate \$27.47
 Avg Years of Service 8.11



Retention of New Hires December
 % completing probation 86%

Succession Planning

Ee's in FRS DROP the next 8 years 2.7%
 % of Workforce Retired this FY 0.7%

Separations

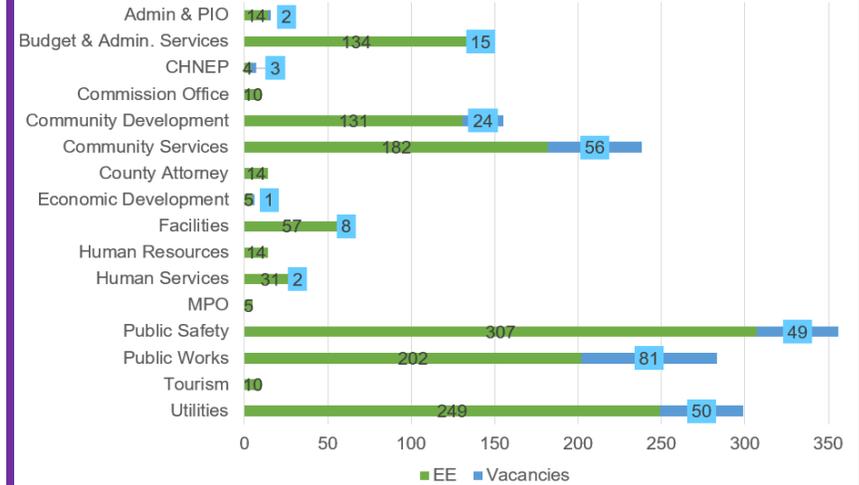
December
 Turnover 0.7%
 Separations 10



Training & Development

Training 29 EE's 11.25 326 contact hrs
 % using Tuition Reimbursement 1%

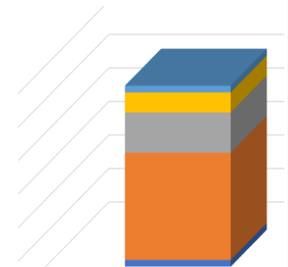
Employees vs Vacancies



Total Vacancies: 291

Recruitment

Applications Taken 552
 Job Posting Hits 32,904
 New Hires 16
 Recruited Pos FT 66
 Posted PT/Sea/Intern 15

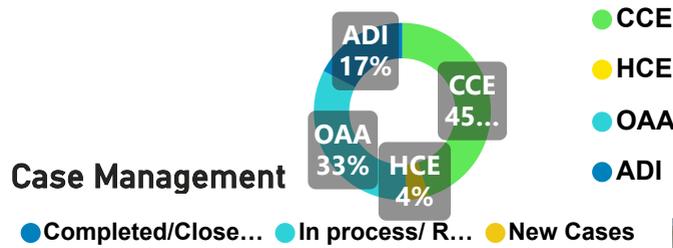


Status	Total
status	1
re-hire	3
promotion	6
new hire	16
demotion	1

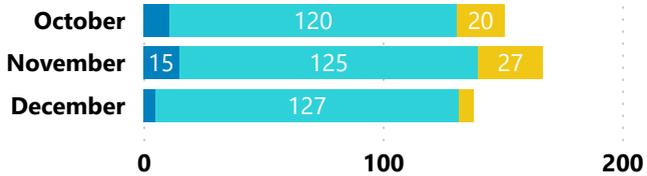
Veteran Services and Aging and Adults Services along with ADHOC committee hosted a Holiday Social for Seniors, Disabled Adults and Veterans.



Aging & Adult Services

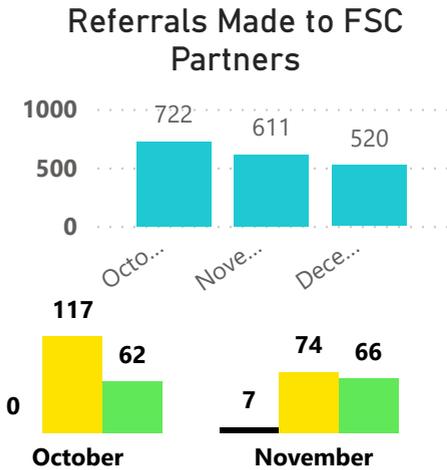


Aging and Adults Services division giving tree event for our case management clients.

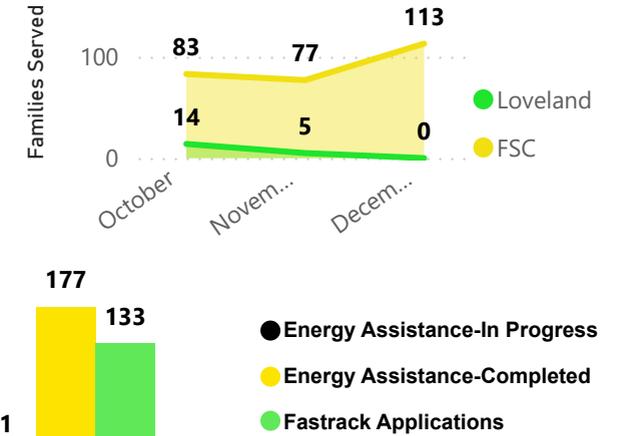


New Library House for our Family Services Center.

Intake Services



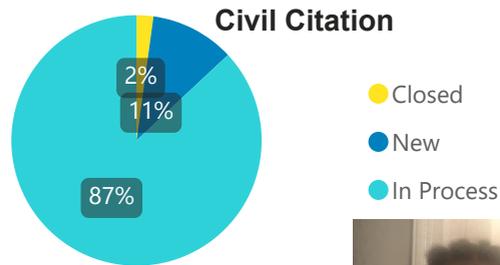
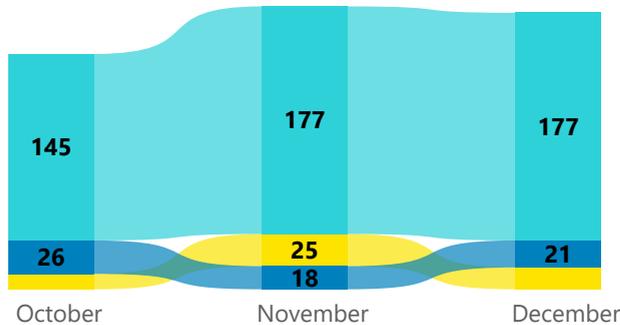
Human Services Food Pantry



Neighborhood Services

● Completed/Closed/Termed ● In process/ Research ● New Cases

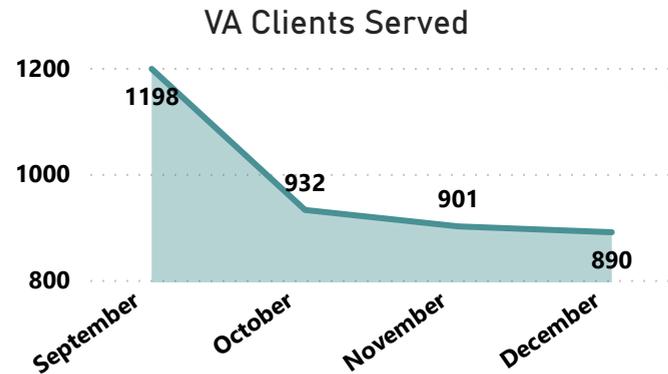
Case Management



We welcome Cheleon Waters-Sykes our new Neighborhood Services Case Manager.



Veteran Services



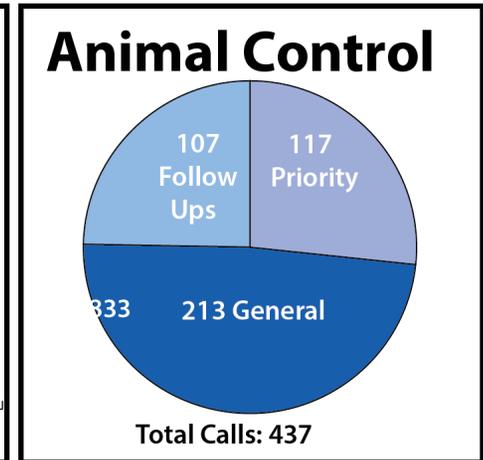
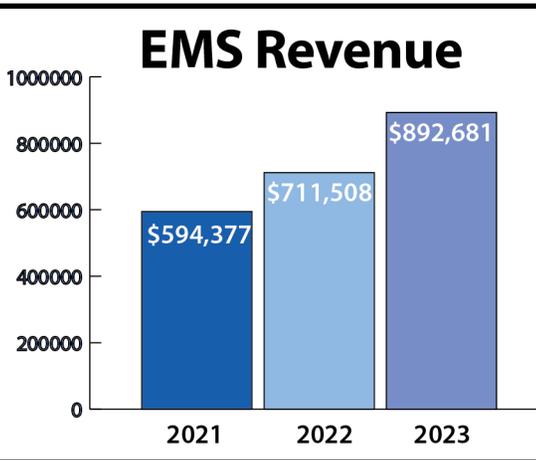
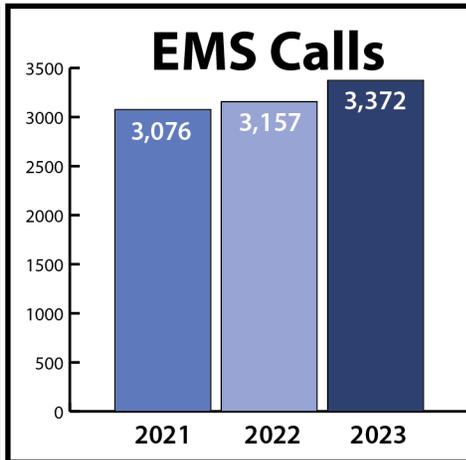
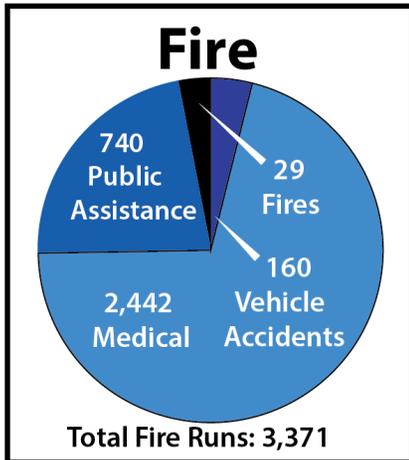
New Claims



Calls for Veteran Services

1.3K

Public Safety



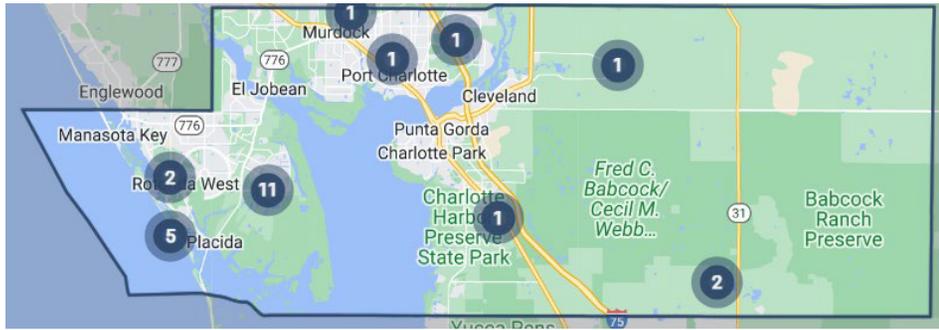
Santa Firehouse Breakfast

Public Safety hosted the 24th Santa Firehouse Pancake Breakfast this year and fed over 550 folks. The one-day celebration is only possible thanks to the efforts from all the divisions of Public Safety, a collaboration of other county departments, partnering agencies, community volunteers, and HCA Florida Fawcett Hospital, which donates all the food.

Since a picture is worth a thousand words, enjoy some of the pictures from the event



Mosquito & Aquatic Weed Control

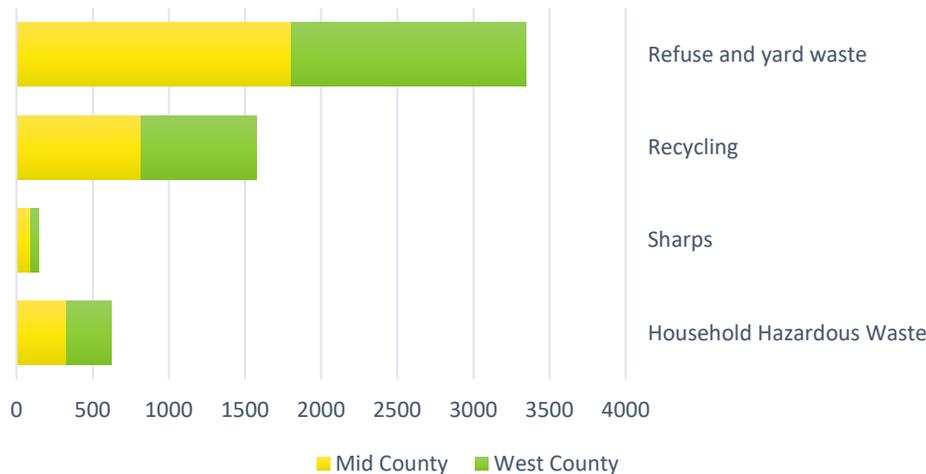


Adulticide
32,427
acres treated

Larvicide
3,893
acres treated

66
Total number of
mosquitos identified
to species

Transfer Facility Customers



CityWorks

1053
Work Orders
Opened

867
Work Orders
Closed

153
Service
Requests
Opened

123
Service
Requests
Closed

Application Requests

Received
193

Completed
157



Engineering Division Hurricane Ian Projects

72
Total Projects

1 Planning

3 Purchasing

68 Complete

0 Construction

Landfill Customer Transactions 7,818



Key Performance Indicators

Tourist Development Tax Collections TDT

(Current Month)

Nov-22	\$469,913	↓ -9.9%
Nov-23	\$423,160	

TDT YTD Collections (Pacing)

Nov-22	\$910,102	↓ -13.4%
Nov-23	\$788,175	

PureFlorida.com

Website Traffic

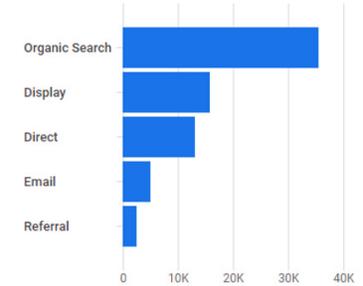
Website Users: 60,000

Sessions: 78,440

Top Origin Markets:

FL, GA, NY, CA, OH, MI, IL, VA, PA, IN

Sessions by Channel Group



SPORTS

Sales December 2023

Florida Outdoor Education Foundation – Flats Master Series

Four Points Sheraton

December 9-10, 2023

Four Points Sheraton was home to this inaugural three series winter fishing tournament. Three anglers per boat took to the Harbor to catch the largest fish in each category. The tournament is structured as a catch, photo measure and release.



Pickleball Productions – Winter Slam

Pickleplex of Punta Gorda

December 9-10, 2023

Pickleball Productions, a local business based out of Port Charlotte, hosted their inaugural tournament focusing on amateur athletes. This tournament hosted a men's, women's and mixed doubles bracket pulling in athletes from throughout Florida and Georgia.



Wilkes University – Swim & Dive Team Winter Training

Centennial Park Pool

December 31, 2023 – January 8, 2024

Centennial Park Pool hosted Wilkes University for their second year of men's and women's swim and diving winter training. They also conducted a friendlies competition with our local swim club.



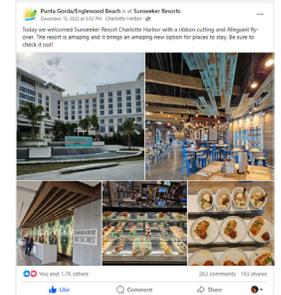
MEETINGS

Community Give Back Programs

Charlotte County is attracting many larger conventions, meetings, and events. Frequently the organizations hosting these events want to include a community give back program to support local non-profits. Ideally, the partnerships between non-profits and these events could include a hands-on activity for attendees in addition to a financial donation, but that is not necessarily always the case. Our goal is to create a list of non-profits that could be a good fit, across multiple categories, for event organizers to potentially partner with on their give back program. If you are involved with a non-profit that might be interested in this opportunity, contact the VCB at VCBMeetings@charlottecountyfl.gov.

Public Relations/Media December 2023

A total of 354 media placements were secured. These placements had a reach of approximately 825,137,151 and a media ad value of approximately \$1,554,811.49.



Check out our top social media posts for the month of December
[@realpureflorida](https://www.instagram.com/realpureflorida)

Visitors to Charlotte County in fiscal year 2023 saved local residents an average of **\$1,026** per household in taxes.

OPERATIONS

- **Calls Presented:** 7,026
- **Call Wait Time:** 2 minutes 7 seconds
- **Sewer Connections:** 46,691
(125 increase from November)
- **Water Connections:** 69,391
(54 increase from November)

Charlotte County, FL App Requests

- 3 Misc.—Utilities Department
- 9 Utilities Billing
- 9 Utilities Department Service
- 21 Total

Charlotte County Utilities Facebook

2,594 Follows

2022 Water Quality Reports:

<https://tinyurl.com/2022-CCR-Peace-River>

<https://tinyurl.com/2022-CCR-Burnt-Store>

Remember, every drop counts!

Important Information:

The Customer Payment Center is located at the Murdock Administration Center, 18500 Murdock Circle, B-109, in Port Charlotte is open.

Monday through Friday—9 a.m. to 4 p.m.

The Customer Payment Center assisted 638 individuals for the month of November.



CHARLOTTE COUNTY

Utilities

OTHER

WATER CONSERVATION DURING COOLER MONTHS

WHY CONSERVE WATER?

During cooler months, you don't need to water your lawn as much. Take a look at Southwest Florida's water restrictions map.



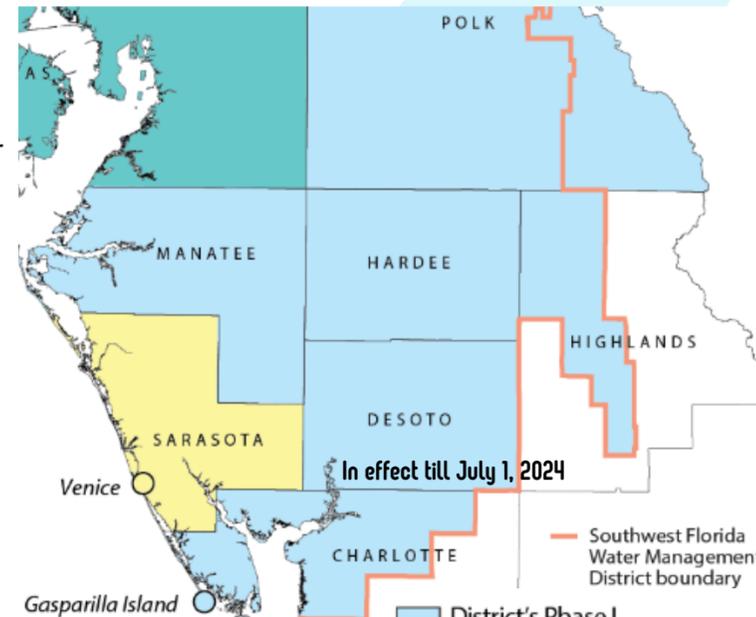
ECONOMIC BENEFITS!

Water conservation can have economic advantages, as it can lower water costs for households, businesses, and industries.



Tip: Watch the weather, wait to water!

SCAN QR CODE FOR MORE INFO



UNDER CONSTRUCTION



Ackerman Septic to Sewer Project:

Construction of a wastewater system to service approximately 2,135 properties with sewer service. Zones 1, 2 and the vacuum station are currently underway. The vacuum station is operating, and sewer connections in Zones 1 and 2 have begun. If you are in Zone 2 and still need to receive or complete an Installation Agreement, please contact Syndi Merriman at Syndi.Merriman@CharlotteCountyFL.gov.

AckermanProject.com

December Connections: 36 Total Connections: 215

UNDER DESIGN



Lake View/Midway Septic to Sewer Project:

This project proposes constructing a wastewater collection system for approximately 1,500 properties with sewer service, new water service lines, and a vacuum station. Staff is conducting roadway surveys in the proposed project area. Septic tank location letters have been sent to properties within the project area. Please complete these forms and return them in the self-addressed envelope provided.

LakeviewMidwayProject.com

Hillsborough Boulevard 8-inch Water Main Project:

This project will install an 8-inch water main along Hillsborough Boulevard from Yorkshire St. to US 41. The water main will be installed parallel to the Peace River Manasota Water Authority's 42-inch Phase 2B Pipeline.

To provide safe, reliable drinking water, reclaimed water and wastewater service for the enrichment of the community.