



# Monthly Report

## June 2024



## Monthly reports highlight county growth, progress

With all that is going on in Charlotte County and within county government, our monthly department reports to be a great source of information. For example, we know our commercial and residential growth is surging. The Community Development Department reported in May 2024 that it issued 394 single-family residential permits and 379 certificates of occupancy, meaning homes ready to be lived in. We also issued nearly 4,000 permits of all types in May.

Two of the booming developments driving that growth are Babcock Ranch, which has been issued 2,765 COs since home construction began in 2016, and West Port, which has received 419 COs since April 2021. In May, Babcock Ranch builders applied for 98 new permits and West Port 46.

On the commercial side, Balentine Builder Services, a Fort Myers-based customer cabinetry business is building a 65,000-sq.-ft. facility that will open this year. A new Mazda dealership on U.S. 41 in Port Charlotte was recently completed and is now open. The Economic Development Office forecasts commercial development valued at \$150 million will be added to the tax rolls in 2024,

rising to \$185 million in 2025 and \$285 million in 2026.

Our growth also means we need more staff to serve and capacity to accommodate them in the Emergency Operations Center before, during and after disasters. We learned during Hurricane Ian that the EOC, which was built after Hurricane Charley damaged the former EOC, needed to be expanded to handle our storm response. We need more meeting rooms, sleeping quarters, food preparation equipment and space, utilities improvements and more. On May 28, the County Commission approved an architectural contract for the design of the EOC expansion. The Florida Legislature approved a \$12 million grant for the project in 2023.

Tourism is booming, too. In May 2024, tourism development tax collections, which are assessed on short-term stays under six months at hotels, home and condo rentals, rose 14.3% from last May to \$726,194. Year over year in May, TDT revenues increased 14.6% to \$5,911,547. Revenue from visitors to Charlotte County, which also includes sales tax collections, saved county residents more than \$1,000 a year on their property taxes.



## County breaks ground on sales tax projects for elections and sheriff

On June 4, county commissioners and officials from the Charlotte County Sheriff's Office and Supervisor of Elections Office participated in groundbreaking ceremonies for the new sheriff's office administrative facility and the supervisor's warehouse. The sheriff's facility will house the department's administration, including senior command and support staff units. It also will include a command vehicle garage, and public safety answering point backup. The supervisor's 20,000 sq.

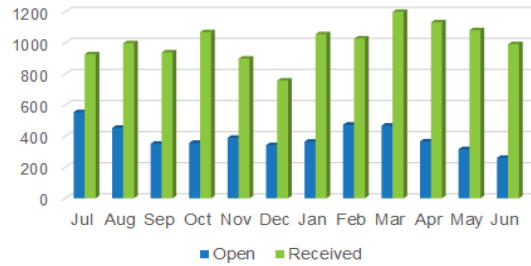
ft. facility will provide a climate-controlled storage area for sensitive polling equipment and related supplies and support staff. The building will also be used by the Facilities Department, sheriff's office and Emergency Management.

Construction on the CCSO building is project to be September 2025 The SOE building is projected to be completed in February 2026

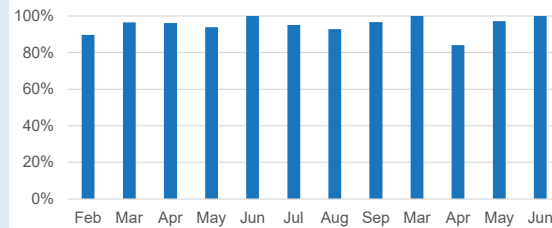
Both projects are being funded with 1% local option sales tax.

## Information Technology

Service Tickets by Month

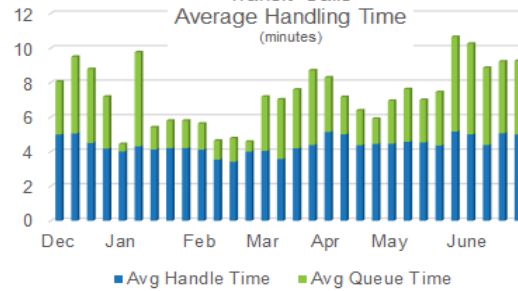


Customer Satisfaction  
% Positive

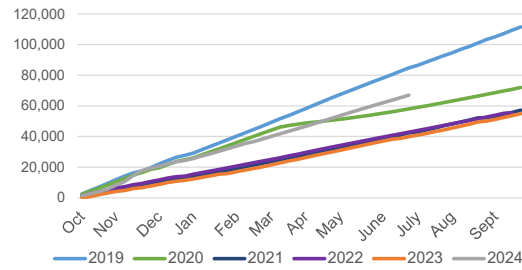


## Transit

Transit Calls  
Average Handling Time  
(minutes)



Annual Cumulative Ridership



## Director Highlights

### NACO Award - Post-Storm Site Planning & Usage

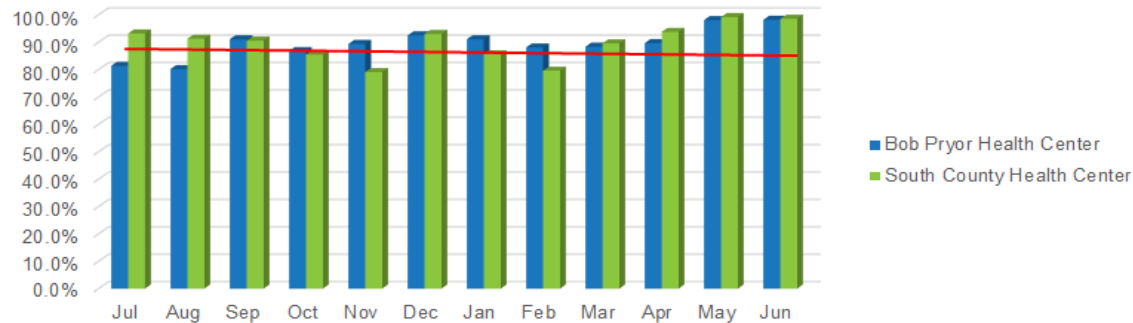
In September 2022, Charlotte County was directly impacted by Hurricane Ian. Real Estate Services was determined to be a vital component of disaster preparation and planning. While experiencing disaster site needs in real-time, it was quickly determined that Real Estate Services would play an important part in constructing a tool that could be quickly implemented by Emergency Operations. Real Estate Services has since created a database of locations that also included interactive site mapping abilities. In addition, Real Estate is working with local property owners to enter in Memorandum of Understanding for any potential future site needs. The ingenuity and foresight of this endeavor was recognized this year with an achievement award from the National Association of Counties (NACO).

### June 2024



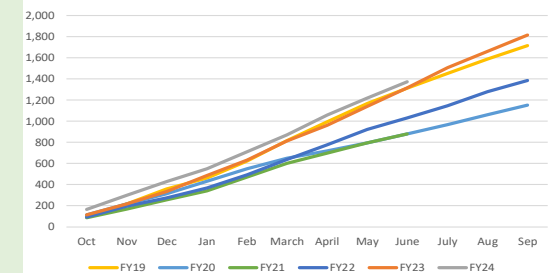
## Health Center

Employee Health Center  
Monthly Appointment Utilization Summary



## Records Management

Record Requests





## PERMITTING

### Aroma Joes Coffee Shop

1018 Centennial Blvd., 695 Tamiami Trail, and 16400 Franklin Ave., Port Charlotte  
1,600 sq. ft. coffee shop with drive-thru

### Boca Grande Peninsula Resort & Marina

13000, 13110, 13120, 13140 Fishery Rd., Placida

Four 3-story buildings totaling 210,044 sq. ft. with 155 hotel rooms, 4,000 sq. ft. ballroom/meeting area, 4,000 sq. ft. of retail space, six 3-story multi-family buildings totaling 258,726 sq. ft. with 99 dwelling units, 4,500 sq. ft. restaurant within the main hotel building, 4,000 sq. ft. free standing restaurant, two swimming pool/amenity areas, and 79-slip marina

### Charlotte Technical College Aviation Tech Facility at Punta Gorda Airport

27500 Challenger Blvd., Punta Gorda  
8,120 sq. ft. classroom and 10,150 sq. ft. hangar, for a total of 18,270 sq. ft.

### Englewood Boys and Girls Club

11112 Willmington Blvd., Englewood  
16,155 sq. ft. recreational community center for children

## UNDER CONSTRUCTION



### Brix Coffee

844 Tamiami Trail, Port Charlotte  
800 sq. ft. drive-thru coffee shop



### Buffalo Wild Wings & Del Taco

1490 Tamiami Trail, Port Charlotte  
1,145 sq. ft. Buffalo Wild Wings and 2,370 sq. ft. Del Taco restaurants with drive-thru



### Charlotte Harbor Business Center

9225 Piper Rd., Punta Gorda  
139,200 sq. ft. warehousing and distribution development



### Christian Brothers Automotive

24130 Beatrix Blvd., Port Charlotte  
10 bay automotive service center



### Dollar General

25240 Sandhill Blvd., Punta Gorda  
Commercial retail store

## COMPLETED



### Mazda Dealership

798 Tamiami Trail, Port Charlotte  
Car dealership with wash and service bays to be constructed in two phases



## PROJECT SPOTLIGHT

### Babcock Update

COs issued since Aug. 2016: 3,843  
Single family permits issued (June 2024): 77

### West Port Update

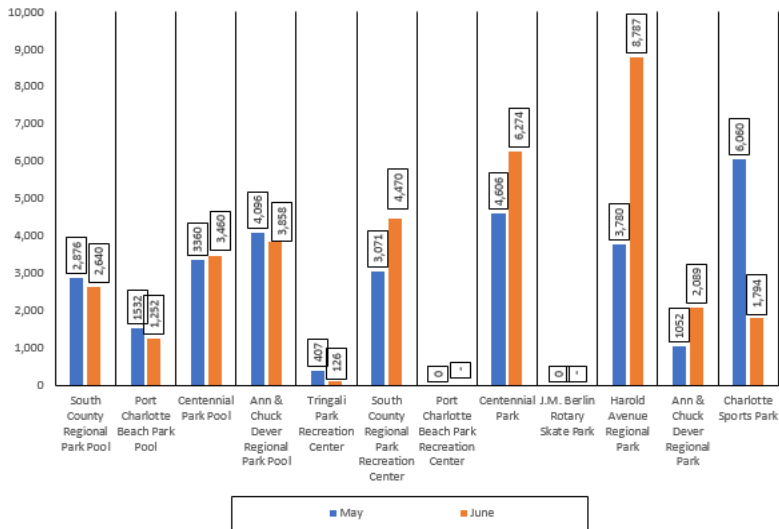
COs issued since April 2021: 641  
Single family permits issued (June 2024): 12

Total single family permits issued	240
Total single family COs issued	361
Total permits taken	3,626
Total permits issued (June 2024)	3,628
Total permits issued (FY22-23)	81,910
Total permits issued (FY23-24)	35,748

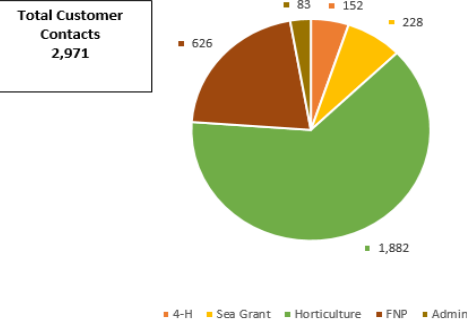


# Community Services

Recreation Centers and Aquatic Facilities Attendance



UF/IFAS Extension Service Customer Contacts



## Shorebird

- 1 fledged Wilson's Plover/1 feathered American Oystercatcher chick

## Derelict Vessels

- 8 open
- 2 relocated
- 4 ready for removal

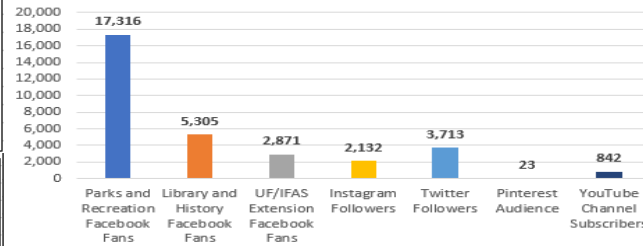
## Parks and Athletic Field Maintenance

- 3,780 trash bags collected
- 755 recycling bags collected
- 178 fields prepped for practices/games

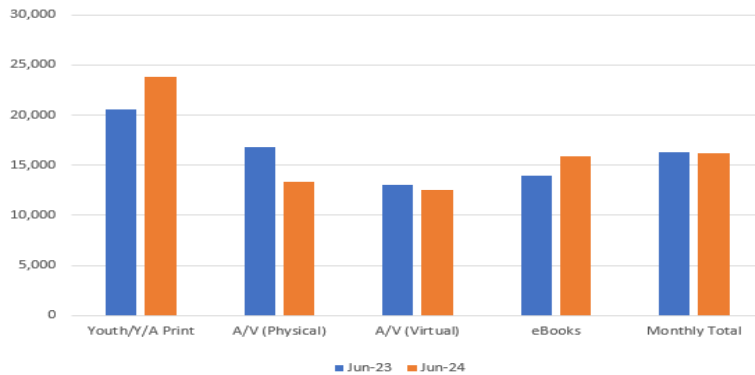
## Land Management

- 76 miles maintained
- 29 acres of exotics treated
- 27 acres of habitat managed
- 30 acres of overstory reduction

Social Media Impact



2023-2024 Library Circulation Comparison



## Natural Resources

### Coastal Lighting

- 26 permits in review
- 7 permit inspections

### Sea Turtles

- 872 nests

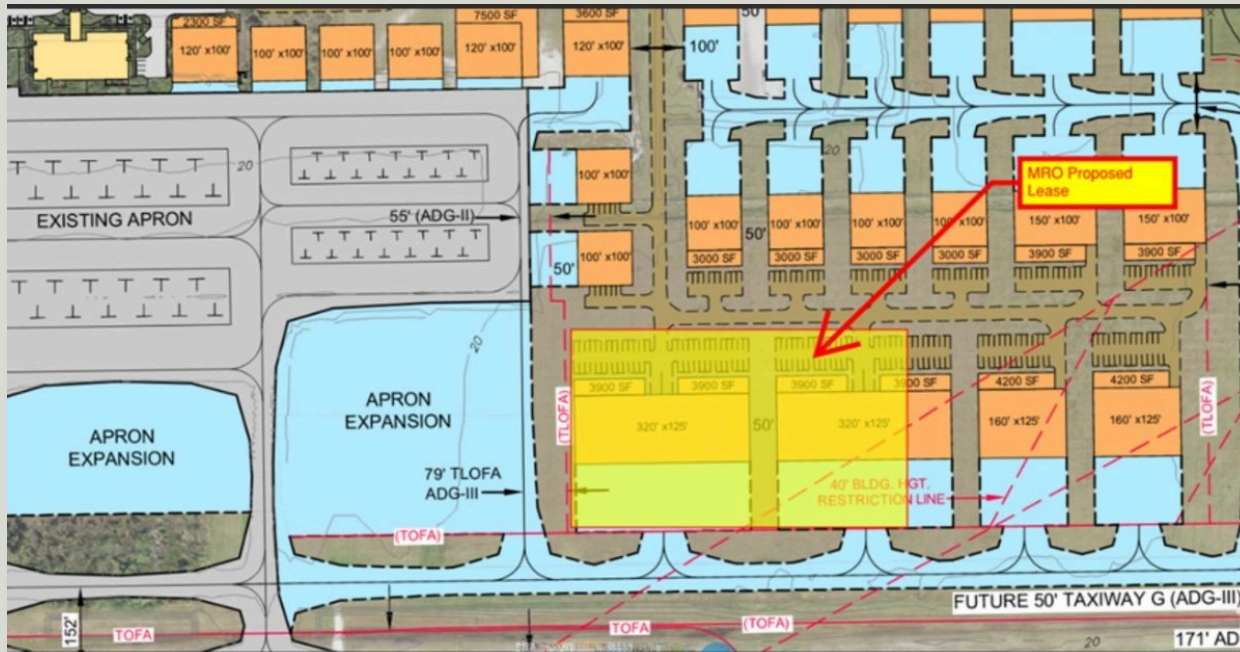
### Seabird

- 101 Least tern peak nest count
- 76 chicks with 41 fledged

## Project Management

- Completed-10
- Not started -5
- In progress-36
- 95 total projects,
- \$10,548,166

## EXCITING NEWS FOR THE FUTURE OF AEROSPACE IN CHARLOTTE COUNTY!



The Charlotte County Airport Authority has approved a land lease agreement with NAS MRO Services LLC, a Miami-area firm, to construct a state-of-the-art hangar at Punta Gorda Airport. This new 100,000 square foot hangar will be large enough to accommodate three narrow-body commercial jets for maintenance and repairs. NAS MRO Services LLC can now move forward with the application, permitting, and construction phases, thanks to the CCAA's approval on June 20. Choosing Punta Gorda for their first airside maintenance and repair overhaul facility was influenced by the presence of the Aviation Maintenance School at the airport and the tremendous opportunities awaiting PGD according to Nestor Camacho, Director of Operations and COO of NAS MRO.

[Click here to read the full story in Gulfshore Business.](#)

## PROMENADES MALL IS MAKING THE WAY TO BECOMING PARKSIDE VILLAGE



Local officials joined Promenades owner Jeff Morr in ceremonially knocking down the first wall for the Mall's planned renovation. Morr was joined by Charlotte County commissioners Joe Tiseo, Ken Doherty and Stephen R. Deutsch for the event, along with Economic Development Director Dave Gammon and dozens of residents.

[Read more here.](#)



June 2024

## CCSO Admin & SOE Groundbreakings

The groundbreakings for both the Charlotte County Sheriff's Office Admin Building and the Supervisor of Elections Warehouse were held on June 4, 2024.



The Sheriff's Office Administration & 911 Hardened Facility will house administration offices for senior command, support staff units, command vehicle garage, public safety answering point backup, and a real-time information center.

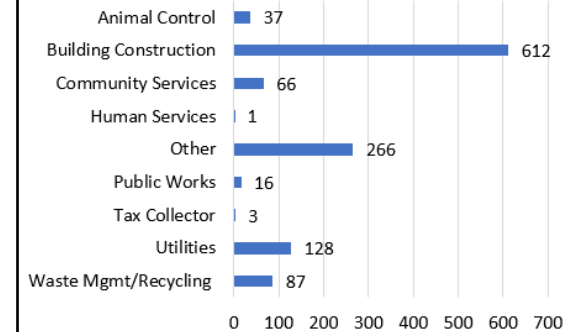


The Supervisor of Elections Warehouse will be a 20,000 sf climate-controlled storage facility for sensitive polling equipment and supplies. This warehouse will replace the old Airport Road site and will also provide space for CCSO, Facilities, and Emergency Management.

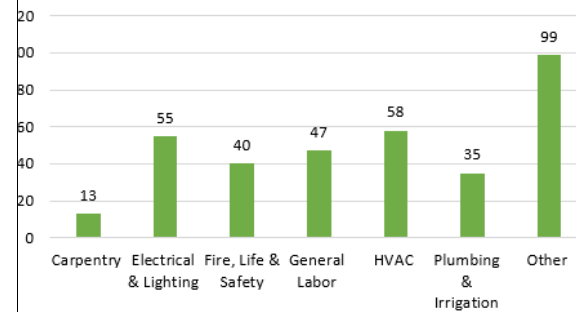
- Charlotte County Sheriff's Office District 5 interior HVAC duct work, interior walls, and electrical conduits are being installed.
- Cement block work on the 20,000 sf Charlotte County Sheriff's Office District 4 has been completed and site utility work is underway.
- Interior work and new roof installation at the Charlotte County Event Center is completed.
- All punch list items for the Harold Avenue Building Mitigation project have been completed. Only engineer and state signoff remain.
- Two generators at the end of their lifecycle were replaced in the chiller building on the Murdock Administration campus. Generators were replaced with increased capacity units eliminating the need for the rooftop generator which was vulnerable to storm damage.



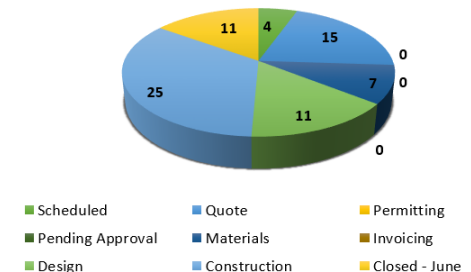
## FY24 Switchboard Calls June 2024 Total Calls - 1216



## FY24 Work Orders - June 2024 Total 347 (excluding Jail)



## FY24 Small Projects - June 2024

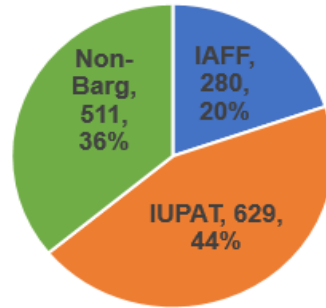




# Human Resources

## Workforce

Employee Count 1,420  
Avg Age 45  
Avg Hourly Rate \$27.10  
Avg Years of Service 7.9



**Retention of New Hires**  
% completing probation

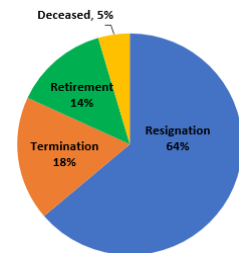
**June**  
100%

## Succession Planning

Ee's in FRS DROP the next 8 years 2.7%  
% of Workforce Retired this FY 2.3%

## Separations

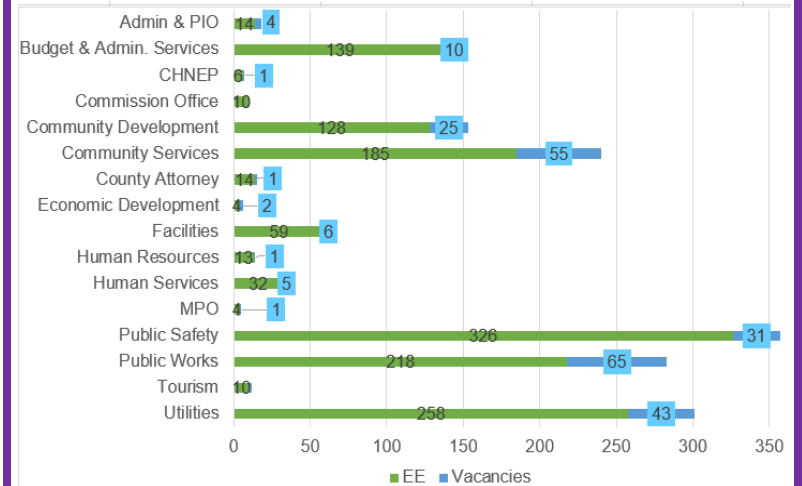
**June**  
Turnover 1.5%  
Separations 21



## Training & Development

Training 908 EE's 24.5 22,246 contact hrs  
% using Tuition Reimbursement 1%

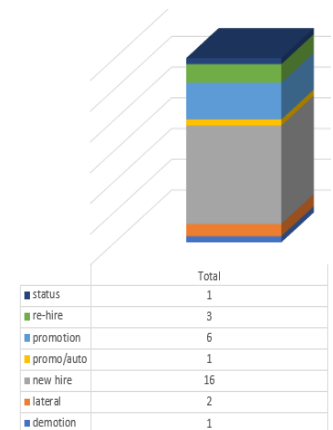
## Employees vs Vacancies



Total Vacancies: 258

## Recruitment

Applications Taken 826  
Job Posting Hits 22,292  
New Hires 16  
Recruited Pos FT 64  
Posted PT/STARR 10



1062

Total Clients Served June 2024

262  
FSC Bookings

47

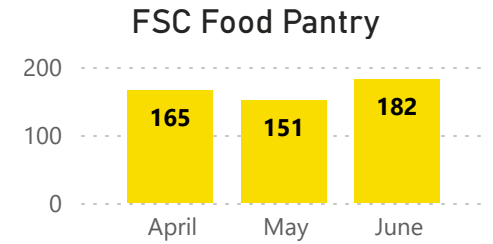
Skedda Users

25

Organizations Booked

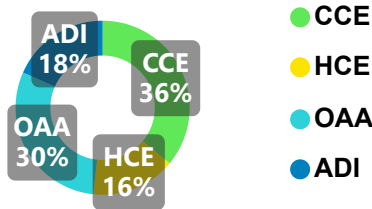


5425  
Calls for Assistance

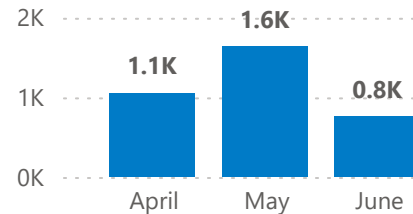


## Aging & Adult Services

Rock Stars of the month Case Aides Debra Biondio, Marisa Campbell and Case Manager Tito Yeguez for their exceptional service with a client who had a difficult yet successful case thanks to their hard work and dedication.

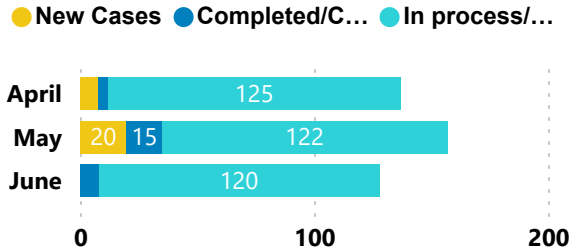


Harry Chapin Food Truck



133

Total Clients Served

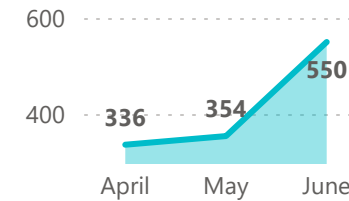


## Intake Services

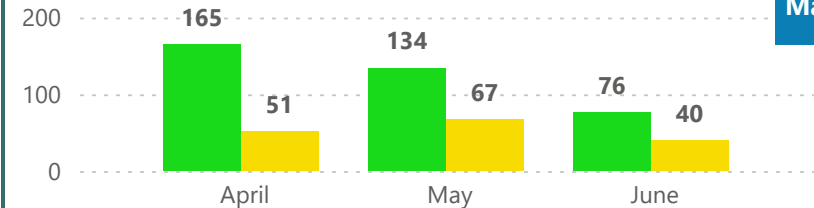
3739

Intake Services Calls

Total Clients Served



We welcome two new Intake Coordinators to the team, Mary Binski & Sofia DeLeon.

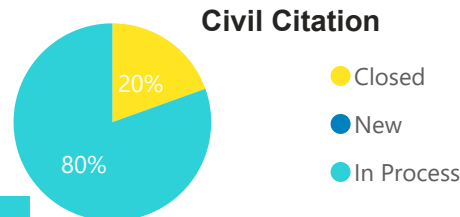
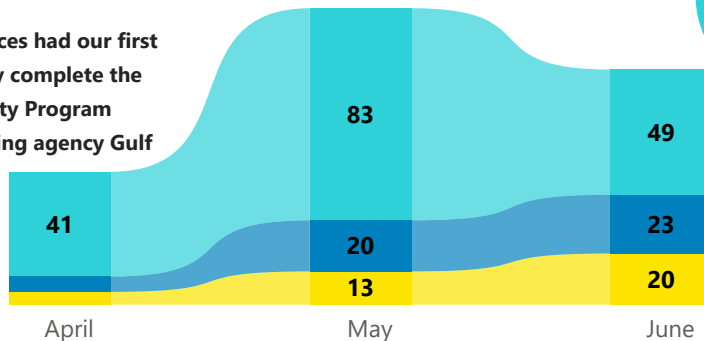


Online Fastrack Applications  
Screening Tools Completed

## Neighborhood Services

Case Management  
Completed/Closed/Termed In process/ Research New Cases

Neighborhood Services had our first 4 client's successfully complete the Bridges out of Poverty Program through our partnering agency Gulf Coast Partnership.



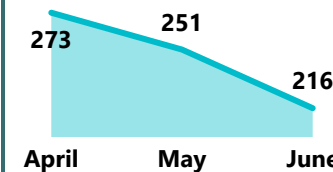
163  
Total Clients Served

## Veteran Services

### Facts:

VSO Nick Cook received a Exceptional Service Award. VSO John Dalessio passed his VA training for accreditation to VA systems.

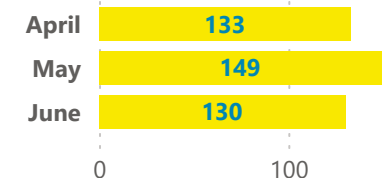
VA Clients Served



We welcome to the team our new Veteran Services Manager David Till.

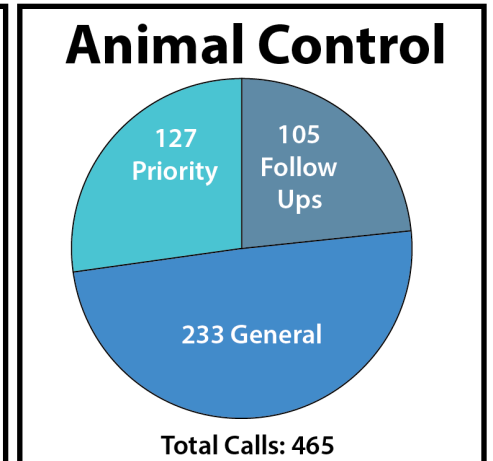
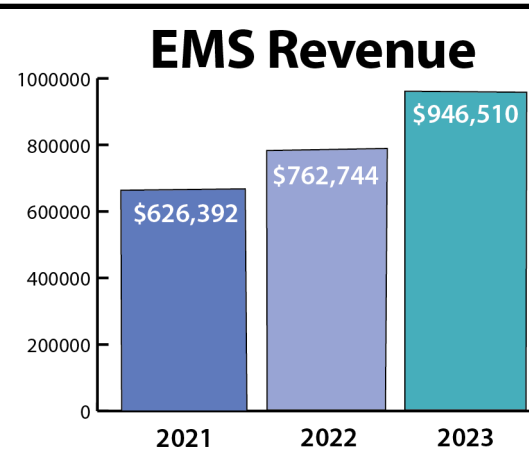
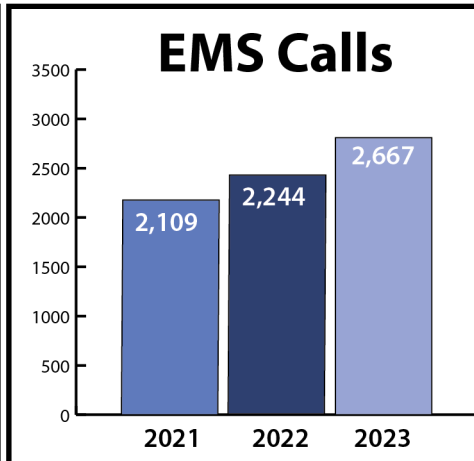
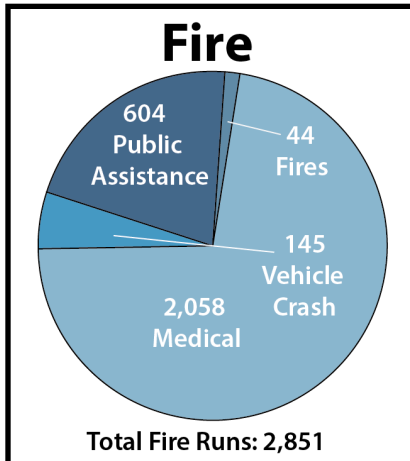
1386  
Calls for Veteran Services Assistance

Veteran's New Claims



**Our Mission:** To collaborate and provide programs and connections that increase financial stability and support individuals and families as they work to reach their fullest potential.

# Public Safety



## Hurricane Season

June is the official beginning of hurricane season which runs through the end of November. As we learned last year, it only takes one big storm for us to be affected in a life-changing way. That is why Public Safety wants you to be prepared. If you do not already have a hurricane plan and emergency kit in place, don't wait. You should also be prepared to heed any warnings our Emergency Management team issues.

Hopefully, you are already prepared and "Know Your Zone." That means you know in which evacuation zone your home is located. It's important because we want you to evacuate if directed by Emergency Management. Often, with a hurricane, the big concern is flooding associated with storm surge. A storm surge can be deadly since most of our county's population is near the water. If asked to evacuate, know where you will go. Shelters should be a last resort. Better options include

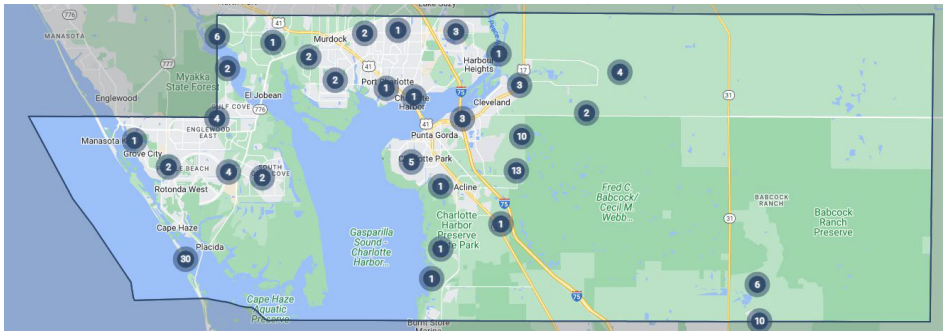
friends, family, or hotel rooms located outside the affected area.

Next, you should have your emergency kit in place with enough supplies for seven days. Ensure you have the essentials like food, water (one gallon per person, per day), flashlights, batteries, and extra medications (at least a two week supply). Don't forget to include supplies for any pets. After a storm hits, we will be working to get supplies into the area but it could take several days due to storm damage or other issues, so we say to have a seven-day supply of food, water, and essentials for each family member.

At Public Safety, we test and practice our emergency plans annually just like we ask you to do at home. We always hope our emergency plans and kits are unnecessary and not used but having them in place is essential to being prepared for anyone living in Southwest Florida.



## Mosquito & Aquatic Weed Control



Adulticide

Larvicide

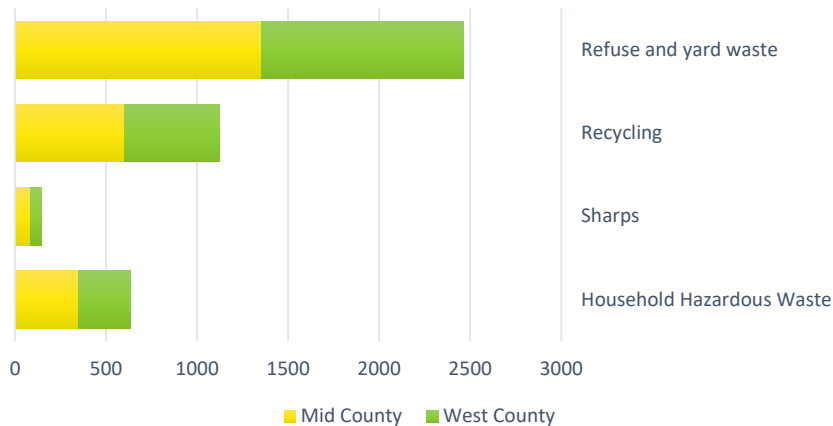
**135,124**  
acres treated

**3,993.6**  
acres treated

**511**

Total number of  
mosquitos identified  
to species

## Transfer Facility Customers



## NACo Achievement Awards

Public Works has been honored with three of Counties (NACo) Achievement Awards!

Our winning programs were for:

- Increasing Communication through Optisigns Software
- Public Works Training Program
- Public Works Onboarding Program

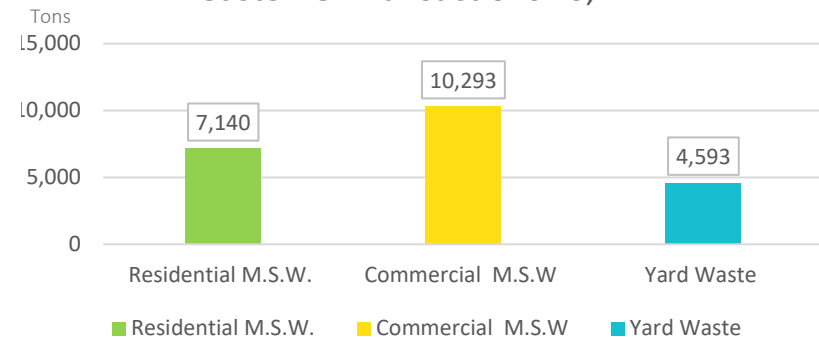


## Engineering Projects Highlight

Hurricane Ian damaged three fish barriers in Rotonda West. V&H Construction won the bid to fabricate and install new metal barriers, which took almost three months to complete. Now, the Rotonda West community can restock their grass carp without worrying about them escaping.



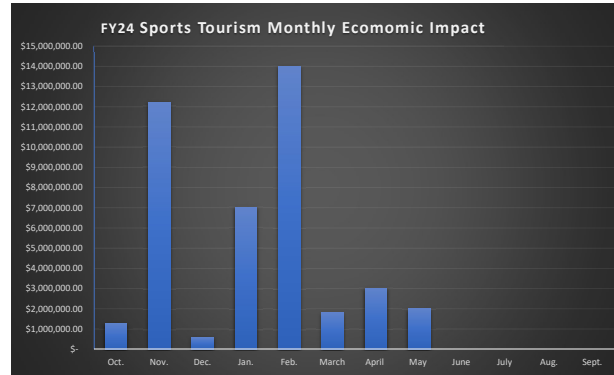
## Landfill Customer Transactions 6,414



## SPORTS

### Sales June 2024

May 2024	
Events:	7
Sports:	Baseball Basketball Dance/Cheer Half Marathon Pickleball Softball



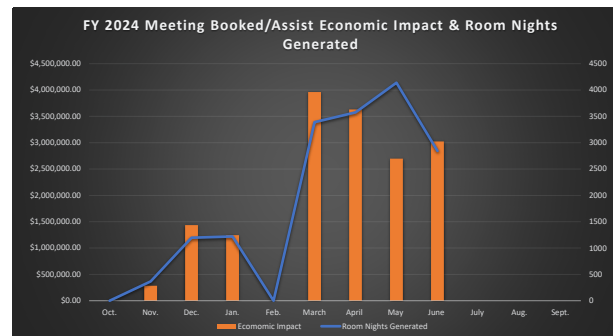
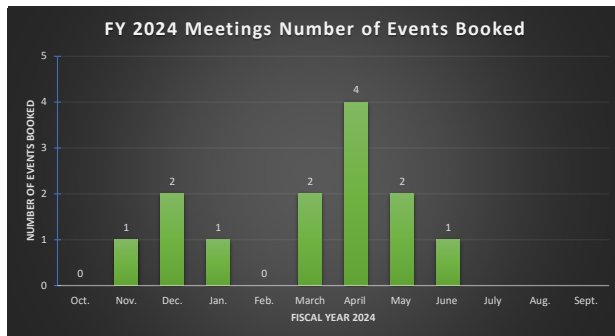
## LEISURE

Our UK Marketing Firm's team showcased Punta Gorda/Englewood Beach in Glasgow, Scotland, during their first training series with Barrhead Travel. As the third largest travel agency in the UK, Barrhead Travel boasts 80 branches with over 700 employees. The training featured a 45-minute session dedicated to Punta Gorda/Englewood Beach, which included a PowerPoint presentation, a destination video, and a Q&A segment. Each agent received a visitor's guide and sales collateral.



## MEETINGS

Meetings Year to Date	
Total Events	13
Economic Impact	\$ 16,277,544.59
Room Nights Generated	16,728



## PureFlorida.com

### Website Traffic

Website Users: 95,201

Sessions: 120,866

Top Origin Markets:

FL, NY, GA, IL, TX, VA, OH, MI, PA, CA, MA

## Key Performance Indicators

Tourist Development Tax Collections TDT  
(Current Month)

May-23	\$475,807	↑ 26.2%
May-24	\$600,335	

TDT YTD Collections (Pacing)

May-23	\$5,636,049	↑ 15.5%
May-24	\$6,511,882	

## Public Relations & Social Media June 2024

Tag your Charlotte County adventure photos with **#BestSideOutside** for a chance to be showcased on our website [PureFlorida.com](https://www.pureflorida.com).

Public Relations attended the Florida Attractions Association Conference and hosted 9 journalists in our destination from Brazil and Germany.



Follow us



Visitors to Charlotte County in fiscal year 2023 saved local residents an average of **\$1,026** per household in taxes.



# OPERATIONS

- Calls Presented: 8,809
- Call Wait Time: 1 minute, 38 seconds
- Sewer Connections: 48,104  
(166 increase from May)
- Water Connections: 71,078  
(208 increase from May)

## Charlotte County, FL App Requests

- 2 Misc.—Utilities Department
- 9 Utilities Billing
- 8 Utilities Department Service
- 19 Total

## Charlotte County Utilities Facebook

2,896 Follows

2023 Water Quality Reports:

<https://tinyurl.com/2023-CCR-Peace-River>

<https://tinyurl.com/2023-CCR-Burnt-Store>

Remember, every drop counts!

## Important Information:

The Customer Payment Center is located at the Murdock Administration Center, 18500 Murdock Circle, B-109, in Port Charlotte is open.

Monday through Friday—9 a.m. to 4 p.m.

The Customer Payment Center assisted 801 individuals for the month of June.



CHARLOTTE COUNTY

Utilities

## KNOW WHEN TO WATER

BEFORE 10 A.M. OR AFTER 4 P.M.

ADDRESSES ENDING WITH	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
0,2,4,6,8 ONLY 2 DAYS						
1,3,5,7,9 ONLY 2 DAYS						
WITHOUT A DISCERNIBLE ADDRESS ONLY 2 DAYS						
HAND WATERING/MICRO-IRRIGATION						

BE STORM  
READY WITH  
WATER AND  
SEWER  
SOLUTIONS!

Hurricane Preparedness



## UNDER CONSTRUCTION

### Ackerman Septic to Sewer Project:

Construction of a wastewater system to service approximately 2,135 properties with sewer service is underway. Zones 1 and 2 and the vacuum station are operating, and Zones 1 and 2 sewer connections have begun.

[AckermanProject.com](http://AckermanProject.com)

June Connections: 0 Total Connections: 335

### Hillsborough Boulevard 8-inch Water Main Project:

This project is installing an 8-inch water main along Hillsborough Boulevard from Yorkshire St. to US 41. The water main will be installed parallel to the Peace River Manasota Water Authority's 42-inch Phase 2B Pipeline. Construction of the 8-inch water main is underway.

### East Port Water Reclamation Facility Expansion

This project includes expanding the current water reclamation facility to treat six million gallons of wastewater per day to nine million gallons per day. The project also includes advanced wastewater treatment, which is a valuable addition to the treatment process to ensure treated water has as low concentrations of nutrients as possible. Construction is underway.

2023 WATER  
QUALITY REPORTS  
NOW AVAILABLE

To provide safe, reliable drinking water, reclaimed water and wastewater service for the enrichment of the community.