



Monthly Report November 2024



CHARLOTTE COUNTY
FLORIDA

Administration

County releases 2025 Pets of Charlotte County calendar

Charlotte County announced the winners of 2025 Pets of Charlotte County calendar photo contest. More than 660 photos were submitted. A panel of judges selected photos by Andrea Notorfrancesco, Joanna Benjamin, Bernie Boyer, LeeAnn Egan, Stacy Webert, Sue Killion, Sydney L'Heureux, Brianna Tobolski, Maxine Puglisi, Rachel Norris, Ashley Chalmers, John Blaine, Tammy Karalfa and Janie Manno to appear in the calendar.

The calendars are available for free at:

- Charlotte County Administration Center, 18500 Murdock Circle, Port Charlotte
- Centennial Park Recreation Center, 1120 Centennial Blvd., Port Charlotte
- Englewood Charlotte Library, 3450 North Access Road, Englewood

- Port Charlotte Public Library, 2280 Aaron St. Port Charlotte
- Family Services Center, 21500 Gibraltar Ave., Port Charlotte
- Harold Avenue Regional Park Recreation Center, 23400 Harold Ave., Port Charlotte
- Florida Department of Health in Charlotte, 1100 Loveland Blvd., Port Charlotte
- Punta Gorda Charlotte Library, 401 Shreve St., Punta Gorda
- South County Regional Park Recreation Center, 670 Cooper St., Punta Gorda
- Punta Gorda Chamber of Commerce, 252 W. Marion Ave., Punta Gorda
- Charlotte County Chamber of Commerce, 2702 Tamiami Trail, Port Charlotte
- Englewood Chamber of Commerce, 601 S.



Indiana Ave. Englewood

- Mac V. Horton West County Annex, 6868 San Casa Drive, Englewood



Junior Leadership Class of 2024-25 tours county facilities

We recently welcomed the Charlotte County Chamber of Commerce Junior Leadership Charlotte Class of 2024025 to our Emergency Operations Center. The high school juniors connected learned about the county, school district, supervisor of elections, and sheriff's office.

The group explored the Emergency Operations Center and the Aircraft Rescue and Fire Fighting training

center and witnessed our ARFF prop plane in action. Commission Chairman Bill Truex welcomed class members during a luncheon and shared his experiences in office.

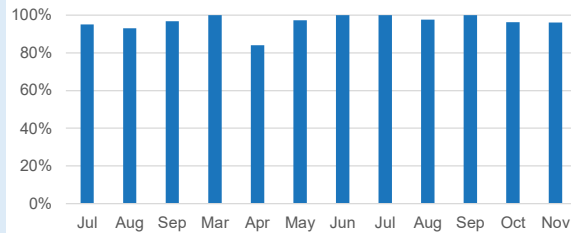
We were honored to share insights about leadership, local government, and disaster response with these bright minds. We hope these students are inspired as they step into leadership roles of tomorrow.

Information Technology

Service Tickets by Month



Customer Satisfaction
% Positive

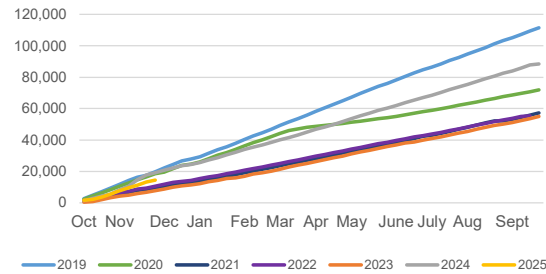


Transit

Transit Calls
Average Handling Time
(minutes)



Annual Cumulative Ridership



Director Highlights

Disaster Recovery Division

With the growing demand for disaster recovery funding due to recent hurricanes and the pandemic, it's evident this is a long-term challenge requiring sustainable solutions. To address these needs, and with full support from Administration, we are restructuring Fiscal Services. First, the Grants Compliance division will be integrated into Fiscal Services as a new core service to unify and streamline the management of financial and programmatic grant compliance under one umbrella. Second, a dedicated Disaster Recovery core service will be established to manage compliance with state and federal funding across all phases of disaster response.

At the Nov. 12th BCC meeting the Board authorized the creation of two positions to initiate and oversee this new core service.

November 2024

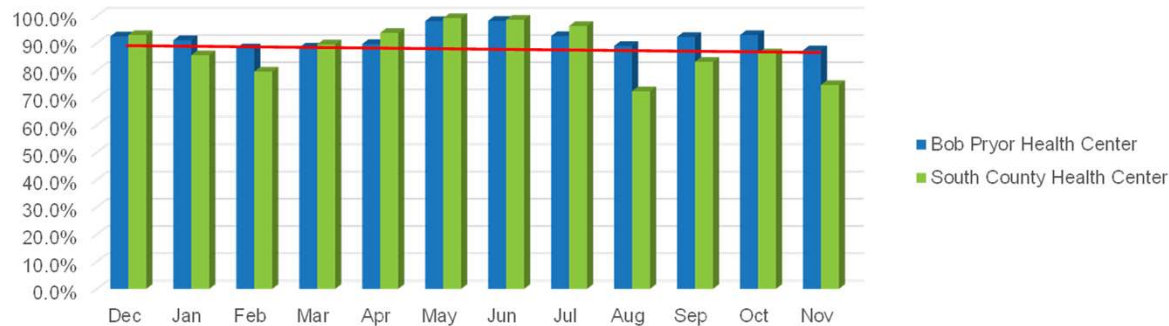
Active FEMA Events

Irma	2017
Ian	2022
Nicole	2022
Idalia	2023
Debby	2024
Helene	2024
Milton	2024



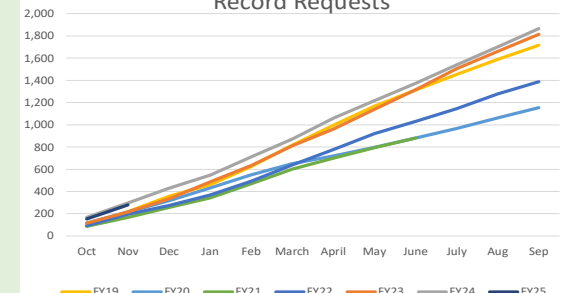
Health Center

Employee Health Center
Monthly Appointment Utilization Summary



Records Management

Record Requests



Permitting

Bissett Park - Phase I

12455 Path Ave., Punta Gorda
To be completed in phases.
Phase I includes the construction of sidewalks, parking lot, and a master stormwater system

Charlotte Technical College Aviation Maintenance Technician School

27500 Challenger Blvd., Punta Gorda
19,420 sq. ft. building, including 9,015 sq. ft. of classroom space and a 10,405 sq. ft. hangar

McDonald's

5950 Duncan Road, Punta Gorda
3,8559 sq. ft. restaurant with dual drive-thru lanes and shared offsite retention

Paradise Palms RV Park

2201, 2271, 2301, 2351, and 3011 Duncan Rd, and parcel 402313400003, Punta Gorda
138-space RV park with welcome center and recreational facilities

Under Construction



7 Brew Coffee

4275 Tamiami Trail, Port Charlotte
520 sq. ft. drive-thru coffee shop



Auto Shop Charlotte

524 Tamiami Trail, Port Charlotte
2,600 sq. ft. auto repair building and associated infrastructure



Livano Charlotte Harbor

100 Tamiami Trail, Port Charlotte
333-unit apartment complex with a swimming pool and clubhouse

Completed



Dollar General

25240 Sandhill Blvd., Punta Gorda
Commercial retail store

Permit Stats

162 single-family permits issued
366 single-family COs issued
3,642 permits taken
3,429 permits issued (Nov. 2024)
45,136 permits issued (FY23-24)
6,898 permits issued (FY24-25)

FY23-24: Oct. 2023 through Sept. 2024
FY24-25: Oct. 2024 through present

Project Spotlight

Babcock Ranch

3,320 COs issued since Aug. 2016
39 single-family permits issued in Nov. 2024

West Port

735 COs issued since April 2017
11 single-family permits issued in Nov. 2024

Current Plat Applications in Review

PFP-24-04 Murdock Carousel Replat

1900 Tamiami Trail, Port Charlotte
Murdock Owner, LLC, and Mazta 2, LLC are requesting Preliminary and Final Plat approval for three-lot commercial subdivision, being a replat of Murdock Carousel Subdivision and containing 20.283± acres. The subdivision is located in Commission District V.

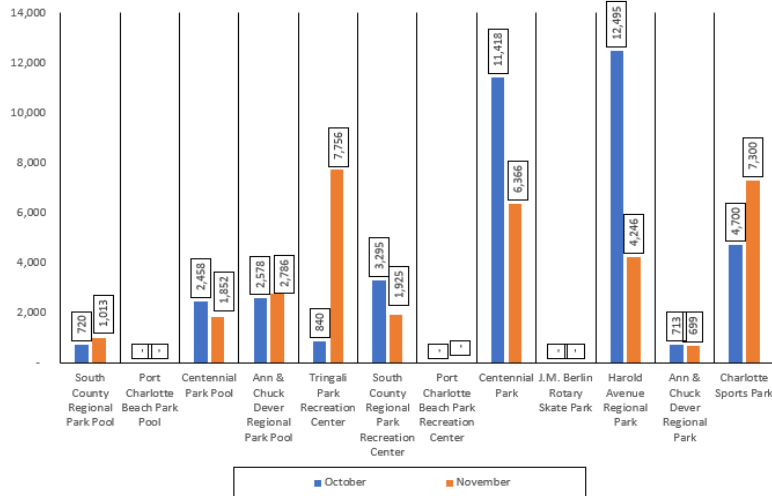
PFP-24-05 Starling - Phase 1, Replat 1

Taylor Morrison of Florida, Inc. is requesting Preliminary and Final Plat approval for a residential subdivision consisting of 292 single-family lots and 23 tracts, to revise the plat for consistency with the modification to the Final Detail Site Plan. This site contains 105.175± acres and is within the boundary of the Burnt Store Area Plan area, in Commission District II.

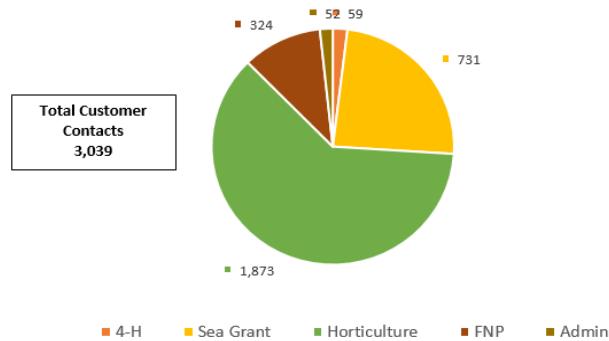
PFP-24-06 Lane Valente Northup Subdivision

8218 Northup Drive, Punta Gorda
Daniel Martindale is requesting Preliminary and Final Plat approval for two-lot commercial subdivision to be named, Lane Valente Northup Subdivision. The property contains 9.946± acres and is in Commission District II.

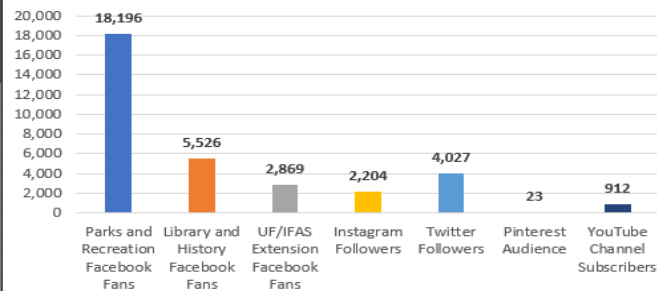
Recreation Centers and Aquatic Facilities Attendance



UF/IFAS Extension Service Customer Contacts



Social Media Impact



Natural Resources

Eagle Nests

- 25 monitored by staff
- 5 nests with eggs

Coastal Lighting

- 40 permit reviews
- 2 inspections

Abandoned/Derelict Vessels

Open-31
Removed – 5
Relocated- 23

Parks and Athletic Field Maintenance

- 414 fields prepped for practices and games
- 2057 trash bags collected
- 321 recycling bags collected

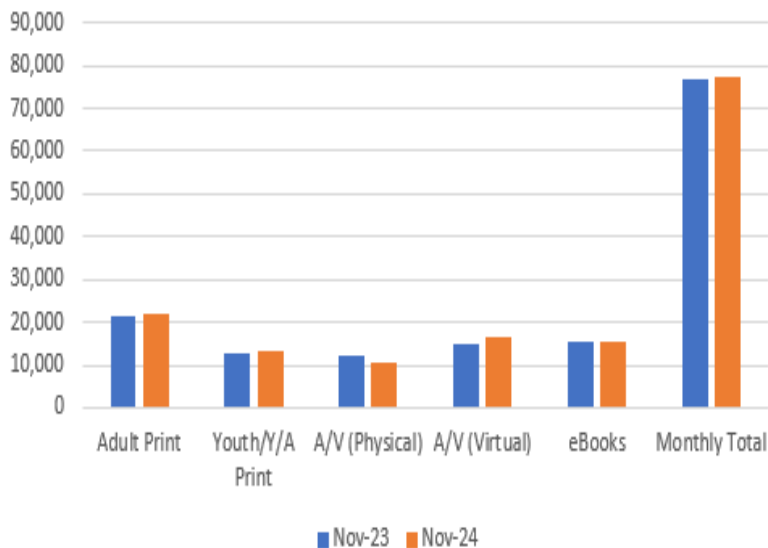
Land Management

- 76 miles maintained
- 11 acres exotics/invasives treated
- Habitat managed - 18 acres
- 43 acres of overstory reduction
- Staff conducted one educational outreach event this month. Staff removed 3 dumpster loads of hurricane debris from parks. Hurricane debris removal efforts continue.

Project Management

- Projects Completed - 23
- Projects - In progress - 59
- Total projects - 101
- Total – \$ 15,633,282

2023-2024 Library Circulation Comparison



Economic Development Attends the NATO Edge Show

Kay Tracy, Director of Economic Development, Mark Odell, Business Expansion and Retention Manager, and Dr. Brian Granstra, Charlotte County Public Schools, proudly represented Charlotte County Economic Development at the NATO Edge Tradeshow. This premier event brought together global leaders to showcase cutting-edge technology and explore advancements in defense and innovation. Their attendance not only highlighted Charlotte County on the international stage but also opened doors for opportunities and collaborations that will benefit our local economy. We're excited to see the positive impact of their efforts!



2025 Upcoming Events

Mark your calendars for 2025 as we kick off the year with upcoming events:

- January 15, 2025 - New Businesses Card Exchange 🗂️💼
- January 22, 2025 - Entrepreneur Support Organization 💡🚀
- February 5, 2025 - Childcare Community Conversation 🗣️

Introducing "40 Under 40"

Celebrating Local Businesses

We're excited to launch our new series, "40 Under 40," highlighting exceptional young professionals and their businesses in Charlotte County! Our first feature shines the spotlight on Casey Kennedy, owner of Bloom Academy, whose dedication and entrepreneurial spirit are inspiring. Stay tuned for more stories as we honor the incredible talent and innovation within our local business community! 🌟



Casey Kennedy

HCA Florida Fawcett Hospital Earns "Excellence in Business Award"

On December 10th, we proudly honored HCA Florida Fawcett Hospital for their extraordinary efforts during Hurricane Milton. Their swift response included distributing over 3,300 gallons of fuel, 1,000 bags of groceries, arranging accommodations for displaced staff, and evacuating 161 patients to safety. Led by CEO Michael Ehrat, the hospital reopened just hours after the storm, exemplifying resilience and dedication.

Congratulations to HCA Florida Fawcett Hospital for their outstanding commitment to our community!



Facilities Management

November 2024

Family Services Center Phase 2

The Family Services Center Phase 2 project is an 18,500 square-foot building to provide spaces for the Boys and Girls Club, Human Services staff, and additional Community Partners. The building is adjacent to the existing Family Service Center, and the site features a playground space, community garden, and parking. Construction began in October 2022 and was complete in November 2023 with exception of some additional items including artwork and a painted mural in the multipurpose room. The mural is now complete, and the artwork is scheduled to be installed December 19, 2024.

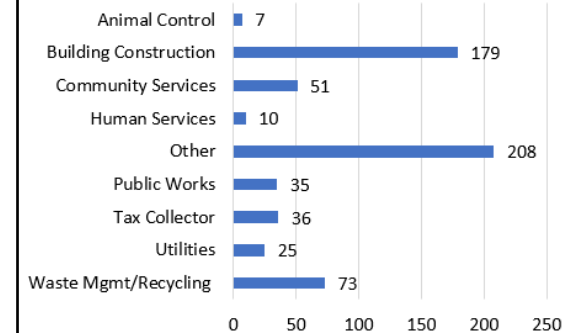


Mural celebrating
the Boys and Girls Club

- ♦ The BOCC approved Tandem Construction to begin demolition of the Port Charlotte Beach Recreation Center, Pool, and Pool House. They have begun fencing off the construction areas within the park.
- ♦ A meeting was held with Community Services, Kimley-Horn, and Jon F. Swift, Inc. to review the preliminary concept plans for G.C. Herring Park Phase I and William R. Gaines Jr. Veterans Memorial Park Phase II on November 21, 2024.
- ♦ Both the Department of Environmental Protection as well as the United States Army Corp of Engineers permits have been received for the Ainger Creek Boat Ramp Replacement project. Funding options such as the FWC's Florida Boater Improvement Grant Program are being explored.

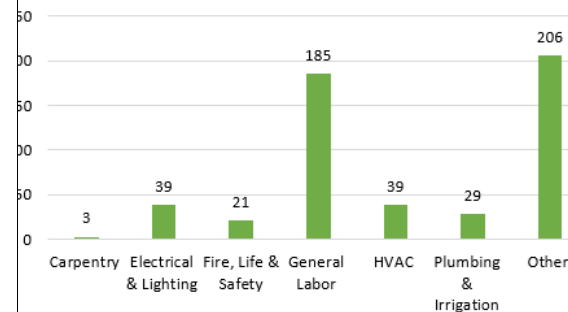


FY25 Switchboard Calls November 2024 Total Calls - 624

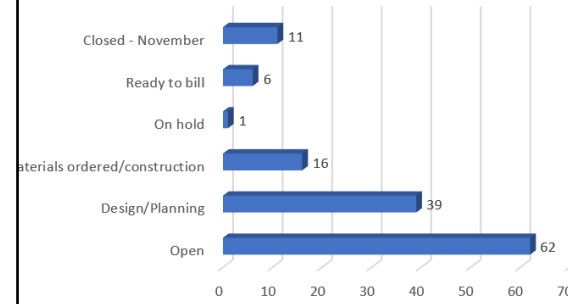


FY24 Work Orders - November 2024

Total 522 (excluding Jail)

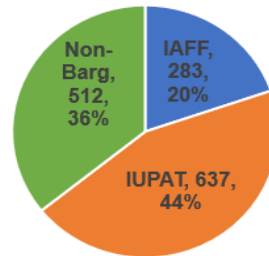


Small Projects - November 2024



Workforce

Employee Count 1,432
Avg Age 45
Avg Hourly Rate \$27.81
Avg Years of Service 7.74



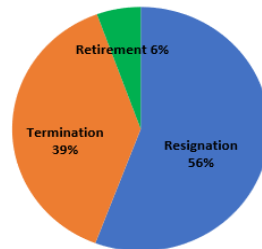
Retention of New Hires November
% completing probation 83%

Succession Planning

Ee's in FRS DROP the next 8 years 2.8%
% of Workforce Retired this FY 0.3%

Separations

November
Turnover 1.3%
Separations 18

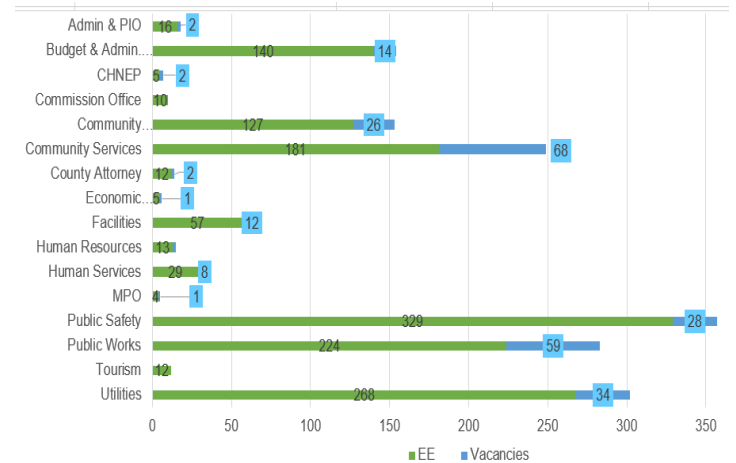


Training & Development

Training 11 Hours 19 Ees 209 contact hrs
% using Tuition Reimbursement 1%

Human Resources

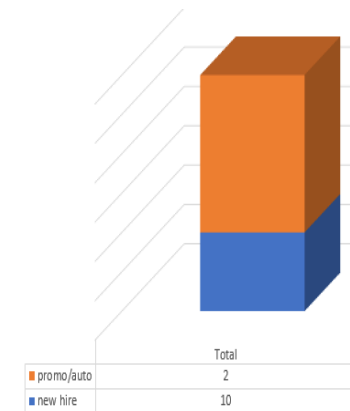
Employees vs Vacancies



Total Vacancies: 260

Recruitment

Applications Taken 824
Job Posting Hits 46,436
New Hires 10
Recruited Pos FT 77
Posted PT/STARR 12





HUMAN SERVICES

Our Mission:

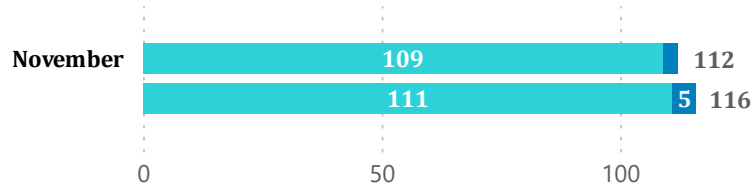
To collaborate and provide programs and connections that increase financial stability and support individuals and families as they work to reach their fullest potential.

Aging & Adult Services:

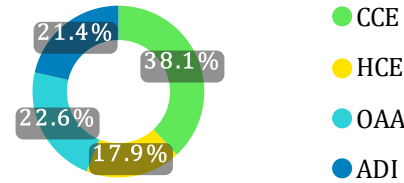
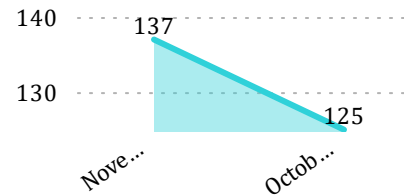
380

Case Management Aging & Adult Serv...

● New Cases: ● In process/Research: ● Completed/Closed/Termed:



Total Clients Served



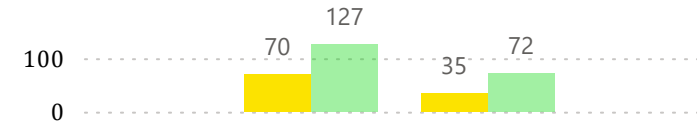
Intake Services:

38K

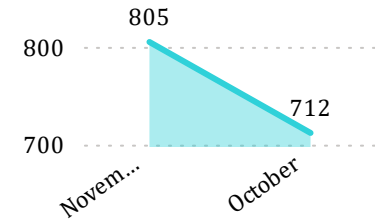
Intake Service Calls

Fastrack VS Screening Tool

● Screening Tools ● Fastrack Applications:



Total Clients Served



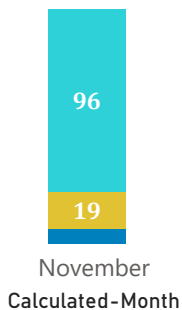
107

LIHEAP-Applications

Neighborhood Services:

Case Management

● Completed/Closed/Termed: ● In process/Research: ● New Cases:



Civil Citations

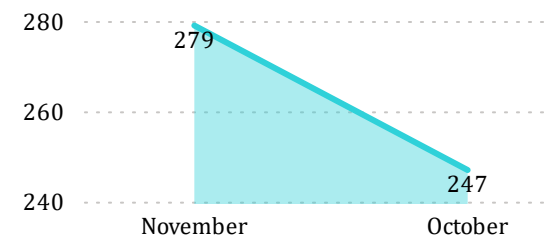


Veteran Services:

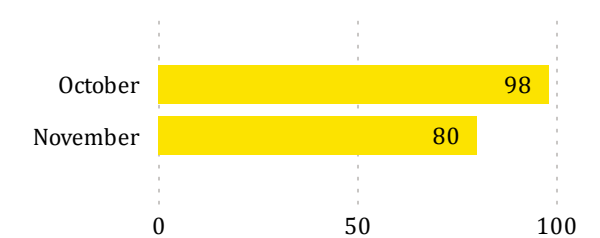
178

Calls for Veteran Assistance

VA Clients Served

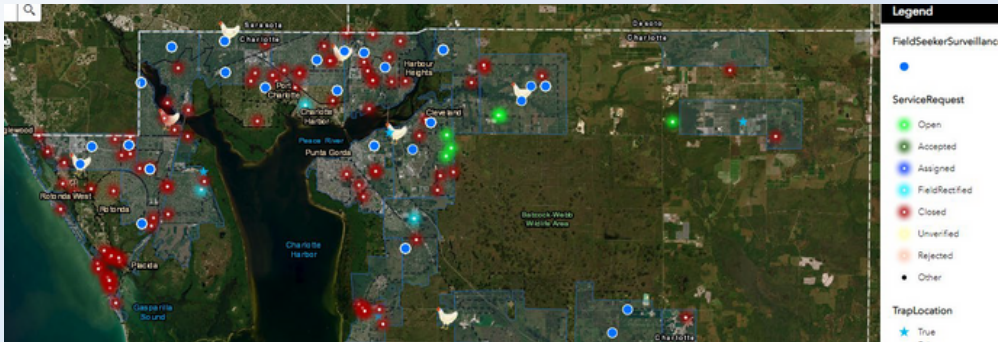


VA New Claims



Public Works

Mosquito & Aquatic Weed Control



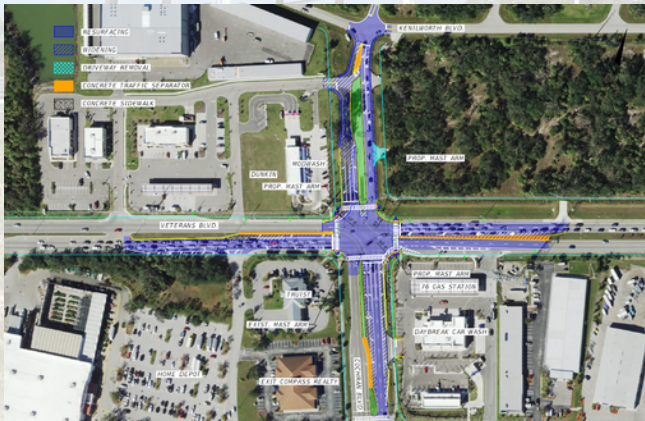
Adulticide
1,644
acres treated

Larvicide
8
acres treated

244
Total number of
mosquitos identified
to species

Engineering Project Highlight

Veterans Blvd. & Cochran Blvd.



This project includes:

- New turn lanes
- Milling
- Resurfacing
- Auxiliary lane widening
- Drainage improvements
- Signalization
- Intelligent transportation system improvements
- Lighting improvements
- Signing and pavement markings
- Clearing and grubbing
- Removal and disposal of existing sidewalks

This project is to be approved by the BCC at the Dec 10th BCC meeting. The lowest responsive bidder was EHC Construction out of Ft Myers. The project is being funded by a FDOT State appropriations fund. Construction is due to start in Feb 2025.

Maintenance & Operations

908
Work Orders Opened

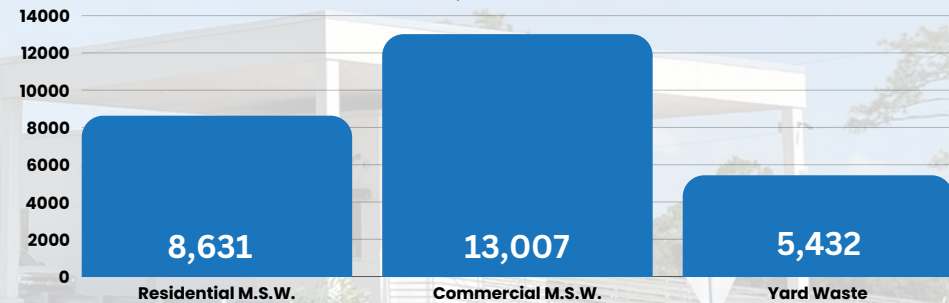
678
Work Orders Closed

144
Service Requests Opened

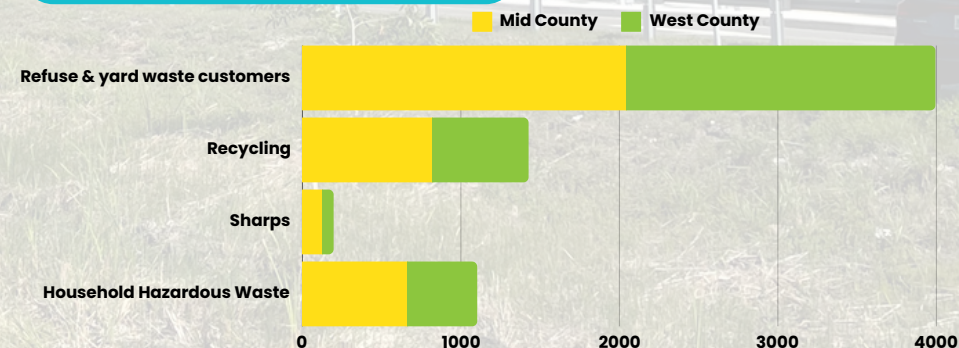
70
Service Requests Closed

Solid Waste

Landfill Customer Transactions: **8,917**



Transfer Facility Customers



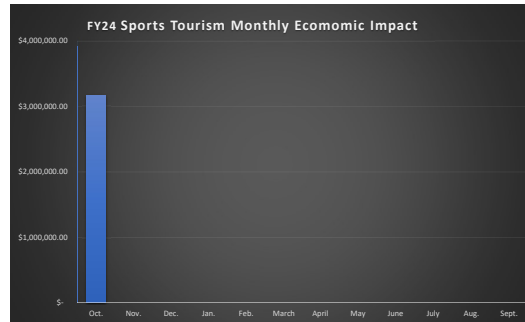
SPORTS

Sales Update

October 2024	
Events:	7
Sports:	Fishing Softball Baseball Pickleball Martial Arts Soccer

2025 Fiscal Year to Date Total Sports Tourism Economic Impact	
\$	3,162,780.00

2025 Fiscal Year to Date Total Sports Tourism Events	
	7



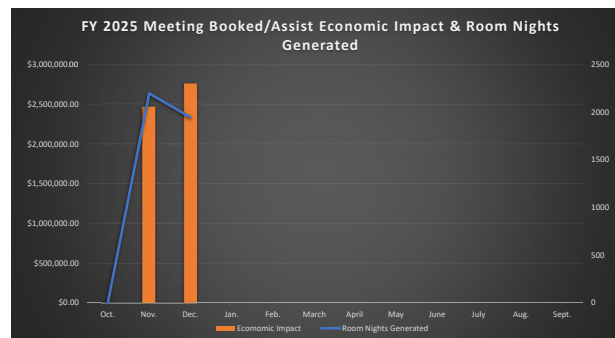
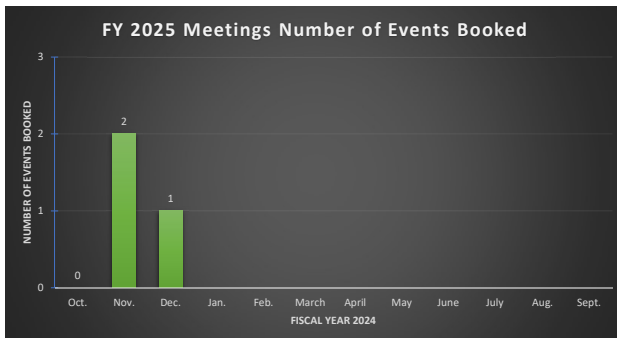
LEISURE

Punta Gorda/Englewood Beach VCB achieved significant success in November for Leisure Sales. We were proudly represented at our inaugural travel trade show in Austria. Additionally, through our partnership with Discover Airlines, we hosted six tour operators on a familiarization trip. They flew non-stop from Frankfurt, Germany, compliments of Discover Airlines to RSW and spent three nights immersed in our destination, acquiring firsthand knowledge of its exceptional assets.



MEETINGS

FY25 Meetings Year to Date	
Total Events	3
Economic Impact	\$ 5,229,824.75
Room Nights Generated	4,144



PureFlorida.com

Website Traffic

Website Users: 76,018

Sessions: 95,661

Top Origin Markets:

FL, CA, NY, GA, IN, IL, PA, VA, MI, OH

Key Performance Indicators

Tourist Development Tax Collections TDT (Current Month)			
Oct-23	\$365,016		
Oct-24	\$343,320	↓	-5.9%

TDT YTD Collections (Pacing)			
Oct-23	\$365,016		
Oct-24	\$343,320	↓	-5.9%

Public Relations & Social Media

Tag your Charlotte County adventure photos with **#BestSideOutside** for a chance to be showcased on our website [PureFlorida.com](https://www.pureflorida.com).

Kelly Rizzo, who is the widow of Hollywood star, Bob Saget and is also a high-profiled influencer came to visit Punta Gorda/Englewood Beach. She created two reels on her Instagram and each have over 15K views already.



Follow us



Visitors to Charlotte County in fiscal year 2024 saved local residents an average of **\$1,078** per household in taxes.

OPERATIONS

- **Calls Presented:** 7,754
- **Call Wait Time:** 2 minutes, 02 seconds
- **Sewer Connections:** 48,892
(274 increase from October)
- **Water Connections:** 72,219
(445 increase from October)

Charlotte County, FL App Requests

- 5 Misc.—Utilities Department
- 0 Utilities Billing
- 8 Utilities Department Service
13 Total

Charlotte County Utilities Facebook

3,309 Follows

2023 Water Quality Reports:

<https://tinyurl.com/2023-CCR-Peace-River>

<https://tinyurl.com/2023-CCR-Burnt-Store>

Remember, every drop counts!

Important Information:

The Customer Payment Center is located at the Murdock Administration Center, 18500 Murdock Circle, B-109, in Port Charlotte is open.

Monday through Friday—9 a.m. to 4 p.m.

The Customer Payment Center assisted 1,004 individuals for the month of November.



CHARLOTTE COUNTY

Utilities



Frying A Christmas Turkey?

**Know where to
dispose of leftover
oil.**

CharlotteCountyFL.gov/SolidWaste

UNDER CONSTRUCTION



Ackerman Septic to Sewer Project:

Construction of a wastewater system to service approximately 2,135 properties with sewer service is underway. Zones 1 and 2 and the vacuum station are complete, and Zones 1 and 2 sewer connections are underway.

AckermanProject.com

November Connections: 10 Total Connections: 391

Hillsborough Boulevard 8-inch Water Main Project:

This project is installing an 8-inch water main along Hillsborough Boulevard from Yorkshire St. to US 41. The water main will be installed parallel to the Peace River Manasota Water Authority's 42-inch Phase 2B Pipeline. Construction of the 8-inch water main is underway. The Utilities Department reminds motorists to always remain alert and to exercise caution when traveling near construction zones.

East Port Water Reclamation Facility Expansion

This project includes expanding the current water reclamation facility to treat six million gallons of wastewater per day to nine million gallons per day. The project also includes advanced wastewater treatment, which is a valuable addition to the treatment process to ensure treated water has as low concentrations of nutrients as possible. Construction is underway.

To provide safe, reliable drinking water, reclaimed water and wastewater service for the enrichment of the community.