



Monthly Report

Oct. 2025



CHARLOTTE COUNTY
FLORIDA

Administration

Lewis named LWIG 2025 Leadership Trailblazer

Deputy County Administrator Emily Lewis has been honored with the League of Women in Government's 2025 Leadership Trailblazer Award. She accepted the award at the organization's annual conference Oct. 27 in Tampa. The League serves as the umbrella organization for state and regional groups that support local and statewide initiatives that advance women to local government leadership.

"There are so many women in local government who are leading their organizations and their colleagues with courage and distinction.

We wanted a way to acknowledge their efforts," said League Chief Administrative Officer Pam Antil. "We hope the award will not only spotlight the nominees and winners but also honor the valuable work of all women in our profession."

In a question-and-answer session with the League, Lewis was asked what it meant for her to be nominated for the award.

"Being nominated for this award is a profound honor. It reflects not only the work I have done in my own career, but also the commitment I

have made to mentoring and creating pathways for other women in local government. To be recognized for helping others grow in their leadership journey is one of the most meaningful validations of my career," Lewis said.

On her decision to pursue a career in public service, Lewis said, "I was drawn to public service out of a strong desire to make a tangible difference in my community. Local government is where decisions directly impact people's daily lives, and I wanted to contribute to creating stronger, more resilient communities."

Staff graduate from FSU's public manager program

Ten county staff members recently graduated from Florida Certified Public Manager program run by Florida State University's Florida Center for Public Management.

The county employees to graduate were Deputy County Administrator Emily Lewis, Assistant County Administrator Claire Jubb, Public Works Director John Elias, Public Safety Director Jason Fair, Community Services Director Tommy Scott, Emergency Management Director Patrick Fuller, Fiscal Services Manager Rick Arthur, Communications Manager Elaine Jones, Real Estate Services Manager Stephen Kipa and Strategic Planning & Projects Manager Lindsey Johnson.



The 2025 Live, Work and Play in Charlotte County calendar is now available. Photos from 12 photographers were selected from more than 170 submissions.

Sign up for information on county MSBU/TUs

Property owners in Municipal Service Benefit Units and Municipal Service Taxing Units can sign up for informational emails about their units. Emails will contain information about advisory board meetings, meeting minutes, annual reports, work programs and more.

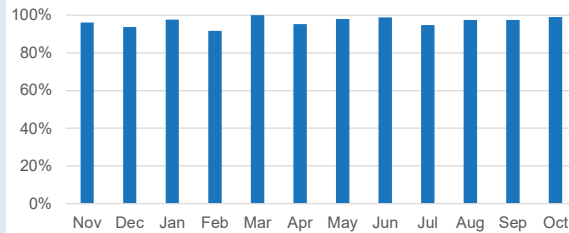
To sign up to receive emails, visit the MSBU/TU page on the county website at www.charlottecountyfl.gov/msbu-mstu and click on the MSBU or MSTU to which you belong, then click the Sign Up For MSBU Notifications button. For information, call 941-575-3600.

Information Technology

Service Tickets by Month

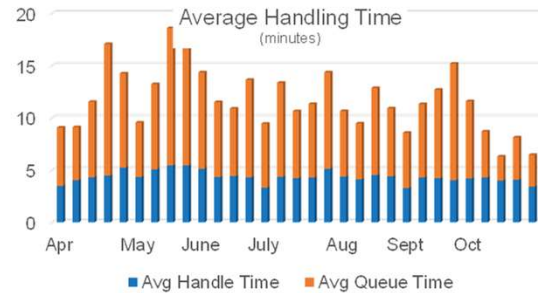


Customer Satisfaction
% Positive

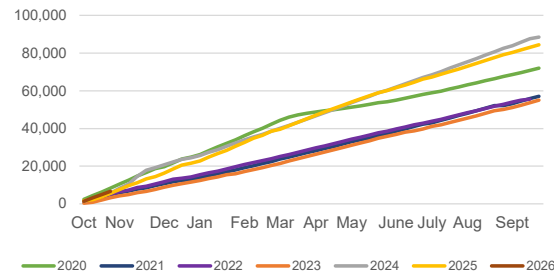


Transit

Transit Calls
Average Handling Time
(minutes)



Annual Cumulative Ridership



Director Highlights

Wellness Award

Charlotte County has been recognized as one of Florida's 2025 Healthiest Employers, a national award honoring organizations that prioritize employee well-being through innovative health and benefits programs. The county's Wellness at Work worksite program promotes the overall health of employees and their dependents by offering diverse resources, programs, and activities that strengthen all eight dimensions of wellness, including physical, mental, social, and financial well-being. Honorees were selected based on the annual Healthiest Employers assessment, which evaluates organizations across six key categories—such as strategy, culture, and outcomes—to determine rankings within their size group.

October 2025



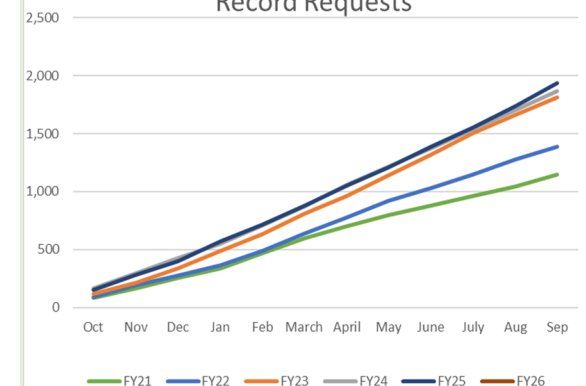
Health Center

Employee Health Center
Monthly Appointment Utilization Summary



Records Management

Record Requests



Communications

October 2025

CharlotteCountyFL.gov

Most Visited Pages

Utilities

72,750 views

Employment Opportunities

11,320 views

Building Construction

Permits

9,171 views

Most Downloads

Utilities Payment Options

1,270 downloads

Oct. 14 Regular & Land Use Meeting

746 downloads

How To Research Permit Information

561 downloads

Top Searched Terms

Permit

211 searches

DMV

80 searches

Pay My Bill

70 searches

Connections Employee Newsletter Transition to Constant Contact

The October edition of the employee newsletter, Connection, marked a successful transition from PDF format to an email sent via Constant Contact, enabling the collection of measurable engagement data for the first time. The new platform now provides analytics on audience engagement, identifying which sections received the most attention.

Distributed to 1,654 employees, the newsletter achieved an open rate of 49.4% and a click-through rate of 16.8%. Notably, recognition and award features drove over 40% of total clicks, indicating that employees engage most with content focused on their peers. This switch resulted in a 750% increase in overall reach and a 130% increase in measurable engagement, establishing a strong baseline for future tracking and analysis.

This transition aligns with the Strategic Focus Area of Efficient & Effective Government. The initiative supports the goal of managing fiscally sound county operations while promoting a culture of innovation and citizen engagement. The Connections newsletter plays a vital role in helping the organization by connecting employees to the County's mission and priorities, and fostering a workplace culture that is recognized as a Great Place to Work.

Social Media

(Analytics Across all Departments)

**641
Posts**

**1.86 million
Total Impressions**

**37,276
Engagements**

**512,539
Video Views**

**271,800
Total Followers**

Post of the Month



**Port Charlotte
Beach
Groundbreaking**

**5,200
Engagement**

Most Impressions



**Port Charlotte
Beach
Groundbreaking**

**287,100
Impressions**

Weekly Update By the Numbers

Average Performance

4 Email Campaigns

**25,803
Emails**

**11,836
Opens**

Most Clicked Link

Sunseeker Traffic Signal



Latest Updates

**10
Board
Meetings**

**5,300
YouTube
Views**

**6
Original
Videos**

**2,621
Website
Views**

127

Streaming Views

Under Review

Aroma Joes

16400 Franklin Avenue,
Port Charlotte
1,600 sq. ft. coffee shop with drive-thru and associated infrastructure

Buc-ee's

25599 Harborview Road,
Punta Gorda
74,000 sq. ft. gas station with 120 fueling stations and 740-spot parking area, and associated utilities, and stormwater

Fire Station #17

11711 Tamiami Trail, Punta Gorda
Construction of a new approximately 12,983 sq. ft. fire station, with parking facilities and rear bay access

McDonald's

5950 Duncan Road,
Punta Gorda
3,859 sq. ft. restaurant with dual drive-thru lanes and shared offsite retention

Sherwin-Williams

13450 S. McCall Road,
Port Charlotte
4,081 sq. ft. commercial paint retail building, parking, stormwater, and loading area

Whataburger

1470 Tamiami Trail,
Port Charlotte
2,571 sq. ft. restaurant building with drive-thru facilities and associated parking, dumpster enclosure, and utilities

Under Construction



Auto Shop Charlotte

524 Tamiami Trail,
Port Charlotte
2,600 sq. ft. auto repair building and associated infrastructure



Publix

1500 Placida Road, Englewood
55,454 sq. ft. grocery store and 2,100 sq. ft. liquor store



Towneplace Suites

9044 Mac Drive, Punta Gorda
112-room hotel, parking, landscaping, and stormwater

Completed



7Brew Coffee

4275 Tamiami Trail, Port Charlotte
520 sq. ft. drive-thru coffee shop



Choice Veterinary Services

27570 Disston Ave., Punta Gorda
6,000 sq. ft. animal clinic

Current Plat Applications in Review

PFP-25-13 Punta Gorda Commons West

Punta Gorda Acquisitions II, LLC is requesting Preliminary and Final Plat approval for a commercial subdivision to be named Punta Gorda Commons West. They also seek approval of a Construction and Maintenance Agreement and surety to cover the construction of the plat infrastructure. The proposed subdivision, consisting of two lots, roadway, stormwater and utility infrastructure, is the western portion of the project proposed under DRC-21-00114. The eastern portion is being proposed under PFP-25-01 Punta Gorda Commons East. The site contains 55.17± acres and is generally located south of Duncan Road, north of Woodholm Drive, east of Copley Drive, and west of Piper Road. The site is in the Punta Gorda area and in Commission District II.

FP-24-05 Willow Townhomes

Lennar Homes, LLC is requesting Final Plat approval for a subdivision to be named, Willow Townhomes, being a replat of Tract F-3 of Tuckers Pointe Phase 1, as recorded in Plat Book 27, Pages 3A through 3Z-29, of the Public Records of Charlotte County, Florida. The proposed subdivision consists of 360 residential lots and 20 tracts. They also seek approval of a Developer's Agreement and surety to cover the construction of the plat infrastructure. This site contains 31.41± acres and is generally located north of Tuckers Grade, east of Tamiami Trail, south of Cloverly Lane, and west of Willowleaf Boulevard, within the South County area, and in Commission District II.

Permit Stats

170 single-family permits issued
306 single-family COs issued
2,523 permits taken
2,531 permits issued (Oct. 2025)

36,626 permits issued (FY24-25)
2,531 permits issued (FY25-26)

FY24-25: Oct. 2024 through Sept. 2025
FY25-26: Oct. 2025 through Sept. 2026

Project Spotlight

Babcock Ranch

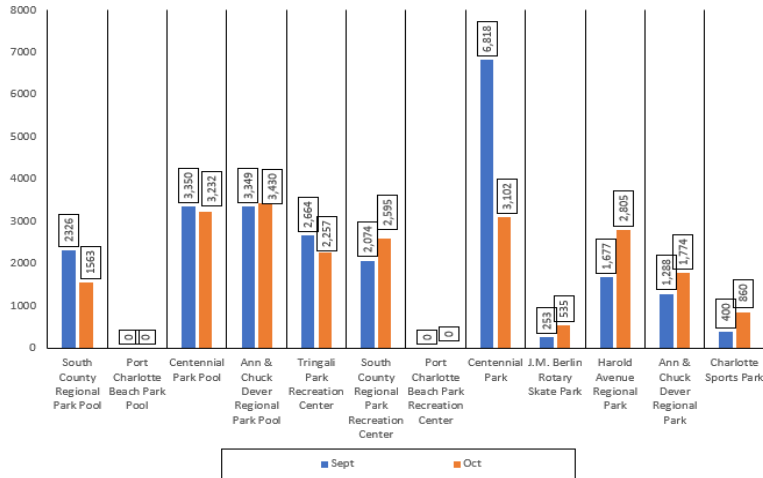
33 single-family permits issued in Oct. 2025
3,791 single-family COs issued since March 2017

West Port

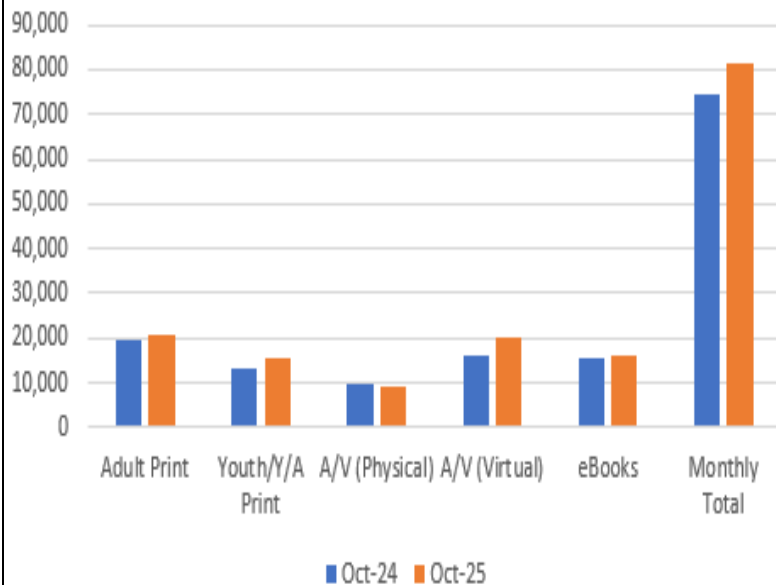
11 single-family permits issued in Oct. 2025
861 COs issued since April 2017

Community Services

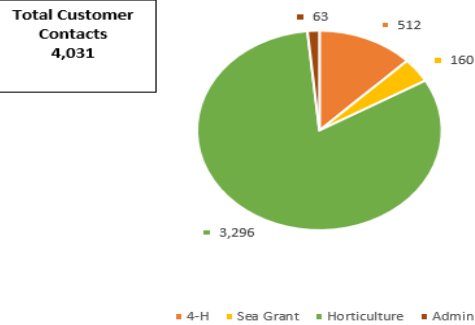
Recreation Centers and Aquatic Facilities Attendance



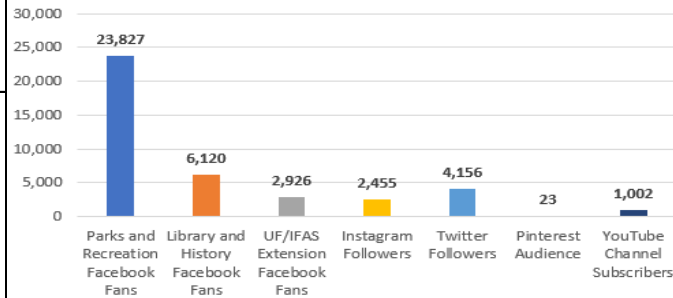
2024-2025 Library Circulation Comparison



UF/IFAS Extension Service Customer Contacts



Social Media Impact



Natural Resources

Sea Turtle Nests

1,791 total

Horseshoe Crab Surveys

6

Abandoned/Derelict Vessels

Open-2

Removed – 1

Relocated- 1

Ready for removal – 5

Coastal Lighting

29 permits in review

28 inspections

Eagle Nests

35 nests monitored

Parks and Athletic Field Maintenance

- 560 fields prepped for practices, games, tournaments
- 313 recycling bags collected
- 3,052 trash bags collected

Land Management

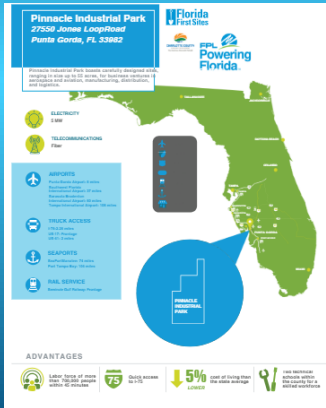
- 76.8 miles trails maintained
- 31 acres exotics/invasives treated
- 26 miles of habitat managed
- Overstory reduction –326

Staff conducted an educational outreach event at Rotonda West Community Center this month. The topic of the discussion was “Alligators” and 70 people attended in person and were joined by another 15 online. Staff conducted vegetation plot monitoring at multiple properties in addition to a gopher tortoise survey at Tippecanoe Environmental Park.

Project Management

- Projects Completed – 28
- Projects not started - 7
- Projects - In progress –60
- Total projects - 95
- Total – \$ 70,153,644.80

Pinnacle Industrial Park Accepted into Florida First Sites Program



Pinnacle Industrial Park has been officially accepted into the Florida First Sites program. The 60-acre property off Jones Loop Road is now recognized as a certified, development-ready industrial site—positioning Charlotte County for continued growth in advanced manufacturing, logistics, and aviation-related investment.

Excellence in Business Award Honors Charlotte County Public Schools

Charlotte County Economic Development is proud to recognize Charlotte County Public Schools as this quarter's Excellence in Business Award recipient! CCPS continues to shape our future workforce through innovation, industry partnerships, and a steadfast commitment to student success. From aviation and cybersecurity to manufacturing and logistics - this district is helping power the next generation of Charlotte County talent.



Connecting Classrooms to Careers

Economic Development Manager Mark Odell brought together Dr. Brian Granstra of Charlotte County Public Schools and Dr. Timothy Lucas of Florida SouthWestern State College to discuss workforce-ready programs in supply chain management and data analytics. The meeting highlighted how education and industry partnerships continue to strengthen Charlotte County's talent pipeline from classroom to career.



Charlotte County Workforce Roundtable Strengthens Local Collaboration

The Charlotte County EDO co-hosted the "Workforce Roundtable: Challenges and Opportunities for Local Businesses" with the Charlotte County Chamber of Commerce on October 15 at the Charlotte Harbor Event & Conference Center. Moderated by EDO Director Kay Tracy, the discussion brought together leaders from FGCU, CareerSource Southwest Florida, Charlotte County Public Schools, and HCA Florida Fawcett Hospital to explore strategies for addressing workforce needs, strengthening talent pipelines, and supporting sustainable economic growth.



Port Charlotte Beach Groundbreaking

On October 16th, community leaders, county staff and residents gathered to break ground and celebrate the commencement of the construction of a recreation center, pool house, and pool at the Port Charlotte Beach Park. The recreation center will be an elevated structure meeting enhanced building standards and offer stunning views of the harbor. This modern facility will serve as a vibrant community hub for gatherings and events for generations to come. The previous pool at Port Charlotte Beach Park will be replaced with a community pool suitable for lap swimming, aerobic exercise, therapy, and other special events. The program for this event included opening remarks, a symbolic turning of soil, and a photo opportunity with the stakeholders and project team.

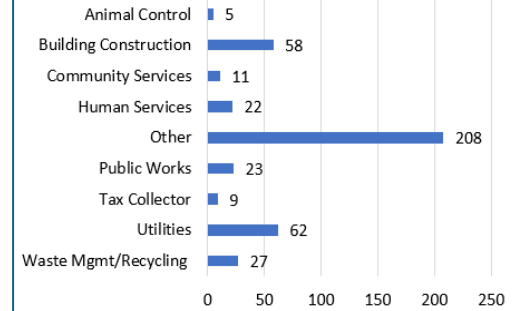


Stakeholder questionnaires have been received to support the programming phase of the South County Annex Replacement project. The shortlisting for the design was held on October 31st and Fawley Bryant was selected as the top-ranked firm.

The Request for Proposals for the Special Needs Saferoom design has been completed and submitted to Purchasing, following coordination and input from Emergency Management and the Health Department. The CDBG-DR matching grant agreement is scheduled to go before the Board for approval on November 12th.

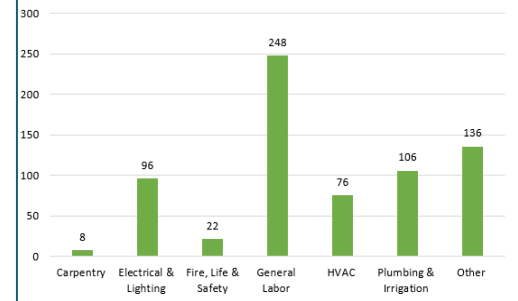
The construction of the Charlotte County Sheriff's Administration project is nearing completion, with an anticipated move-in date in early 2026. Following the construction activities, the Sheriff's team will take some time to move in and set up before the building is fully operational. The facility will house senior command and support staff units, provide an additional public safety answering point (PSAP), include a Real Time Information Center (RTIC), and have a command vehicle garage.

FY26 Switchboard Calls October 2025 Total Calls - 425

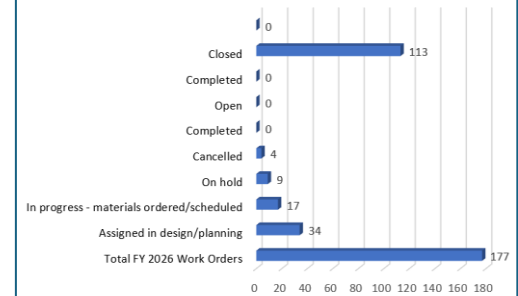


FY26 Work Orders - October 2025

Total Opened - 949 Total Closed - 691



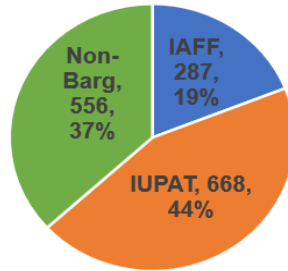
Small Projects - October 2025



Human Resources

Workforce

Employee Count 1,511
Avg Age 45
Avg Hourly Rate \$30.23
Avg Years of Service 8



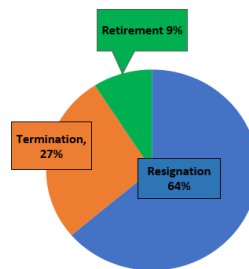
Retention of New Hires
% completing probation **October**
95%

Succession Planning

Ee's in FRS DROP the next 8 years 3.2%
% of Workforce Retired this FY 0.1%

Separations

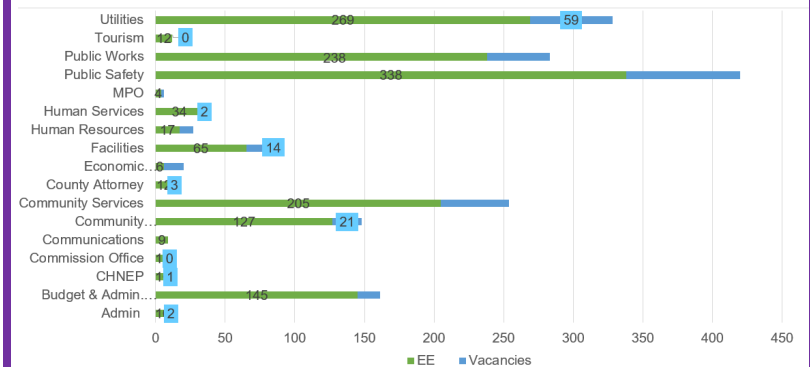
September
Turnover 0.7%
Separations 11



Training & Development

Training 37.75 165 Ees 6,229 contact hrs
% using Tuition Reimbursement 1%

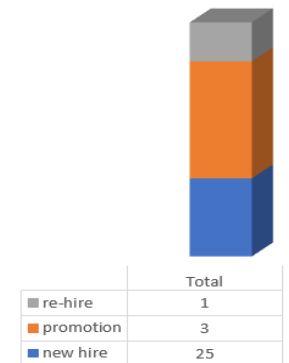
Employees vs Vacancies



Total Vacancies: 295

Recruitment

Applications Taken 3,088
Job Posting Hits 187,739
New Hires 25
Recruited Pos FT 51
Posted PT/STARR 12



Human Services

October 2025

Aging and Adult Services

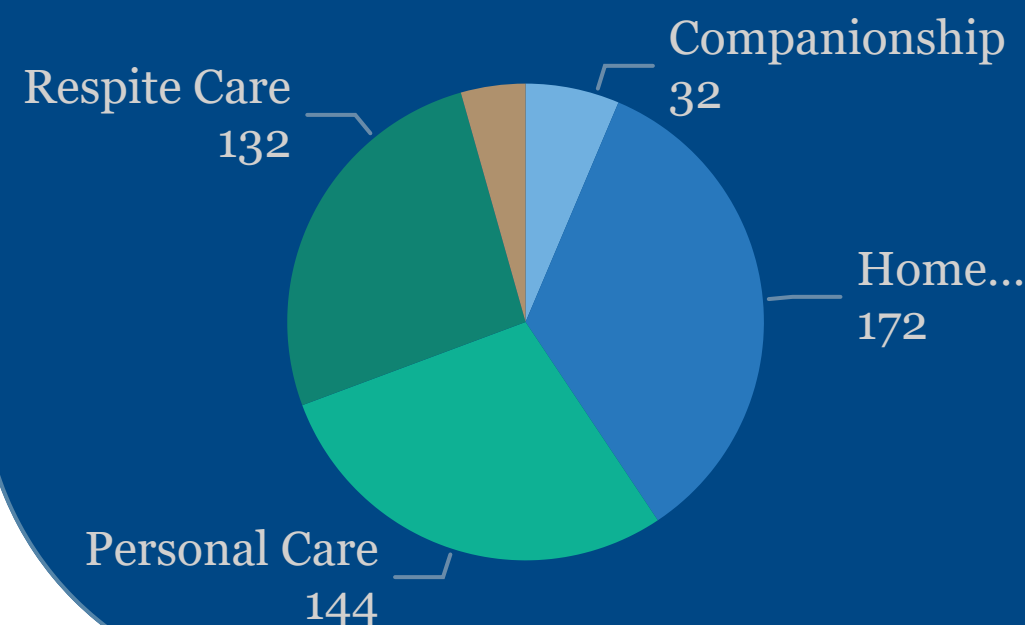
\$183K

Total Spending

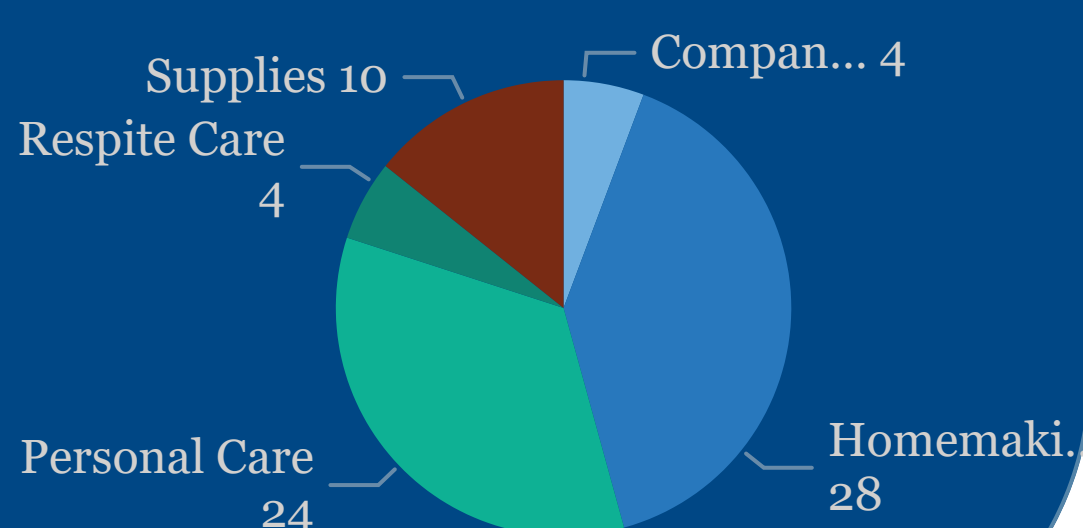
31.4K

Total Service Hours

CCE Services Delivered



OA3B Services Delivered



Veteran Services

\$566.7K

Retroactive Payments

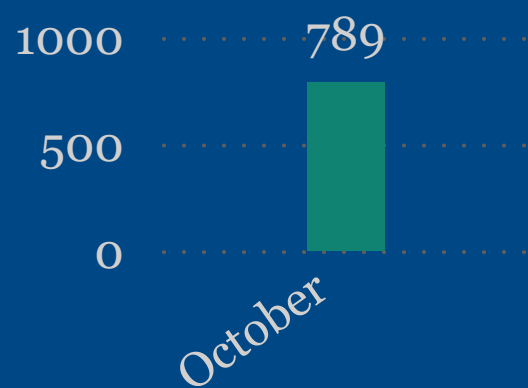
\$111.8K

Reoccurring Payments

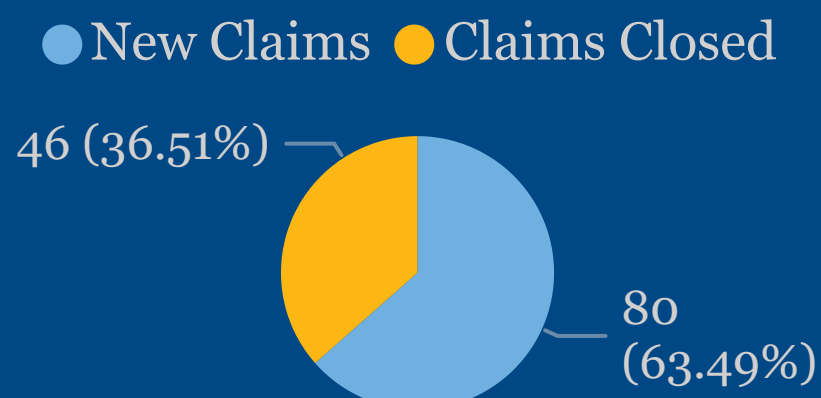
Calls/Requests
for Assistance



Total Clients
Served



Veteran Claims Ratio



In October, our Veteran Services team earned reaccreditation for another year by successfully completing their annual certification exam proctored by the Florida Department of Veterans Affairs, ensuring they can continue proudly serving Charlotte County's veterans with care and expertise.

Family Stability Services

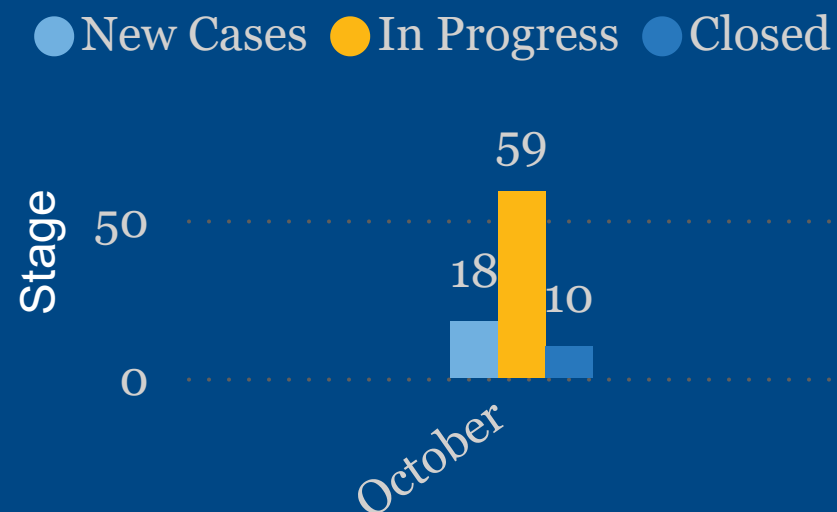
126

Total households
In Progress

1

Cases with
Braided Funding

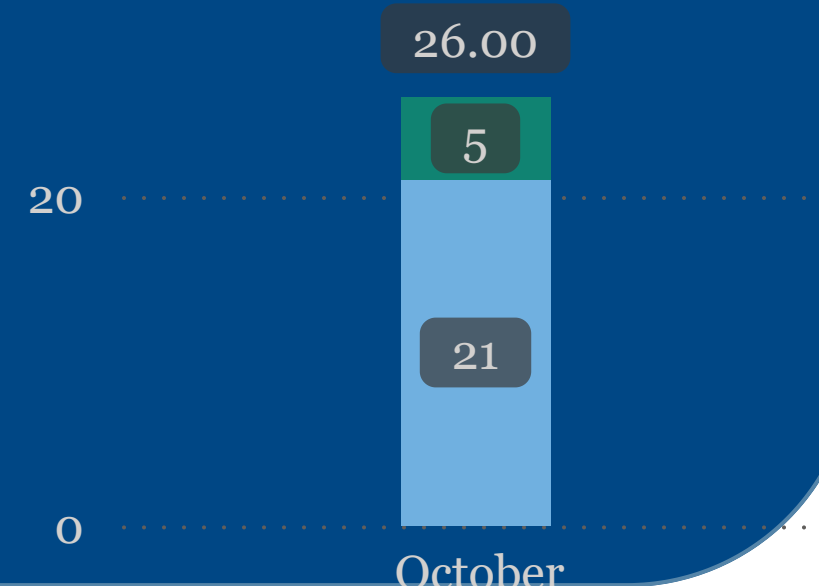
Prearrest Delinquency Citation Program



The Family Stability team has distributed 250 emergency assistance bags, providing essential support to eligible low-income families across Charlotte County.

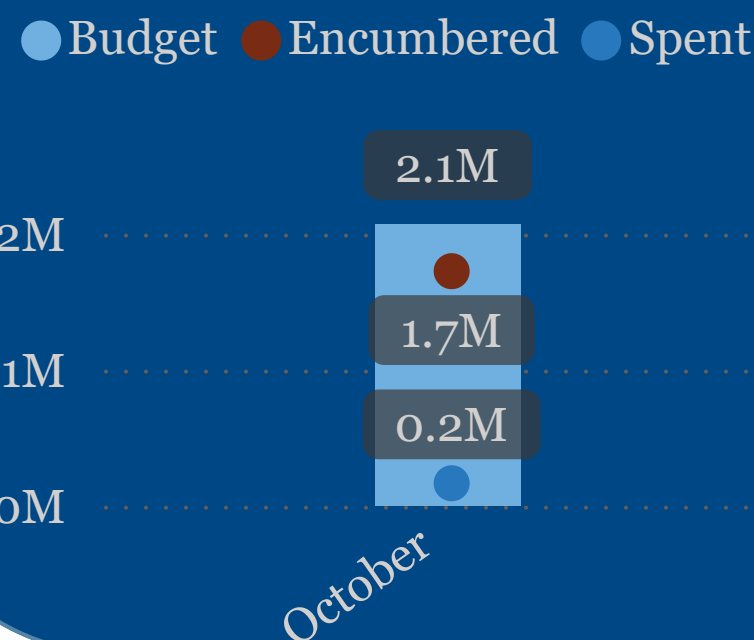
COAD & Disaster Cases

Assigned Denied

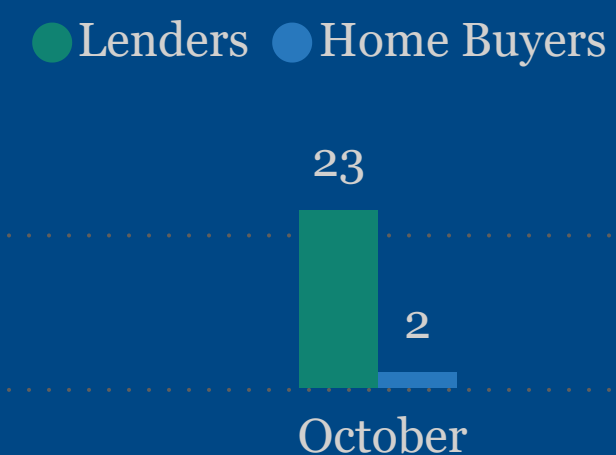


Neighborhood Services

Affordable Housing Trust Fund



Purchase Assistance Program



State Housing Initiative Program

0

New Projects

38

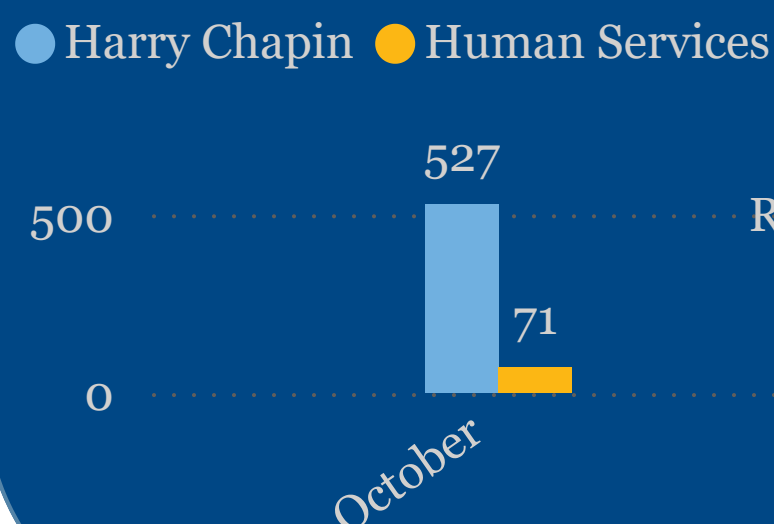
In Progress Projects

0

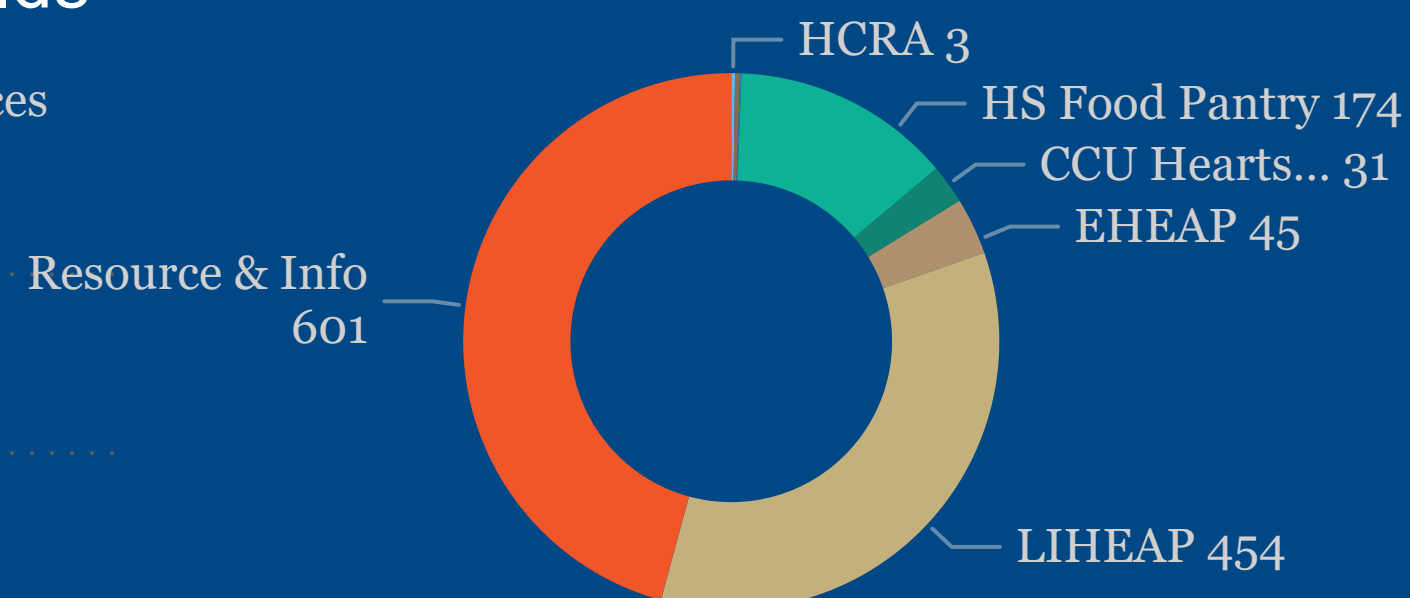
Completed Projects

Intake Services

Food Pantry Households



Intake Services - Service Mix



5

Outreach Events

44

Fastrack
Applications

MOSQUITO & AQUATIC WEED CONTROL

CDC Traps
distributed

93

1314

Total number of
mosquitos identified
to species

17

Phone Complaints
Resolved



MAINTENANCE & OPERATIONS

1528

Work Orders
Opened

1258

Work Orders
Closed

216

Service
Requests
Opened

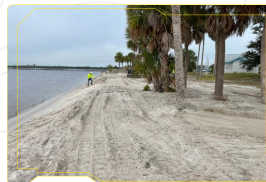
ENGINEERING

Sunrise Waterway Dredging

In coordination with Parks and Recreation, this project was revised to include the placing of sand back on the beach at Port Charlotte Beach Park.

It includes the removal of over 2000 cubic yards of material from the Sunrise channel and material being placed back onto the beach to recover what has been lost during Hurricanes Helene and Milton.

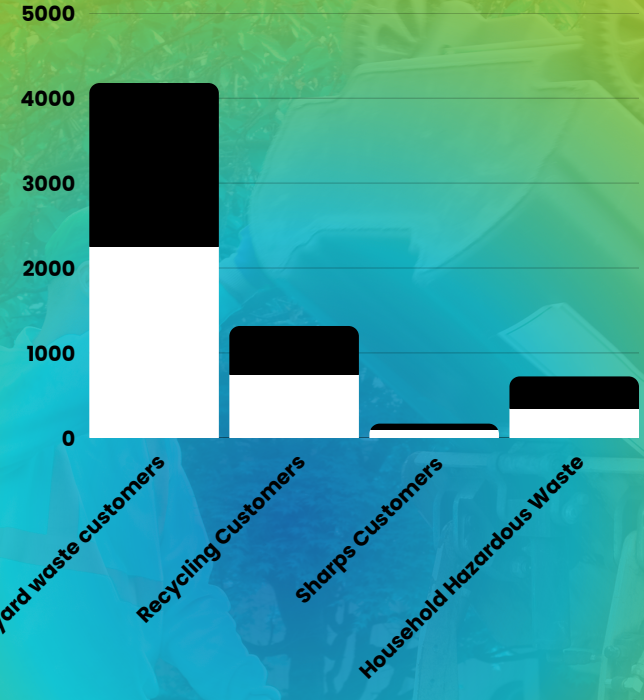
The project was designed by Coastal Engineering Consultants, and the construction contract was awarded to Kelly Brothers Inc in July 2025. Dredging began on October 9th 2025. Dredging and the placement of sand at the beach is still ongoing.



SOLID WASTE

Transfer Stations

● Mid County ● West County



Landfill in Tons



Building a Stronger, Safer, and More Prepared Community

Emergency Management:

Emergency Management led this year's *Be A Hero* program, visiting almost every 4th grade classroom in Charlotte County and reaching nearly 1,000 students. The program teaches kids how to "Be a Hero" in their own homes and communities by learning about weather preparedness, fire safety, and how to care for animals responsibly. Through interactive lessons and hands-on demonstrations, students discovered that being a hero starts with being prepared, staying safe, and helping others.

Fire & EMS:

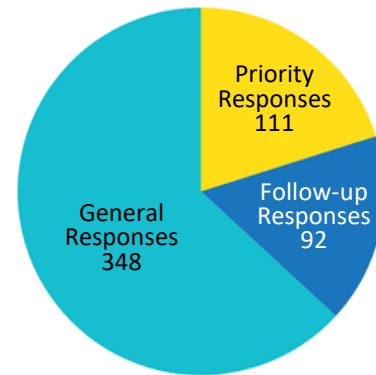
Charlotte County Fire & EMS proudly welcomed our newest Firefighter/EMTs and Firemedics during a pinning ceremony at CTC and celebrated the well-earned promotions of new Lieutenants, a Division Chief, and a Deputy Chief. Surrounded by family, friends, and colleagues, each honoree accepted their badge with pride and purpose, marking either the start of a new career or the next step in their leadership journey.

The ceremony was filled with emotion and pride as families pinned badges, leaders shared words of encouragement, and peers celebrated their accomplishments. These moments reflect the dedication, teamwork, and heart that define Charlotte County Fire & EMS. We are proud of each member for their continued commitment to serve, lead, and protect our community.

Animal Control:

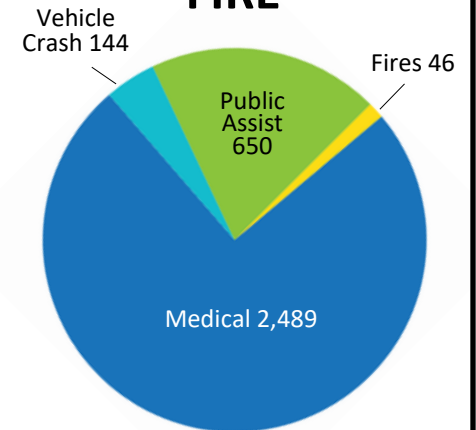
Animal Control has a joint program to help protect pets during emergencies. The Rescue Us Pet Sticker alerts first responders to the number and type of animals inside a home, ensuring pets receive care or are safely collected by Animal Control. Stickers should be placed on the upper right-hand corner of the front door for visibility. Donations for the stickers support public education, animal rehabilitation, and Peace River K9 Search and Rescue's mission. Learn more at prsar.org/save-our-pet.html.

ANIMAL CONTROL



Total Calls: 551

FIRE



Total Calls: 3,207

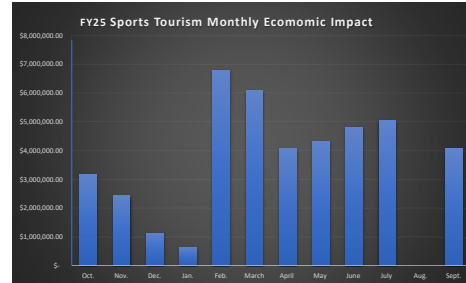


SPORTS

Sales Update

September 2025	
Events:	6
Sports:	Softball
	Baseball
	Martial Arts
	Fishing

September 2025 Sports Tourism Economic Impact	
\$	4,056,551.00



LEISURE

October 2025:

Director of Global Leisure Travel, represented Punta Gorda/Englewood Beach VCB at Brand USA Travel Week in London alongside Cellet Marketing & PR, participating in 30 meetings with international travel trade professionals and attending educational sessions. The team also visited Cellet's offices for strategic planning and conducted a sales mission in Belfast at Northern Ireland Travel News, where local travel agents were trained on the destination to sell it to their clients better, supporting inbound travel from the UK market.



MEETINGS

October 2025:

Punta Gorda/Englewood Beach Meeting Sales Manager attended the Northstar Small & Boutique Meetings event in Knoxville, Tennessee, and had 42 appointments with meeting planners. Participation in the Northstar Small & Boutique Meetings event generated highly qualified leads and valuable industry insights. Engagement with planners reinforced Punta Gorda/Englewood's positioning as a premier destination for boutique and incentive meetings. The quality of leads and level of interest from planners indicate strong potential for business conversion within the next 12-18 months.



PureFlorida.com

Website Traffic

Website Users: 82,196

Sessions: 109,470

Top Origin Markets:

FL, NY, CA, GA, OH, PA, IL, MI, VA, NJ

Key Performance Indicators

Tourist Development Tax Collections TDT (Current Month)			
Sep-24	\$427,847	↓ -10.9%	
Sep-25	\$381,290		

TDT YTD Collections (Pacing)			
Sep-24	\$8,716,898	↓ -4.4%	
Sep-25	\$8,333,881		

Public Relations & Social Media

Director of Public Relations journeyed across the pond to attend the prestigious Brand USA conference in London. While there, staff engaged with leading travel journalists and media professionals to spotlight our destination and explore new opportunities for international promotion. This helps to build valuable relationships and expand our reach in the UK market.



Tag your Charlotte County adventure photos with #BestSideOutside for a chance to be showcased on our website [PureFlorida.com](https://www.pureflorida.com).

Follow us



Visitors to Charlotte County in fiscal year 2024 saved local residents an average of **\$1,078** per household in taxes.

OPERATIONS

- **Calls Presented:** 9,593
- **Call Wait Time:** 53 seconds
- **Sewer Connections:** 50,234
(122 increase from September)
- **Water Connections:** 74,236
(160 increase from September)

Charlotte County, FL App Requests

- 16 Misc.— Utilities Department
- 3 Utilities Billing
- 49 Utilities Department Service
- 68 Total

Charlotte County Utilities Facebook

4,258 Followers

2024 Water Quality Reports Now Available:

[Peace River Water Quality Report](#) 🖱️

[Burnt Store Water Quality Report](#) 🖱️

Remember, every drop counts!

Important Information:

The Customer Payment Center is located at the Murdock Administration Center, 18500 Murdock Circle, Room B-109, in Port Charlotte.

Open 9 a.m. to 4 p.m., Monday to Friday.

The Customer Payment Center assisted 1,051 individuals and 37,413 payments were processed through Paymentus in October.



CHARLOTTE COUNTY

Utilities

October Stories

The Utilities Department had an impactful month delivering exceptional service to customers. Hear staff share stories about the progress we're making to enrich our community's quality of life through safe, reliable water services.

Strategic Plan



The Utilities Department supports the County's vision of preserving and enriching the quality of life for those who live, work and play in our paradise. Read our [strategic plan](#) to learn how we're delivering exceptional service.

Serving Rotonda West



The Rotonda Water Reclamation Facility serves more than 10,000 customers in Rotonda West with special technology that produces high quality reclaimed water. Watch how it works behind-the-scenes.

#ImagineADayWithoutWater



On Oct. 16, we marked Imagine A Day Without Water by hosting a public tour of the Burnt Store Water Treatment and Reclamation Facility. The Board of County Commissioners also officially recognized the day during the Regular Meeting on Oct. 14.

UNDER CONSTRUCTION



Burnt Store Water Reclamation Facility Expansion

The Board of County Commissioners approved a consultant's recommended design to increase capacity to meet the immediate needs of this service area. The Commission also supports a permanent expansion of the facility.

Ackerman Septic to Sewer Project:

Serving customers in mid-county, this project improves infrastructure reliability with a wastewater collection system to service approximately 1,300 properties with sewer service, new water service lines and a vacuum station that will provide sewer collection. [AckermanProject.com](#).

Total Connections: Approximately 526

Hillsborough Boulevard Water Main Project:

This project is installing an eight inch water main along Hillsborough Boulevard from Yorkshire Street to US 41. Multiple lane shifts are in place at the intersection of U.S. 41 and Cranberry and Cornelius Boulevards for pipe installation. [Learn more](#) about how this project improves services.

East Port Water Reclamation Facility Expansion

This project will expand treatment capacity from six million to nine million gallons of wastewater per day. As part of the upgrade, advanced wastewater treatment technologies are being incorporated to enhance the removal of pollutants. Construction is currently 73% complete.

To provide safe, reliable drinking water, reclaimed water and wastewater service for the enrichment of the community.