



Monthly Report

April 2026



County passes Murdock Village CRA milestone

Charlotte County reached an important milestone last week with the closing on the final parcel of land in the Murdock Village Community Redevelopment Area not currently being developed. A subsidiary of Kolter Land Group acquired rights to develop the last parcel in the CRA.

The contract calls for Kolter to widen Toledo Blade to four lanes, and perform some utility, stormwater maintenance and lighting work at an estimated cost of \$11.4 million in exchange for the parcel. Kolter also paid approximately

\$3 million for the land, which will be combined with Lost Lagoon's original payment, held in escrow and released as the improvements are constructed. The county also will receive a pad-ready 15-acre parcel and four-and-a-half acres for 65 units of affordable housing.

The Murdock Village CRA was established by the County Commission on May 27, 2003 to oversee an envisioned mixed use, integrated development, working with private sector developers. The CRA purchased 2404 parcels on 1,199.8 acres.

Within a year of the CRA's creation, the county was hit by Hurricane Charley. That event triggered a spike in the value of property and home sales, which drove up the overall cost of acquiring parcels within the CRA boundaries.

The total cost of the parcel wound up being \$120 million. The county financed part of that with bond and bank loans and another part with an internal loan. The remaining bank loan will be retired in 2027 and the internal loan will be paid for with tax-increment financing revenue from the West Port development.



On April 22, 2026, Charlotte County recognized the value administrative professionals bring to the organization with a day of teambuilding and professional development.

County recognizes value of administrative professionals

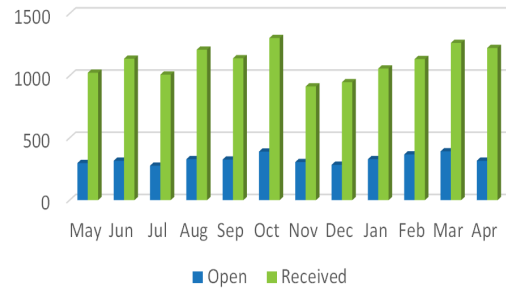
On April 22, the county recognized the valuable contributions of administrative professionals serving our community with a day of professional development and team-building exercises.

Administrative professionals keep organizations running smoothly in public-facing roles and behind the scenes, managing schedules, coordinating communication and resolving problems.

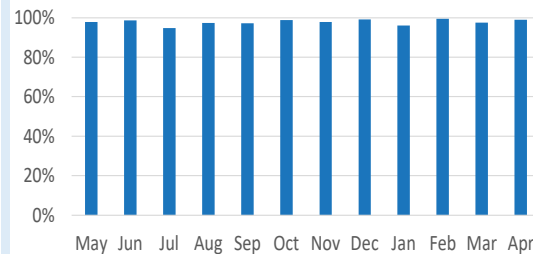
The work in a range of jobs that support our many departments and keep the organization running efficiently and delivering exceptional service to our residents and visitors alike. In Charlotte County, 31 positions are classified as administrative professionals.

Information Technology

Service Tickets by Month

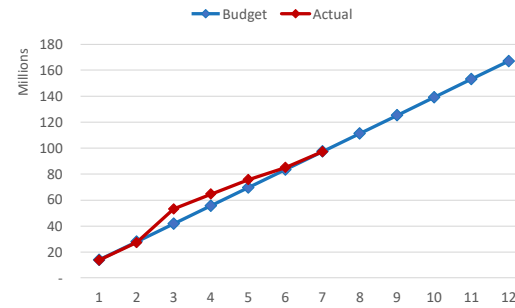


Customer Satisfaction
% Positive

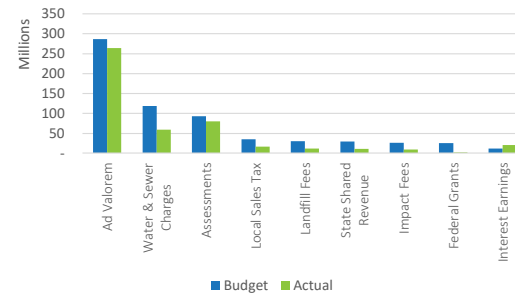


Fiscal

FY26 General Fund Cumulative Expenses



Major Revenue Sources



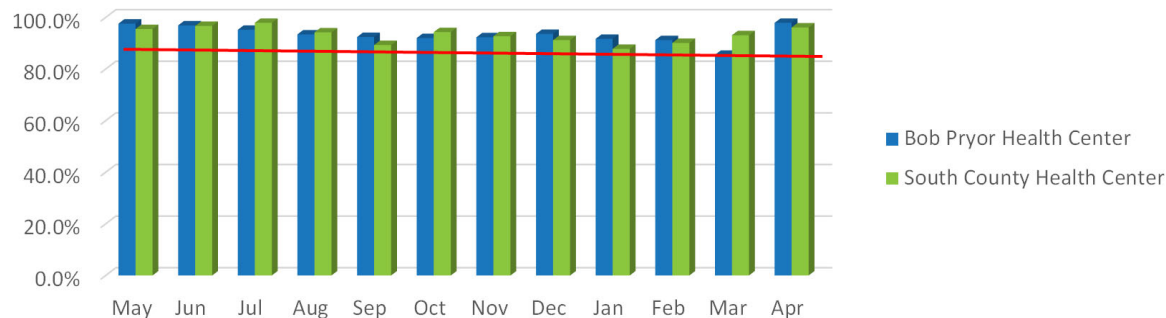
Director Highlights

AI Reshaping Landscape of Public Records Requests

Artificial intelligence is reshaping the landscape of public records requests, bringing both increased volume and added complexity. Charlotte County is seeing a rise in automated, large-scale submissions as seen in bulk requests for utility records spanning numerous addresses which are generated with minimal effort due to assistance from AI. At the same time, individual requests are becoming more detailed and nuanced, requiring significantly more time and resources to process. AI is also influencing how requesters respond to agency decisions. Challenges to exemption determinations are becoming more frequent and sophisticated, often prompting additional internal review and closer coordination with legal.

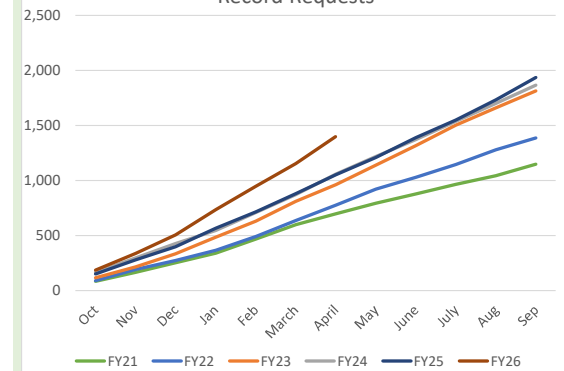
Health Center

Employee Health Center
Monthly Appointment Utilization Summary



Records Management

Record Requests



Communications

April 2026

CharlotteCountyFL.gov

Most Visited Pages

Utilities Billing
30,580 views

**People Operations
Employment**
11,053 views

**Building Construction
Permits**
8,928 views

Most Downloads

Utilities Payment Options
1,735 downloads

April 14 Regular meeting
1,202 downloads

**Utilities Residential
Change of Ownership**
1,025 downloads

Top Searched Terms

Permits
126 searches

Jobs
117 searches

Property Search
59 searches

Internal Communications

On April 23, we hosted our first countywide "Take Your Child to Work Day" and Career Exploration Event, welcoming over 60 children from kindergarten to 12th grade. This event gave the children of county employees an inside look at how staff serve the community. They enjoyed hands-on activities, including climbing aboard fire trucks, exploring heavy equipment, touring facilities, creating crafts, and participating in demonstrations, all designed to inspire their interest in future public service careers. We united to create a memorable experience that highlighted our important work and inspired future leaders and community servants.

Connection, the Employee Newsletter

1,612 Emails		Email Engagement	
810 (50.4%)	140 (8.7%)	20%	81%
Opened	Clicked	Mobile	Desktop

Social Media

(Analytics Across all Departments)

**604
Posts**

**2,851,427
Total Impressions**

**102,258
Engagements**

**1,383,535
Video Views**

**291,477
Total Followers**

Post of the Month



What year were
you born?

**21.4K
Engagement**

Most Impressions



What year were
you born?

**308K
Impressions**

Weekly Update By the Numbers

5 Email Campaigns

118,861
Emails Delivered

56,709
Emails Opened

3,919
Clicked

Most Clicked Link
Transit Website



Latest Updates

139
Smart TV Views

319
YouTube
Live Stream

2,118
Website Views

36,496
Facebook Meeting Live

Under Review

Arby's

1725 S. McCall Road, Englewood
Parcel # 412006426009
Demolition of existing utilities, pavement and abandoned building and reconstruction of approximately 1,932 sq. ft. fast-food restaurant with drive-thru lanes

Chick-fil-A

100 Tamiami Trail, Port Charlotte
Parcel # 402103126008
5,033 sq. ft. fast food restaurant with dual drive-thru facilities, associated parking, internal circulation, stormwater facilities and landscaping

Circle K

El Jobean Road / Flamingo Blvd.,
Port Charlotte
Parcel # 402112351012
3,956 sq. ft. convenience store with starter gate six fuel canopy

Midtown Market Place

45005 Cypress Parkway,
Punta Gorda
135,500 sq. ft. project consisting of 10 commercial buildings

Texas Roadhouse

100 Tamiami Trail, Port Charlotte
Parcel # 402103126009
8,400 sq. ft. sit-down restaurant with associated parking

Whataburger

1470 Tamiami Trail, Port Charlotte
2,571 sq. ft. restaurant building with drive-thru facilities and associated parking, dumpster enclosure, and utilities

Under Construction



Aroma Joe's

16400 Franklin Avenue,
Port Charlotte
1,600 sq. ft. coffee shop with drive-thru and associated infrastructure



McDonald's

5950 Duncan Road,
Punta Gorda
3,859 sq. ft. restaurant with dual drive-thru lanes and shared offsite retention



Towneplace Suites

9044 Mac Drive, Punta Gorda
112-room hotel, parking, landscaping, and stormwater

Completed



Charlotte Technical College Aviation Tech Facility

28375 Challenger Blvd., Punta
Gorda 19,420 sq. ft. aviation maintenance technical school



Charlotte County Logistics Center

3110 Loveland Blvd., Bldg D,
Port Charlotte
New 20,000 sq. ft. Supervisor of Elections facility with climate-controlled storage, emergency management space, and warehouse support

Permit Stats

236 single-family permits issued
215 single-family COs issued
2,685 permits taken
2,817 permits issued (April 2026)
16,854 permits issued FY26 YTD
22,496 permits issued FY25 YTD
36,626 permits issued (FY24-25)

FY24-25: Oct. 2024 through Sept. 2025
FY25-26: Oct. 2025 through Sept. 2026

Project Spotlight

Babcock Ranch

73 single-family permits issued in April 2026
4,079 single-family COs issued since March 2017

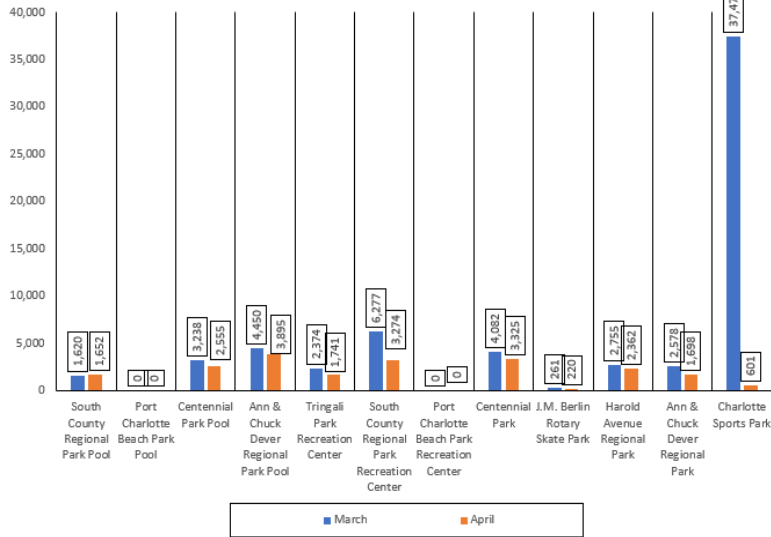
West Port

11 single-family permits issued in April 2026
908 COs issued since April 2017

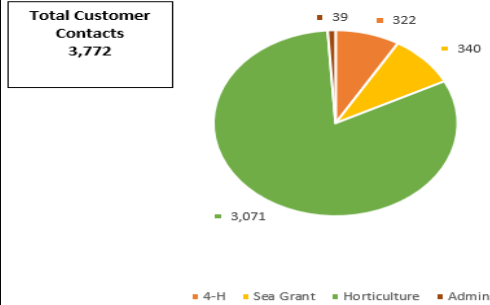
Current Plat Applications in Review

No new applications in review

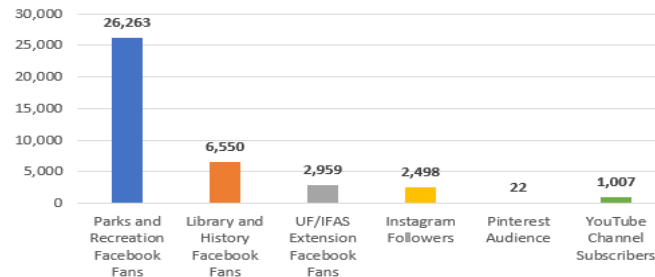
Recreation Centers and Aquatic Facilities Attendance



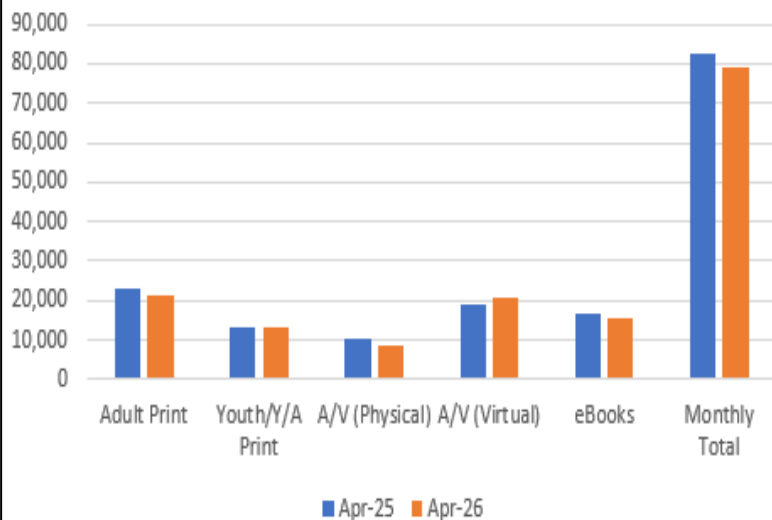
UF/IFAS Extension Service Customer Contacts



Social Media Impact



2025-2026 Library Circulation Comparison



Natural Resources

Sea Turtle Nests
1

Eagle Nests
44 nests monitored
15 with chicks (22 fledged)

Coastal Lighting
32 permits in review
14 inspections

Abandoned/Derelict
Open-2
Removed – 5
Relocated- 2
Ready for removal – 2

Parks and Athletic Field Maintenance

- 549 fields prepped for practices, games, tournaments
- 477 recycling bags collected
- 4,154 trash bags collected

Land Management

- 76.8 miles trails maintained
- 31.5 acres exotics/invasives treated
- 27 miles of habitat managed
- Overstory reduction –459
- Staff conducted one educational outreach event, Birds of Prey, this month. Staff conducted multiple additional surveys including gopher tortoise survey at Myakka and Florida Scrub Jay observations at multiple properties.

Project Management

- Projects Completed – 36
- Projects not started - 74
- Projects - In progress –123
- Total – \$ 72,323,132.54

Charlotte County Entrepreneurs Earn Distinguished Recognition

Charlotte County entrepreneurs earned strong regional recognition with seven local nominees named for the 2026 Distinguished Entrepreneur Awards. The nominations highlight the depth of Charlotte County's small business community and the people building companies, creating opportunities, and strengthening the local economy. Recognition at this level reinforces the county's entrepreneurial momentum while celebrating the businesses and leaders helping shape Charlotte County's future.

[READ MORE](#)



Charlotte County Took Its Aviation Story to MRO Americas

Charlotte County Economic Development attended MRO Americas 2026 to strengthen aviation industry connections and support the county's growing aviation workforce and business development priorities. Kay Tracy, Kristy Sisler, and Mark Odell represented Charlotte County at the national event, connecting with leaders tied to maintenance, repair, operations, aerospace supply chains, and aviation growth. Participation in events like this helps keep Charlotte County visible in industry conversations while supporting long-term opportunities tied to aviation, workforce development, and business attraction.



April 40 Under 40 Honoree Wendy Tirado

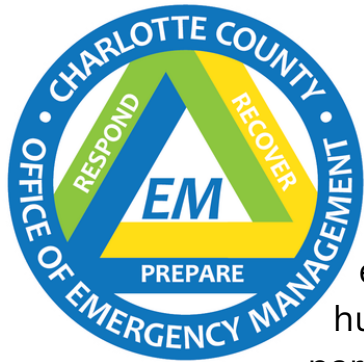
Wendy Tirado was recognized as April's 40 Under 40 honoree. Her story highlights the value of local talent, entrepreneurship, and young professionals who choose to build their careers and futures in Charlotte County.



[READ MORE](#)

CTC Aviation Facility Ribbon Cutting Marked Workforce Milestone

Charlotte County Economic Development celebrated the Charlotte High School aviation hangar ribbon cutting, marking another milestone in the county's growing aviation workforce pipeline. The new hands-on learning space supports student exposure to aviation careers and strengthens the connection between education, workforce development, and one of Charlotte County's targeted industries.



Emergency Management

Emergency Management continued strengthening countywide preparedness through trainings, exercises, planning initiatives, and regional coordination efforts this month. Staff supported hurricane season readiness, advanced key projects and technology systems, and continued building partnerships to enhance community resilience and response capabilities.

Training & Exercise Activities

Emergency Management delivered G300, G400, and G2300 courses this month, strengthening advanced incident management, coordination, and leadership capabilities among 55 participants. Staff also conducted a Teen CERT course at CTC with 10 participants, participated in the Statewide Hurricane Exercise, finalized preparations for HURREX, and took part in the annual Airport Plan Review and Tabletop Exercise to support countywide and regional preparedness efforts.

Technology, Planning & Initiatives

The team continued development and support activities for WebEOC while initiating Activation Readiness Trainings to improve operational capability. Emergency Management also captured drone footage for the Storm Surge Visualization Project, launched the Neighbors Helping Neighbors planning initiative, continued COOP trainings, and initiated departmental mitigation meetings to strengthen continuity and risk reduction strategies.

Personnel Updates

Emergency Management welcomed Donovan as the department's new Recovery Manager. His addition strengthens the team's recovery planning and long-term resilience efforts.

Regional Coordination & Partnerships

Staff participated in regional partner trainings in Sarasota, North Port's Damage Assessment Exercise, the LMS Working Group Meeting with 25 participants, and remained actively engaged with SWFL Integrated Weather Team activities. These efforts continue to strengthen interagency collaboration, regional coordination, and preparedness planning ahead of hurricane season.



Port Charlotte Beach

Port Charlotte Beach Recreation Center continues with major structural components complete. The foundation, exterior walls, stairs, elevator shafts, and rear deck have all been successfully finished. Exterior wall waterproofing is also complete.

Port Charlotte Beach Pool has been thoroughly pressure-washed, and tile installation is now underway. The pool house, mechanical, electrical, plumbing, and fire protection rough-ins have been completed.

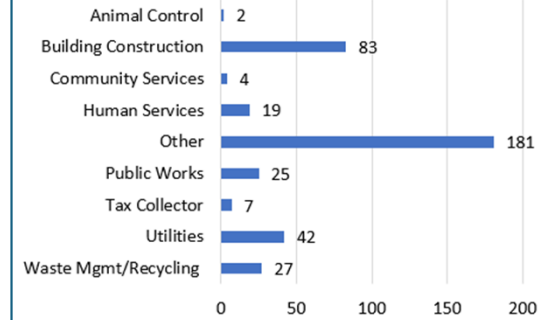


Construction documents have been received for the Emergency Operations Center Expansion project from the design team. The contractor is currently developing a Guaranteed Maximum Price (GMP) based on these plans, while internal staff are conducting a comprehensive review to ensure compliance with county standards and requirements.

Construction for Bayshore Parking Lot Hardening starts early June, enhancing drainage, replacing grass with gravel-filled pavers, and incorporating diagonal parking to support larger vehicles.

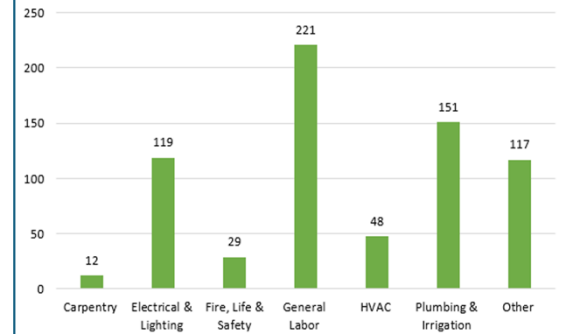
The Riverside Boat Ramp project is complete. The park is scheduled to be reopened Friday, May 8, 2026. The new boat ramp, floating docks, and handicapped access provide convenient access to the Peace River for the enjoyment of everyone.

FY26 Switchboard Calls April 2026 Total Calls - 390

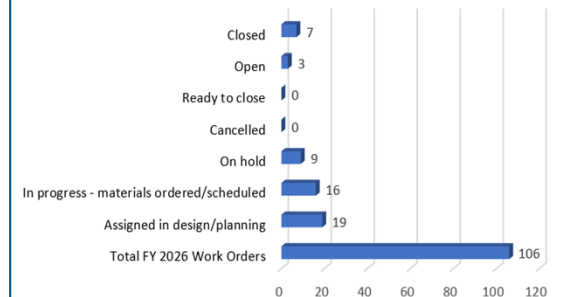


FY26 Work Orders - April 2026

Total Opened - 722 Total Closed - 700



Small Projects - April 2026



Human Services

April
2026

Aging and Adult Services



Veteran Services

\$212.6K

Retroactive Payments

\$100.2K

Reoccurring Payments

Calls/Requests for Assistance

1.5K

April

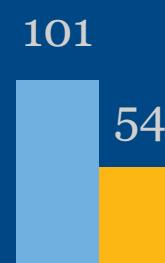
Total Clients Served

1.1K

April

Veteran Claims

New Claims Claims Awarded



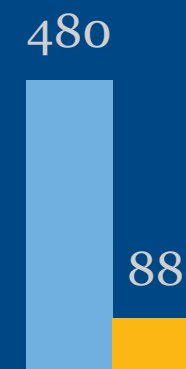
April

Our Veteran Services team supported the development of a new CCTV Veteran Services video and assisted with the ad hoc Springtime Social in collaboration with the Aging and Adult Services Division.

Intake Services

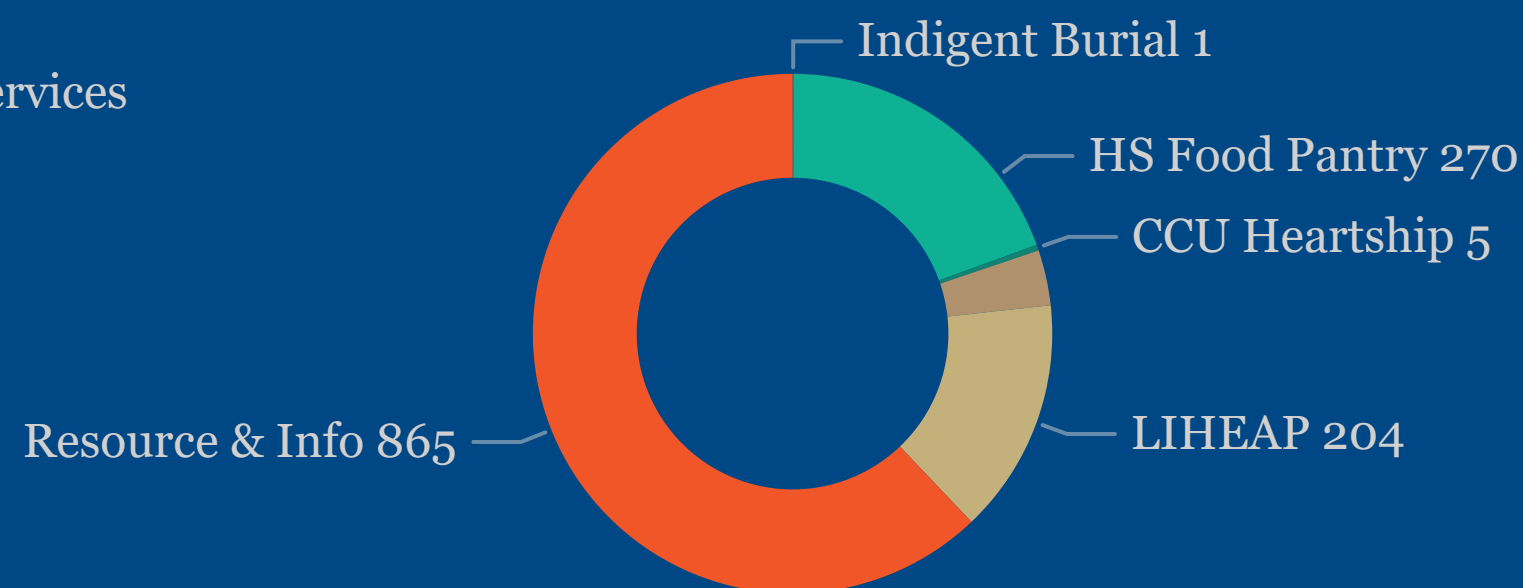
Food Pantry Households

Harry Chapin Human Services



April

Intake Services - Service Mix



8 Outreach Events

0 Season of Sharing Application

175 Fastrack Applications

Family Stability Services

63 Total households In Progress

189 Total Clients Served

9

Braided Funding Households Served

Our Family Stability team partnered with Healthy Start to conduct a budget and financial management presentation. This was the first collaboration of its kind and will continue in the future based on positive participant feedback. Additionally, 37 partner organizations attended Integrated Case Conferencing.

COAD & Disaster Cases

Assigned Denied

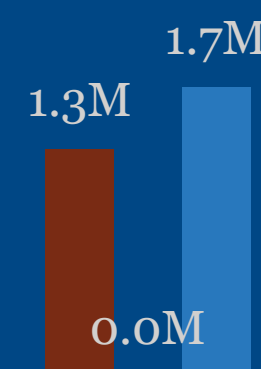


April

Neighborhood Services

Affordable Housing Trust Fund

Encumbered Spent Budget



April

Charlotte County celebrated the completion of the Villas at Scott St., three affordable housing villas for extremely low-income veterans in Punta Gorda. The project reflects a collaborative effort between local government and community partners to expand affordable housing opportunities for veterans.

Charlotte HOME Applications

0

Single-Family

0

Multi-Family

State Housing Initiatives Partnership Program

0

New Projects

33

In Progress Projects

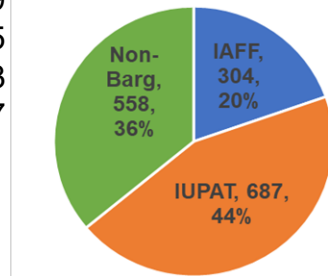
0

Completed Projects

People Operations

Workforce

Employee Count 1,549
Avg Age 45
Avg Hourly Rate \$29.93
Avg Years of Service 7



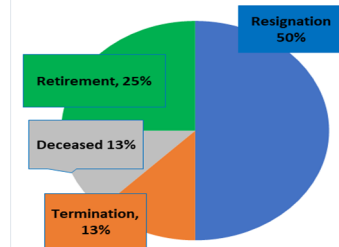
Retention of New Hires
% completing probation April 92%

Succession Planning

EE's in FRS DROP the next 8 years 2.9%
% of Workforce Retired this FY 2.1%

Separations

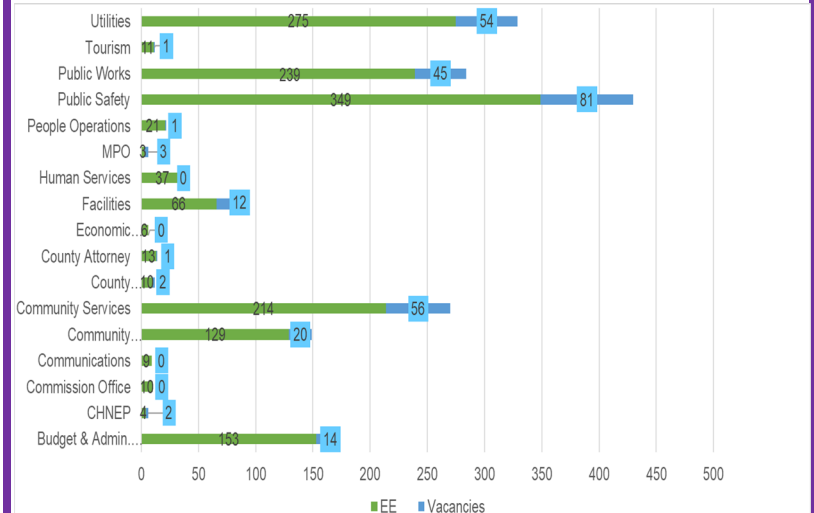
Turnover April 0.5%
Separations 8



Training & Development

Training 32 109 EEs 3,488 contact hrs
% using Tuition Reimbursement 0.13%

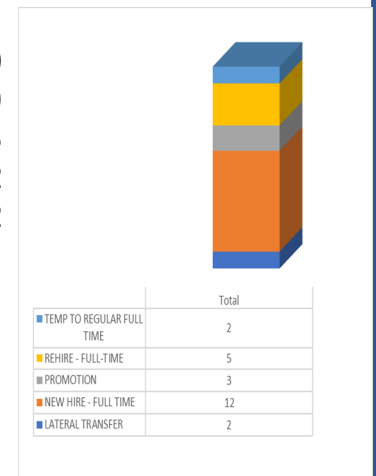
Employees vs Vacancies



Total Vacancies: 293

Recruitment

Applications Taken 330
Job Posting Hits 18,009
New Hires 28
Recruited Pos FT 12
Posted PT/STARR 2



Charlotte County Fire & EMS

Charlotte County Fire & EMS continued community outreach, public safety education, and regional engagement efforts throughout the month. Crews participated in Bring Your Child to Work Day, giving students hands-on exposure to fire apparatus and station operations. Fire & EMS also hosted Charlotte High School forensic science students for a fire behavior and investigation learning experience at the ARFF training facility. Additionally, Charlotte County reinstated a countywide burn ban due to dry and windy conditions, with crews continuing wildfire prevention and safety messaging throughout the community.

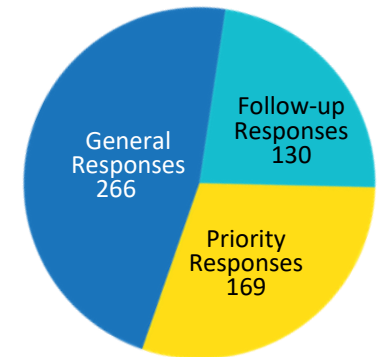
The department also had the honor of supporting Southwest Florida Honor Flight, with Chief McElroy, Battalion Chief Lippel, Lt. Streffling, Paramedic Favara, Firemedic Garrick, and Medical Director Dr. O'Leary serving as guardians for veterans traveling to Washington, D.C. Staff also represented Charlotte County Fire & EMS at the statewide First Responders Games in West Palm Beach, where the department's soccer team earned a gold medal championship.

Charlotte County Animal Control

Charlotte County Animal Control continued community outreach and education efforts this spring through events focused on animal welfare, public safety, and responsible pet ownership. During Prevention of Cruelty to Animals Month, staff partnered with Charlotte County Fire & EMS on the "Firefighters Against Animal Cruelty" campaign, raising funds for the Animal Care Trust Fund to support abused and neglected animals in Charlotte County.

Animal Control staff also participated in the countywide Bring Your Child to Work Day event, educating students on pet safety, wildlife awareness, and the role Animal Control plays in the community. The team also attended the Earth Day celebration in Babcock Ranch, sharing information on responsible pet ownership and environmental stewardship with residents.

ANIMAL CONTROL



Total Calls: 565



MOSQUITO & AQUATIC WEED CONTROL

CDC Traps
distributed

45

6

Total number of
mosquitos identified
to species

69

Phone Complaints
Resolved



MAINTENANCE & OPERATIONS

1463

Work Orders
Opened

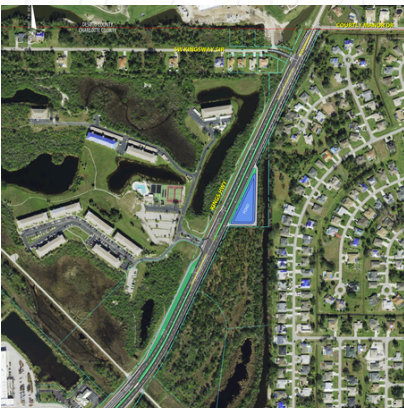
1217

Work Orders
Closed

241

Service
Requests
Opened

ENGINEERING



Kings Highway Widening Project

This project will widen Kings Highway from Sandhill Boulevard to the DeSoto County line. The design and construction will replace the existing roadway with a new four-lane divided roadway, including protected turn lanes. Additional improvements include utility infrastructure upgrades, street lighting, a ten (10) foot multi-use path on the west side, and a six (6) foot pedestrian sidewalk on the east side of the roadway.

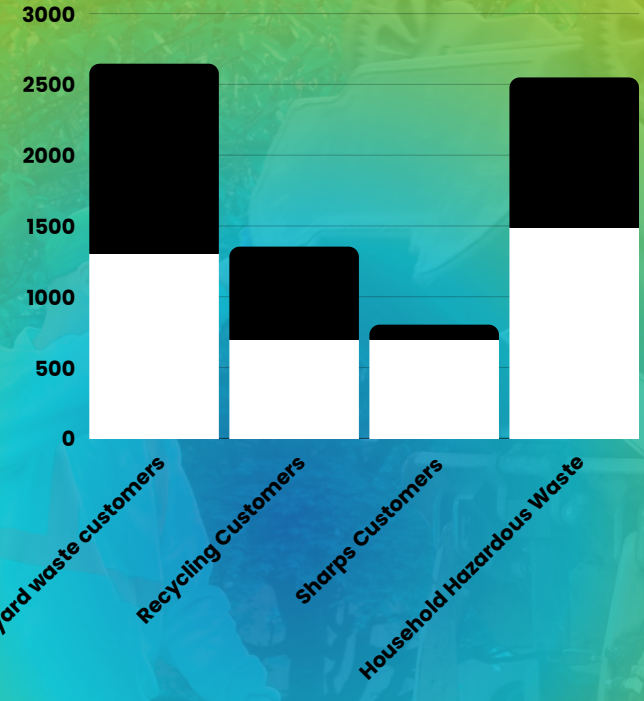
Latest Updates

Wright Construction has begun the project, with the first phase consisting of clearing and grubbing within the right-of-way in preparation for the roadway expansion. According to the current schedule, underground utility work is expected to begin near the end of May, 2026.

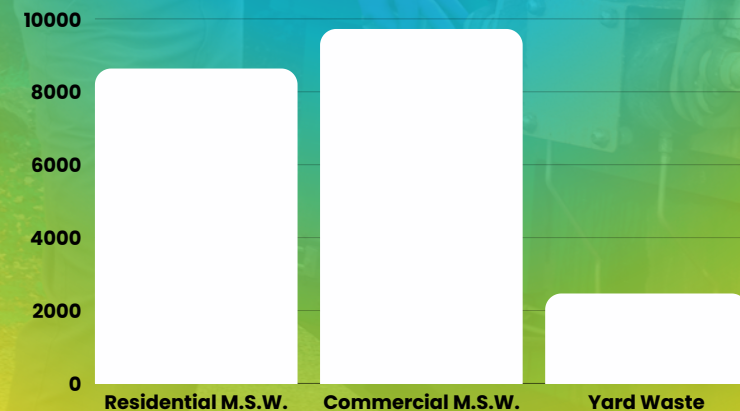
SOLID WASTE

Transfer Stations

● Mid County ● West County



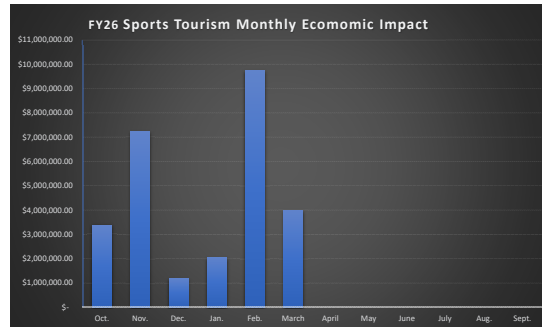
Landfill in Tons



SPORTS

Sales Update

March 2026	
Events:	6
Sports:	Pickleball
	Swim Meet
	Softball
	Baseball



March 2026 Sports
Tourism Economic
Impact
\$3,975,281.00



LEISURE - April 2026:

- Our international marketing efforts stayed strong in April, especially in Germany & Austria, where ongoing promotions continue to keep Punta Gorda/Englewood Beach in front of travelers.
- In the UK, tour operators are updating their PGEB offerings after a busy month of sales calls and events, helping increase interest in our area.
- We hosted a **UK Golf FAM**, giving travel partners a firsthand look at our experiences, along with positive exposure at Barrhead's "Spotlight on Florida."
- A major highlight: our **NorthStar Travel Agent Ambassador FAM** with top Cruise Planners advisors. Each selling over **\$2 million** a year—and each booked clients during the trip, showing how quickly our destination inspires travelers.

MEETINGS - April 2026:

Punta Gorda/Englewood Beach Meetings and Conventions team had the opportunity to host several FAM (familiarization) site visits with meeting planners. During these visits, we showcased a variety of premier properties, including Sunseeker Resort, Four Points by Sheraton, The Wyvern, and SpringHill Suites by Marriott Punta Gorda. In addition to touring these accommodations, the planners experienced key attractions such as Fishermen's Village and the Visual Arts Center, along with several local dining establishments. By hosting these immersive experiences, we successfully generated active RFPs (requests for proposals) for our destination, further strengthening future meeting opportunities.



PureFlorida.com

Website Traffic

Website Users: 155,791

Sessions: 1272,080

Top Origin Markets:

CO, NY, FL, IL, CA, VA, TX, GA, OH, PA

Key Performance Indicators

Tourist Development Tax Collections TDT (Current Month)			
Mar-25	\$1,330,700	↑	4.7%
Mar-26	\$1,393,832		

TDT YTD Collections (Pacing)			
Mar-25	\$5,147,802	↑	3.5%
Mar-26	\$5,328,943		

Public Relations & Social Media

April welcomed renowned golf journalist David Theoret, better known as "The Golfing Guy." During his visit, he experienced several standout Southwest Florida courses, including Aileron Golf Club, recently named one of Golf Digest's "Best New Courses of 2025"; Webb's Reserve at Babcock Ranch which is one of our newer courses; and Riverwood Golf Club, ranked No. 20 among the "Top 25 Best Public Golf Courses in Florida" by GolfPass.



Tag your Charlotte County adventure photos with **#BestSideOutside** for a chance to be showcased on our website [PureFlorida.com](https://www.pureflorida.com).

Follow us



Visitors to Charlotte County in fiscal year 2025 saved local residents an average of **\$865** per household in taxes.

OPERATIONS

- **Calls Presented:** 8721
- **Call Wait Time:** 2:52 seconds
- **Sewer Connections:** 50,919
(98 increase from March)
- **Water Connections:** 74,967
(157 increase from March)

Charlotte County, FL App Requests

- 6 Misc. — Utilities Department
- 0 Utilities Billing
- 8 Utilities Department Service
- 14 Total

Utilities Department Facebook

4,809 followers

Water Quality Reports:

[Peace River Water Quality Report](#) ✎

[Burnt Store Water Quality Report](#) ✎

Remember, every drop counts!

Important Information:

The Customer Payment Center is located at the Promenades Mall, 3280 S Tamiami Trl Unit 505, Port Charlotte, FL 33952.

Open 9 a.m. to 4 p.m., Monday to Friday.

In March, the Customer Payment Center assisted 989 individuals. 39,267 payments were processed using Paymentus.

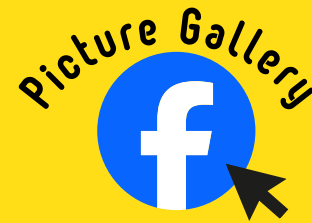


CHARLOTTE COUNTY
Utilities

April News

The Utilities Department engaged the community about the important services it delivers during April. Here's a recap:

Earth Day



During Earth Day, we shared the importance of protecting and preserving water at the Burnt Store Water Treatment Plant and Fisherman's Village.

Watering Restrictions



Most of Charlotte County remains under watering restrictions through July 1. Due to ongoing drought conditions, lawn watering time is reduced to 12:01 a.m. - 4 a.m. only.

Children's Book About Water



Tater the Gator shares where drinking water comes from in this age-appropriate book for children.

To request a free copy, email:

Brianna.pifer-joseph@charlottecountyfl.gov.

UNDER CONSTRUCTION



Burnt Store Water Reclamation Facility Expansion

The Board of County Commissioners approved the use of a packaged plant to temporarily increase wastewater capacity for this service area. The Commission also supports a permanent expansion of the facility. Engineering design and permitting for the expansion are on schedule.

Ackerman Septic to Sewer Project:

Serving customers in mid-county, this project improves infrastructure reliability with a wastewater collection system to service approximately 1,300 properties with sewer service, new water service lines and a vacuum station that will provide sewer collection. Residential connections in Zone 2 are underway. For more information, visit AckermanProject.com.

Hillsborough Boulevard Water Main Project:

This project is installing an eight inch water main along Hillsborough Boulevard from Yorkshire Street to US 41. Pipe installation is complete and restorations are underway.

East Port Water Reclamation Facility Expansion

This project will expand treatment capacity from six million to nine million gallons of wastewater per day. As part of the upgrade, advanced wastewater treatment technologies are being incorporated to produce higher quality reclaimed water. Construction is currently 85% complete.

To provide safe, reliable drinking water, reclaimed water and wastewater service for the enrichment of the community.