

Charlotte 2-1-1

Report for August 2014

Statistical Data from IRIS:

IRIS call records: 08/01/14 through 08/31/14

Total Records: 1,252

Top 10 Call Topic Groups:

1.	Housing/Rental/Mortgage (126)/Deposit Assist/Emg Shelter/(124)Foreclosure(4)	254
2.	Children & Families (69)/Child Care/Safety/Support/Clothing/Parenting (37)	163
3.	Electric (110) /Water (18)/Telephone/Utility Deposit Assistance (14)	142
4.	Care/Treatment/Medical Equip/ General Health /Dental/Medical Ins (124)	125
5.	Senior Services/Daycare/Aging Issues/Facilities	94
6.	Helpline # other community	91
7.	Food Pantries/Food Stamps/HDM/ Meals Share/Food/WIC	82
8.	Legal Assistance/Referrals/Court/Consumer Comp/Protect/Advocacy	46
9.	Employment/Unemployment	30
10.	Transportation – Medical/Misc./Public/SV/TD	27

Other Call Topics of Interest:

•	Mental Health Resources	28
•	Domestic Violence (3)/Neglect/Abuse/Sexual Assault	20
•	Police/Sheriff /FHP-Non-emergency/emergency	17
•	Veteran Services/ /Disabled /Homeless Vet	15
•	Substance Abuse	14

Special Report is available upon request

Virginia B Andes Volunteer Community Clinic referrals	42
Health Department referrals	23

Community Unmet Needs Total: 83

- *Affordable/Rental Housing 2 (59 single female, disabled and her rent increased unable to pay rent in the amount it is being increased #2 due to eviction notice unable to find housing/single parent with a 6 year old)*
- *Animal Issues 1(free inoculation's for animals)*
- *Auto Repair Assistance 1(car repair to go to college)*
- *Bus/Gas Vouchers 9 (9 gas vouchers)*
- *Benefits/welfare/cash assist 4 (cash for gas, services unavailable)*
- *Care/Treatment/General health 1 (needed free narcotic drugs/ prescribed by a physician)*
- *Childcare / Pre School/ Camps 2 (Emergency Childcare #2 Grandparent on fixed income in need of emergency childcare while her daughter is incarcerated.)*
- *DMV /Misc Transport/Programs 3 (#1 needed a bicycle to go to work, #2 wanted money to pay for driver's license)*
- *Electric Bill, Gas Bill Assistance 6 (utilized all resources/ agencies were out of funds)*
- *Emergency Shelter and Youth shelter: 32 on waiting list/shelter unavailable/ single parent 2 month old and 14 year old homeless, homeless with dogs, ungovernable child age 15 seeking teen shelter*
- *Housing Authority programs section 8 /HUD 1 (services unavailable)*
- *Housing Search / Purchase Assist 1 (Estate Sales)*
- *Housing/Rental Deposit Assist 10 (#8 needed deposit for first months and last month's rent, not a veteran/ agencies out of funds;. #2 has3 day eviction notice/agencies out of funds)*
- *Prescription Cost Assistance 1 (unable to pay for narcotic drugs with prescription)*
- *Public/Mass Transportation 1 (wanted free bus passes to get 17 and 18 year old from Ocala to Port Charlotte FL)*
- *Other Emergency Financial Aid 1 (cash for rent)*
- *Rental/Mortgage Assistance 4 (exhausted rental assistance/ agencies out of funds)*
- *School Supplies 2 (none available)*
- *TD/Special Needs Transport 1(funeral related transportation unavailable)*