

Charlotte 2-1-1

Report for March 2015

IRIS call records created 03/01/15 through 03/01/15

Total Records 1,033

Top 10 Call Topic Groups:

1. Housing/Rental/Mortgage (100)/Deposit Assist/Emg Shelter/(77)Foreclosure(1)	178
2. Care/Treatment/Medical Equip/ General Health /Dental/Medical Ins.	95
3. Senior Services/Daycare/Aging Issues/Facilities	92
4. Helpline # other community	68
5. Children & Families (42) Child Care/Safety/Support/Clothing/Parenting (17)	57
6. Electric (44) Water (5) /Gas/Telephone/Utility Deposit Assistance (2)	51
7. Transportation – Medical/Misc./Public/SV/TD	48
8. Food Pantries/Food Stamps/HDM/ Meals Share/Food/WIC	45
9. Legal Assistance/Referrals/Court/Consumer Comp/Protect/Advocacy	44
10. Employment/Unemployment	14

Other Call Topics of Interest:

• Mental Health Resources	26
• Domestic Violence (3)/Neglect/Abuse/Sexual Assault	19
• Substance Abuse	17
• Police/Sheriff /FHP-Non-emergency/emergency	16
• Veteran Services/ /Disabled /Homeless Vet	7

Special Report is available upon request

Virginia B Andes Volunteer Community Clinic referrals for March 2015:	26
Health Department referrals for March 2015:	23

Community Unmet Needs Total: 38

- Benefits /welfare / Unemployed in need of cash assistance 2 (1) cash financing (1) needed car insurance payments
- Bus/Gas Vouchers 1 (bus voucher)
- DMV/Misc. Transport/Programs 1 (finance driver's license)
- Emergency Shelter 27 (25)on waiting list(1) out of county referral (1) Sarasota youth, Oasis Charlotte County only
- Home Repairs Modifications 2 (On a wait list)
- Housing Authority programs/HUD 2 (section 8 closed)
- Housing/Rental Deposit Assist 1 (deposit to buy a house)
- Medical Equipment /Supplies 1 (wheel chair ramp)
- Medical Transportation 1 (immediate ride to doctor)