

# Charlotte 2-1-1

## Report for March 2016

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IRIS call records created 03//01/16 through 03/31/16

Total Records 903

**Top 10 Call Topic Groups:**

1. Housing/Rental/Mortgage (103)/Deposit Assist/Emg Shelter(55) Foreclosure (0)	158
2. Care/Treatment/Medical Equip/ General Health /Dental/Medical Ins.	92
3. Senior Services/Daycare/Aging Issues/Facilities	79
4. Food Pantries/Food Stamps/HDM/ Meals Share/Food/WIC	74
5. Children & Families (36 ) Child Care/Safety/Support/Clothing/Parenting (24 )	67
6. Electric (56) Water ( 8 )/Gas (0)/Telephone/Utility Deposit Assistance (1)	65
7. Helpline # other community	53
8. Legal Assistance/Referrals/Court/Consumer Comp/Protect/Advocacy	42
9. Transportation – Medical/Misc./Public/SV/TD	33
10. Employment/Unemployment	17

**Other Call Topics of Interest:**

• Substance Abuse	21
• Domestic Violence ( 2)/Neglect/Abuse/Sexual Assault	21
• Mental Health Resources	14
• Police/Sheriff /FHP-Non-emergency/emergency	11
• Veteran Services/ /Disabled /Homeless Vet	8

**Special Report is available upon request**

Virginia B Andes Volunteer Community Clinic referrals for March 2016:	26
Health Department referrals for March 2016:	19

**Community Unmet Needs Total: 38**

- Benefits/welfare/cash assist 2 (1) cash (1) car insurance
- Bus/Gas Vouchers 1( (0) gas voucher, (1)bus tickets (0)plane ticket
- DMV/Misc Transport/Programs 1 (finance driver's license)
- Emergency Shelter 27 (26) wait list (1) Sarasota youth shelter, only Charlotte County residents accepted at Oasis
- Housing Authority Programs/HUD (2) Section 8
- Home Repairs/Modifications 2 (SHIP on waiting list)
- Housing Rental Deposit 1 (deposit for house, no sos)
- Medical Equipment/Supplies 1 (wheel chair ramp)
- Medical Transportation 1 ( 86 year old in need of last min ride to doctor)