

Charlotte 2-1-1

Report for June 2016

IRIS call records created 06/01/16 through 06/30/16

Total Records 1,112

Top 10 Call Topic Groups:

1. Housing/Rental/Mortgage (196)/Deposit Assist/Emg Shelter(56) Foreclosure (0)	240
2. Senior Services/Daycare/Aging Issues/Facilities	110
3. Electric (96) Water (7 /Gas (0)/Telephone/Utility Deposit Assistance (0)	103
4. Food Pantries/Food Stamps/HDM/ Meals Share/Food/WIC	96
5. Helpline # other community	88
6. Care/Treatment/Medical Equip/ General Health /Dental/Medical Ins.	68
7. Children & Families (54) Child Care/Safety/Support/Clothing/Parenting (8)	62
8. Legal Assistance/Referrals/Court/Consumer Comp/Protect/Advocacy	44
9. Transportation – Medical/Misc./Public/SV/TD	13
10. Employment/Unemployment	13

Other Call Topics of Interest:

• Mental Health Resources	21
• Police/Sheriff /FHP-Non-emergency/emergency	14
• Domestic Violence (1)/Neglect/Abuse/Sexual Assault	12
• Substance Abuse	11
• Veteran Services/ /Disabled /Homeless Vet	2

Special Report is available upon request

Virginia B Andes Volunteer Community Clinic referrals for June 2016: 10

Health Department referrals for June 2016: 7

Community Unmet Needs Total: 107

- Bus/Gas Vouchers /seeking employment (10) no funding available
- Dental Care (8) outside of county
- Electric Service Payment Assistance (2) utilized all services
- Emergency Shelter Homeless Shelter (30) individual & families on wait list
- Low Income/subsidized rental housing (26) on wait list
- Medicaid/unemployed(1) not qualified
- Medical Equipment and Supplies (1) ramp for disabled
- Mortgage Payment Assistance (1)utilized all resources
- Pest Control (3) no services exist
- Rental assistance (9) utilized all resources