

AFFIDAVIT OF MAILING

STATE OF ILLINOIS

COUNTY OF COOK

Before me, the undersigned authority, authorized to administer oaths and take acknowledgments, personally appeared Kirsten E Markwell, who, after being duly sworn on oath, did depose and say that she is the Manager of Regulatory Accounting of Utilities, Inc. of Sandalhaven, and that on April 11, 2012, she did send by regular U.S. Mail, a copy of the Customer Notice for Utilities, Inc. of Sandalhaven to the Utility's customers in the form attached hereto.

FURTHER AFFIANT SAYETH NAUGHT.

Kirsten E Markwell

Sworn to and subscribed before me this 12th day of April, 2012, by Kirsten E Markwell, who is personally known to me.

Leslie A Stone

NOTARY PUBLIC - STATE OF ILLINOIS

Printed Name: Leslie A. Stone

My Commission Expires: May 29, 2015



BEFORE THE BOARD OF COUNTY COMMISSIONERS

INITIAL CUSTOMER NOTICE

TO THE CUSTOMERS OF
UTILITIES, INC. OF SANDALHAVEN
AND
ALL OTHER INTERESTED PERSONS

RE: DOCKET NO.: 2011-001-S

APPLICATION FOR INCREASE IN WASTEWATER RATES AND CHARGES
IN CHARLOTTE COUNTY, FLORIDA
BY UTILITIES, INC. OF SANDALHAVEN

DATED: April 11, 2012

BACKGROUND

On September 28, 2011, the Utility filed an Application with the Charlotte County Board of County Commissioners ("Board") for increased wastewater rates based on a historic test year ending December 31, 2010. The Application is assigned Docket No. 2011-001-S, and November 22, 2011, was established as the official date of filing. The general reason for the requested increases is because of inadequate earnings.

Copies of the petition, the minimum filing requirements (*MFRs*) and rate case synopsis are available for inspection during normal office hours at the Utility's offices and as follows:

Englewood Charlotte Library
2450 McCall Road
Englewood, FL 34224

Hours of Operation:

Monday, Tuesday & Thursday 9:00 a.m. to 6:00 p.m.

Wednesday 9:00 a.m. to 8:00 p.m.

Thursday & Saturday 9:00 a.m. to 1:00 p.m.

Utilities, Inc. of Florida
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Office Hours: Monday through Friday
8:00 a.m. to 4:30 p.m.

CURRENT AND PROPOSED RATES AND CHARGES

The current, and requested rates and charges follow. These rates are subject to change based on evidence presented at the hearing, the Proposed Recommended Order of the Hearing Officer, and the final decision by the Board.

WASTEWATER SYSTEM

<u>Residential</u>	<u>Rates Prior to Filing</u>	<u>Utility's Requested Final Rates</u>
Base Facility Charge:		
<u>Meter Size</u>		
All meter sizes	\$20.79	\$66.39
Gallonage Charge (per 1,000 gallons) (Maximum 8,000 gallons)	\$4.67	\$14.91
<u>Multi-Residential and General Service</u>	<u>Rates Prior to Filing</u>	<u>Utility's Requested Final Rates</u>
Base Facility Charge:		
<u>Meter Size</u>		
5/8" x 3/4"	\$20.79	\$66.39
1"	\$51.98	\$165.99
1 1/2"	\$103.95	\$331.95
2"	\$166.32	\$531.12
3"	\$332.65	\$1,062.27
4"	\$519.76	\$1,659.78
6"	\$1,039.51	\$3,319.54
Gallonage Charge (per 1,000 gallons)	\$5.61	\$17.91
Reserved Capacity – Flat Charge – per unit	\$20.32	\$64.89

RATE CASE SCHEDULE

In addition to the customer meeting notice described above, other important dates in the rate application are as follows:

<u>Due Dates</u>	<u>Scheduled Item</u>
May 21, 2012	Pre-Hearing Conference, 10 a.m. at County Attorney's Office. Pre-Hearing Statements due.
June 18, 2012	Sandalhaven's Direct Pre-filed Testimony due
July 16, 2012	County & OPC Direct Pre-filed Testimony due
August 10, 2012	Sandalhaven's Rebuttal Pre-filed testimony due
August 17, 2012	Discovery Cut-off
August 22, 2012	Quality of Service Hearings, 1 & 6 p.m., Tringali Center, 3400 N. Access Rd., Englewood, FL
August 23, 2012	Technical Hearing, 9 a.m., Room 119, 18500 Murdock Circle, Port Charlotte, FL
August 24, 2012	Technical Hearing, 9 a.m., Room 119, 18500 Murdock Circle, Port Charlotte, FL, if needed
September 14, 2012	Transcript Due
October 1, 2012	P.R.O.s and remaining briefs due to Hearing Officer
October 22, 2012	R.O. Completed by Hearing Officer
October 29, 2012	21-day "Public Notice" newspaper ad published
November 6, 2012	Exceptions to P.R.O. Due
November 20, 2012	CC Special Meeting to consider Resolution approving Recommended Order, including consideration of exceptions (no public input) at 1 p.m., Room 119, 18500 Murdock Circle, Port Charlotte, FL

HOW TO SUBMIT COMMENTS

Any person who wishes to comment or provide information to the Hearing Officer may do so at the Quality of Service Hearings, either orally or in writing. Other written comments regarding Utility service or the proposed rates and charges may be directed to the following address:

Charlotte County Board of County Commissioners
Attn: Sandalhaven Rate Case, Docket # 2011-001-S
Budget & Administrative Services Dept.
18500 Murdock Circle
Port Charlotte, Florida 33948

A courtesy copy of written comments may also be mailed to the following:

Martin S. Friedman, Esquire
Sundstrom, Friedman & Fumero, LLP
766 North Sun Drive, Suite 4030
Lake Mary, Florida 32746

All correspondence should refer to "Docket # 2011-001-S," Utilities, Inc. of Sandalhaven. You may also submit comments using the Customer Comment Form available through the County's website at www.charlottecountyfl.com/budget/PrivateUtilities/rateincrease.asp.

This notice was prepared by the Utility and approved by County staff for distribution by the Utility to its customers.

NOTICE OF INFORMAL CUSTOMER MEETING

All interested persons are invited to attend an informal customer meeting at 6 pm on Monday, May 21 at the Tringali Center, 3460 North Access Road, Englewood, Florida, sponsored by County staff and the Office of Public Counsel, which has intervened in this case, to discuss the rate case process.

From: Agnes Sverida
Sent: Thursday, April 12, 2012 8:20 AM
To: Erin Aquilino; Adrienne Krugler
Cc: Kirsten Markwell
Subject: RE: Sandalhaven - Customer Notice to be mailed 4.11.2012
Attachments: CNR SANDALHAVEN 04 11 2012.xlsx

Erin,

The notice was mailed Wednesday (04.11.12).

Job Name	Job Code	Filename	Received	Processed	Sample File	Sample Set	Print	QC	Mailed	Confirmed	View
COVERSHE ETS	UTN041 0A	UTI.CVST.446A. PDF	2012- 04-10 08:23:0	Done	2012- 04-10 09:39:	2012- 04-10 13:44:	Done	Don e	Don e	2012-04- 11 13:49:30	
			<u>1</u>		<u>30</u>	<u>11</u>					

Agnes

From: Erin Aquilino
Sent: Friday, April 06, 2012 4:31 PM
To: Agnes Sverida; Adrienne Krugler
Cc: Kirsten Markwell
Subject: RE: Sandalhaven - Customer Notice to be mailed 4.11.2012

Sorry about that. ☺

Thank You-
Erin Aquilino

Senior Regulatory Accountant
 2335 Sanders Road
 Northbrook, IL 60062-6196
 Ph: (847) 498 - 6440
 Fax: (847) 498 - 2066

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Please consider the environment before printing.

From: Agnes Sverida
Sent: Friday, April 06, 2012 4:30 PM
To: Erin Aquilino; Adrienne Krugler
Cc: Kirsten Markwell
Subject: RE: Sandalhaven - Customer Notice to be mailed 4.11.2012

Erin,

Can I get the notice please?

Agnes

From: Erin Aquilino
Sent: Friday, April 06, 2012 2:17 PM
To: Agnes Sverida; Adrienne Krugler
Cc: Kirsten Markwell
Subject: Sandalhaven - Customer Notice to be mailed 4.11.2012
Importance: High

Agnes,

Can you please see that the attached 4 page notice gets mailed on April 11, 2012? You can charge the cost to 2011005. Please send a confirmation e-mail once the notice is mailed. Thank you.

Thank You-
Erin Aquilino

Senior Regulatory Accountant
2335 Sanders Road
Northbrook, IL 60062-6196
Ph: (847) 498 - 6440
Fax: (847) 498 - 2066

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