Dear Customer:

As the manager of Charlotte County Transit, I want to thank you for giving us the opportunity to serve you. Please help us serve you better by taking a couple of minutes to tell us about the service that you have received so far. We appreciate your business and want to make sure we meet your expectations.

Sincerely,
Rick Kolar

1. How often do you use Charlotte County Transit?
   - Daily
   - 2-3 Times a Week
   - 2-3 Times a Month
   - 1-2 Year

2. How would you rate the Service Representative(s) when scheduling your appointment(s)?
   - Excellent
   - Good
   - Average
   - Poor

3. How would you rate the Charlotte County Transit Bus Driver(s)?
   - Excellent
   - Good
   - Average
   - Poor

4. How likely are you to use Charlotte County Transit again?
   - Definitely
   - Probably
   - Probably Not
   - Definitely Not

5. Would you recommend Charlotte County Transit to others?
   - Definitely
   - Probably
   - Probably Not
   - Definitely Not

Comments______________________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________

E-mail survey to: Michelle.Edwards@charlottecountyfl.gov
OR
Mail survey to: Charlotte County Transit
              Attn: Michelle Edwards
              25490 Airport Road
              Punta Gorda, FL 33950